

CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
<b>THEME 1: SAFER AND HEALTHIER COMMUNITIES</b>						
<b>Priority: Providing Safer Neighbourhoods</b>						
1.1	15 new Community Safety projects/initiatives delivered	To reduce % of residents feeling unsafe in their neighbourhood at night from 16.9% to 16%	Leisure & Com. Dev.	<p>9 (3) New Safer Neighbourhood projects funded to date, including fencing at Rosliston, Resurfacing of road at Willoughby House, support for Neighbourhood Wardens (NHW)</p> <p>Projects approved at December meetings include: Activities for the Youth of Hatton Group; Smart Water for Kings Newton NHW scheme; repairs to Granville School fence and lighting at Nethersed.</p>	Green	
1.2	Work with Police and trading Standards to enforce the provisions of the Licensing Act 2003	To organise joint enforcement and ensure 10 trial purchases are carried out and enforcement work is publicised	Leisure & Com. Dev	<p>Two major Test Purchase Operations (TPO) undertaken, as part of the build up to Christmas</p> <p>To date: 4 meetings held in order to review problematic premises; over 50 Test purchase operations carried out by the Police and Trading Standards</p>	Green	
<b>Priority: Reducing the fear of crime</b>						

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
1.3	Increase the number of Neighbourhood Watch schemes across the district from 65 to 70	To reduce % of residents feeling unsafe when alone in their home at night from 6.6% to 6%	Leisure & Com. Dev	3 Neighbourhood Watch (NHW) schemes being developed in Kestrel Avenue, Woodville; Melbourne and Marston on Dove.  <i>5 NHW groups set up in Regent Street, Church Gresley; South Street, Woodville; Oakwood Close, Hatton; Brook Close, Findern; Ashby Road, Ticknall</i>	<b>Green</b>	
1.4	Improve support for victims of domestic violence by producing a "Strategy for Domestic Abuse"	To reduce % of residents feeling unsafe when alone in their home at night from 6.6% to 6%	Leisure & Com. Dev	Multi Agency conference being scheduled for 2009  <i>Domestic Abuse Action Plan produced and being progressed by the South Derbyshire Domestic Abuse Action team</i>	<b>Green</b>	

# CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
1.5	Complete the Older Peoples Needs Survey and develop an understanding of the fear of crime of older people and produce actions	To establish a benchmark for measuring the % of older people feeling unsafe in their neighbourhood at night	Leisure & Com. Dev	<p><i>Survey Complete</i></p> <p><i>New outputs identified for expanded Safer Homes Scheme to include Fire Checks and installing personal safety equipment as well as security measures.</i></p> <p><i>Planning for Liberation Day 2009 underway</i></p>	Green	

Priority: Supporting vulnerable people

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
1.6	Home visits for vulnerable customers	80% of customers satisfied with customer service	Customer Services	<p>A recent survey carried out by the Pension Service identified that some of their customers who receive Pension Credits are unaware that they may be entitled to Housing Benefit. Therefore, application forms have been sent to these customers and the Visiting Officer will provide home visits where necessary</p> <p>Attended Community Warden Team Meeting – resulted in referrals from Wardens for vulnerable customers</p> <p>Visiting officers attending partner meetings to develop their awareness of the service provided</p> <p>Gave benefit advice to a local mother/baby unit</p> <p>Producing a 'flyer' to advertise our mobile service. This will be displayed throughout the rural communities</p> <p>80% of customer surveyed rated the service as excellent</p>	<b>Green</b>	Satisfaction Survey under construction – visiting officers will collect information during routine visits
1.7	Promote independent living through the utilisation of Telecare technologies and Extra Care	Increase utilisation by 10% year-on-year	Housing Services	Utilisation already increased by over 100% on 2007/08 return	<b>Green</b>	

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
1.8	Develop further homelessness prevention services and the reoccurrence of homelessness in families	Increase homeless prevention actions by 10%	Housing Services	<p>Above target. Debt counselling service now in place in partnership with Derbyshire Housing Aid. Appointments are now made on a weekly basis instead of fortnightly due to the demand.</p> <p>90 consultations carried out in 2007/8. 2008/9 has seen a 61% increase to 145 consultations to the end of December. 108 deposit guarantees secured with Private tenants compared with only 8 in 2007/08.</p> <p>60% of people seeking Homelessness advice have been able to remain in their current accommodation due to Housing Options initiatives.</p>	<b>Green</b>	
<b>Priority: Tackling anti-social behaviour</b>						

