

Housing and Community Services Strategic and Service Success Areas 2018/19

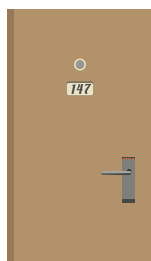
Appendix B



Multi-agency

Universal Credit (UC)

Multi-agency Welfare Reform user group successfully established.



90%

Target - 90%

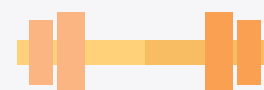
Percentage of residents satisfied with the quality of their new home



12

Target - 10

Empty home plans implemented, seven of the properties are now occupied.



1,089,816

Target - 688,432

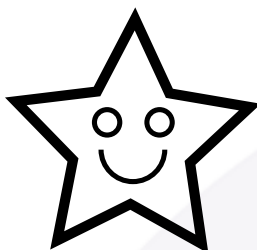
Attendances at Etwall and Green Bank Leisure Centres have set new records.



New plan

Community Safety

New plan produced including an overview of action taken over the last 12 months and a performance report.

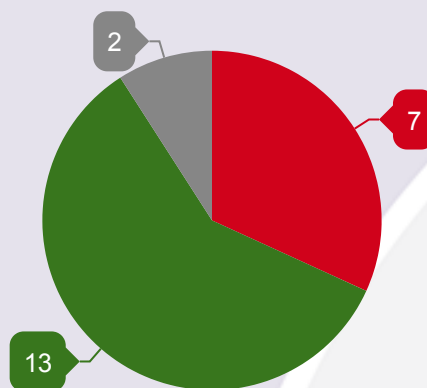


STAR survey

Reported to Members

A new forum for tenants held from which a Tenant Involvement Strategy will emerge.

Performance Overview



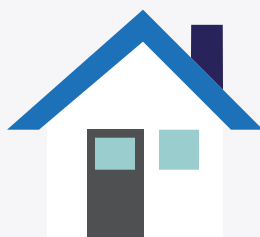
Red (31.82%) Green (59.09%) Grey (9.09%)



Rent

Amount collected

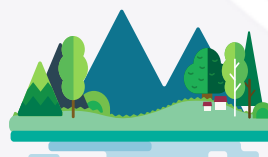
£6,032,872 from current tenants this year, which is £129,074 more than in 2017/18.



219

Target >150

Affordable dwellings delivered including shared ownership and affordable rent.



213,389

Target - 195,000

Number of visitors to Rosliston Forestry Centre. Good weather and Parkrun have helped boost number



Progress

Cultural facilities

Progress has been made on all key facilities and activities including Stenson Fields Community Centre.