

ANNEXE A

RESPONSIBILITY FOR CORPORATE PLAN TARGETS

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Target	CMT (Lead Officer)	Service Plan
KEY AIM: 'IMPROVING SERVICES'		
Develop and implement a Social Inclusion Strategy	Deputy Chief Executive	Policy & Best Value
Achieve level 4 of the Equality Standard for Local Government	Deputy Chief Executive	Policy & Best Value
Ensure that the Council's services and facilities meet the requirements of the Disability Discrimination Act 1996	Deputy Chief Executive	Policy & Best Value
Implement the Race Equality Scheme and report performance to internal and external stakeholders	Deputy Chief Executive	Policy & Best Value
Implement the 'Customer First' initiative, which will provide a single point of access for initial enquiries from 8.00am and 8.00pm every weekday	Chief Finance Officer	Customer Services
Set clear service standards in consultation with service users across all areas	Chief Finance Officer	Customer Services
Improve public satisfaction with the services provided by the Council	Chief Finance Officer	Customer Services
Retain 'Investors in People' status (IIP)	Chief Executive	Human Resources
Maintain sound and sustainable finances	Chief Finance Officer	Financial Services
Develop and implement a Corporate Property Strategy (which sets out clear guidelines for the holding and maintenance of our capital assets)	Chief Executive	Economic Development
Develop a strategic approach to the procurement of goods, works and services	To be advised	To be advised
Continue to develop and implement plans for electronic service delivery	Chief Finance Officer	IT Services
Manage risk effectively	Chief Finance Officer	Financial Services
Achieve national standards and targets set for Best Value Performance Indicators (BVPIs)	Deputy Chief Executive	Policy & Best Value
Increase the proportion of BVPIs where our performance is equal to that of the top 25% of District Councils ('upper quartile')	Deputy Chief Executive	Policy & Best Value

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Target	CMT (Lead Officer)	Service Plan
KEY AIM: 'COMMUNITY LEADERSHIP'		
Develop effective mechanisms for communication and consultation with local people and other stakeholders	Deputy Chief Executive	Policy & Best Value
Work more closely with Parish Councils on the development and delivery of local services	Chief Executive	Legal & Democratic Services
Develop and implement the South Derbyshire Community Strategy through the South Derbyshire Local Strategic Partnership (SDLDP)	Deputy Chief Executive	Policy & Best Value
Help local communities and partner organisations to bring significant local projects to fruition	Director of Community Services/ Deputy Chief Executive	To be advised
Agree a 'Compact' (service level agreement) with voluntary sector partners	Director of Community Services	Leisure & Community Development
Maintain effective arrangements for corporate governance	Chief Executive	Legal & Democratic Services

ANNEXE B

RESPONSIBILITY FOR CORPORATE PLAN MILESTONES

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COUNCIL

2004/05 Milestones	CMT (Lead Officer)	Service Plan
KEY AIM: 'IMPROVING SERVICES'		
Agreed brief for the Social Inclusion Strategy; member 'champion' identified	Deputy Chief Executive	Policy & Best Value
Achieve Level 2 of the Equality Standard for Local Government	Deputy Chief Executive	Policy & Best Value
Publish annual report on the delivery of the Race Equality Scheme	Deputy Chief Executive	Policy & Best Value
Open the 'Customer First' contact centre	Chief Finance Officer	Customer Services
Establish service standards for key service areas	Chief Finance Officer	Customer Services
Establish a baseline for satisfaction with Council services	Chief Finance Officer	Customer Services
Agreed brief for a Human Resource Management Strategy (to support IIP)	Chief Executive	Human Resources
Implement new organisation structure (post recruitment and retention review)	Chief Executive	Human Resources
Produce three year financial strategy linked to the Corporate Plan	Chief Finance Officer	Financial Services
Extend the current 'scoring system' for new spending to existing services and undertake a pilot project	Deputy Chief Executive	Policy & Best Value
Complete the Corporate Property Strategy	Chief Executive	Economic Development
Achieve targets set in the 2003 IEG Statement for electronic service delivery (including the implementation of the new Financial Management and Revenues and Benefits systems and the procurement of new IT systems for Housing)	Chief Finance Officer	IT Services
Deliver Year 1 actions in the Procurement Strategy	To be advised	To be advised
Implement and update the Risk Management Strategy	Chief Finance Officer	Financial Services
Achieve /make progress towards the required level of performance for BVPIs, subject to national standards and targets	Deputy Chief Executive	Policy & Best Value
Achieve upper quartile performance for at least 50% of BVPIs	Deputy Chief Executive	Policy & Best Value
Re-assess the Best Value Review Programme	Deputy Chief Executive	Policy & Best Value

ANNEXE B

RESPONSIBILITY FOR CORPORATE PLAN MILESTONES

ANNEXE B
CORPORATE PLAN

2004/05 Milestones	CMT (Lead Officer)	Service Plan
KEY AIM: 'COMMUNITY LEADERSHIP'		
Establish regular pattern of meetings with Parish Councils and local communities	Chief Executive	Legal & Democratic Services
South Derbyshire Community Strategy in place; SDLSP operating effectively and on a sustainable basis	Deputy Chief Executive	Policy & Best Value
Complete review of existing Consultation Strategy and current mechanisms for communicating with local people and other stakeholders	Deputy Chief Executive	Policy & Best Value
Conclude Compact with voluntary sector partners	Director of Community Services	Leisure & Community Development
Develop and publish a local Code of Corporate Governance	Chief Executive	Legal & Democratic Services