

Corporate Plan 2020-2024 Performance Measure Report

Environmental and Development Services Committee

Team: Organisational Development and Performance
Date: August 2022



Performance Measure Report Index

Corporate Plan 2020-2024

Summary

The Corporate Plan 2020-2024 has 35 Corporate Measures which underpin the Council's three priorities Our Environment, Our People, Our Future.

The following Committees are responsible for overseeing the delivery of the following key aims and outcomes:

Environmental and Development Services Committee (E&DS) are responsible for 17 Corporate measures under the key aims:

- E1. Improve the environment of the District
- E2. Tackle climate change
- E3. Enhance the attractiveness of South Derbyshire
- P2. Supporting and safeguarding the most vulnerable
- F1. Develop skills and careers
- F2. Support economic growth and infrastructure

Housing and Community Services Committee (H&CS) are responsible for seven Corporate measures under the key aims:

- E3. Enhance the attractiveness of South Derbyshire
- P1. Engage with our communities
- P2. Supporting and safeguarding the most vulnerable

Finance and Management Committee (F&M) are responsible for 11 corporate measures under the key aims:

- P2. Supporting and safeguarding the most vulnerable
- P3. Deliver Excellent Services
- F3. Transforming the Council



Environmental and Development Services Committee (E&DS) is responsible for the following 17 Corporate measures

Our Environment

Measure

- Household waste collected per head of population
- % of collected waste recycled and composted
- Number of fly tipping incidents
- Improve the quality of the District through the Local Environmental Quality Survey
- % of eligible new homes and commercial developments to achieve net gain in Biodiversity by a minimum of 10% compared to the site's predevelopment baseline.
- Reduce South Derbyshire District Council carbon emissions
- % of new homes to meet water efficiency targets as set out in the Part G optional standard of 110 litres of potable water usage per person per day
- Proportion of good quality housing development schemes
- Increase Swadlincote Town Centre visitor satisfaction

Our People

Measure

- Continue to undertake interventions per year to keep families out of fuel poverty
- Deliver the objectives identified in the South Derbyshire Partnership Social Mobility Action Plan

Our Future

Measure

- Speed of decision on discharging conditions on housing applications
- % of planning applications determined within the statutory period
- Secure new facilities and contributions through Section 106 to mitigate impacts of development. Achieve all necessary highway, education, healthcare, and recreation contributions
- Increase the number of employee jobs in South Derbyshire
- Annual net growth in new commercial floorspace (sqm)
- Total Rateable Value of businesses in the District



Priority: Our Environment

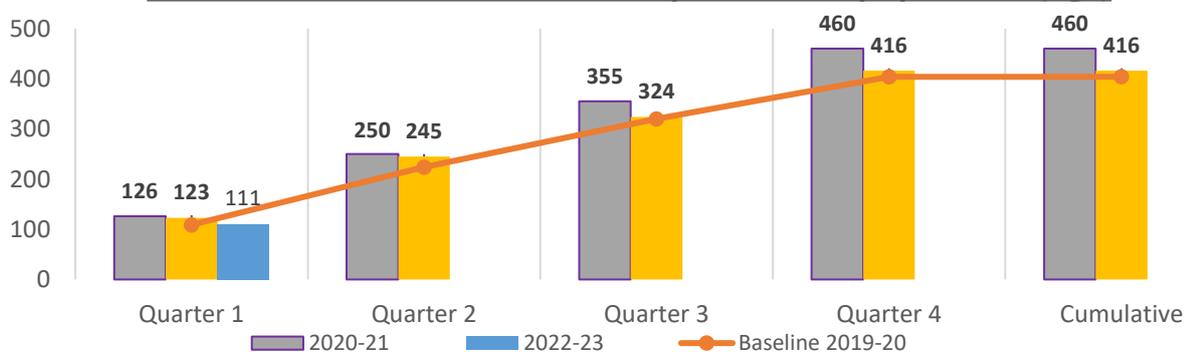
E1.1 Reduce waste and increase composting and recycling

