

Overview and Scrutiny Meeting 23rd March 2011

The Have Your Say program is the most extensive face-to-face public consultation exercise undertaken by Derbyshire Constabulary and the Derbyshire Police Authority. Twenty events were held throughout the county between June and September 2010.

The commitment of Derbyshire Constabulary and Derbyshire Police Authority is to deliver a high quality policing service for everyone in Derbyshire. For them to achieve this they need to know the views and opinions of the public. Have Your Say is a key method in obtaining these. The support of the public in the consultation was invaluable and their willingness to participate is very much appreciated.

It was possible to complete a questionnaire on a one to one basis with 3,162 members of the public, enabling their views to be recorded. The events took place at various times, including Saturdays and evenings.

In addition to the face-to-face questionnaires they also received 137 questionnaires completed on line and 146 postal questionnaires were also completed.

20 events were held across the County, including the following within D Division, which covers Derby, Erewash and South Derbyshire:

Derby Normanton, Pak Foods
Ilkeston, Tesco
Derby Pride event, Bass Recreation Ground
Derby, Alvaston
Swadlincote, Sainsburys
Long Eaton, Tesco
Derby, Bus Station
Derby University

Total respondents: 1368

It should be noted that only one event was held in South Derbyshire and the number of respondents was the lowest in the County

Total respondents by Community Safety Partnership are as follows:

Amber Valley CSP 320
Erewash CSP 400
High Peak CSP 504
Derbyshire Dales CSP 249
Bolsover CSP 217
Chesterfield CSP 239

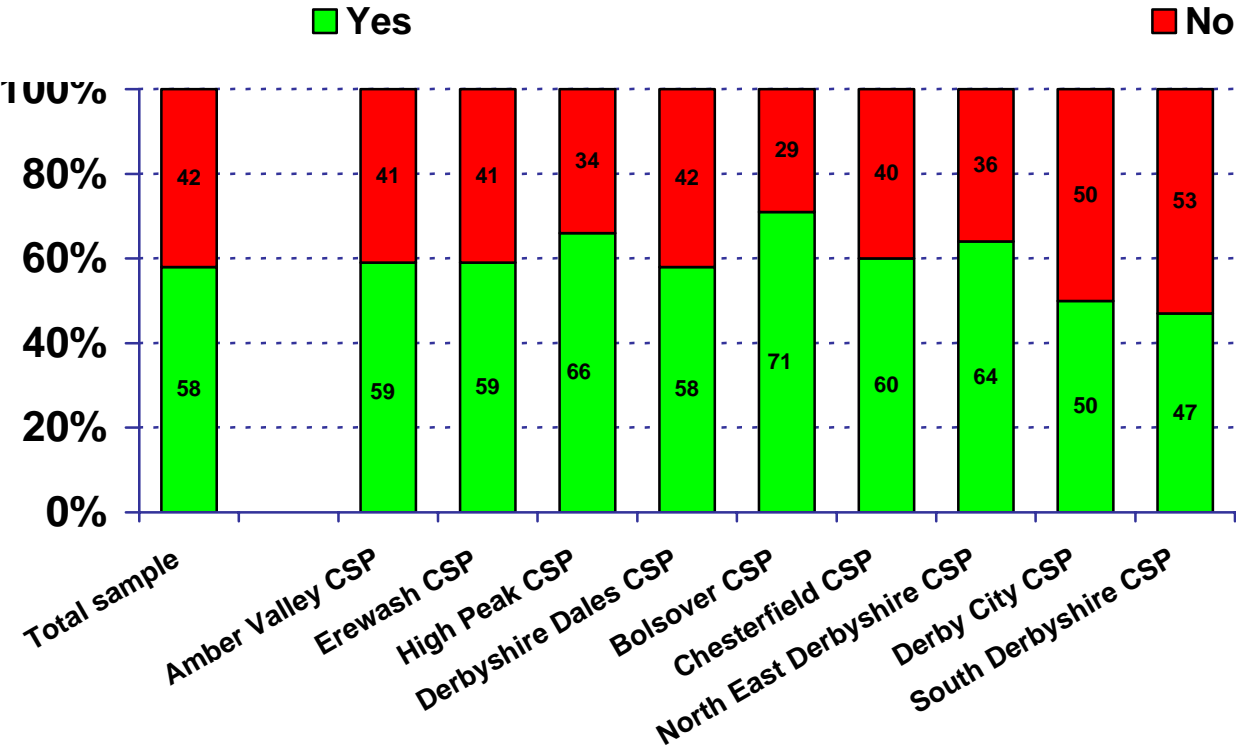
North East Derbyshire CSP 356
Derby City CSP 774
South Derbyshire CSP 194
Location unknown 192

A copy of the results sheets is attached separately. On the majority of questions South Derbyshire scored averagely but on a couple of questions we scored the lowest in the county.

Against the question “*Before this event, did you know that you had a Safer Neighbourhood Policing Team in your area*” The average county score was that 58% people were aware that they had a safer neighbourhood team in their area. The top score was in Bolsover where 71% of respondents stated that they were aware they had a Safer Neighbourhoods team in their area. In comparison, in South Derbyshire only 47% of respondents said they were aware that they had a Safer N’hoods policing team in their area.

The below diagram shows that South Derbyshire scored particularly poorly in response to this question.

Before this event, did you know that you had a Safer Neighbourhood Policing Team in your area?



AGENDA ITEM 6

The Questionnaire for South Derbyshire was conducted on Saturday 14th August outside Sainsbury's Swadlincote.

The results were somewhat of a surprise and could be partly down to only holding one event in the urban core. The results may have been different if they had been held in the more rural locations where the Police Safer Neighbourhood teams are more prominent.

In terms of existing promotion, Derbyshire Constabulary has recently revised its website which has names and pictures of each of the Safer Neighbourhood teams. Also there is a small amount of promotion done by the local police teams, they distribute leaflets around local shops, post offices and village halls but more could be done. Again due to the larger size of Swadlincote and the surrounding areas these leaflets may not appear so prominent in the urban core compared with out in the smaller villages.

The Police Inspector has already suggested that this years Have your Say events should also take place in at least one rural location, however I would be grateful if the Scrutiny committee could think of other ways of promoting the local Police Safer Neighbourhood teams to try and improve local awareness of them and to also improved the results for the 2011 Have your Say survey.