

<b>REPORT TO:</b>	<b>ETWALL JOINT MANAGEMENT COMMITTEE</b>	<b>AGENDA ITEM: 4</b>
<b>DATE OF MEETING:</b>	<b>6 APRIL 2022</b>	<b>CATEGORY: (RECOMMENDED)</b>
<b>REPORT FROM:</b>	<b>ALLISON THOMAS – STRATEGIC DIRECTOR – SERVICE DELIVERY</b>	<b>OPEN</b>
<b>MEMBERS' CONTACT POINT:</b>	<b>HANNAH PEATE 07977 437 325 / <a href="mailto:hannah.peate@southderbyshire.gov.uk">hannah.peate@southderbyshire.gov.uk</a></b>	<b>DOC:</b>
<b>SUBJECT:</b>	<b>ETWALL LEISURE CENTRE</b>	
<b>WARD(S) AFFECTED:</b>	<b>ETWALL AND SURROUNDING WARDS</b>	<b>TERMS OF REFERENCE: (HCS08)</b>

## **1.0 Recommendations**

- 1.1 That the Committee receives an update on a range of matters relating to Etwall Leisure Centre.

## **2.0 Purpose of the Report**

- 2.1 That the Committee receives updates with regards to an independent Quest Report, Top Lodge Audit and Fees and Charges.

## **3.0 Detail**

- 3.1 In January 2022, the Active Communities and Health Team commissioned Top Lodge to undertake an independent audit of the Council's Leisure Centres in Swadlincote and Etwall and a Quest Mystery shopper visit to both sites.
- 3.2 The Top Lodge audit (attached) looks at numerous elements of Leisure Centre Operations and provides a comprehensive report on areas for improvement.
- 3.3 The Quest Mystery Visit (Attached) - assessed a visit to a centre from the eyes of a customer and provides valuable feedback which will inform service improvement moving forward.
- 3.4 In response to these audits, the leisure provider Active Nation is creating a Service Improvement Plan and the audit actions are also tracked within the Master Monitoring Matrix at the monthly Contract Management Meetings and interim meetings held between the Active Communities and Health Partnership Manager of SDDC and the Business Manager of Active Nation.
- 3.5 There have been ongoing negotiations with Active Nation around the proposed fees and charges increase for 2022-23. Following ongoing dialog and check and challenge a 5% increase will be applied across the board for fees and charges at

Etwall, with the exception of 3G pitch prices for the Lead Partner club of the facility who supported the securing of funding to enable this facility to come to fruition.

- 3.6 Following the JMC in January 2022, the S106 funding has been transferred to John Port Spencer Academy in order that the improvement works can be scheduled and undertaken.

#### **4.0 Financial Implications**

- 4.1 Following the Top Lodge audit which is still being assessed there could be some financial implications of these compliances being met. Where at all possible, these will be met through Active Nation Contract requirements and existing leisure centre budget where appropriate. If anything were to be of a more significant nature requiring additional resource this would be tabled at the relevant Committees and the JMC members would be informed.

- 4.2 No further financial implications are anticipated at this time in relation to this report.

#### **6.0 Corporate Implications**

##### **Employment Implications**

- 6.1 None arising from this report.

##### **Legal Implications**

- 6.2 None arising from this report

##### **Corporate Plan Implications**

- 6.3 The provision of leisure centers within the District enables the Council and partners to deliver services to the residents of South Derbyshire and fulfil elements of Our Environment, Our People and Our Future themes of the Corporate Plan.

##### **Risk Impact**

- 6.4 The Departmental risk registers has been updated to take into account the finding of the independent audit and the requirement to review the Planned Preventative Maintenance programme for the Leisure Centres.

#### **7.0 Community Impact**

##### **Consultation**

- 7.1 The provision of leisure services makes positive contributions to the delivery of the Active South Derbyshire Physical Activity, Sport and Recreation Strategy 2017-2022. It also delivers across the key themes within the Sustainable Community Strategy – Children and Young People, Healthier Communities, Safer and Stronger Communities and Sustainable Development. These documents were developed in consultation with South Derbyshire residents and organisations.

##### **Equality and Diversity Impact**

- 7.2 The facilities are accessible to everyone and utilised by the school in term-time during the school day and are accessible for local community usage during evenings and weekends.

### **Social Value Impact**

- 7.3 Physical inactivity and ill-health can cost the economy millions of pounds per year. By providing the District's facility infrastructure, it supports the improvement of individual's / community health and wellbeing and potentially reduces wider costs to society such as the health service and will support the facility needs of South Derbyshire's growing population.

### **Environmental Sustainability**

- 7.4 Residents will be encouraged to cycle and walk to the facilities, which will potentially reduce traffic congestion and pollution.

## **8.0 Conclusions**

- 8.1 The ongoing auditing of the leisure provision and subsequent Service Improvement Planning will support the delivery of quality service provision for the residents of South Derbyshire.

## **9.0 Background Papers**

### Appendices

#### Quest Report



20220131 - Etwall  
Leisure Centre - Ques

#### Top Lodge Report



20220121 - Top  
Lodge - SDDC Combii