



Appendix A - Performance Board

Quarter 1 2016/17

People Measures						
Action	Measure	Q1 target	Q1 actual	2016/17 overview	Last quarter	Detail
Protect and help support the most vulnerable, including those affected by financial challenges	Average time for processing new Benefit claims	<18 Days	16 days	<18 Days	17 days	THIS IS AN EXAMPLE.

People Projects

Action	Q1 target	Q1 actual	2016/17 overview	Last quarter	Detail
Stage a careers fair for young people and jobseekers	Stage Jobs & Skills Fair 2016 event Minimum of 80 businesses to attend Minimum of 100 attendees	100 businesses and 250 people attended. 95 jobseekers have secured interviews.	Deliver event, review and plan for 2017 fair	N/A	THIS IS AN EXAMPLE.

Place Measures

Action	Measure	Q1 target	Q1 actual	2016/17 overview	Last quarter	Detail

Place Projects

Action	Q1 target	Q1 actual	2016/17 overview	Last quarter	Detail

Progress Measures

Action	Measure	Q1 target	Q1 actual	2016/17 overview	Last quarter	Detail

Progress Projects

Action	Q1 target	Q1 actual	2016/17 overview	Last quarter	Detail

Outcomes Measures

Action	Measure	Q1 target	Q1 actual	2016/17 overview	Last quarter	Detail

Outcomes Projects

Action	Q1 target	Q1 actual	2016/17 overview	Last quarter	Details

Measures and projects outlined in green are on target. Actions being taken on indicators currently not on target (coloured in amber and red) are outlined in the Action Report in Appendix C.