Thoma	1. Safor & Hoalthier Comm	unitios			2007 7 08		2008	based on 07/08 Actual	Against Target	Worst	Middle	Best	-	meusures (for difficer of fed)
Combo BVPI 63	1: Safer & Healthier Commuting climate change Energy Efficiency - the average SAP rating of local authority owned dwellings		N/A	67*	68*	61	60		Green	65*	68*	72*	n/a	Data converted from SAP2001 to SAP2005. Target adjusted accordingly. (Note * = SAP2001)
BVPI 225	ng fear of crime Actions against Domestic Violence - score against a checklist	H&CS	N/A	45.5%	92.3%	63.0%	92.3%		Green				n/a	
LCD 9	Reduce number of police calls for service Reduce % of residents feeling fairly or very unsafe when outside in their neighbourhood	H&CS H & CS	L	S 5	5,178	5,000	N/a N/a		Grey	<u>s</u>				Annual data from the Citizens Panel
LCD 10	at night Reduce % of residents feeling fairly or very unsafe when alone in their home at night	H & CS	L		6.0%	5.0%	N/a		Grey					Annual data from the Citizens Panel
BVPI 183a	The average length of stay (weeks) of households which include dependent children or a pregnant woman and which	H&CS	L	3.00	2.00	1.00	2.00		Amber	4.07	2.40	1.00	2	Number of homeless households in the current climate is unpredictable and where possible households are placed with support networks
	are unintentionally homeless and in priority need in: Bed & Breakfast accommodation				0.77	007	007			2				
HS 2	% of care-line PNC calls answered within 30 seconds No of active Telecare referrals received	H & CS	Н		97% N/a	98% 120.00	98% 133.00		Green Green					
	% of Telecare installations completed within 3 working days of receiving notification (excluding specialist installations)	H & CS	Н		N/a	90.0%	83.0%		Amber					Demand for the product has exceeded targets and expectations. October 2008 Committee approved recruitment of
	Sheltered Housing Needs Assessment & Support Plan completed within 10 working days of move in date	H & CS	Н			100.0%	N/a		Grey					additional member of staff Due to the late creation of this new local indicator, internal system and monitoring was delayed. Database and reporting process now in place. Data available for next quarter
Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 30 Sept 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target		parison age es (Englane Middle		Quartile Position	Proposed Remedial Measures (for amber or red)
	ting vulnerable people co % of sheltered housing needs	ntinued H & CS	Н			100.0%	N/a	7,0,0 4,1	Grey					Due to the late creation of this new local
	assessment / support plans completed within 6 months of initial review (excluding those in residential care)													indicator, internal system and monitoring was delayed. Database and reporting process now in place. Data available for next quarter
	Actual number of rough sleepers presenting to the Council and local agencies (excluding those in residential care)	H & CS	L		N/a	New	0 - 10		Green					New PI, no target set , to be remedied by next monitoring period
HS 8	The average length of stay (weeks) of all households (include dependent children, pregnant woman, childless	H & CS	L		N/a	New	2.00		Grey		-			New PI, no target set , to be remedied by next monitoring period
	couples and singles) which are unintentionally homeless and in priority need in: Bed & Breakfast accommodation													
	% of people seeking homelessness prevention advice, who have had a threat of homelessness for a period of at least 6 months	H & CS	L		N/a	50.00	63.00		Grey					New PI,
HS 10	Proportion of households accepted as statutorily homeless by the Council within	H & CS	L	10 99	N/a	New			Grey	N I				New PI, no target set , to be remedied by next monitoring period
HS 11	the last 2 years due to domestic violence Proportion of households accepted as statutorily	H & CS	L		N/a	New	1		Grey					New PI, no target set , to be remedied by next monitoring period
Tacklin	homeless by the Council within the last 2 years g anti social behaviour Domestic burglaries per year	H&CS	L	7.5	5.4	7.2	n/a		Grey	13.2	8.7	5.8		Awaiting data from Police
126 BVPI 127 b	per 1,000 households in the local authority area Violent offences committed in a public place per 1,000 population	H&CS	L	0.3	0.3	0.3	n/a	\leftrightarrow	Grey	1.3	0.6	0.3		Awaiting data from Police
