

REPORT TO:	ENVIRONMENTAL AND DEVELOPMENT SERVICES COMMITTEE	AGENDA ITEM:5
DATE OF MEETING:	27th MAY 2021	CATEGORY: DELEGATED
REPORT FROM:	LEADERSHIP TEAM	OPEN DOC:
MEMBERS' CONTACT POINT:	FRANK MCARDLE (EXT. 5700) ALLISON THOMAS (EXT. 5775)	
SUBJECT:	CORPORATE PLAN 2020-24: PERFORMANCE REPORT (2020-2021 QUARTER 4 – 1 JANUARY TO 31 MARCH)	
WARD (S) AFFECTED:	ALL	TERMS OF REFERENCE: G

1.0 Recommendations

- 1.1 That the Committee considers progress against performance targets set out in the Corporate Plan 2020 - 2024.
- 1.2 That the Risk Register for the Committee's services are reviewed.

2.0 Purpose of the Report

- 2.1 To report progress against the Corporate Plan under the priorities of Our Environment, Our People and Our Future.

3.0 Executive summary

- 3.1 The Corporate Plan 2020 – 2024 was approved following extensive consultation into South Derbyshire's needs, categorising them under three key priorities: Our Environment, Our People and Our Future. The Corporate Plan is central to the Council's work – it sets out its values and vision for South Derbyshire and defines its priorities for delivering high-quality services.
- 3.2 This Committee is responsible for overseeing the delivery of the key priorities and the following key aims:

Our Environment

- *Improve the environment of the District*
- *Tackle climate change*
- *Enhance the attractiveness of South Derbyshire*



Our People

- *Supporting and safeguarding the most vulnerable*

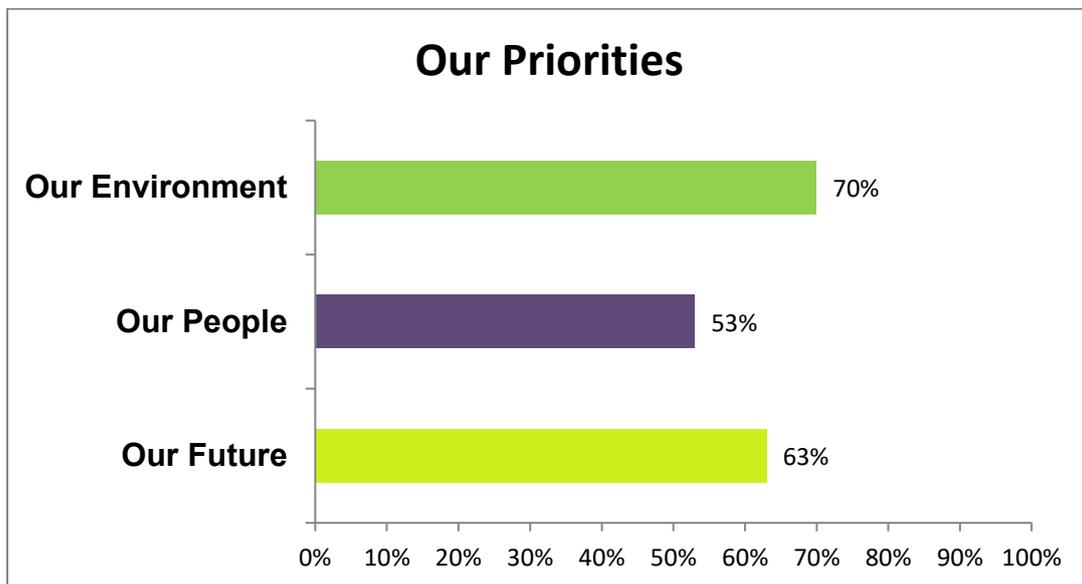
Our Future

- *Support economic growth and infrastructure*

4.0 Detail

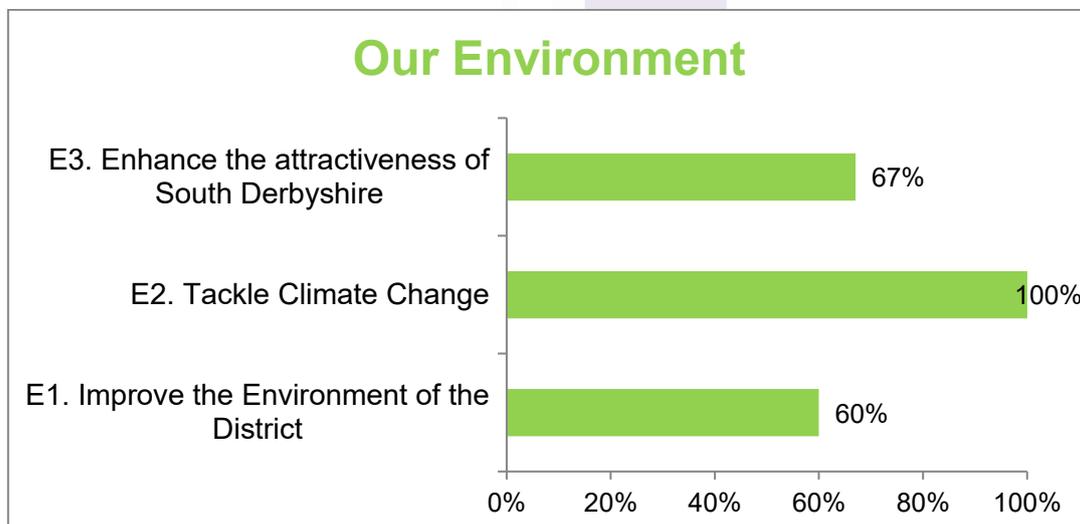
4.1 Overall Council performance against the priorities – Quarter 4 2020-2021.