Measure and Reference	E1.1A Household waste collected per head of population	Committee E&DS
Definition	This indicator is the number of kilograms of household waste collected per head of population. 'Household waste' means those types of waste which are to be treated as household waste as defined by the Environmental Protection Act 1990.	Why this is Important To measure the change in household waste disposal levels as a result of householders' waste reduction and recycling activities
What Good Looks Like	Top performing authorities outturn <400kgs per year	
History of this Indicator	The Council employs 40 staff and utilises 15 vehicles and a number of external contractors to deliver waste collection services.	
2019/20 Baseline Data	The estimated figure reported in Q4 was 407 kgs. This figure has now been validated and the confirmed out turn for Q4 is 404 kgs.	

Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	Sustain during Yr1 (404kgs)	126kgs	250kgs	355kgs	460kgs
2021/22	Sustain Current levels	123kgs	245kgs	324kgs	416kgs
2022/23	Downward trend	111kgs			

Performance Overview - Quarterly Update	Actions to sustain or improve performance
Downward trend on Q1 21/22 from 123kgs to 111kgs. The actual outturn figure for 2021/22 has been confirmed as 416kgs (Q4 Jan - Mar - 91kgs)	Performance is currently on target.

E1.1A Household waste collected per head of population (kgs)

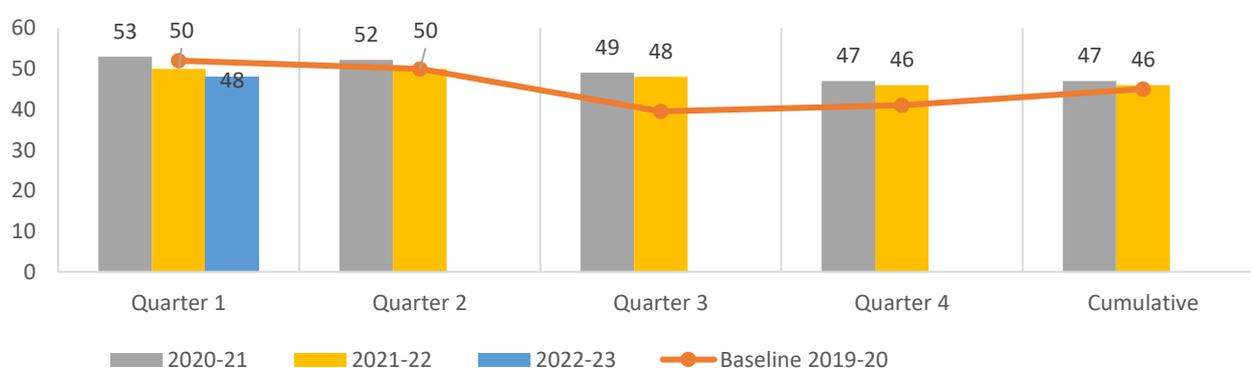


Priority: Our Environment

E1.1 Reduce waste and increase composting and recycling

Measure and Reference	E1.1B % of collected waste recycled and composted	Committee	E&DS		
Definition	Kerbside collected household waste is waste presented for collection by households in the black, green and brown bins and the normal alternate week collections. Recycled or composted is waste presented in the green and brown bins.	Why this is Important	To establish the success of the Council's recycling scheme and to ensure the compost scheme continues to perform		
What Good Looks Like	The top performing authorities achieve >60%, the top 25% achieve >50%				
History of this Indicator	Currently on a downward trend, the tonnages collected have remained stable, however increasing residual waste is pushing the percentage down.				
2019/20 Baseline Data	The estimated figure reported in Q4 was 46%. This figure has now been validated and the confirmed out turn for Q4 is 45%.				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	Sustain during Yr1 (45% or>)	53%	52%	49%	47%
2021/22	>45%	50%	50%	48%	46%
2022/23	Upward trend	48%			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
The new Head of Service commences his role on 15 August. The actual out turn figure for 2021/22 has been confirmed as 46% (41% Jan - March)			The performance is on target.		

