

Etwall Leisure Centre Joint Management Committee

Secretary to the Committee Dr J Ives **Chief Executive** South Derbyshire District Council, Civic Offices, Civic Way, Swadlincote, Derbyshire. DE11 0AH

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Business Manager

James Dobson

Email: james.dobson@activenation.org.uk

Date: 27 June 2023 Our Ref: DS

Dear Councillor,

Etwall Joint Management Committee

A Meeting of the Etwall Joint Management Committee will be held at John Port Spencer Academy, Main Street, Etwall, Derbyshire on Wednesday, 05 July 2023 at 17:00. You are requested to attend.

Yours faithfully,

Secretary to the Joint Management Committee

To: Representatives of South Derbyshire District Council **Labour Group**

Councillors D Shepherd and L Singh

Conservative Group

Councillor D Muller

Representatives of the Governors of John Port Spencer Academy

D Parker, K Squire and M Walker-Endsor

AGENDA

Open to Public and Press

1	Appointment of Chair and Vice-Chair.	
2	Apologies and to note any substitutes appointed for the meeting.	
3	To receive the Open Minutes of the Meetings held on:	
	11 January 2023	3 - 4
	26 April 2023	5 - 8
4	To note any declarations of interest arising from any items on the Agenda	
5	ACTIVE NATION PERFORMANCE REPORT	9 - 20

Exclusion of the Public and Press:

6 The Chairman may therefore move:-

That in accordance with Section 100 (A)(4) of the Local Government Act 1972 (as amended) the press and public be excluded from the remainder of the Meeting as it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that there would be disclosed exempt information as defined in the paragraph of Part I of the Schedule 12A of the Act indicated in the header to each report on the Agenda.

7 To receive the Exempt Minutes of the meeting held on:

26 April 2023

ETWALL LEISURE CENTRE JOINT MANAGEMENT COMMITTEE

11 January 2023

PRESENT:

Representatives of South Derbyshire District Council

Labour Group

Councillor D Shepherd

Conservative Group

Councillor D Muller (Vice-Chair)

Independent Group

Councillor A MacPherson

Officers

Kevin Stackhouse - Strategic Director (Corporate Resources) Heidi McDougall – Strategic Director (Service Delivery) Sean McBurney – Head of Cultural and Community Services Patricia Hill – Democratic Services

Representatives of John Port Spencer Academy Governing Body

Marie Walker-Endsor - School Governor Danny Parker - School Governor (Chair) K Squire

EL/14 **APOLOGIES**

The Committee was informed that apologies were received from Terry Simms (Active Nation Representative).

EL/15 **DECLARATIONS OF INTEREST**

The Committee was informed that no Declarations of Interest had been received.

EL/16 INCOME AND EXPENDITURE 2022/23 AND BASE BUDGET 2023/24

The Strategic Director (Corporate Services) presented the report highlighting the Active Nation and JMC ancillary cost increases were reported as above budget due to inflation and the rise in utility costs. The report included a plan of maintenance for five years as the JMC was required to replace equipment as outlined in the appendix to the report. It was noted that the amount in the sinking fund would cover equipment costs with a small amount added for contingency.

Members asked for the total amount of the sinking fund, how items of equipment were identified as qualifying for this fund and if they were assessed by an expert through a strategy for testing fixed assets.

The Strategic Director (Corporate Resources) informed Members that the sinking fund stood at £161,000.00 and was to be used for the replacement of one-off large items; that the equipment replaced through the sinking fund would undergo a stock condition survey carried out by the South Derbyshire District Council Property Services team adding that maintenance and repair of equipment was funded through other budget areas.

RESOLVED:

- 1.1 The projected out-turn for 2022/23 was considered and approved.
- 1.2 The proposed budget for 2023/24 was approved.

EL/17 ACTIVE NATION PERFORMANCE REPORT

RESOLVED:

The Committee agreed that the Active National Performance Report was to be reviewed at the next Committee.

EL/18 LOCAL GOVERNMENT ACT 1972 (AS AMENDED BY THE LOCAL GOVERNMENT [ACCESS TO INFORMATION] ACT 1985)

RESOLVED:

That in accordance with Section 100 (A)(4) of the Local Government Act 1972 (as amended) the press and public be excluded from the remainder of the Meeting as it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that there would be disclosed exempt information as defined in the paragraph of Part I of the Schedule 12A of the Act indicated in the header to each report on the Agenda.

The meeting terminated at hours 17:15 hours

MR DANNY PARKER (SCHOOL GOVERNOR)

CHAIR

ETWALL LEISURE CENTRE JOINT MANAGEMENT COMMITTEE

26 April 2023

PRESENT:

Representatives of South Derbyshire District Council

Labour Group

Councillor D Shepherd

Conservative Group

Councillor D Muller (Vice-Chair)

Independent Group

Councillor A MacPherson

Officers

Sean McBurney – Head of Cultural and Community Services Patricia Hill – Democratic Services

Representatives of John Port Spencer Academy Governing Body

Marie Walker-Endsor - School Governor Danny Parker - School Governor (Chair) K Squire

Representatives of Active Nation

Ian Whan

EL/19 **APOLOGIES**

The Committee was informed that no apologies had been received.

