

LOCAL PERFORMANCE INDICATORS - DIRECTION OF TRAVEL MONITORING REPORT -3RD QUARTER - 31ST DECEMBER 2008

Appendix D

Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 31 Dec 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target	Comparison against All Authorities (England) 2007/08			Quartile Position	Proposed Remedial Measures (for amber or red)
										Worst	Middle	Best		
Theme 1: Safer & Healthier Communities														
Combating climate change														
ES 7	Tonnage of CO2 reductions arising from the above and related activities	E & DS	L		4,340.00	4,000.00	3,380		Green					Annual collection of data
Theme 2: You at the Centre														
ES 10	Kerbside recycling collections missed per 100,000 due	E & DS	L		13	11	4		Green					
ES 11	Complaints about household waste and composting service per 100,000 collections due	E & DS	L		32	30	30		Green					
ES 12	Complaints about kerbside recycling service per 100,000 collections due	E & DS	L		16	15	6		Green					
Improving the quality of the local environment														
ES 13	The average time to remove fly tips.	E & DS	L		1	1	1		Green					
LDS 5	To make Tree Preservation Orders within 5 working days of receipt	E & DS	H		95%	100%	100%		Green					
Theme 3: Higher Quality Services														
Better Value For Money														
BVPI 86	Cost of waste collection per household	E&DS	L	£51.17	£52.93	£52.93	n/a		Grey	£58.20	£51.30	£44.50	n/a	Figure calculated at the year end

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Theme 6: Stronger in the Region														
Having a fit for purpose planning framework														
LDS 10	% of draft S.106 Planning Agreements sent out to solicitors within 15 working days of receipt of proper detailed instructions.	E & DS	H		95%	100%	100%		Green					
PS 1	Development Control Charter: % application site visits within 15 working days	E & DS	H		67%	75%	76%		Green					
PS 2	Development Control Charter: % permitted Development enquiries answered within 10 working days	E & DS	H		48%	75%	41%		Red					During this quarter , the government significantly changed the rules for permitted development , so speed will increase as staff become more familiar with the the new rules
PS 3	Development Control Charter: % Decision Notices sent out within 2 working days	E & DS	H		98%	98%	99%		Green					
PS 4	Development Control Charter: % Complaints regarding breaches of control investigated within 15 working days	E & DS	H		95%	95%	99%		Green					