E1.1B % of collected waste recycled and composted



Priority: Our Environment

E1.2 Reduce fly tipping and litter through education, engagement and zero tolerance enforcement action where appropriate

Measure and Reference	E1.2A Number of fly tipping incidents	Committee	E&DS		
Definition	A reduction in fly-tipping incidents is defined as a numerical reduction in the sum of the number of fly tipping incidents reported to the Council, plus the number of fly tips proactively collected by Council staff while performing their duties, compared to the reference period.	Why this is Important	Prevent an increase in fly-tipping incidents through education, engagement and enforcement action where appropriate		
What Good Looks Like	The purpose of this Indicator is to see a downward trend in fly tipping incidents as a rolling average over the four-year period of the Corporate Plan.				
History of this Indicator	There have been long term reductions in fly tipping incidents both nationally and locally since 2000, however this trend has reversed in very recent years. Between 2016 and 2019 fly tipping incidents nationally have increased.				
2019/20 Baseline Data	714 (total figure for 2019/20)				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	Downward trend	260	528	732	1003
2021/22	Downward trend as a 4-year mean <764	211	366	484	604
2022/23	Downward trend as a four-year mean <764	139			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
Continued emphasis on rapid removal of fly tipped material and taking robust enforcement measures where potential offenders are identified			No new measures taken in Q1		



Priority: Our Environment

E1.2 Reduce fly tipping and litter through education, engagement and zero tolerance enforcement action where appropriate

Measure and Reference	E1.2B Improve the quality of the District through the Local Environmental Quality Survey		Committee	E&DS	
Definition	Percentage of inspected grade B or above for cleanliness as defined in the government code of Practice for Litter and refuse.		Why this is Important	Gives assurance that the cleansing regimes and resources deployed are delivering the Council's service standards.	
What Good Looks Like	<p>>95% Grade B or above</p> <p>This information below provides an overview of the grading:</p> <p>Grade A No issues present Grade B+ No formal description Grade B Predominantly free with some minor instances of the issue Grade B- No formal description Grade C Widespread with some accumulations of the issue Grade C- No formal description Grade D Heavily affected by the issue</p> <p>In order to present a fair picture plus and minus grades are used where a location is better than the lower grade but not sufficiently to attain the higher grade.</p>				
History of this Indicator	New indicator				
2019/20 Baseline Data	89.67% above grade C				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	95% at grade C or above	Report in Q4	Report in Q4	Report in Q1 21/22	Reported in Q1 21/22
2021/22	>95% (Grade C or above)	94.74% (Grade C or above)	94.74% (Grade C or above)	94.74% above grade C+	93.69% (Grade B or above)
2022/23	>95% (Grade B or above)	93.69% (Grade B or above)			
Performance Overview - Quarterly Update Survey took place in February 2022.			Actions to sustain or improve performance The team is reviewing the results of the survey that was conducted earlier in the year to pick up on any key issues in anticipation of the next survey which is due in the Autumn. The Autumn survey will give the Council an overall picture of the cleanliness of the District over a full year.		



Priority: Our Environment

E1.3 Enhance biodiversity across the District

Measure and Reference	E1.3A % of eligible new homes and commercial developments to achieve net gain in Biodiversity by a minimum of 10% compared to the sites pre development baseline.	Committee	E&DS		
Definition	Policy BNE3 of the Local Plan and Chapter 15 of the National Planning Policy Framework seeks to ensure that the impacts of development on biodiversity are minimised and preferably provide net gains. This would be negotiated during the application process	Why this is Important	It is likely that soon this will be a statutory requirement. It demonstrates that the Council is being proactive in delivering an aspiration of the Local Plan.		
What Good Looks Like	The purpose of the PI is to see the pursuit of net biodiversity gains on all eligible sites otherwise suffering a net loss.				
History of this Indicator	Notwithstanding the Council's 'encouragement' of biodiversity gains in the Local Plan, this will be a new government initiative that would make it a statutory requirement.				
2019/20 Baseline Data	Insufficient baseline data available				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	85%	First Report due December 2020. No qualifying decisions in Q1.	66.7%	66.7%	66.7%
2021/22	85% (4-year target)	66.7%	66.7%	66.7%	66.7%
2022/23	85%	0			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
In quarter one there has been a very low level of qualifying applications/ no data available. Legislation to require a 10% net gain in biodiversity is not active until Summer '23. Whilst Local Plan policy seeks to secure net gains there is not a requirement to secure 10%. Officers continue to work with Derbyshire Wildlife Trust (DWT) and the Council's Biodiversity Officer to secure net gains across all developments, but it is not considered that this can be enforced or achieved on all developments at this point in time.			Continue to work to achieve net gain and assist colleagues in Planning Policy in revising local policies to reflect this shift towards a 10% gain through the Local Plan review.		



