

**Appendix A: Sustainable Growth & Opportunity - Performance Indicators –
Period: 1 April 2010 – 31 March 2011**

| PI Description | Polarity | Actual 2008/09 | Actual 2009/10 | Target 2010/11 | Actual 2010/11 | 2010/11 Assessment | Direction of Travel | Comments |
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| ES 07- Tonnage of CO2 reductions arising from energy efficiency improvements | Low | 13,461 | 5,799 | 6,000 | 4,688 | R | ↓ | Carbon village projects were delayed over the year, although 4 village shave now signed up. Carbon saving initiatives to be promoted across district across the district to redress shortfall. |
| ES 09 - Household waste and compost collections missed per 100,000 due | Low | 25 | 19.6 | 22 | 17.7 | G | ↑ | |
| ES 10 - Kerbside recycling collections missed per 100,000 due | Low | 4 | 2.2 | 4 | 3.78 | G | ↓ | |
| ES 11 - Complaints about household waste and composting service per 100,000 collections due | Low | 30 | 24.5 | 27 | 22 | G | ↑ | |
| ES 12 - Complaints about kerbside recycling service per 100,000 collections due | Low | 6 | 4 | 8 | 6.33 | G | ↓ | |
| NIS 157a - Percentage of planning applications determined within 13 weeks for major applications | High | 64.71% | 66.67% | 66.00% | 75.68% | G | ↑ | |
| NIS 157b - Percentage of planning applications determined within 8 weeks for minor applications | High | 73.33% | 87.60% | 86.50% | 87.00% | G | ↑ | |
| NIS 157c - Percentage of planning applications determined within 8 weeks for other applications | High | 89.68% | 92.47% | 93.50% | 94.88% | G | ↑ | |
| NIS 192 - Percentage of household waste sent for reuse, recycling and composting | High | 48.03% | 46.80% | 50.00% | 50.00% | G | ↑ | |
| NIS 193 - Percentage of municipal waste land filled | Low | 54.29% | 50.81% | 52% | 52.68% | R | ↓ | The service will continue with initiatives to reduce fly tipping and recycling throughout 2011/12 to reduce this figure further |
| PS 04 Percentage of householder applications determined within 6 weeks | High | n/a | n/a | 85.00% | 76.19% | R | ↓ | This was a new target and its appropriateness will be re-assessed. |