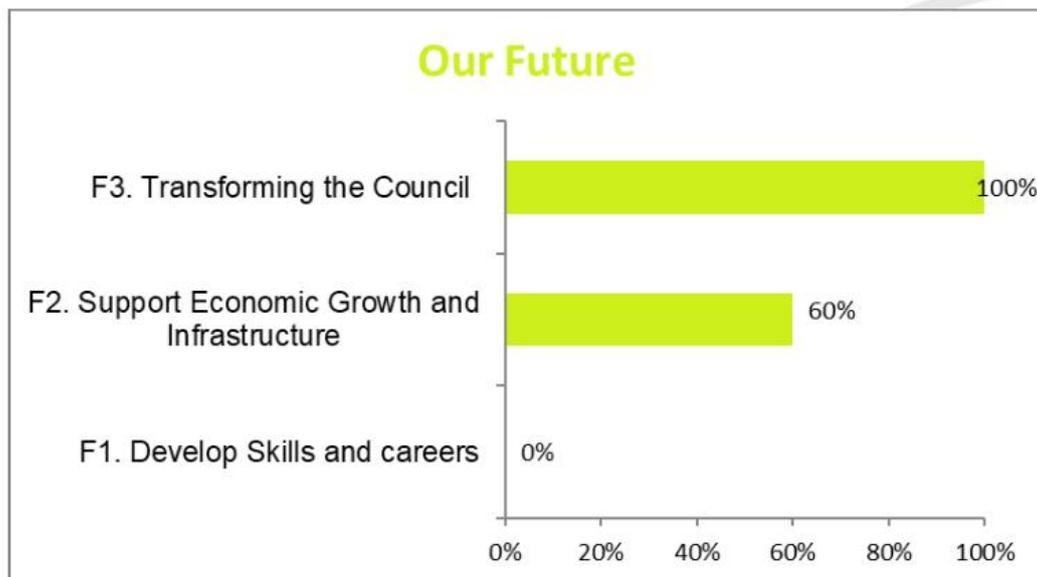
The below chart provides an overview for the percentage of measures that are on track to achieve the annual target.



4.2 Overall Council performance against key aims – Quarter 4 2020-2021.

The below charts provide an overview for the percentage of measures that are on track to achieve the annual target within each key aim of the Corporate Plan.





4.3 Of the 35 measures which support the progress of the Corporate Plan 20-24, 17 are green, one is amber, 14 are red and three are grey.

Overall, 60% of the key aims within the Corporate Plan are on track. 70% are on track for Our Environment, 53% are on track for Our People and 63% are on track for Our Future.

4.4 This Committee is responsible for overseeing the delivery of 12 Corporate measures.

Below outlines the seven measures for this Committee that are on track (green) for the quarter:

- % of waste recycled and composted



Our Environment | Our People | Our Future

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- Improve the quality of the District through the Local Environmental Quality Survey
- Reduce South Derbyshire District Council carbon emissions
- % of new homes to meet water efficiency targets as set out in the Part G optional standard of 110 litres of potable water usage per person per day
- Speed of decision on discharging conditions for housing applications
- % of planning applications determined within the statutory period
- Secure new facilities and contributions through Section 106 to mitigate impacts of development. Achieve all necessary highway, education, healthcare, and recreation contributions

4.5 Below outlines the four measures for this Committee that are not on track (red) for the quarter:

- Household waste collected per head of population.
- Number of fly tipping incidents.
- Continue to undertake interventions per year to keep families out of fuel poverty
- Proportion of good quality housing development schemes

The Covid-19 pandemic during 20-21 has had an impact on the annual overall Council performance. However, this should not detract from the positive work that continues to be undertaken.

There have been a lot of successes over the past year, and these should be recognised.