Priority: Our Environment

E2.1 Strive to make South Derbyshire District Council carbon neutral by 2030

Measure and Reference	E2.1A Reduce South Derbyshire District Council carbon emissions	Committee	E&DS			
Definition	Achievement of Actions contained in the South Derbyshire Climate and Environment Action Plan 2020-24 (C&EAP)	Why this is Important	To enable emissions from all relevant identified Council sources to be controlled over the Corporate Plan timeframe			
What Good Looks Like	Achievement of Actions contained in the South Derbyshire Climate and Environment Action Plan 2020-24 (C&EAP)					
History of this Indicator	No previous targets to achieve carbon neutrality have been set					
2019/20 Baseline Data	2,500 tonnes of carbon dioxide equivalent in 2018/19					
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
2020/21	Achievement of Actions contained in the South Derbyshire Climate and Environment Action Plan 2020-24.	Achieved	Achieved	Achieved	Achieved	
2021/22	Produce and implement a Head of Service Q4 Climate and Environment report that tracks performance against quantified targets and outturns	Achieved	Achieved	Achieved	Achieved	
2022/23	Downward Trend in Carbon Emissions	Achieved				
Performance Overview - Quarterly Update			Actions to sustain or improve performance			
A draft carbon emissions calculation and report for 2021/22 has been produced. The report is programmed to be brought to EDS in August 2022.			The Council's carbon reduction activities have been the subject of three external audits since November 2021. The outcomes of these audits have been used to inform a revision of the Climate and Environment Action Plan which is programmed to be brought to EDS in August 2022.			



Priority: Our Environment

E2.2 Work with residents, businesses and partners to reduce their carbon footprint

Measure and Reference	E2.2A % of new homes to meet water efficiency targets as set out in the Part G optional standard of 110 litres of potable water usage per person per day		Committee	E&DS	
Definition	Part G of the Building Regulations sets out an optional standard for potable water conservation which is reiterated in Policy SD3 of the Local Plan. A planning condition will be attached to all new permissions to pursue adherence to this standard (where relevant).		Why this is Important	Local infrastructure and environmental constraints require the need for the Council to contribute to the suppression of water demand and hence waste water discharges across the District.	
What Good Looks Like	This is designed to ensure that going forward all new developments comply with the optional Part G standard				
History of this Indicator	No History				
2019/20 Baseline Data	Baseline figure of 50% based on 18 qualifying decisions in Q4.				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21		78%	89%	100%	100%
2021/22	85%	70.5%	79.3%	86%	75.6%
2022/23	85%	64%			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
Planning Services continue to deal with the backlog of cases received. There have been a number of new case officers/agency staff with high turnarounds due to nature of employing agency staff. The Head of Service will ensure that they are fully briefed from start of contract on the need to attach this condition to relevant applications.			Reinforce with officers the need to attach this condition to relevant permissions. Signing officers to also check this is attached. This has now been implemented and the recent cases have all included this condition which will be clearly visible in Quarter 2.		



