Environmental and Development Services Performance Action Plan - Quarter One



Appendix C



52%

% of collected waste recycled and composted.

Target - 55%

Theme - People. Action - PE5.2 % of collected waste recycled and composted.

Quarter one target: 55%

Annual performance: 52% (estimated figure)

Background – The current recycling and composting schemes have been in place since 2013 and 1996 respectively.

At the start of both schemes, recycling and composting increased significantly. Since then, performance has stabilised.

Outturn for previous years has been around 48%. The general trend nationally has been for tonnages to slightly decline.

Key actions underway - The Council will continue to liaise with the Derbyshire Waste Partnership on promoting recycling and composting. It will also work with the current contractor on ensuring compliance from residents on presenting acceptable materials.

Opportunities/risks: Work is set to commence on re-procuring a new recycling collection contract which supports the Council's vision to achieve higher levels of recycling and is future proofed to manage potential changes in waste management legislation.

We will also further explore joint working with other collection authorities and Derbyshire County Council as the Waste Disposal Authority.



86%

Proportion of good quality housing development schemes

Target - 90%

Theme - Place.

Action – PL1.6 Proportion of good quality housing development schemes (defined using Build for Life criteria) approved.

Target: 90% (2017/18 outturn)

Performance: 86%

Trend (compared to last year) – 88% (2016/17)

Background – Applications are assessed using 20 criteria. These cover various aspects of a scheme, including environment and the community, design and construction and parking. To be classed as a good quality scheme, the development must meet a minimum of 14 out of the 20.

Approved Reserved Matters applications assessed: 7 (six scored 14 or more).

The scheme that did not score 14 has issues on site (e.g. open space and sustainable drainage systems (SuDS) design.

Key actions underway - Ongoing work with developer (Persimmon) to resolve both design quality and construction quality and accuracy.

Opportunities/risks: Opportunity to use the new South Derbyshire Design Guide to provide more robust backup when negotiating for improvements in design quality.





185

Downward trend in flytipping incidents

Target - <180

Theme - Place Action - PL3.1 Downward trend in fly-tipping incidents

Target: Fewer than 180 recorded incidents of fly-tipping in quarter one Performance: 185 recorded incidents.

Trend (compared to last quarter) – Fly-tipping incidents in April and May were the highest for six years, although there was a clear drop in incidents in June.

Key actions underway:

- The Environmental Health Team is seeking approval to declare a Public Spaces Protection Order (PSPO) to allow the Council to prohibit access to a known fly-tipping hotspot in Findern. If approved this could directly reduce incidents by up to 20 a year. Similar powers could be used elsewhere if there is sufficient evidence to justify it and the locations are suitable.
- Social media is being utilised to raise awareness of when the Council has been issuing
 Fixed Penalty Notices (FPNs). It is hoped that by carefully crafting messages within
 Facebook posts, the Council can create a regular flow of community interest in all of the
 issues which link to fly-tipping. This includes the offences themselves, householder duty of
 care, recycling, wildlife protection etc.
- Potential prosecution files for fly-tipping offences are likely to be submitted for consideration by the Strategic Director (Service Delivery) and Legal Services in the near future.
- Press releases are regularly issued to raise awareness. Recently the Council has received press and radio coverage following releases relating to prosecutions, householder duties and fixed penalties.

Opportunities: There is an opportunity to show the Council is ahead of other local authorities in its use of relevant powers and interventions. The Environmental Health Team is considering opportunities to re-invest the income from the FPNs back into providing more support and expertise into the Team.

Risks: Fly-tipping investigations and clean-ups are time consuming. Therefore, the more time officers spend investigating these offences, the less time can be spent on other matters such as dog control and noise nuisance. Performance may slip in these areas.



82.9%

Food businesses which have a Food Hygiene Rating score of five

Target - 83%

Theme - Progress

Action - PR5.1 Food businesses which have a Food Hygiene Rating score of five

Target: 83%

Performance: 82.9%

Trend (compared to last quarter) – The Environmental Health Team has overseen a steady improvement in the hygiene rating of food businesses over the past five years (2013/14 - 75.7%, 2014/15 - 76.1%, 2015/16 - 78.6%, 2016/17 - 84.1% and 2017/18 - 83.4%).

The number of businesses with a five rating has increased. However, there has been a greater proportionate increase in the premises rated three or four which are considered to be either 'good' or 'generally satisfactory'. The Team has also seen a small but significant increase in businesses rated 0, 1 and 2 and in need of improvement.

Key actions underway: A busy schedule of more than 250 proactive food inspections is mapped out for the rest of the year. This does not including any additional inspections which may be required when a new business starts or an existing business is taken over by a new owner. Any of these inspections could result in changes to the rating scores.

The Team will take direct action to ensure that any business which drops to a zero, one or two rating will be subject to further interventions.



If underperformance continues through quarter two, the Team intends to monitor any underlying causes of businesses dropping from a five rating to a four or three to establish if further resources need to be directed to boost their performance.

Opportunities: There may be opportunities to direct three and four rated businesses towards third party support through the Growth Hub and other business support networks.

Risks: The Team is working to meet statutory targets for the large number of annual inspections it must undertake. This leaves minimal time to work with businesses currently rated 3 and 4 in order to get them up to a 5. Availability of Team resources is a risk to this target.

There are four actions for Environmental and Development Services

