

OVERVIEW AND SCRUTINY COMMITTEE

5th September 2018

PRESENT:-

Conservative Group

Councillor Swann (Chairman), Councillor Mrs Wyatt (Vice-Chairman) and Councillors Atkin and Murray

Labour Group

Councillors Bambrick and Mrs Stuart

OS/12 **APOLOGIES**

Apologies were received from Councillor Mrs Patten (Conservative Group) and Councillor Dr Pearson (Labour Group)

OS/13 **DECLARATIONS OF INTEREST ARISING FROM ITEMS ON AGENDA**

The Committee was informed that no declarations had been received.

OS/14 **QUESTIONS RECEIVED BY MEMBERS OF THE PUBLIC PURSUANT TO COUNCIL PROCEDURE RULE NO. 10**

The Committee were informed that no questions from members of the Public had been received.

OS/15 **QUESTIONS RECEIVED BY MEMBERS OF THE COUNCIL PURSUANT TO COUNCIL PROCEDURE RULE NO. 11**

The Committee was informed that no questions from Members of the Council had been received.

OS/16 **RURAL BROADBAND UPDATE FROM DIGITAL DERBYSHIRE (Verbal Presentation)**

Mr Rob Rowan, Programme Manager from Digital Derbyshire delivered a presentation to the Committee, outlining the objectives and challenges faced in order to roll out its initial aim of fibre broadband of 2MB per second to 105,000 homes by 2020. Mr Rowan explained that the housing records being used for the project were the result of a survey conducted in 2014. Any houses built in the District after this date would not be captured in the plan as these records had been used to calculate the amount of money the scheme required as well as the number of houses needing coverage. The Programme Manager advised that the Digital Derbyshire programme

had delivered broadband to 82,000 premises in the first phase of the rollout and had delivered broadband to another 23,000 in the second phase, with 21,000 remaining.

Councillors Murray and Atkin expressed concerns that local residents and businesses continue to struggle to receive broadband in areas where the Programme claimed that broadband is available. Mr Rowan responded by requesting the address details, which the Councillors agreed to provide upon consultation with the residents involved. Councillor Bambrick noted that the scheme was initiated to assist those in rural communities.

RESOLVED:-

The Committee noted the information provided.

OS/17 **REGULATION OF INVESTGATORY POWERS ACT 2000 (RIPA) – POLICY & GUIDANCE DOCUMENT AND QUARTERLY REPORT**

The Strategic Director (Corporate Resources) presented the report to Committee.

RESOLVED:-

1.1 The Committee approved the Council’s Regulation of Investigatory Powers Act 2000 (‘RIPA’) Policy and Guidance document.

1.2 The Committee noted the internal report on the Council’s use of the Regulation of Investigatory Powers Act 2000 in the last quarter.

OS/18 **IMPLEMENTATION OF UNIVERSAL CREDIT UPDATE**

The Strategic Director (Corporate Resources) presented the report updating the Committee that Universal Credit would be rolled out in South Derbyshire for new claims in November 2018. The Strategic Director (Corporate Resources) informed Members of the work and initiatives undertaken to ensure that the Council is prepared to support those who need to submit a claim.

Members raised concerns relating to assistance with completing online forms, impact on debt and arrears, General Data Protection Regulation and the cost to the Council of providing this support. The Strategic Director (Corporate Resources) responded to all matters.

RESOLVED:-

The Committee considered the current position and progress in implementing actions for supporting tenants and potential claimants of Universal Credit.

OS/19 **CUSTOMER SERVICES/ENGAGEMENT (Verbal Update)**

The Strategic Director (Corporate Resources) presented the report to Committee outlining that a new matrix to monitor service provision would be piloted shortly, this would assist in identifying and tailoring training requirements in ensuring a consistent approach to customer services and engagement.

RESOLVED:-

The Committee noted the verbal update provided.

OS/20 **COMMITTEE WORK PROGRAMME**

RESOLVED:-

Members considered and approved the updated work programme.

OS/21 **LOCAL GOVERNMENT ACT 1972 AS AMENDED BY THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985**

RESOLVED:-

That, in accordance with Section 100(A)(4) of the Local Government Act 1972 (as amended), the press and public be excluded from the remainder of the Meeting as it would be likely, in view of the nature of the business to be transacted or the nature of the proceedings, that there would be disclosed exempt information as defined in the paragraphs of Part 1 of the Schedule 12A of the Act indicated in brackets after each item.

EXEMPT QUESTIONS FROM MEMBERS OF THE COUNCIL UNDER COUNCIL PROCEDURE RULE NO 11

The Committee were informed that no exempt questions from Members of the Council had been received.

The Meeting terminated at 7.25pm.

COUNCILLOR S SWANN