Priority: Our Environment

E3.1 Enhance the appeal of Swadlincote town centre as a place to visit

Measure and Reference	E3.1A Increase Swadlincote Town Centre visitor satisfaction		Committee	E&DS	
Definition	Benchmarking for Swadlincote Town Centre includes a Town Centre User Survey (questionnaire) completed at the same time each year by an independent consultant.		Why this is Important	There is a need to limit the impact of national changes in shopping habits on the vitality of the town centre, at a time when High Streets are under extreme pressure.	
What Good Looks Like	The aim is to steadily close the gap to the National Small Towns average over the four-year period of the Corporate Plan.				
History of this Indicator	Comparable Benchmarking data was first collected in 2019. This found that 49% of respondents would recommend a visit to Swadlincote Town Centre, whilst the comparable National Small Towns Average was 72%.				
2019/20 Baseline Data	49% of respondents would recommend Swadlincote Town Centre - May 2019				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	Upward trend	Reported Annually in Q3	Reported Annually in Q3	55%	55%
2021/22	58%	Reported Annually in Q3	Reported Annually in Q3	60%	60% (new report in Q3 22/23)
2022/23	Upward Trend (Close the gap on the National Small Towns average)	60% (new report in Q3)			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
Marketing and events activity during the quarter including the following: New shopping guides for Swadlincote and Melbourne have been distributed to households and businesses; A social media campaign to promote Swadlincote Market was launched, include 'myth busting' to raise awareness of services such as home deliveries, click and collect and contactless payment offered by traders; A video and accompanying blog was produced to promote Melbourne town centre in collaboration with Derbyshire blogger Molly Scott, who is known for promoting independent businesses; A Jubilee virtual reality trail was hosted around Swadlincote town centre; and, A number of local events were supported including Antiques in the Street, Jubilee Market Day, and Swadlincote Festival of Transport.			n/a		



Priority: Our Environment

E3.2 Improve public spaces to create an environment for people to enjoy

Measure and Reference	E3.2B Proportion of good quality housing development schemes		Committee	E&DS	
Definition	The % of new residential developments that score well against the Council's quality criteria based on latest Building for Life standards and the National Design Guide, which measure several aspects of the quality of a development (including the provision and quality of public spaces).		Why this is important	This PI directly measures how good the quality of developments are and therefore whether it is more likely to result in an improvement to the quality of open and other spaces.	
What Good Looks Like	The purpose of this PI is to see an upward trend in higher quality developments and their immediate environment.				
History of this Indicator	This PI will differ from the similar PI which only looked at an earlier Building for Life standard. In previous years, the 90% target was often met and where not, only marginally missed.				
2019/20 Baseline Data	Annual score of 92% based on old methodology – to be reported annually in Q4				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	90%	Reported Annually in Q4.	Reported Annually in Q4.	Reported Annually in Q4.	Out turn unavailable.
2021/22	90%	Reported Annually in Q4.	Reported Annually in Q4.	Reported Annually in Q4.	Out turn unavailable.
2022/23	90%	Out turn unavailable. - Reported annually in Q4 22/23)			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
Due to the number of applications and continuing staffing shortages in Planning Services the Design Officer remains focused on a caseload of planning applications rather than providing as much additional support as the role requires to the team as well as other workstreams which this role is envisaged to lead on to ensure that work can be undertaken for this corporate indicator.			Attempt to recruit to permanently vacant posts in combination with securing agency staff in the short term to help make application levels for permanent members of staff more manageable and sustainable. New starters are due to be in post over the late summer/ Autumn.		



