

# **ETWALL AREA MEETING**

**AGENDA  
AND  
REPORTS**

**TUESDAY 30TH JANUARY, 2007**

**Findern Village Hall  
Castle Hill  
Findern**

**7.00 p.m.**

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ये जानकारी माँग करने पर बड़े अक्षरों, ब्रेअल या आडिओ के रूप में भी उपलब्ध की जा सकती है।

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਦਸਤਾਵੇਜ਼ ਕਿਸੇ ਦੂਸਰੀ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਜਾਂ ਕਿਸੇ ਦੁਭਾਸ਼ੀਏ ਦੀਆਂ ਸੇਵਾਵਾਂ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰਨ ਦੀ ਕ੍ਰਿਪਾ ਕਰੋ ਜੀ

ਇਹ ਜਾਣਕਾਰੀ ਮੰਗ ਕਰਨ ਤੇ ਵੱਡੇ ਅੱਖਰਾਂ, ਬ੍ਰੇਅਲ ਜਾਂ ਆਡਿਉ ਦੇ ਰੂਪ ਵਿਚ ਵੀ ਉਪਲੱਬਧ ਕਰਵਾਈ ਜਾ ਸਕਦੀ ਹੈ।

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## FORTHCOMING MEETINGS OF THE COUNCIL:

Corporate Scrutiny (Special – Budget)	Monday, 29 <sup>th</sup> January 2007 – 4.30 p.m.
Finance and Management (Special – NNDR)	Monday, 29 <sup>th</sup> January 2007
Environmental and Development Services	Thursday, 1 <sup>st</sup> February 2007
Housing and Community Services	Thursday, 8 <sup>th</sup> February 2007
Corporate Scrutiny	Monday, 12 <sup>th</sup> February 2007 – 4.30 p.m.
Development Control	Tuesday, 13 <sup>th</sup> February 2007
<b>Community Scrutiny</b>	Monday, 19 <sup>th</sup> February 2007 – 4.00 p.m.
Finance and Management	Tuesday, 20 <sup>th</sup> February 2007
Overview	Monday, 26 <sup>th</sup> February 2007 – 4.00 p.m.
COUNCIL	Thursday, 1 <sup>st</sup> March 2007
Development Control	Tuesday, 6 <sup>th</sup> March 2007
Environmental and Development Services	Thursday, 8 <sup>th</sup> March 2007
Housing and Community Services	Thursday, 15 <sup>th</sup> March 2007
Finance and Management	Thursday, 22 <sup>nd</sup> March 2007
Community Scrutiny	Monday, 26 <sup>th</sup> March 2007 – 4.00 p.m.
Development Control	Tuesday, 27 <sup>th</sup> March 2007
Corporate Scrutiny	Monday, 2 <sup>nd</sup> April 2007 – 4.30 p.m.
Overview	Monday, 16 <sup>th</sup> April 2007 – 4.00 p.m.
COUNCIL	Thursday, 19 <sup>th</sup> April 2007
Etwell Leisure Centre (John Port School, Etwell)	Monday, 23 <sup>rd</sup> April 2007 – 5.00 p.m.
Development Control	Tuesday, 24 <sup>th</sup> April 2007
ANNUAL COUNCIL	Thursday, 24 <sup>th</sup> May 2007
Development Control	Tuesday, 29 <sup>th</sup> May 2007
CIVIC COUNCIL	Thursday, 31 <sup>st</sup> May 2007

Unless otherwise stated, all meetings will be held at the Council's Civic Offices and will start at 6.00 p.m.

Civic Offices, Civic Way,  
Swadlincote, Derbyshire DE11 0AH

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## SOUTH DERBYSHIRE DISTRICT COUNCIL

# ETWALL AREA MEETING

(Covering Hatton, Hilton, Church Broughton, Burnaston, Dalbury Lees, Egginton,  
Etwall, Findern, Foston & Scropton, Barton Blount, Hoon, Marston-on-Dove,  
Osleston & Thurvaston, Radbourne, Sutton and Trusley)

Meeting to be held at  
Findern Village Hall,  
Castle Hill, Findern  
on Tuesday 30th January, 2007  
at 7.00 p.m.

(Light Refreshments will be available at 6.30 p.m.)

### Members:

District Councillors: Councillor Whyman, M.B.E., (Chair), Councillor Bale (Vice-Chair) and  
Councillors Ford, Mrs. Hood, Hood, Lemmon, Mrs. Littlejohn and Mrs.  
Walton.

County Councillors: Councillors Ford and Hood.



## BUSINESS

1. Apologies for absence.
2. To note the Minutes of the Meeting held on 7th December 2006 (attached).
3. Declarations of interest.
4. Chair's Announcements (if any).
5. Report back on issues raised at the last Meeting.
6. Public Question Time and suggestions for future local discussion items.
7. Date of Next Meeting – To be confirmed.
8. Responding to Your Views

## ETWALL AREA MEETING

7th December 2006

### **PRESENT:-**

#### **District Council Representatives**

Councillor Whyman, M.B.E. (Chair) and Councillors Bale, Hood and Lemmon.

