
REPORT TO:	ENVIRONMENTAL & DEVELOPMENT SERVICES COMMITTEE	AGENDA ITEM: 9
DATE OF MEETING:	1st JUNE 2017	CATEGORY: DELEGATED
REPORT FROM:	CORPORATE MANAGEMENT TEAM	OPEN
MEMBERS' CONTACT POINT:	FRANK McARDLE (Ext. 5700) DAVID HUCKER (Ext. 5775) STUART BATCHELOR (Ext. 5820)	DOC:
SUBJECT:	SERVICE PLANS 2017/18	REF:
WARD(S) AFFECTED:	ALL	TERMS OF REFERENCE:

1.0 Recommendations

1.1 That the Service Plans for Community and Planning Services, Housing and Environmental Services and the Chief Executive's Directorate be approved as basis for service delivery over the period 1 April 2017 to 31 March 2018.

2.0 Purpose of Report

2.1 To consider the Service Plans for Housing and Environmental Services, Community and Planning Services and the Chief Executive's Directorate.

3.0 Detail

Introduction

3.1 Service Plans are a key part of our Performance Management Framework, acting as an important link between high-level plans and strategies, such as the Corporate Plan and Sustainable Community Strategy, as well as performance objectives established for employees.

Form and Content

3.2 Each Service Plan contains information about:

- The Directorate
- Its workforce and budget
- Service performance, including key measures and projects
- Partnerships
- Transformation programmes
- Managing risks

- 3.3 The Service Plans reflect the current priority themes and outcomes within the Corporate Plan 2016-21 and Sustainable Community Strategy 2009-29.
- 3.4 The Service Plans cover a one-year period and will be reviewed in March 2018 to link in with the Corporate Plan and Sustainable Community Strategy.
- 3.5 Progress reports on Service Plans will be made to Elected Members as part of the Performance Management Framework monitoring process.

4.0 Financial implications

- 4.1 All implications are detailed in the relevant Service Plans.

5.0 Corporate implications

- 5.1 All implications are detailed in the relevant Service Plans.

6.0 Community implications

- 6.1 All implications are detailed in the relevant Service Plans.

7.0 Background papers

- 7.1 Electronic copies of service plans for Community and Planning Services, Housing and Environmental Services and the Chief Executive's Directorate are available on request.