Priority: Our Future

F1.1 Attract and retain skilled jobs in the District

Measure and Reference	F1.1A Increase the number of employee jobs in South Derbyshire		Committee	E&DS	
Definition	Working in partnership, to successfully implement a programme of actions as set out within a new Economic Development Strategy for South Derbyshire.		Why this is Important	The District's economy has performed strongly in recent years - with a rapidly growing population it will be important to sustain this and provide a range of local employment opportunities.	
What Good Looks Like	The aim is to increase the number of Employee Jobs in South Derbyshire over the four-year period of the Corporate Plan.				
History of this Indicator	In 2018, there were 32,000 Employee Jobs in South Derbyshire, having grown from 30,000 in 2015. Data for employment is taken from the Office of National Statistics (ONS) Business Register and Employment Survey				
2019/20 Baseline Data	In 2015 there were 30,000 employee jobs which increased to 32,000 in 2018				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	>25% (implementation of the actions contained within the plan)	Reported in Q4	Reported in Q4	Reported in Q4	32,000 Impacted by Covid 19
2021/22	>25% (implementation of the actions contained within the plan)	Reported in Q4	Reported in Q4	Reported in Q4	31,000 Impacted by Covid-19
2022/23	Upward trend	31,000 Impacted by Covid-19. (Reported annually in Q4 22/23)			
Performance Overview - Quarterly Update				Actions to sustain or improve performance	
<p>Claimant Count Unemployment in South Derbyshire is at 2.1% (1,475 people). This compares with 3.9% nationally and 3.4% a year ago (May 2022). Swadlincote Innovation Centre has been launched and will offer budding entrepreneurs and small businesses affordable premises, with access to facilities and support in the early stages of their business journey.</p> <p>The District Council has distributed over £30 million pounds in Covid business support grants to smaller businesses in South Derbyshire over the last 18 months. These grants schemes came to a conclusion in March 2022. The Government has now provided the District Council with just under £2million of COVID-19 Additional Relief funding to distribute to eligible</p>				n/a	



businesses in the District. The funding will be distributed in the form of a reduction on businesses' rates bill for 2021/2022. The assistance is targeted at businesses that were not eligible for the Extended Retail Discount (covering Retail, Hospitality and Leisure), the Nursery Discount, the Airport and Ground Operations Support Scheme, Small Business Rates Relief (resulting in a £0 bill), or any other relief (resulting in a £0 bill).



Priority: Our Future

F2.1 Encourage and support business development and new investment in the District

Measure and Reference	F2.1A Annual net growth in new commercial floorspace (sqm)	Committee	E&DS			
Definition	Data collected for the Council's annual Authority Monitoring Report, includes the monitoring of commercial floorspace within South Derbyshire.	Why this is Important	There is very little vacant commercial floorspace in South Derbyshire, consequently the provision of additional commercial floorspace is closely related to the availability of additional employment opportunities.			
What Good Looks Like	The aim is to increase the total commercial floorspace over the four-year period of the Corporate Plan.					
History of this Indicator	The Local Plan forecasts a net annual growth in commercial floorspace of 12,269.5 sqm per annum between 2008 and 2028. To date (2008-2021), the actual annual net rate of growth has been 6,095 sqm.					
2019/20 Baseline Data	2885 sqm					
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
2020/21	12,269.5 sqm	Reported in Q4	Reported in Q4	Reported in Q4	4,140 sqm	
2021/22	Upward trend	Reported in Q4	Reported in Q4	Reported in Q4	1,665 sqm	
2022/23	Upward trend	1,665 sqm (Reported annually in Q4 22/23)				
Performance Overview - Quarterly Update			Actions to sustain or improve performance			
Sites currently under construction are anticipated to deliver a significant growth in floorspace - these include: Redevelopment of the former Bison Concrete Works at Tetron Point; Medium-sized industrial units at Swadlincote Gateway adjacent to the golf course; and, two large units at Dove Valley Park, Foston.			n/a			



Priority: Our Future

F2.1 Encourage and support business development and new investment in the District

Measure and Reference	F2.1B Total Rateable Value of businesses in the District		Committee	E&DS	
Definition	Total rateable value of businesses in the district.		Why this is Important	The total rateable value of businesses in the District is a good indication of the economic health of the district. An increase in floor space can indicate a growth in business numbers and employment opportunities.	
What Good Looks Like	A growth in rateable value, including a growth in sectors such as commercial (e.g., offices, shops, warehouses, restaurants) where there is a higher intensity of jobs per business.				
History of this Indicator	The total rateable value of businesses across the District has been increasing year on year, particularly in the commercial sector with an overall increase of almost £345k since April 2017. In order to allow for changes in Government regulations relating				
2019/20 Baseline Data	Q4 - £67,486,786.				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	>£67,486,786	£67,528,690	£67,316,577	£67,379,221	£67,341,926
2021/22	>£67,486,786	£67,150,426	£67,133,764	£67,199,282.	£67,234,722
2022/23	Upward Trend (on baseline as at Q4 21/22)	£67,279,062			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
This is an increase from start of the year, in the main due to a number of small assessments being brought into the Rating List and reassessments of merged properties or properties that have been split.			Rateable Values (RV) are determined by the Valuation Office Agency (VOA) and not South Derbyshire District Council. As such the Council has no control and Rateable Values can go down if a business owner appeals/challenges to the VOA that their RV is too high. Whilst the RV for some businesses can increase depending on reviews such as quarries, in general the increase will come from our dedicated inspector who checks for any newly built businesses in order to issue a completion notice and bring them into the Rating List quickly, or notices changes to existing business properties which could increase their Rateable Value, such as an extension to the work premises whilst other types of inspection works are being undertaken.		