F. McArdle (Chief Executive), D. Townsend (Democratic Services) and B. Jones (Helpdesk).

#### **Derbyshire County Council Representatives**

Councillor Hood.

G. Duckworth (Democratic Services).

#### **Derbyshire Constabulary**

P.C. R. Proudler.

#### **Council for Voluntary Services**

P. Wood.

#### **Parish Council/Meeting Representatives**

L. Kolkman and G. Banton (Hilton Parish Council), B. Payton, N. Ireland and I. Smith (Etwall Parish Council), T. Beresford (Foston and Scropton Parish Council) C. Foord (Burnaston Parish Council), and L. Nash (Findern Parish Council).

#### **Members of the Public**

S. Avery, K. Baston, S. Brown, B. Chell, M. Cramp, M. Dowie-Bowes, G. Green, H. Hague, K. Jones, B. McGibbon, A. Plenderleith, S. Rayner, S. Smith.

### EA/10. **APOLOGIES**

Apologies for absence from the Meeting were received from District Councillors Ford, Mrs. Hood, Mrs. Littlejohn and Mrs. Walton, D. Tysoe (Derbyshire County Council), B. Cowley and R. Matthews.

### EA/11. **MINUTES**

The Minutes of the Etwall Area Meeting held on 30th August 2006 were noted subject to the following amendments:-

Minute No. EA/2 – It was noted that Councillor Hood was not the retiring Vice-Chair, this was Councillor Bale who remained as the current Vice-Chair.

With regard to Minute No. EA/4 – It was noted out that the Catherine John Playing Field was in Egginton not Hilton.

EA/12. **MATTERS ARISING**

Further to the recycling presentation at the previous Meeting, a resident asked about arrangements for plastic bags, batteries and CD's. The Chair asked the resident to leave their contact details at the Helpdesk, so that the Council's Senior Recycling Officer could be asked to respond to her directly.

It was asked if the District Council's Planning Department liaised with Developers when considering the identification of sites for recycling centres. It was pointed out that there were no such sites within a new development in Hilton.

**The Chair agreed that a full written response would be given by the Head of Planning Services at the next Meeting.**

EA/13. **CHAIR'S ANNOUNCEMENTS**

The Chair reported that declarations of interest had now been added to all Area Meeting agendas. He reminded those present that all County, District and Parish Councillors should disclose any relevant interests.

The Chair also advised of concerns about the distribution of the Council's newspaper "The News". He reported that the winter 2006 issue would be distributed from Monday 11th December 2006 and would take approximately five weeks. The spring 2007 issue would be distributed from Monday 26th February to Friday 23rd March 2007. Any resident not receiving a copy of this publication was asked to contact the Council.

EA/14. **REPORT BACK ON ISSUES RAISED AT THE LAST MEETING**

With regard to speeding traffic on Long Lane, Dalbury, Acting Sergeant Richard Proudler agreed to liaise with Councillor Bale to discuss the possibility of any further Police action, including a heightened police presence.

The Chair reported on parking requirements at schools, quoting from the relevant extract of the Council's Local Plan.

It was commented that the requirement of fifteen spaces for use by sixth form students was an example of where this policy should be reviewed to allow for flexibility, taking into account smaller or larger sites.

**It was agreed to send a copy of these guidelines to the Chair of Hilton Parish Council. The Head of Planning Services would also be asked to provide her with further information about the relevant provisions for new build and/or extensions, and provision for parents dropping off and collecting their children from school.**

With regard to the request for the erection of a replacement bridge over the A50, discussions had been taking place with County Councillor Ford. A further report would be available at the next meeting.

**It was requested that Derbyshire County Council also be asked to liaise directly with Councillor Bale on this issue.**

The resurfacing of Main Street, Hilton was discussed. The Chair reported that as this road now carried less traffic, it was only appropriate to surface dress the carriageway (commonly called tar spray and chip). Surface dressing was a recognised treatment for highways and was used to seal the surface, arrest deterioration and increase skid resistance. In addition, this dressing prolonged the life of the road surface and was economical. Derbyshire County Council had reported that it could not afford to renew road surfaces on a regular basis. This location had been inspected and no dangerous potholes had been found. Accordingly, no further action was planned.

Reference was made to the footway on Peacroft Lane, Hilton. Derbyshire County Council could only undertake a relatively few number of schemes each year, which meant they had to be prioritised. This particular footpath had been proposed for a resurface and repair scheme. It had been inspected and found to be uneven in parts, but was considered safe.

With regard to the “manhole” covers on Egginton Road, L. Kolkman reported that this work was now completed. Repairs to the edge of the carriageway at Ashgrove Lane, Egginton had also been carried out. Problems had occurred in this area due to vehicles running over the verge. In addition, further works would be undertaken to provide better drainage at this location.

Complaints had been made about the traffic calming measures in Hilton being ineffective. Councillor Hood reported that an Officer of Derbyshire County Council had investigated this matter and a further speed “cushion” was to be installed. Design work and consultation with residents would take place in 2007.