BVPI	Vehicle crimes per 1,000 population Description	H&CS Policy Cttee	L	7.3 Actual 2006 / 07	7.5 Actual 2007 / 08	7.2 Target 2008 / 09	n/a Position as at 30 Sept	Direction of Travel	Grey Assess - ment		9.6 parison age		Quartile Position	Awaiting data from Police Proposed Remedial Measures (for amber or red)
.110		68		07	7 08		at 30 Sept 2008	Travel based on 07/08 Actual	ment Against Target	Authoriti Worst	es (England	Best	POINT	(a.m.c.r or red)
LCD 6	g anti social behaviour con Reduce criminal damage incidents (per 1000 pop) ing the health & well being	H & CS	L Dmmun**	y	13.0	12.0	n/a		Grey					Awaiting data from Police
LCD	No of exercise referrals who complete the course	H & CS	Н		35	342	23		Green					Increased funding from PCT will enable 1 Full time and 2 part time exercise referral instructors. Hours will increase from 10 to 80, and a significant number of referrals
11b LCD	% of exercise referrals who complete the course No of referrals who are still	H & CS	Н			60.0%	14.0%		Amber Grey					Target set by the PCT. However, this is our first benchmaky year. GP referral staff were not in post until Summer 2008 No participants will reach a year's post
12a LCD	taking part in physical activity one year after the end of the prescribed course % of referrals who are still taking		Н			35.0%			Grey					No participants will reach a year's post completion until April 2009
LCD 13	part in physical activity one year after the end of the prescribed course. No of people gaining a sports related qualification organised by the Com' Sports Network	H & CS	Н		128	100	65		Green					On target with further course planned
	No of people performing at elite level or development level	H & CS	Н	2	36	40	22		Green					
LCD 28	% of people satisfied with Sports Development activity provision % of population living within 20	H & CS	Н		99%	90%	n/a n/a		Grey Grey					Satisfaction levels to be recorded at the enorth of the summer period Annual Data from Sport England
LCD 29	minutes travel distance to a quality leisure facility Comparison between expected participation rate for local authority area and actual	H & CS	Н				n/a		Grey					Annual Data from Sport England
LCD 30a	Number of over 16s who engage in at least 30 minutes of moderate intensity level sport or active recreation at	H & CS	Н		15,540	15,811	n/a		Grey					Data from Citizens Panel
	least 3 times per week Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	at 30 Sept	Direction of	ment		parison ago es (Englan		Quartile Position	Proposed Remedial Measures (for amber or red)
	ing the health Court heigh						2008	based on 07/08 Actual	Against Target	Worst	Middle	Best		
LCD 30b	mg the health & well being % of over 16s who engage in at least 30 minutes of moderate intensity level sport or active recreation at least 3 times per week	H & CS	Н	y continu	22.9%		n/a		Grey					Data from Citizens Panel
31a	No of adults who are a member of a club in order to play sport	H & CS	Н	90	18,933	19,612	n/a		Grey					Data from Citizens Panel
31b Providi	% of adults who are a member of a club in order to play sport ng more things for young p				27.9%	22.6%	n/a		Grey					Data from Citizens Panel
14a LCD	No of participations on : a) Sports Development No of sessions on : a) Sports Development	H & CS	H		100	5,000 105	4,184 158		Green					Healthy Lifestyles data included Healthy Lifestyles data included = 53
15a LCD	No of participations on : b) Play scheme activities No of sessions provided b) Play schemes activities	H & CS	H		5,749 184	5,800	5,492 197		Green					Play Mobile additional activity offered during the summer scheme
LCD 18	Actual number of people registered on a 'Get Active in the Forest' scheme Total number of attendances on all 'Get Active in the Forest'	H & CS	Н		11,205	2,300	7,358		Green Green					
LCD 23	No of school visits to Rosliston Forestry Centre through Environmental Education	H & CS	Н		98	75	62		Green					
LCD 25	No of EEP participants (no of children and adults) No of outreach sessions delivered by Environmental	H & CS	Н	S 50	7,482 16	3,500	4,893		Green Green	3				Due to seasonal demand- figure likely to increase during the winter months
LCD 26	Education Project % of visitors rating their EEP visit as 'satisfied' No of young people who are a	H & CS	H		100%	100%	n/a n/a		Grey					Junior Needs Survey data not yet available
LCD 32b	member of a club in order to play sport a) age 7-13 No of young people who are a member of a club in order to play sport b) age 13-19	H & CS	Н		36	37	n/a		Grey					Junior Needs Survey data not yet available
Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 30 Sept 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target		parison age es (England Middle		Quartile Position	Proposed Remedial Measures (for amber or red)
LCD 34	ng more things for young poles there enough things for young people to do in South	eople to	do H		29		n/a		Grey					Youth Needs survey data not yet available
	Derbyshire - Youth Needs Is there enough things for young people to do in South Derbyshire - Junior Needs	H & CS	Н		31.1		n/a		Grey					Junior Needs Survey data not yet available
Suppor	: You at the Centre ting cultural activities No of participations on : c) Cultural Activities	H & CS	Н		4,183	4,000	2,801		Green					
LCD	No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in	H&CS	H H		132 64,270 44,461	120 2,000 35,000	131 11,169 18,193		Green Green Green					
Ref No	Number of museum visits in person Description	Policy Cttee	Polarity	Actual 2006 / 07	44,461 Actual 2007 / 08	Target		Direction of Travel based on	Assess - ment Against		parison ago es (Englano Middle		Quartile Position	Proposed Remedial Measures (for amber or red)
	ing the number of people v		ing in th	e commi				07/08 Actual	Target			J-03		
LCD 33	No of over 16s who volunteer in sport and active recreation for at least one hour a week 3: Higher Quality Services		Н		3,861	4,248	n/a		Grey					Annual data
Better \	Rents collected by the local authority as a proportion of rents owed on Housing Revenue Account dwellings	H&CS	Н	99.58%	99.25%	99.00%	97.74%	1	Green	97.07%	97.85%	98.57%	3	
26	Number of Environmental Health service requests dealt with on target Good' or better customer	H & CS	Н		99.00%	95.00%	99.50%		Green					607 requests
v.	Good' or better customer satisfaction rating for all Environmental Health functions Rent arrears of current tenants	H & CS	H		96.00% £147,535	95.00% £ 140,158	93.00% £ 148,699		Amber Green	_				83 nr
HS 17	exc FTA's Amount of former tenant arrears % of former tenant arrears	H & CS	L		£127,694	£121,309	£ 148,699 £123,258		Amber					Re-prioritised resources available from November to refocus Re-prioritised resources available from
Theme Develo	4: Prosperity for All ping and expanding the lo				16.74%	17.00%	31.00%		Red					Re-prioritised resources available from November to refocus
LCD 37	Average occupancy rate at Rosliston Forest Lodges Average occupancy rate at Rosliston Forest Lodges (6 lodges)	H & CS	Н	New	67.00% New	60.00% New	31.00% n/a		Green Grey					New cabins have not yet been opened for business
Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 30 Sept 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target		parison ago es (England Middle		Quartile Position	Proposed Remedial Measures (for amber or red)
	ing housing conditions The number of private sector vacant dwellings that are	H&CS	Н	7.00	14.00	20.00	1.00		Green	8	36	95	n/a	Further 15 cases in progress. Good response to mail out, expect more to
	returned into occupation or demolished during the financial year as a direct result of action by the local authority													follow
HS 19	Number of Private Sector Homes made decent % of emergency repairs done at the DSO on a monthly basis	H & CS	H		83	120	15		Green Green					Full case load in progress
HS 20	at the DSO on a monthly basis % of responsive repairs for which an appointment made and kept	H & CS	Н		100%	95%	100%		Green					
HS 21	% of emergency repairs completed on time % of urgent repairs completed on time	H & CS	H		99%	99% 95%	98%		Green Green					
HS 23 HS 24	% of routine repairs on time Tenant satisfaction with responsive maintenance	H & CS	H		96%	95% 95%	94%		Green Green					
HS 26	Progress to schedule on planned maintenance and improvements Tenants satisfaction with planned maintenance	H & CS	Н		96%	95%	99%		Green Green					
	Longest (in days) outstanding property with no up to date gas certificate % gas appliances with a Corgi	H & CS	L		62	90	60 99.00%		Green					Regular monitoring now taking place
	registered certificate (in date)				٥,٠	5,0	. 270							

	(weeks) of all households (include dependent children, pregnant woman, childless couples and singles) which are unintentionally homeless and in priority need in: Bed & Breakfast accommodation													