Priority: Our Future

F2.2 Enable the delivery of housing across all tenures to meet Local Plan targets

Measure and Reference	F2.2A Speed of decision on discharging conditions on housing applications		Committee	E&DS	
Definition	The purpose of the performance indicator is to measure the percentage of planning condition applications determined in the statutory period of eight or 13 weeks or as may be otherwise agreed with applicants.		Why this is Important	Unnecessary delays in the determination of applications holds up the delivery of development and therefore a potential disincentive to inward investment	
What Good Looks Like	All applications determined as soon as possible without compromising quality.				
History of this Indicator	New indicator				
2019/20 Baseline Data	80% based on Q4 (up to 85% if including first 27 days of 2020/21 Q1, following new procedure with team)				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	90% within 8-13 weeks or as agreed with the applicant	100%	100%	100%	100%
2021/22	90% within 8-13 weeks or as agreed with the applicant	93.7%	71.8%	47.9%	60.9%
2022/23	90% within 8-13 weeks or as agreed with the applicant	50%			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
As in previous quarters there is a very small sample size. Only two relevant applications were determined during this period, one within the statutory timeframe or with an Extension of Time (EOT) and one outside of this which has resulted in lower than expected figures. Planning Services is still dealing with a substantial backlog of applications due to both staffing shortages and a significant uplift in applications. However, members of the team continue to work with applicants to agree timeframes for determining applications positively.			Continue to reinforce the need to secure EOT with officers and work towards dealing with the backlog of applications. More applications have been determined in this quarter than last quarter and this will assist in making caseloads more manageable.		



Priority: Our Future

F2.2 Enable the delivery of housing across all tenures to meet Local Plan targets

Measure and Reference	F2.2B % of planning applications determined within the statutory period		Committee	E&DS	
Definition	The purpose of the performance indicator is to measure the percentage of planning applications determined in the statutory period of eight or 13 weeks or as may be otherwise agreed with applicants.		Why this is Important	Unnecessary delays in the determination of planning applications holds up the delivery of development and therefore a potential disincentive to inward investment	
What Good Looks Like	All applications determined as soon as possible without compromising quality.				
History of this Indicator	Generally, the Council has performed well for most recent years against a notional target of 90%				
2019/20 Baseline Data	93%				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	>90%	94%	99%	98%	98%
2021/22	>90%	91%	93.1%	93%	90.5%
2022/23	>90%	88%			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
There has been a slight dip in the number of cases dealt with within statutory timeframes as the team works its way through the backlog. Whilst Officers try to secure Extensions of Time (EOT), given the length of time some applicants have waited for decisions due to staffing vacancies and volumes of cases they are not always agreeable to this. The Team has dealt with more applications this quarter than last and this shows that they are making in-roads into the backlog which will ultimately improve speed of decision making and customer service.			Continue to try to recruit to vacant positions. Ask Officers to seek EOT for decisions where possible.		



Priority: Our Future

F2.3 Influence the improvement of infrastructure to meet the demands of growth.

