Tucker Faye

From:

Everard, Rachael

Licensing Mailbox

Sent:

31 August 2016 14:51

To: Subject:

Objection to premises license variation application, Amalfi White Limited

Categories:

Faye

Dear Sir or Madam

I am emailing to submit my objection to the Application to Vary a Premises Licence from Amalfi White Limited, 50 Derby Road Melbourne DE73 8FE. I am making this objection as a neighbouring resident on the grounds of public nuisance and noise disturbance.

Having lived within close proximity of the premises since its opening, I am concerned about the level of noise and disturbance to local residents - this will only increase with later opening hours, longer serving hours, later music playing and increased outdoors hours. In my opinion, the premises has demonstrated little concern or regard for the wellbeing of local residents to date.

Already neighbouring residents are subject to high levels of noise and disturbance from the premises. This includes levels of noise that can be clearly heard within my property late at night. This noise disturbance includes customers leaving the premises late at night - as the premises provides no parking facilities for either employees or customers there is often a high level of noise around closing time, particularly at weekends, while customers call taxis or await transport home (not to mention the high level of strain placed on local parking). As far as I am aware, the premises makes little to no effort to minimise this noise outside the premises — which is directly next door to residential properties. For example, on a number of occasions my neighbours have had to go out and ask leaving customers to minimise the noise with no support from Amalfi White employees.

Further, music played within the venue - particularly live music for evening events and weddings - can be heard within these residential properties. The sound limiter detailed in the application is not effective. This is becoming an increasing disturbance as the frequency of weddings and events has substantially increased – what used to be restricted to the occasional Saturday evening has already become a more regular disturbance during the week and even Sunday nights. Currently it is a relief when the live music stops at 11pm – extending these hours will result in increased disturbance and nuisance for local residents, many of whom have young families.

I am aware that the application to vary the premises licence has been made on the grounds of neighbouring premises having later hours, however I believe that the nature of the premises and its customer base should be taken into consideration. The Amalfi White premises predominately attracts customers from outside of Melbourne and it's immediate vicinity – in my opinion this means customers tend to have less consideration for neighbouring residents, and also means they are often waiting outside the premises late at night for transport. The premises is also incredibly popular, and attracts much larger numbers of guests and customers than neighbouring premises. This will likely increase with later opening hours and longer serving hours. Neighbouring residents are also likely to be subject to further disturbance from customers arriving at the venue later in the evening due to its later opening hours, as a number of the other premises in the village will close before the proposed later times of Amalfi Whites.

I hope the fact that the properties immediately neighbouring the premises are under a conservation restriction will also be taken into consideration. This prohibits the use of double glazing or other attempts to minimise noise within the properties.

In addition to not extending the opening hours or live music hours as applied for, I would like to make a number of suggestions for alterations to the application, as per the objection for:

 Make parking provisions available (for example valet parking using the parking facilities at the One Off premises), or as a minimum provide parking facilities for employees

- Make provisions to sound proof the areas where live music is played
- Restrict the occasion on which live music is played to 24 times a year, and ensure residents are notified in advance of these occasions

I support the appointment of a noise control officer as detailed in the licence application, however I do not feel the controls listed in the application go far enough to help minimise disturbance to local residents.

I personally have enjoyed the premises at Amalfi Whites in the past and wish them the best, however I am gravely concerned about the level of impact on local residents which will only increase with an extension to the licence. I hope that my concerns and objections will be taken into consideration. I confirm I am happy for my concerns to be detailed to be shared with the Applicant or read in public at the sub-committee meeting for the purposes of considering the Amalfi White licence extension application.

I am happy to be contacted to provide further information or to discuss any of the points raised.

Yours sincerely, Rachael

Rachael Everard 40 Derby Road, Melbourne DE73 8FE