

Development Control Best Value Implementation Plan

Progress to September 2002

Action	Indicator	Target	By when?	Progress to date
Integrate service delivery with Corporate and Community Plans	Reshaped Implementation Plan	All planned actions comply with those plans	After publication + 6 weeks	Plan is now part of annual Service Plan Com. Strategy still to be formulated
Prioritise staff deployment in core delivery areas	Staff Numbers	Resources devoted to Development Control maintained at present level	September 2001/ March 2002 budget round	Achieved with agreement to employ one additional support staff, albeit to support Land Charge searches predominantly
Review Delegation Agreement	New Document	Delegation and community protection in better balance	December 2002	Achieved April 2002. Should facilitate Government target of 90% delegated decisions
Apply Performance Management to resources and outputs	National and local performance indicators	Government and local targets specified in B V Performance Plan	September 2001	All Government PI's reported as required Further progress inhibited by technical problem with SQL that hinders programming
Complete and maintain staff reviews and implement training	Applicability of training plan to Service delivery	All staff developing their roles in accord with this implementation plan	September 2001	Ongoing Now in second year of operation And informing training plan

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Employ additional BCO to improve access, security, energy consumption, and waste recycling in buildings	Numbers of Buildings attaining new standards	100% of new buildings showing positive features meeting Agenda 21 +Crime reduction + Accessibility targets	Officer in post April 2002 Target by Sept 2002	None Service Development not agreed
Produce and negotiate policy with Parish Councils for them to monitor breaches of Planning Control	Level of acceptance and adoption by Parish Councils	Agreement of 30% of Parish Councils to implement policy	December 2002	None
Disseminate customer charter and plain English versions of all Supplementary Planning Guidance for comment	Circulation level and response	25% response rate of which 75% acceptance or with suggestions for achievable positive improvement	June 2001 ongoing	Achieved Charter disseminated to Parish Council's and on counter
Produce policy for public to address Committee site visits	Committee resolution	Introduction of policy allowing public to address site meetings	September 2002	Site visit policy and protocol revised Public addressing of Committee raises issues of resources at present at full stretch
Review all documents in the light of feedback from stakeholders	Number of new documents issued	All Supplementary Planning Guidance revised	December 2002	Very limited Review of Local Plan and ongoing Development Control caseload absorbing all available resources but programme to be re instated shortly

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Active involvement in review of financial and accountancy services	Level of improvement in cost accounting	User friendly new IT system and pro tem assistance from Accountancy Service	September 2001	Monthly meetings set up by accountancy section New FIS being procured with better accessibility by managers
Prepare and implement a project plan for the Local Plan review	Dates for achieving milestones	Local Plan to committee before September, etc.	September 2001, ongoing	Plan in course of preparation But delayed by recruitment and other priorities in assessing representations on Plan
Implement consultation on the Local Plan	Level of access to stakeholders achieved	All relevant stakeholders in appropriate manner/forum	September 2001	Consultation prepared and awaiting suitable opportunity to put to Citizens Panel
Develop Council's web page/ internet access and advertise it	Level of access to e-mail	?	March 2002	Achieved Local Plan on Web page Application forms and current applications on Web page
Prepare an Enforcement priority policy			March 2002	None Awaiting appointment of additional half time staff and allocation of management staff time

