
REPORT TO:	HOUSING AND COMMUNITY SERVICES COMMITTEE	AGENDA ITEM: 10
DATE OF MEETING:	26th NOVEMBER 2015	CATEGORY: DELEGATED
REPORT FROM:	DIRECTOR OF HOUSING & ENVIRONMENTAL SERVICES / DIRECTOR OF COMMUNITY & PLANNING	OPEN
MEMBERS' CONTACT POINT:	MIKE HAYNES (ext. 5775) STUART BATCHELOR (ext. 5820)	DOC:
SUBJECT:	CORPORATE PLAN 2009-15: PERFORMANCE MANAGEMENT REPORT (1 JULY - 30 SEPTEMBER 2015)	
WARD (S) AFFECTED:	All	TERMS OF REFERENCE: HCS

1.0 Recommendations

1.1 That progress against performance targets is considered and approved.

2.0 Purpose of Report

2.1 To report details of progress during the period 1 July to 30 September 2015, in relation to the Council's Corporate Plan 2009 –2015. These are relevant to this Committee under the 'Safe & Secure' and 'Lifestyle Choices' themes. Please note until the new Corporate Plan is reviewed and agreed, the progress for Quarter two is measured against performance targets set in the Council's Corporate Plan for the period 2009 –2015.

3.0 Detail

3.1 This Committee is responsible for overseeing the delivery of the following outcomes:

Safe & Secure

- *Delivering a range of housing provision and services that address community requirements*
- *Safer communities*

Lifestyle Choices

- *Delivering community based recreational and cultural activities that promote a healthier lifestyle*
- *Helping the community reduce its 'environmental footprint'*

3.2 Details are provided in the following appendices:

- Appendix A - Progress against key projects

- ☑ Appendix B - Progress against performance measures
- ☑ Appendix C – Managing risks

3.3 The headline performance is that all key projects and performance measures have been achieved, except for six measures within the ‘*Safe and Secure*’ theme and one within the ‘Lifestyle Choices’ theme. These are listed below:

- LM 08 - Reduction in energy consumption from the Council’s own operational centres
- SM 09 -Effectiveness of local authority actions to reduce incidents of fly tipping.
- SM 10 - Reduction in the number of Anti Social Behaviour (ASB) calls to service.
- SM 11 - Reduction in the number of domestic Burglaries per 1,000 population.
- SM 13 – Reduction in the number of incidents of Criminal Damage per 1000 population.
- SM 16 - Improved street and environmental cleanliness in terms of litter, detritus, dog fouling and weeds to above grade C as defined in the Codes of Practice for Litter and Refuse.
- SM17 –% of environmental disputes improved based on customer feedback.

4.0 Financial Implications

4.1 None directly

5.0 Corporate Implications

5.1 None directly

6.0 Community Implications

6.1 The Council aspires to be an “excellent” Council in order to deliver the service expectations to local communities. This report demonstrates how priorities under the ‘*Sustainable Growth & Opportunity*’ themes contribute to that aspiration.