

In accordance with Council Procedure Rule No.11 Councillor Corbin will ask the Leader of the Council the following question:

*“Having discussed this matter over a six month period regularly with the chief executive and also knowing the directors of the council are aware of these issues yet we see little improvement across the organisation. Can the leader therefore commit to undertaking a review of the council processes with regards to communications between members and officers. I can give many examples, and have provided these to the chief executive, where members of the Conservative Party, at least, have emailed queries to officers in varying departments and waited at times anywhere between 2-4 months for a response in some cases. This is hampering members in being able to do our jobs and serve the public. I can also provide examples where the members are ignored for 2+ months and then a response happens but goes from the officer to someone other than the councillor who actually raised the matter and brought the question into council. Given we have seen presentations of policies, requiring members to reply to all emails in a timely manner within days, in recent months and have a members code of conduct that we are held to why this council seems unable to provide the same communication to members. What assurances can the leader give us that this will be resolved and how will it be resolved?”*