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
1.9	Introduce new Partnership ASB Protocol	Reduce % crime damage (benchmark to be determined)	Leisure & Com. Dev	New ASB protocol completed and approved by Committee.  Newly appointed ASB Officer to review /update the Internal procedural document	Green	
1.11	Higher profile publicity for Safer Neighbourhood Warden Patrols	People feeling unsafe in their neighbourhood reduced to 16%	Env. Services	Wardens still very visible on streets and youth ASB issues appear significantly reduced.  Performance measured annually	Green	
1.12	Deliver our local "Respect" action	Deliver 12 community estate inspection days and 12 subsequent improvement projects	Housing	Estate inspections planned in for year and all on target to be delivered.	Green	
<b>Priority: Providing more things for young people to do</b>						
1.13	To expand the Youth Engagement through Sport Project from 160 to 175 sports and play scheme sessions	Reduce police youth related calls for service during summer school holidays from 413 to 400	Leisure & Com. Dev	183 actual sessions (out of 195 planned sessions) held during the summer holidays	Green	

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
1.14	Provide 4 new youth facilities for young people	Reduce police youth related calls for service during summer school holidays from 413 to 400	Leisure & Com. Dev	£25,000 (£10,000) funding secured to aid improvements at Newhall Park [principally Multi- use Games Areas (MUGAs)] Work on the SOD box commenced in September  MUGAs at Salisbury Drive and Goseley complete	<b>Green</b>	
1.15	To establish the Youth Engagement through Art Project	Project established	Leisure & Com. Dev	Notification application to Arts Lottery successful  Job Description drafted	<b>Green</b>	

**Priority: Improving the health and well being of the community**

# **CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
1.16	<p>Promote and expand opportunities for walking and jogging across the District by:</p> <p>a) Promoting a Walking Festival</p> <p>b) Developing 5 jogging groups</p> <p>c) Developing 2 walking group</p>	To increase the % of over 16 year olds participating in physical exercise three times or more a week from 21% to 22%	Leisure & Com. Dev	<p>a) <i>Walking Festival held. Next years festival being planned</i></p> <p>b) <i>CSC starting a jogging group in the summer. Awaiting appointment of County Jog Derbyshire staff</i></p> <p>c) <i>Additional walk in Hilton launched</i></p>	<b>Green</b>	

## **THEME 2: YOU AT THE CENTRE**

### **Priority: Increasing the number of people volunteering in the community**

2.6	To increase the number of volunteers working in sport through the delivery of the Get South Derbyshire Active Project	Increase the percentage of over 16 year olds volunteering at least one hour per week in the community from 4.7% to 5.7%	Leisure & Com. Dev	<i>Action Plan work continuing</i>	<b>Green</b>	
-----	---	---	--------------------	------------------------------------	--------------	--

### **Priority: Providing more things for older people to do**



## CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
2.7	Complete the Older Peoples' Needs Survey and develop an understanding of the leisure activities of older people and produce a set of actions	Increase the percentage of over 55's participating in physical exercise three times or more a week from 8.2% to 9.0%	Leisure & Com. Dev	<i>Survey complete. Focus groups have been programmed.</i>  50+ physical activity week being planned for April 2009	<b>Green</b>	
<b>Priority: Supporting cultural activities</b>						
2.8	Establish Cultural Events Group and produce a District Events Guide	Produce a database of individuals and organisations	Leisure & Com. Dev	<i>Initial group meeting (with the inclusion of new groups) held</i>  <i>Cultural Events guide produced</i>	<b>Green</b>	
<b>THEME 4: PROSPERITY FOR ALL</b>						
<b>Priority: Improving housing conditions</b>						
4.4	Promote the availability of affordable and decent homes in the private sector including rented property	a) Voluntary leasing scheme established  b) Scheme established to encourage landlords to improve property management standards	Housing Services	a) Leasing scheme approved and pilot underway  b) The Council has signed up to the East Midlands Landlord Accreditation Scheme	<b>Green</b>	