EL/20 **DECLARATIONS OF INTEREST**

The Committee was informed that no Declarations of Interest had been received.

EL/21 ETWALL POOL SINKING FUND DRAW DOWN

The Head of Cultural and Community Services presented the report to the Committee highlighting that the commissioned work carried out was detailed in table 1 of the report. Requests for draw down funding included an emergency generator which was used to keep the Centre open during the replacement of an electrical cable on the site and window etching to the pool hall screening. Planned maintenance and technical works totalled £130,000.00.

Members asked for further information about the replacement generator and if it was used by the school at the time of the power cut-off and requested that details of the Sink Fund expenditure be discussed regularly throughout the year at the

Committee to enable the Members to review and track the fund activity and to manage the process correctly.

The Representative of the Governor of the School confirmed that the generator had been sited in the Car Park of the school and that it had been used to keep the Leisure Centre open during the three day period whilst repairs had been carried out to an electrical cable on the site.

RESOLVED:

- 1.1 The Committee acknowledged the planned preventative maintenance and reactive works that had taken place, or due to be commissioned for Etwall Leisure Centre.
- 1.2 The Committee approved funding the works from the Etwall Pool Sinking Fund.

EL/22 ACTIVE NATION PERFORMANCE REPORT

The Active Nation Representative presented the report to the Committee informing the Committee that participation at the Centre had been good based on draft figures. It was noted that annual membership had increased following a promotion in February offering reduced rates and swimming lesson attendance increased as shown in an analysis of swipe card entries.

RESOLVED:

The Committee received and noted the Active Nation Performance Report.

EL/23 LOCAL GOVERNMENT ACT 1972 (AS AMENDED BY THE LOCAL GOVERNMENT [ACCESS TO INFORMATION] ACT 1985)

RESOLVED:-

That in accordance with Section 100 (A)(4) of the Local Government Act 1972 (as amended) the press and public be excluded from the remainder of the Meeting as it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that there would be disclosed exempt information as defined in the paragraph of Part I of the Schedule 12A of the Act indicated in the header to each report on the Agenda.

LEISURE MANAGEMENT CONTRACT PROCUREMENT

RESOLVED:

The Committee approved the recommendations in the report.

<u>Etwall Leisure Centre Joint Management Committee – 26 April 2023</u> <u>OPEN</u> The meeting terminated at 18:00 hours

MR DANNY PARKER (SCHOOL GOVERNOR)

CHAIR

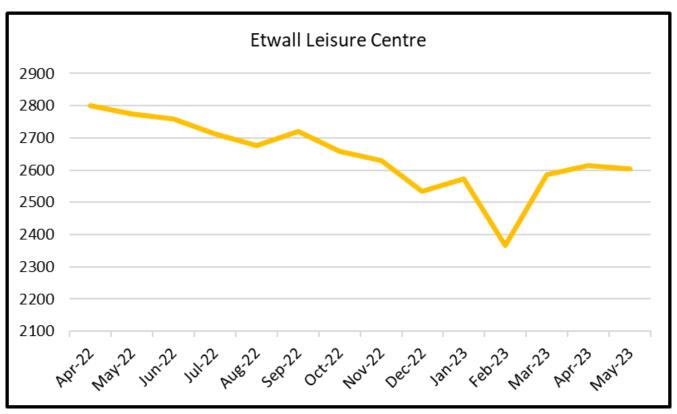
ACTIVE

South Derbyshire Leisure Contract Meeting Etwall – May 2023

- >> Participation
- >> Supporter Recruitment
- >> Net Promoter Score
- >> Brand Standards
- >> Marketing & Communications
- >> Successes
- >> Opportunities

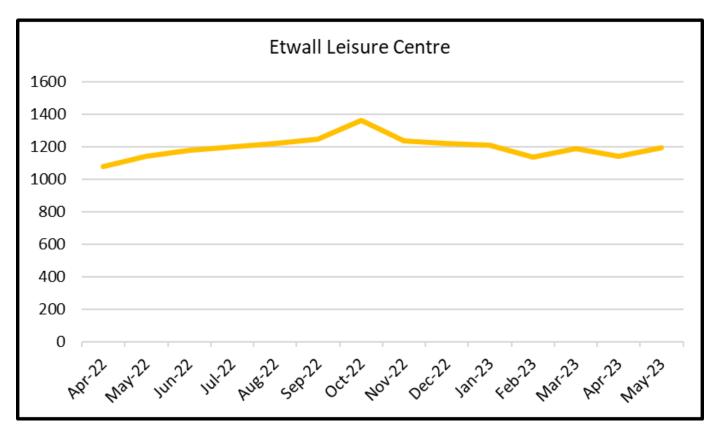
Activity	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023	May 2023
Gym	3,347	2,563	3,378	3,317	3,582	3,448	3,511
Classes	2,918	2,175	3,388	2,839	3,367	3,231	3,686
Swimming	2,872	2,216	3,157	3,089	3,226	3,419	3,348
Swimming Lessons	5,306	2,714	5,183	4,544	4,752	4,572	4,784
Sports Hall	502	386	498	462	483	592	471
Outdoor Activities	2,004	1,528	1,945	2,031	2,195	2,057	2,114
Other	2,193	1,924	2,117	2,025	2,243	2,187	2,083
Total	19,142	13,506	19,666	18,307	19,848	19,506	19,997

