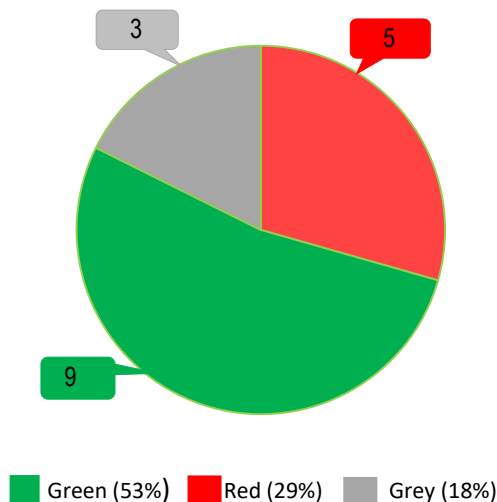


Housing and Community Services Performance and Project Overview 2019/20 Quarter 2

Appendix B

H&CS Overview



PE3.1 Number of empty home intervention plans for dwellings known to be empty for more than two years.

Target ≥ 0 (Annual Target: 10 completed intervention plans)



10

PL1.1 Total number of affordable dwellings delivered.

Target >150 for the year



39

PL1.3 Number of new homes added to the HRA

Target Proxy Annual



Annual

PL3.2 Number of ASB incidents in Swadlincote Centre



Target < 400

295

O1.2 Rent arrears as a % of rent due

Target $< 2.5\%$



2.85%

Current tenant rent arrears at quarter end: £340,692

PE1.2 Average length of time for current voids

Target < 21 days



58.2 days

PE1.1 Average time taken to re-let Council Homes

Target < 21 days



103.44 days

PE2.1 Number of successful introductory tenancies

Target $>85\%$



96.77%

PE4.1 Throughput at Etwall Leisure Centre, Green Bank Leisure Centre and Rosliston Forestry Centre.

Target: Rosliston: 60,000, Leisure Centres: 172,108, Walking Festival: 1,250, Community Participation: 16,022











349,252

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Appendix B

	Strategic Project	Project Q2 Target	Q2 Performance
	O5.3 To gather customer satisfaction data in a cost effective way and use the data to manage and improve services	Pending	Achieved
	O5.4 To provide a value for money service that fully meets the needs of our tenants and delivers high levels of customer satisfaction	Update Elected Members on the implementation of proposals.	Achieved
	PE1.3. Delivery of Better Care Fund (BCF) schemes in accordance with assurance plans. NEW.	Submit plans for 2019/20 BCF spend following allocation and gain associated Committee approvals for projects.	Not Achieved
	PE2.4 Successful roll out of Universal Credit in South Derbyshire.	Plan for managed migration of existing Housing Benefit (HB) working age caseload. Review HB processing performance indicators as result of Universal Credit and Department for Work and Pensions timescales.	N/A
	PL1.2 Adopt Countywide Strategy – Housing and Accommodation for an ageing population: Vision for Derbyshire to 2035. NEW.	Ensure at least 10% of all new affordable housing provision secured through Section 106 agreements or planning conditions is either adapted for disabled use or built to lifetime homes standards.	Achieved
	PL1.9 Capital programme for the delivery of enhancements to public open spaces utilising Section 106 contributions. NEW.	Presentation of delivery plan for approval.	Not Achieved
	PL4.1 Review and update existing plan. Develop and deliver action plan.	Support delivery of summer activities in urban core hot spot areas for young people to participate in.	Achieved
	PE4.2 Delivery of the Active Derbyshire SLA for South Derbyshire.	Monitoring report will be provided a minimum of every six months	N/A