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
4.5	Deliver the programme for ensuring that all Council homes are decent ahead of the Government's 2010 deadline	a) Lobby Government for removal of negative subsidy.  b) 1.5% of the Council stock remaining non-decent	Housing Services	a) Lobbying undertaken on the 2 <sup>nd</sup> October and 13 <sup>th</sup> November 2008.  b) On target	<b>Green</b>	
<b>Priority: Identifying and meeting housing needs</b>						
4.6	Deliver extra care housing project for South Derbyshire	Finalise development programme	Housing Services	Concept' design approved by committee in client role on 8 <sup>th</sup> January 2009. Planning Application to be submitted in February.	<b>Green</b>	
4.7	Improve arrangements for dealing with adaptations to the homes of people with disabilities	80% of applications are completed within 42 weeks of referral	Env. Services	Majority of this year's budget has now been allocated. Contingency kept in reserve for urgent cases allocation.	<b>Green</b>	Request for further funding granted with additional allocation of £200K in June 08.

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
4.8	Reduce the number of vulnerable households experiencing fuel poverty and tackle climate change by promoting improvements	<p>a) 30 less vulnerable households experiencing fuel poverty and poor housing standards in Rural Areas</p> <p>b) 250 new energy conservation measures installed in new homes</p> <p>c) Rollout the Carbon Footprint project to at least one more village</p>	Env. Services	<p>a) Rural Landlord scheme to reduce fuel poverty and improve home energy efficiency have been established. Surveys to evaluate works required are nearing completion.</p> <p>b) <i>Heat savers, British Gas and Warmfront</i> are working in the district in order to deliver energy conservation measures</p> <p>c) New project commenced in Overseal</p>	<b>Green</b>	
4.9	Develop 'move-on' protocol for people in temporary supported accommodation	Establish protocol in conjunction with partners	Housing Services	Protocol agreed. To commence 1 <sup>st</sup> April 2009.	<b>Green</b>	
4.10	Introduce customer choice into social housing allocations via Choice -Based Lettings	Introduce system in conjunction with RSLs	Housing Services	CBL introduced on the 1 <sup>st</sup> December, on time and on budget.	<b>Green</b>	
4.11	Deliver detailed Housing Needs Assessment for whole District	Present full District report and get agreement on affordable housing targets	Housing Services	Findings reported to 16 <sup>th</sup> October Committee. Complete.	<b>Green</b>	

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 <sup>th</sup> December 2008	Assessment Against Target	Reasons if Not "On Track"
4.12	Establish clear process for the delivery of affordable housing at agreed targets	Establish formal process between developers and the Council	Housing Services	Affordable Housing Guide delivered April 2008.	<b>Green</b>	
<b>THEME 5: RURAL SOUTH DERBYSHIRE</b>						
<b>Priority: Identifying and delivering priorities in rural areas</b>						
5.1	Encourage and support local communities to prepare Community/ Parish Plans	To support the development of two Community Plans	Leisure & Com. Dev	<i>Supporting the development of 9 Parish Plans</i>	<b>Green</b>	
5.2	Involve communities in the development of our key plans & strategies	Undertake appropriate consultation in the rural area on LDF Core Strategy in accordance with Statement of Community Involvement	Planning Services	<i>Consultation to be undertaken in line with a revised LDS</i>	<b>Green</b>	
<b>Priority: Investing in rural community and recreational facilities</b>						
5.4	Improve leisure and recreation facilities in Melbourne	To increase use of football pitches to 2 matches per weekend	Leisure & Com. Dev	<i>Pitch drainage works completed. Capacity for 2 matches per weekend to take place. Parish Council's to arrange matches.</i>	<b>Green</b>	

**CORPORATE PLAN 2008/11 – MONITORING REPORT – 3<sup>rd</sup> QUARTER – 31<sup>st</sup> DECEMBER 2008**

<b>Ref</b>	<b>Action</b>	<b>Target for 2008/09</b>	<b>Responsible Head of Service</b>	<b>Achievements to 30<sup>th</sup> December 2008</b>	<b>Assessment Against Target</b>	<b>Reasons if Not "On Track"</b>
5.5	Finalise proposals for a new community-based leisure facility in the north west of the District	Building works commenced	Leisure & Com. Dev	Building works on schedule for completion in July 2009.	<b>Green</b>	
<b>Priority: Assessing rural housing needs</b>						
5.6	Deliver a Rural Housing Strategy identifying potential development land	Develop and adopt the Strategy in conjunction with partners	Housing Services	To incorporate in to the next Housing Strategy. To go to Committee in March 2009 for approval.	<b>Green</b>	