HS 9	% of people seeking homelessness prevention advice, who have had a threat	H & CS	L		N/a	50.00	63.00		Grey					New PI,
HS 10	of homelessness for a period of at least 6 months Proportion of households accepted as statutorily	H & CS	L		N/a	New			Grey					New PI, no target set , to be remedied by next monitoring period
HS 11	homeless by the Council within the last 2 years due to domestic violence Proportion of households	H & CS	L		N/a	New	1		Grey				,	New PI, no target set , to be remedied by
	accepted as statutorily homeless by the Council within the last 2 years				.,,									next monitoring period
BVPI 126 BVPI 127 b	Domestic burglaries per year per 1,000 households in the local authority area Violent offences committed in a public place per 1,000	H&CS H&CS	L	7.5	0.3	0.3	n/a n/a	\leftrightarrow	Grey	13.2	0.6	0.3		Awaiting data from Police Awaiting data from Police
BVPI 128	population Vehicle crimes per 1,000 population	H&CS	L	7.3	7.5	7.2	n/a		Grey	13.9	9.6	7.0		Awaiting data from Police
Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	at 30 Sept 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target	Authoriti Worst	es (England Middle	Best	Quartile Position	Proposed Remedial Measures (for amber or red)
	Reduce criminal damage incidents (per 1000 pop)	tinued H & CS	L		13.0	12.0	n/a		Grey					Awaiting data from Police
LCD 11a	ring the health & well being No of exercise referrals who complete the course	of the co	ommunit H	y	35	342	23		Green					Increased funding from PCT will enable 1 Full time and 2 part time exercise referral instructors. Hours will increase from 10 to 80, and a significant number of referrals
LCD 11b	% of exercise referrals who complete the course	H & CS	Н			60.0%	14.0%		Amber					Target set by the PCT. However, this is our first benchmaky year. GP referral staff were not in post until Summer 2008
LCD 12a	No of referrals who are still taking part in physical activity one year after the end of the prescribed course % of referrals who are still taking	H & CS	Н			120 35.0%			Grey			17		No participants will reach a year's post completion until April 2009
12b	part in physical activity one year after the end of the prescribed course No of people gaining a sports related qualification organised	H & CS	н		128	100	65		Green					On target with further course planned
LCD 19	by the Com' Sports Network No of people performing at elite level or development level	H & CS	Н		36	40	22		Green				-	
	% of people satisfied with Sports Development activity provision % of population living within 20	H & CS	Н		99%	90%	n/a n/a		Grey					Satisfaction levels to be recorded at the end of the summer period Annual Data from Sport England
	minutes travel distance to a quality leisure facility Comparison between expected participation rate for local authority area and actual	H & CS	Н				n/a		Grey					Annual Data from Sport England
LCD 30a	Number of over 16s who engage in at least 30 minutes of moderate intensity level	H & CS	Н	,	15,540	15,811	n/a		Grey					Data from Citizens Panel
Ref No	sport or active recreation at least 3 times per week Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 30 Sept	Direction of Travel	Assess - ment		parison ago es (England		Quartile Position	Proposed Remedial Measures (for amber or red)
							2008	based on 07/08 Actual	Against Target	Worst	Middle	Best		
LCD 30b	ring the health & well being % of over 16s who engage in at least 30 minutes of moderate intensity level sport or active recreation at least 3 times per week	of the co	ommunit H	y continu	22.9%		n/a		Grey					Data from Citizens Panel
LCD 31a	No of adults who are a member of a club in order to play sport	H & CS	н		18,933	19,612	n/a		Grey					Data from Citizens Panel
	% of adults who are a member of a club in order to play sport				27.9%	22.6%	n/a		Grey					Data from Citizens Panel
LCD 14a LCD 14b	No of participations on : a) Sports Development No of sessions on : a) Sports Development	H & CS	Н		100	5,000	158		Green Green					Healthy Lifestyles data included Healthy Lifestyles data included = 53
LCD 15a LCD 15b	No of participations on : b) Play scheme activities No of sessions provided b) Play schemes activities	H & CS	Н		5,749 184	5,800	5,492 197		Green Green	2				Play Mobile additional activity offered during the summer scheme
	Actual number of people registered on a 'Get Active in the Forest' scheme Total number of attendances on all 'Get Active in the Forest'	H & CS	Н	33	2,682	2,300	2,050 7,358		Green Green					
