

LOCAL PERFORMANCE INDICATORS - DIRECTION OF TRAVEL MONITORING REPORT -2nd QUARTER - 30th SEPTEMBER 2008

Appendix D

Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 30 Sept 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target	Comparison against All Authorities (England) 2006/07			Quartile Position	Proposed Remedial Measures (for amber or red)
										Worst	Middle	Best		
<b>Theme 1: Safer &amp; Healthier Communities</b>														
<b>Combating climate change</b>														
ES 7	Tonnage of CO2 reductions arising from the above and related activities	E & DS	L		4,340.00	4,000.00	3,380		Green					Annual collection of data
<b>Theme 2: You at the Centre</b>														
<b>Reducing , reusing and recycling waste</b>														
ES 9	Household waste and compost collections missed per 100,000 due	E & DS	L		26	23	23		Green					
ES 10	Kerbside recycling collections missed per 100,000 due	E & DS	L		13	11	4		Green					
ES 11	Complaints about household waste and composting service per 100,000 collections due	E & DS	L		32	30	30		Green					
ES 12	Complaints about kerbside recycling service per 100,000 collections due	E & DS	L		16	15	9		Green					
<b>Improving the quality of the local environment</b>														
ES 13	The average time to remove fly tips.	E & DS	L		1	1	1		Green					
LDS 5	To make Tree Preservation Orders within 5 working days of receipt	E & DS	H		95%	100%	100%		Green					
<b>Theme 3: Higher Quality Services</b>														
<b>Better Value for Money</b>														
BVPI 86	Cost of waste collection per household	E&DS	L	£51.17	£52.93	£52.93	n/a		Grey	£55.81	£48.80	£42.04	n/a	Figure calculated at the year end

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<b>Theme 6: Stronger in the Region</b>														
<b>Having a fit for purpose planning framework</b>														
LDS 10	% of draft S.106 Planning Agreements sent out to solicitors within 15 working days of receipt of proper detailed instructions.	E & DS	H		95%	100%	100%		Green					
PS 1	Development Control Charter: % application site visits within 15 working days	E & DS	H		67%	75%	74%		Green					
PS 2	Development Control Charter: % permitted Development enquiries answered within 10 working days	E & DS	H		48%	75%	48%		Amber					Final stage of the process reengineering stage yet to be implemented
PS 3	Development Control Charter: % Decision Notices sent out within 2 working days	E & DS	H		98%	98%	100%		Green					
PS 4	Development Control Charter: % Complaints regarding breaches of control investigated within 15 working days	E & DS	H		95%	95%	99%		Green					