

Appendix A: Performance Indicators – Sustainable Growth & Opportunity

Third Quarter: 1st October to 31st December 2010

PI Description	2010/11 Qtr 3 Target	2010/11 Qtr3 Actual	2010/11 Qtr 3 Status
ES 007 - Tonnage of CO2 reductions arising from energy efficiency improvements	1,250	3,995	G
ES 009 - Household waste and compost collections missed per 100,000 due	21	17.3	G
ES 010 - Kerbside recycling collections missed per 100,000 due	10	2.8	G
ES 011 - Complaints about household waste and composting service per 100,000 collections due	28	19.4	G
ES 012 - Complaints about kerbside recycling service per 100,000 collections due	15	6.27	G
NIS 157a - Percentage of planning applications determined within 13 weeks for major applications	66.00%	72.72%	G
NIS 157b - Percentage of planning applications determined within 8 weeks for minor applications	86.50%	91.30%	G
NIS 157c - Percentage of planning applications determined within 8 weeks for other applications	93.50%	91.30%	R
NIS 192 - Percentage of household waste sent for reuse, recycling and composting	50.00%	47.20%	R
NIS 193 - Percentage of municipal waste land filled	50.00%	59.19%	R
PS 004 - Percentage of householder applications determined within 6 weeks	85.0%	78.0%	R