

Housing and Community Services Strategic and Service Success Areas Quarter three - 2018/19

Appendix B



100%

Target - 97%

In Q3, all 21 Introductory Tenancies moved to Secure Tenancies.



Awards

Presented

Active South Derbyshire Awards ceremony held at the Pingle Academy.



11

Projects helped

Total of £217,983 of Community Partnership Scheme grants approved.



15

Swadlincote ASB

The December figure of 15 calls for police service for ASB was the lowest in 2018.



Remembrance

WWI anniversary

Remembrance Day service, parade and beacon lighting events all held and were well-received by those attending.

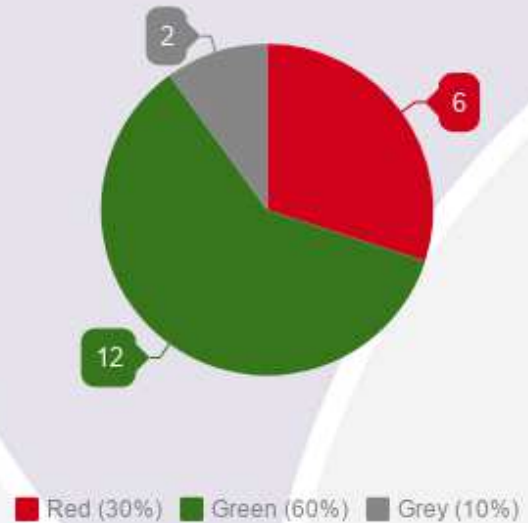


Support

Universal Credit (UC)

Processes and publicity in place to help claimants avoid Council rent, Council Tax and other debt arrears.

Performance Overview



263,413

Target - 172,108

The number of leisure centre visits at Etwell and Green Bank, Swadlincote remained high.



STAR survey

Results shared

Results reviewed with the Tenants' Performance and Scrutiny Panel and Housing teams.



10

Annual target - > 6

10 empty home plans implemented to date this year with seven now occupied, two for sale and one being restored.



2.40%

Target - <2.5%

Rent arrears at quarter end was £295,800 excluding cash payments (approx. £75,000) made at the end of December.