LCD 23	No of school visits to Rosliston Forestry Centre through Environmental Education	H & CS	Н		98	75	62		Green				,	
	No of EEP participants (no of children and adults) No of outreach sessions delivered by Environmental Education Project	H & CS	Н		7,482 16	3,500	4,893		Green Green					Due to seasonal demand- figure likely to increase during the winter months
LCD 26	% of visitors rating their EEP visit as 'satisfied' No of young people who are a member of a club in order to	H & CS	H		100%	100%	n/a n/a		Grey Grey					Junior Needs Survey data not yet available
LCD 32b	play sport a) age 7-13 No of young people who are a member of a club in order to play sport b) age 13-19	H & CS	Н		36	37	n/a		Grey					Junior Needs Survey data not yet available
Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 30 Sept 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target		parison ago es (Englano Middle		Quartile Position	Proposed Remedial Measures (for amber or red)
and the second	ing more things for young pe Is there enough things for young people to do in South	eople to	do H		29		n/a		Grey					Youth Needs survey data not yet available
LCD 35	Is there enough things for young people to do in South Derbyshire - Junior Needs	H & CS	Н		31.1		n/a		Grey					Junior Needs Survey data not yet available
	2: You at the Centre Tting cultural activities			50	,	1 4000								
LCD 16a	No of participations on : c) Cultural Activities	H & CS	Н		4,183	4,000	2,801		Green					
LCD	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in	H & CS H & CS H & CS	H H H		4,183 132 64,270 44,461	120 2,000 35,000	131 11,169 18,193		Green Green Green					
LCD 16a LCD 16b	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits	H & CS	Н	Actual 2006 / 07	132 64,270 44,461 Actual	2,000 35,000	131 11,169 18,193	Direction of Travel based on 07/08	Green Green Green		parison ago es (England Middle		Quartile Position	Proposed Remedial Measures (for amber or red)
LCD 16a LCD 16b PS 5 PS 6	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in person Description sing the number of people visits who of over 16s who volunteer in	H & CS H & CS H & CS Policy Cttee	H H Polarity	2006 / 07	132 64,270 44,461 Actual 2007 / 08	2,000 35,000	131 11,169 18,193 Position as at 30 Sept	Travel based on	Green Green Green Assess - ment Against	Authoriti	es (England	d) 2006/07		_
LCD 16a LCD 16b PS 5 PS 6 Ref No Increas LCD 33	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in person Description Sing the number of people value for Money A Higher Quality Services Value for Money	H & CS H & CS Policy Cttee	H H Polarity	2006 / 07	132 64,270 44,461 Actual 2007 / 08	120 2,000 35,000 Target 2008 / 09	131 11,169 18,193 Position as at 30 Sept 2008	Travel based on 07/08	Green Green Assess - ment Against Target	Authoriti	es (England	d) 2006/07		Measures (for amber or red)
LCD 16a LCD 16b PS 5 PS 6 Ref No Increas LCD 33	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in person Description Sing the number of people v No of over 16s who volunteer in sport and active recreation for at least one hour a week 23: Higher Quality Services	H & CS H & CS Policy Cttee	H H Polarity	2006 / 07	132 64,270 44,461 Actual 2007 / 08	120 2,000 35,000 Target 2008 / 09	131 11,169 18,193 Position as at 30 Sept 2008	Travel based on 07/08	Green Green Assess - ment Against Target	Authoriti	es (England	d) 2006/07		Measures (for amber or red)
LCD 16a LCD 16b PS 5 PS 6 Ref No Increase LCD 33	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in person Description Description Description Sing the number of people value for who volunteer in sport and active recreation for at least one hour a week 3: Higher Quality Services Value for Money Rents collected by the local authority as a proportion of rents owed on Housing Revenue Account dwellings Number of Environmental Health service requests dealt with on target Good' or better customer	H & CS H & CS H & CS Policy Cttee H & CS	H H Polarity	e commu	132 64,270 44,461 Actual 2007 / 08	120 2,000 35,000 Target 2008 / 09	131 11,169 18,193 Position as at 30 Sept 2008	Travel based on 07/08	Green Green Assess - ment Against Target	Authoriti	es (England	Best	Position 3	Measures (for amber or red)
