REPORT TO:

FINANCE & MANAGEMENT

AGENDA ITEM:

CATEGORY: OPEN

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DATE OF

MEETING:

24th November 2005

REPORT FROM:

DIRECTOR OF CORPORATE

SERVICES

MEMBERS'

CONTACT POINT:

NIGEL GLOSSOP (EXT 5703)

DOC: T:\ITS\ICT

Strategy\ICT Strategy.doc

SUBJECT:

ICT Strategy

REF: NG/ICT Strategy

WARD(S)

AFFECTED:

ALL

TERMS OF

REFERENCE: FM10

1.0 Recommendations

1.1 Members to approve the Information and Communication Technology (ICT) Strategy for 2005/08.

2.0 Purpose of Report

2.1 To inform Members of the Information and Communication Technology (ICT) Strategy for 2005/08 and to seek their acceptance of that strategy.

3.0 Executive Summary

Reasons for an updated ICT Strategy

- 3.1 The IT and Customer Service plan for 2005/08 contains an action to develop and publish an ICT Strategy for the Council.
- 3.2 The previous ICT Strategy, approved by Council in 2001, defined the Council's position at that time and set out the strategic ICT direction for the Council. Four years is a long time in ICT terms, so a subsequent strategy is required.
- 3.3 The Audit Commission has highlighted the requirements for an updated ICT strategy.

Purpose and scope

- 3.4 The purpose of the ICT strategy is to layout the key aspects of the Council's ICT for the next 3 years. It will be used as the basis for defining and funding projects, and as the framework for selecting products and partners.
- 3.5 The ICT Strategy encompasses the full range of the ICT service:
 - Co-ordinating the use of ICT and guiding the Council towards the corporate achievement of e-Government targets
 - Support and maintain Council ICT systems
 - Support and maintain the Councils Computer Infrastructure

- Telecommunications.
- 3.6 It is not intended to be a detailed technical document for a number of reasons. Firstly, too much detail would restrict its readership. Secondly, the rate of technological change is such that detailed planning beyond about 12-18 months is unwise.
- 3.7 This strategy builds on earlier ICT related publications, and should be read in conjunction with the latest Implementing Electronic Government (IEG) Statement and the IT and Customer Service Divisions Service Plan, which are available on the South Derbyshire District Council website.
- 3.8 The ICT strategy supports the objectives of the Council and the wider community in that it enables the transformation and improvement of services.

Key Areas

- 3.9 The key areas of the strategy are:
 - Main principals
 - Corporate Application Guidelines
 - Corporate Applications
 - Directorate and Divisional Applications
 - Technical Infrastructure
 - ICT Security
 - ICT Business Continuity
 - ICT Procurement
 - Data Protection and Freedom of Information
 - Management and Resourcing

Consultation

- 3.10 A draft of the ICT Strategy has been circulated to the following for comment:
 - All officers of the IT Division
 - Member e-champion
 - Officer e-champion
 - Director of Corporate Services
 - Corporate Management Team
 - Heads of Service
 - Internal Audit
 - Implementing Electronic Government Steering Group
 - IdeA
- 3.11 Subsequently the ICT strategy was updated to incorporate these comments when appropriate.

Review and Update

3.12 Clearly, the ICT strategy will evolve and develop in response to new ICT opportunities and developments. It will therefore be reviewed on a regular basis and at least annually.

4.0 Detail

4.1 The Information and Communications Technology (ICT) Strategy is appended to this covering report.

5.0 Financial Implications

- 5.1 No direct financial implications with the introduction of the Information and Communications Technology (ICT) Strategy.
- 5.2 Costs will be examined on a project basis.

6.0 Corporate Implications

- 6.1 The way in which the Council plans and manages the Information and Communications Technology has a bearing across the complete organisation.
- 6.2 The introduction of corporate application guidelines and corporate applications will standardise how Information and Communications Technology is used in the Council.
- 6.3 In practice the majority of the corporate application guidelines and corporate applications are already in place. The strategy formalises the process.

7.0 Community Implications

7.1 A key theme of this strategy is contributing to the vision and key aims of the Council, which are largely formulated after consultation with the local community and other stakeholders.

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