Measure and Reference	F2.3A Secure new facilities and contributions through Section106 to mitigate impacts of development. Achieve all necessary highway, education, healthcare, and recreation contributions		Committee	E&DS		
Definition	Statute allows the Council to seek financial and other contributions from developments to mitigate the impact of the development on public infrastructure subject to viability of individual developments.		Why this is Important	Without some contribution towards mitigating the impact of new developments, infrastructure would have to accommodate the extra load without direct funding to bear the burden		
What Good Looks Like	Securing all proven necessary mitigation to accommodate new developments					
History of this Indicator	New indicator					
2019/20 Baseline Data	New indicator, data will be collected from April 2020 onwards as retrospective data is not possible to collect					
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
2020/21	90%	Reported annually in Q4	Reported annually in Q4	Reported annually in Q4	94%	
2021/22	90%	Reported annually in Q4	Reported annually in Q4	N/A - reported annually in Quarter 4.	100%	
2022/23	90%	100% (annual return in Q4 22/23)				
Performance Overview - Quarterly Update			Actions to sustain or improve performance			
n/a			n/a			



Priority: Our People

P2.1 With partners encourage independent living and keep residents healthy and happy in their homes.

Measure and Reference	P2.1B Continue to undertake interventions per year to keep families out of fuel poverty	Committee	E&DS		
Definition	Number of interventions made by the Council (and partners over whom the Council has influence) to improve fuel efficiency in residential properties.	Why this is Important	Fuel poverty is a public health observatory key performance indicator and reflects both the thermal efficiency of housing stock and the affluence of the population		
What Good Looks Like	Increasing the numbers of fuel efficiency interventions to directly contribute to reductions in the numbers of families in fuel poverty.				
History of this Indicator	The Council has never previously collated data on the different measures taken to take families out of fuel poverty.				
2019/20 Baseline Data	7.9% (3,393 households) estimated to be in fuel poverty. In 2019/20 an estimated 90 interventions were made to help residents reduce fuel poverty				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	300 interventions	111	216	247	276
2021/22	210 interventions	30	102	172	241
2022/23	>160 Interventions	48			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
Not included in this data is the £4.1m worth of £150 Energy Rebate Payments made to 27,888 homes across South Derbyshire. It is estimated that eventually 39,600 homes will be eligible for the main scheme payment. The Council also distributed £198,564 in Household Support Fund Payments (either in the form of cash, rent payments, council tax account payments or vouchers) to 372 households across the District.			The Council recently completed recruiting a Low Carbon Homes Team to manage the delivery of our Green Homes Grants until the current funding runs out in March 2023		



Priority: Our People

P2.4 Support social mobility to ensure people have the opportunity to access skilled jobs, higher and further education.

Measure and Reference	P2.4A Deliver the objectives identified in the Supporting Aspirations Plan		Committee	E&DS	
Definition	Delivery against the key themes identified in the Supporting Aspirations Action Plan.		Why this is Important	Social Mobility aims to ensure that everyone has the opportunity to build a good life for themselves regardless of geography or family background.	
What Good Looks Like	Deliver against the Supporting Aspirations Action Plan to help improve Social Mobility for disadvantaged young people in South Derbyshire.				
History of this Indicator	South Derbyshire has performed poorly on a number of indicators of Social Mobility for disadvantaged young people in recent years.				
2019/20 Baseline Data	The Social Mobility Commission's Social Mobility Index ranked South Derbyshire 311/324 local authority in 2017				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	Ranked >311 on the Social Mobility Index	Reported in Q4	Reported in Q4	Reported in Q4	Research and data analysis
2021/22	Develop the Social Mobility Action Plan	Reported in Q4	Research and Data analysis	Preparation of Action Plan	Supporting Aspirations Action Plan adopted.
2022/23	Deliver the objectives identified in the Supporting Aspirations Action Plan	Achieved			
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
Activities contributing to the Supporting Aspirations Action Plan in Quarter 1, included: Delivery of a young enterprise programme as part of the national Love Your Local Market initiative, involving pupils from the William Allitt School; Promotion of the annual 'meet the employer' mock interview programme with local companies and secondary schools; and Support for the Way to Work job fair programme, offering job vacancies, training opportunities and access to support agencies.			n/a		