LCD 16a LCD 16b PS 5 PS 6 Ref No Increas LCD 33 Theme Better BVPI 66a	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in person Description Description Sing the number of people value for Money Rents collected by the local authority as a proportion of rents owed on Housing Revenue Account dwellings Number of Environmental Health service requests dealt with on target	H & CS H & CS H & CS Policy Cttee H & CS	H H Polarity H H	e commu	132 64,270 44,461 Actual 2007 / 08 99.25% 99.00%	120 2,000 35,000 Target 2008 / 09 4,248 99.00%	131 11,169 18,193 Position as at 30 Sept 2008 n/a 97.74%	Travel based on 07/08	Green Green Assess - ment Against Target Green Green	Authoriti	es (England	Best	Position 3	Annual data 607 requests
LCD 16a LCD 16b PS 5 PS 6 Ref No Increas LCD 33 Theme Better BVPI 66a ES 1	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in person Description Description Sing the number of people value for who volunteer in sport and active recreation for at least one hour a week Sa: Higher Quality Services Value for Money Rents collected by the local authority as a proportion of rents owed on Housing Revenue Account dwellings Number of Environmental Health service requests dealt with on target Good' or better customer satisfaction rating for all Environmental Health functions Rent arrears of current tenants	H & CS H & CS H & CS Policy Cttee H & CS H & CS H & CS	H H H H H H H H H H	e commu	132 64,270 44,461 Actual 2007 / 08 99.25% 99.00%	120 2,000 35,000 Target 2008 / 09 4,248 99.00% 95.00%	131 11,169 18,193 Position as at 30 Sept 2008 77.74% 97.74%	Travel based on 07/08	Green Green Assess - ment Against Target Green Green Green	Authoriti	es (England	Best	Position 3	Annual data 607 requests
LCD 16a LCD 16b PS 5 PS 6 Ref No No No No No No No N	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in person Description Description Description Sing the number of people value for Money Rents collected by the local authority as a proportion of rents owed on Housing Revenue Account dwellings Number of Environmental Health service requests dealt with on target Good' or better customer satisfaction rating for all Environmental Health functions Rent arrears of current tenants exc FTA's Amount of former tenant arrears % of former tenant arrears	H & CS H & CS H & CS Policy Cttee H & CS	H H H H H H H H H H H H H H H H H H H	e commu	132 64,270 44,461 Actual 2007 / 08 99.25% 99.00% \$147,535 £127,694	120 2,000 35,000 Target 2008 / 09 4,248 99.00% 95.00% £ 140,158 £121,309	131 11,169 18,193 Position as at 30 Sept 2008 77.74% 97.74% 99.50% \$123,258	Travel based on 07/08	Green Green Assess - ment Against Target Green Green Green Amber	Authoriti	es (England	Best	Position 3	Annual data Annual data 607 requests 83 nr Re-prioritised resources available from November to refocus Re-prioritised resources available from
LCD 16a LCD 16b PS 5 PS 6 Ref No No No No No No No N	c) Cultural Activities No of sessions provided c) Cultural activities Total number of museum visits Number of museum visits in person Description Description Description Sing the number of people value for who value for at least one hour a week Sa: Higher Quality Services Value for Money Rents collected by the local authority as a proportion of rents owed on Housing Revenue Account dwellings Number of Environmental Health service requests dealt with on target Good' or better customer satisfaction rating for all Environmental Health functions Rent arrears of current tenants exc FTA's Amount of former tenant arrears collected 4: Prosperity for All ping and expanding the late Average occupancy rate at	H & CS H & CS H & CS Policy Cttee H & CS	H H H H H H H H H H H H H H H H H H H	99.58% 99.48%	132 64,270 44,461 Actual 2007 / 08 Inity 3,861 99.25% 99.00% \$147,535 £127,694 16.74% Actual	120 2,000 35,000 Target 2008 / 09 4,248 4,248 99.00% 95.00% \$£140,158 £121,309 17.00% New Target	131 11,169 18,193 Position as at 30 Sept 2008 77.74% 97.74% 97.74% \$148,699 £123,258 6.87% 31.00%	Travel based on 07/08	Green Green Assess - ment Against Target Green Green Green Amber Red	97.07%	97.85%	98.57%	Position 3	Annual data 607 requests 83 nr Re-prioritised resources available from November to refocus Re-prioritised resources available from November to refocus Re-prioritised resources available from November to refocus Proposed Remedial
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