REPORT TO: COMMUNITY AND SCRUTINY COMMITTEE   AGENDA ITEM: 7

DATE OF MEETING: 31ST JULY 06   CATEGORY: RECOMMENDED

REPORT FROM: DIRECTOR OF COMMUNITY SERVICES   OPEN

MEMBERS' CONTACT POINT: VICKI TAYLOR-STOKES PERFORMANCE MANAGER EXT 5940   DOC:

SUBJECT: HOUSING PERFORMANCE INDICATORS BV183 a/b   REF:

WARD(S) AFFECTED: ALL   TERMS OF REFERENCE:

1.0 Recommendations

1.1 To note the contents of this report.

2.0 Purpose of Report

2.1 To show performance of BV183a and BV183b and the actions required to achieve 2006-07 targets.

3.0 Background

3.1 Homelessness is a high priority in all areas of England and South Derbyshire is no different. We have an obligation to provide a statutory homelessness prevention function within the council. The team currently consists of two homelessness officers and a housing options advisor.

4.0 Detail

4.1 Performance in the area of BV183a has declined as depicted in the appended graph. This was due to one family who were initially accepted onto our waiting list in error. This one case has distorted the figures and had a adverse impact on this indicator. Investigations have been undertaken by Housing Services Management team and corrective action has been implemented, training has taken place and monitoring arrangements are now in place to prevent this situation re occurring.

4.2 Performance has improved in the past twelve months in the area of BV183b. The attached graphs show performance in this area.

4.3 To further improve the performance of BV183a and BVC183b we have introduced the following

4.4 The monitoring of bed and breakfast usage is now in all staff's personal development reviews and individuals are required to report weekly to their line manager and are now accountable through individual case work.

4.5 The new post of Housing Options Advisor will reduce the need for both bed and breakfast and hostel usage.

4.6 As a direct result of the government's spend to save programme officers are now conversant with this initiative and this will also have a positive impact on all Homelessness best value indicators.

5.0 <u>Financial Implications</u>

5.1 None

6.0 <u>Corporate Implications</u>

6.1 None

7.0 <u>Community Implications</u>

7.1 None.