- **E1.1B - % of collected waste recycled and composted.**
- ✓ All waste collection services have continued to operate throughout the pandemic and when a significant number of Council's suspended various aspects of waste collection, South Derbyshire has been one of the very few to maintain full-service levels.
- ✓ One of the impacts of the various lockdowns, requiring people to stay at home, has been the increase in waste generated and presented for collection by households. During 2020/21 Operational Services collected 47,055 tonnes of waste an increase of 16% overall on the 2019/20 tonnages and equivalent to an extra one and a half trucks per day, 52% of the additional waste has been recycled or composted. This led to an increase of 7% of waste recycled or composted and added three percentage points to the Council's outturn for 2020/21.
- ✓ **E2.1A Reduce South Derbyshire District Council carbon emissions.**
- ✓ One of the key actions this year to deliver against the above measure was to enforce new laws requiring private rented properties to meet legal minimum standards for energy efficiency which came into effect on 1 April 2020, just as the first lockdown came into effect. Despite the many problems caused by Covid-19, all but eight of the estimated 5,000 or more private rented properties in South Derbyshire have been



brought up to standard. This number would have been far higher without the efforts of the Public Protection and Housing Standards Team in Environmental Services.

Some excellent work which staff implemented in those areas which did not quite achieve green status include:

- **E1.2A Number of fly tipping incidents.**
 - ✓ This saw the Community Safety Enforcement Team make major adaptations to its processes for carrying out fly tipping investigations when it was faced with a 40% increase in fly tipping offences and the constraint of not being able to undertake face to face interviews with suspects under caution. The successful adaptation of the approach to investigations resulted in the Team issuing nearly five times the number of £400 fixed penalty notices for offences compared to previous years.

- **P1.2A - Number of ASB interventions by type.**
 - ✓ Covid caused a doubling of anti-social behaviour complaints over the year. In response, the Council and the Police established a weekly tasking group to identify and target Covid related anti-social behaviour. The Council's Business Compliance Team developed an innovative outbreak mapping process to link outbreaks with Covid Regulation breaches which was recognised by the Local Government Association (LGA) as an example of national excellence.

- **F2.2B - % of planning applications determined within the statutory period.**
 - ✓ Continued year on year increase in planning decisions made and new dwellings built including 174 affordable homes.
 - ✓ Adopted the Local Green Spaces Plan.
 - ✓ Assisted Parish Council's with their Neighbourhood Plans with the Hilton Neighbourhood plan at examination stage and Melbourne at formal submission.
 - ✓ Good appeal success throughout the year particularly for the larger schemes with a non-policy compliant housing scheme for 28 homes dismissed at Weston on Trent.

For more detailed information please refer to **Appendix B**, Performance Measure Report Index.

- 4.6 An overview of performance can be found in the Performance Dashboard in **Appendix A**. A detailed description of each performance measure including mitigating actions and actions to sustain and improve performance is included in the detailed Performance Measure Report Index in **Appendix B**.

- 4.7 Questions regarding performance are welcomed from the Committee in relation to the Corporate performance measures that fall under its responsibility and are referenced in the detailed Performance Measure Report Index in **Appendix B**

- 4.8 The Risk Register for the Committee's services is detailed in **Appendix C**. This includes the register and risk mitigation plans for the relevant departmental Risk Register. Each risk has been identified and assessed against the Corporate Plan aims



which are considered to be the most significant risks to the Council in achieving its main objectives. The Risk Register(s) detail a risk matrix to summarise how each identified risk has been rated.

5.0 Financial and Implications

None directly.

6.0 Corporate Implications

6.1 Employment Implications

None directly.

6.2 Legal Implications

None directly.

6.3 Corporate Plan Implications

This report updates the Committee on the progress against the key measures agreed in the Corporate Plan and demonstrates how the Council's key aims under the priorities, Our Environment, Our People and Our Future contribute to that aspiration.

6.4 Risk Impact

Key risks impacting on this Committee are detailed in **Appendix C**, alongside the treatment and mitigating actions in place to manage these risks.

The following provides a summary of the risks that have changed since the last quarter for this Committee:

- SD14- Performance of kerbside recycling contractor – the risk rating and current position has been amended from red to green and the mitigating actions have been updated.
- SD8 - Failure of IT infrastructure that supports Planning Systems, LLPG and Land Charges. This risk has been removed from the Service Delivery Risk Register during quarter 4. The Planning system is now fully embedded.

Please refer to the Service Delivery Risk Register in **Appendix C** for further detail.

7.0 Community Impact

7.1 Consultation

None required.

7.2 Equality and Diversity Impact



Not applicable in the context of the report.

7.3 Social Value Impact

Not applicable in the context of the report.

7.4 Environmental Sustainability

Not applicable in the context of the report.

8.0 Appendices

Appendix A – Performance Dashboard 2020-2024

Appendix B – Performance Measure Report Index

Appendix C – Service Delivery Risk Register