	Venue	DD Supporters	Annual Supporters	Swim Lessons	Totals
Apr-22	Etwall Leisure Centre	80	32	58	170
May-22	Etwall Leisure Centre	64	35	59	158
Jun-22	Etwall Leisure Centre	88	54	36	178
Jul-22	Etwall Leisure Centre	84	29	23	136
Aug-22	Etwall Leisure Centre	94	39	51	184
Sep-22	Etwall Leisure Centre	75	219	59	353
Oct-22	Etwall Leisure Centre	65	22	29	116
Nov-22	Etwall Leisure Centre	67	22	32	121
Dec-22	Etwall Leisure Centre	33	6	9	48
Jan-23	Etwall Leisure Centre	102	56	34	192
Feb-23	Etwall Leisure Centre	38	280	25	343
Mar-23	Etwall Leisure Centre	76	132	26	234
Apr-23	Etwall Leisure Centre	48	51	31	130
May-23	Etwall Leisure Centre	46	63	30	139



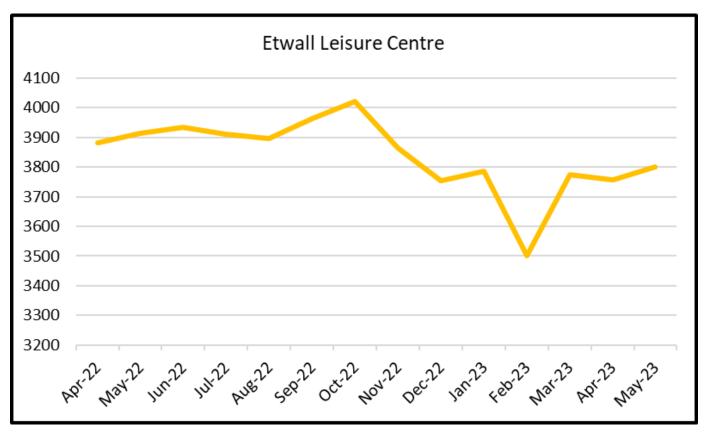
Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
2800	2775	2758	2712	2676	2719	2659	2630	2534	2573	2366	2585	2613	2605

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Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
1081	1140	1176	1199	1221	1245	1363	1234	1219	1212	1136	1188	1143	1196

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Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
3881	3915	3934	3911	3897	3964	4022	3864	3753	3785	3502	3773	3756	3801

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NET PROMOTER SCORE - May 2023

•	National Benchmark Score – Trusts / Local Authority	26
•	Active Nation Target score	30
•	Active Nation Average score	26
•	Active Nation Etwall Average Score	36
•	Total surveys sent	149
•	Responses received	15
•	Promoters	7
•	Passives	4
•	Detractors	4
•	Responded to within 48 hrs	13

- Detractors Faulty Soap & Tissue Dispensers / Cleanliness / Spin Bikes / More Gentle Classes
- Promoters Swimming Teachers / Opening Hours / Helpful Staff / Class Timetable

Brand Standards

- Contract cleaners now in place and making a difference
- New gym team member enhancing standards
- Weekly walk around full site with Duty management team assessing the venue to compliment the monthly audits and daily venue walks
- Maintenance Issues Schedule of works in place with many outstanding tasks now completed (updates provided by ST)













- Participation
 - 81% post-pandemic recovery of fitness numbers at Etwall Leisure Centre compared to the national average of 68%. A remarkable 13% improvement over the national average
- Swimming Lessons
 - Holiday Crash Course Successful delivery of programme with new individuals participating.
 - After a difficult period for recruitment several new and experienced teachers have joined the team, bringing a wealth of knowledge into the team and improving quality. Will aid growth in programme.
 - New Adult coached session to help swimmers who want to get fitter, improve their technique or simply just want to feel more comfortable swimming.

- 3G Pitch
 - FA annual registration test non-compliant. Rectification work booked in for July
- Pool Programme
 - Opportunity to open up additional pool space for lane swimming early evening for extra alongside new coached sessions
- People
 - Campaigners recruited with additional skills opportunity to put on new activities
- Vending
 - Card payments now back online and available for use