
REPORT TO:	FINANCE and MANAGEMENT COMMITTEE	AGENDA ITEM: 13
DATE OF MEETING:	21st JUNE 2012	CATEGORY: DELEGATED
REPORT FROM:	CHIEF EXECUTIVE	OPEN
MEMBERS' CONTACT POINT:	Head of Corporate Services Kevin Stackhouse Kevin.stackhouse@south-derbys.gov.uk	DOC:
SUBJECT:	CORPORATE PLAN 2009-14: PERFORMANCE MANAGEMENT YEAR END REPORT	REF:
WARD (S) AFFECTED:	All	TERMS OF REFERENCE:

1.0 Recommendations

1.1 That Members:

- (a) Note the achievements and the outturn performance at year-end, in relation to the Council's Corporate Plan 2009/14.
- (b) Review where progress has failed to achieve the specified target and consider the adequacy of the remedial action taken

2.0 Purpose of Report

- 2.1 To report the out-turn performance at year-end, in relation to the Council's Corporate Plan 2009 –2014.
- 2.2 Details are provided in the respective appendices outlined below, which are attached to this report.
 - Progress against Corporate Plan 'Key Projects' as attached at Appendix A.
 - Progress against Corporate Plan 'Performance Measures' as attached at Appendix B.

3.0 Detail

Executive Summary

- 3.1 It is important that Members scrutinise the performance of the Council as part of the democratic process. This report reflects the year-end performance against the key targets the Council has set and approved.

Corporate Plan 2009/14

- 3.2 To provide context the Council's Corporate Plan 2009-14 Action Plan consists of four main 'themes' or 'priorities' (*Sustainable Growth & Opportunity: Safe & Secure: Lifestyle Choices: and Value For Money*)
- 3.3 In March 2011, the Corporate Plan was refreshed along the current themes, with an emphasis being placed on 'how our actions' will make a difference to our residents and stakeholders. In order to focus our actions, performance will be measured against a reduced number of actions or 'key projects' and performance measure
- 3.4 Each 'theme' contains a number of 'Outcomes' that help explain what the 'theme' is about. In order that the Council and its stakeholders are able to tell whether the 'outcomes' are being delivered, a number of 'Key Projects' (with a series of 'tasks/ milestones') and performance measures have been allocated to each 'Outcome' that will be monitored either on a quarterly or annual basis.
- 3.5 This Committee is responsible for the delivery of 4 'outcomes' [*Financial resilience- a sustainable financial base maintained; 'Cutting costs' not services; Strong leadership and robust governance; and An improved customer experience*] within the 'Value for Money' theme.

Key Projects

- 3.6 Table 1 below summarises the progress made against 'key projects.' It shows that 5 (100%) tasks for the year have been completed.

Table 1: Progress against Corporate Plan Projects (as at 31st March 2012)

Theme	'Completed' Tasks	'Failed' Tasks	'Not Applicable'	Total
Value For Money	5 (100.0%)	0	0	5 (100.0%)

Performance Measures

- 3.7 Table 2 below, provides a summary of performance against targets annual targets for 2011/12. It shows that all the 8 targets (100%) were met at the year end

Table 2: Performance Measures – performance against annual targets (as at 31st March 2012)

Theme	Target 'Achieved'	Target 'Failed'	Target 'N/a'	Total
Value For Money	8 (100.0%)	0	0 (12.5%)	8 (100.0%)

- 3.8 To assist Members in their assessment of progress made, the Lead Officer has provided some supplementary information on how the projects and performance measures are supporting the delivery of the outcomes.

Service Area Commentary

3.9 All projects for 2011/12 were completed. The key achievements are as follows:

- Upgrading the Financial Management System including the introduction of the e-procurement in order to strengthen control and monitoring of expenditure;
- Streamlining office accommodation and working with Derbyshire County council to transfer staff and services from a nearby building into the Civic Offices. The capital costs were externally funded and this will generate an in-going income stream for the Council as the landlord;
- Adoption of a Customer Access Strategy, the implementation of which will commence in 2012/13 as approved by this Committee in April 2012.

Efficiency Savings

3.10 Efficiency savings of £340,893 were achieved over the year, and are summarised in Table 3 below.

Table 3: Net Savings over the MTFP (net of any one off costs)

Detail	£
Community Services Budget Review as reported in February 2011, in particular ceasing the Partnership with Groundwork	265,000
Reduction in Grounds Maintenance Costs following Service Review in May 2011	245,000
Reorganisation of the Operations Directorate as reported to this Committee in June and September 2011	99,121
Service Revisions in Housing and Environmental Health as reported in March 2012	114,400
Restructure of Democratic Services - December 2011	162,445
Savings identified in the Consolidated Budget Report to Committee in January 2012 (pest control, waste collection and street cleansing)	695,800
Restructure of Legal and Democratic Services (incl. Licensing) - March 2012	122,700
Total – Net Savings	1,704,466
Average per year	340,893

4.0 Financial Implications

4.1 As detailed in this report.

4.2 The need to continually improve whilst delivering the ambitions of the Corporate Plan will require a sustained efficiency programme, including the shifting of resources to the priority areas.

5.0 Corporate Implications

5.1 There are no other specific legal, HR or other resource implications in this report.

5.2 The Council aspires to be an 'excellent' Council in order to deliver the service expectations of our communities. This performance report evidences an improvement in how we are meeting those demands and expectations

6.0 Community Implications

6.1 The Council aspires to be an "excellent" Council in order to deliver the service expectations of the local communities. This performance report evidences an improvement in how the Council is meeting those demands and expectations

7.0 Equalities Implications

7.1 This report has no implications in respect of the Equalities Act 2010.

8.0 Conclusions

8.1 A high level of performance and improvements has delivered a range of outcomes for local communities

8.2 This performance report evidences significant improvement in how the Council is meeting demands and expectations.