

Outcome	Measure	Actual 2011/12	Target Quarter 1 2012/13	Actual Quarter 2012/13	Status	Annual Target 2012/13	Predicted Out turn 2012/13	Status	Comments/ Remedial Action
SO 1 - Delivering a range of housing services that address community requirements.	SM 01 - Number of private sector homes vacant for more than 6 months	312	N/a	406	Grey	344	346	Red	This is subject to a further site reviews later in the year
	SM 02 - Deliver an average of 84 new affordable homes per year to 2009/14	60	N/a	4	Grey	75	75	Green	
	SM 03 - Average time (in working days) taken to re-let Council homes	22.50	N/a	15.60	Green	20.00	20.00	Green	
	SM 04 - Proportion of repairs carried out 'first time' by the Council's Direct Service Organisation	99.40%	95.00%	99.00%	Green	95.00%	95.00%	Green	
	SM 05 - Number of homeless presentations (Proxy measure)	New	N/a	47	Grey	New	N/a	Grey	Proxy Measure
	SM 06 - Average length of stay (weeks) of households which are unintentionally homeless and in priority need in Bed & Breakfast accommodation (Proxy measure)	3	2.5	2	Green	2.5	2.5	Green	
	SM 07 - Number of new completed applications to join the housing	New	N/a	210	Grey	New	N/a	Grey	Proxy Measure

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	register (Proxy measure)								
	SM 08 - Number of households on the housing register (Proxy measure)	New	N/a	1748	Grey	New	N/a	Grey	Proxy Measure
SO 2 - 'Safer' Communities	SM 09 - Proportion of fly tipping incidents investigated	37%	40%	37%	Red	40%	40%	Red	The Safer Neighbourhoods Team have been operating with only 2 of the 3 posts filled during this period. From mid June we have recruited a Senior Warden and we anticipate productivity to increase as a result
	SM 10 - Reduce the number of Anti Social Behaviour (ASB) calls to service	3,666	900	886	Green	3,600	3,666	Green	
	SM 11 - Number of acquisitive crime incidents per 1,000 population	6.59	1.62	2.15	Red	6.50	6.50	Green	40 x Catalytic converter thefts in 2 weeks in April have pushed this figure way above target. (Based on 2011 Census Data)
	SM 12 - Reduce the proportion of people who feel unsafe when outside in their neighbourhood at night time	10.90%	N/a	N/a	Grey	10.60%	10.60%	Green	

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	SM 13 - Reduce the proportion of people who feel unsafe when they are alone in their home at night time	5.60%	N/a	N/a	Grey	5.40%	5.40%	Green	
	SM 14 - Proportion of food premises meeting the 5 star 'scores on the doors' rating for food safety.	65.00%	62.00%	58.00%	Red	65.00%	65.00%	Red	Food team are changing the inspection strategy to concentrate on higher risk businesses.
	SM 15 - Improved street and environmental cleanliness	93%	95%	92%	Red	93%	92%	Red	The recent poor weather conditions has increased the levels of detritus