A resident referred to the speed limit on Long Lane between Thurstaston and Dalbury. This was currently 40 mph and it was requested that it be reduced to 30 mph. Derbyshire County Council had previously advised that the speed limit used to be 60 mph. However, when it was lowered to 40 mph, it was considered to conform with the Government guidelines on speed limits. These guidelines had been amended recently and Derbyshire County Council was in the process of reassessing all speed limits throughout the County. This process was expected to be completed by 2011.

A question was submitted about the amount of highways expenditure in South Derbyshire in the current financial year. Derbyshire County Council representatives confirmed that in 2005/06, more than £2.7 million was spent on highways in South Derbyshire. This amount excluded winter services (ice and snow clearance), street lighting and works to bridges and retaining walls.

There was further discussion about parking provision at schools, associated with new developments. Derbyshire County Council was required to submit relevant planning applications to South Derbyshire District Council, as the planning authority. The County Council representatives advised that at present there was reluctance to provide too many parking spaces, as they did not want to encourage parents or students to use cars to travel to school.

Feedback was provided on the abuse of weight restrictions on Main Street, Hilton and Station Road, Hatton. In 2005, Trading Standards had carried out two checks

on the weight restricted area at Main Street Hilton and found no significant evidence of drivers abusing the weight restrictions. No monitoring had been carried out at Station Road, Hatton as Derbyshire County Council was not aware of a problem at this location. It was requested that any residents observing any breach of the weight restrictions should contact Kim Percival at Trading Standards with details of:-

- Date and time of incident
- Type of vehicle seen
- Registration number
- Direction of travel

Reported incidents could be investigated. The number of reports received would also allow Trading Standards to assess whether further checks were required at these locations. Kim Percival's contact details were given as 01629 580000 Extension 6184 or email kim.percival@derbyshire.gov.uk

With regard to the issue of concerns about security at Sudbury Prison, the Chair agreed to report any response directly to Councillor Ford.

#### EA/15. **PUBLIC QUESTION TIME AND SUGGESTIONS FOR FUTURE LOCAL DISCUSSION ITEMS**

A resident reported the problems currently being experienced in Hatton, due to there being no weight limit restrictions on the local road network. The Member of Parliament, M. Todd, M.P. had responded to the resident's concerns by letter. The resident was aware of a petition requesting that no weight limit be imposed on these roads. She added that she had asked Derbyshire County Council for a copy of the petition, but was told that this had been lost. The resident did not want continued prevarication on this issue and requested that a decision on providing weight restrictions for Hatton be made as soon as possible. The Chair acknowledged the views of this resident. However, as South Derbyshire District Council was not the highways authority there was little that he could add to the discussion.

Mr. Cramp thanked the District Council for the response he had received on fly tipping.

It was reported that the incident numbers given out by Derbyshire County Council's call centre staff were causing great confusion. **G. Duckworth agreed to investigate this issue and would report back to the next meeting.**

Thanks were extended to the Derbyshire Constabulary for the pilot speed watch initiative, which had been undertaken in Station Road, Hatton.

There was a discussion about the number of beat officers working within the South Derbyshire area and those within the local beat. P.C. Proudler responded that beat officers were provided at the discretion of the Area Commander and their presence could not be guaranteed within any particular area.

It was reported that the emergency services had been called out on three occasions to a public house in Hatton. It was asked if anything could be done to reinstate the 'Pub Watch' initiative and felt that there was a particular problem with the behaviour of people leaving this public house.

**P.C. Proudler responded that it was very difficult to enforce ‘Pub Watch’ as it was a voluntary scheme. However, he would visit this public house to assess the situation.**

S. Rayner, representing St. Wilfred’s Church at Egginton advised that Egginton Church would like to provide additional external lighting. However, an application for a lighting scheme had been refused by the District Council. The lighting was required for safety reasons in an area that was presently unlit. The Chair commented that an application for additional lighting had been submitted, but the proposal was not considered to be in keeping with the area. The District Council had only refused the type of lights, not the provision of lights in principle.

**The Chair requested that the Head of Planning Services and the Heritage Officer be asked to contact Mr. Rayner, to discuss this issue further.**

Mrs. Kolkman raised a query about the traffic exiting from Witham Close, onto Egginton Road, Hilton. She had been in correspondence with Derbyshire County Council about a pathway that she believed had been altered, in front of the Nursery.

**The Chair requested that the Head of Planning Services contact Mrs. Kolkman to discuss this issue in further detail.**

A resident reported problems on Station Road, Hatton caused by lorries being driven irresponsibly and on occasions they were mounting the pavement. P.C. Proudler asked that, if this was observed in future, residents should record the details of the offending vehicle, and forward them to Derbyshire Constabulary.

The Chair asked for additional Police monitoring in this area during the time when children were going to school. P.C. Proudler responded that if residents contacted him when the ‘speed watch’ initiative was due to take place, he would try to attend.

#### EA/16. **“GETTING YOUR IDEAS INTO ACTION” FEEDBACK**

The Chief Executive reported on feedback of the Ideas into Action campaign.

Following the Council’s consultation on its Corporate Plan, an Ideas into Action campaign had been undertaken requesting ideas from individuals, parish councils, and community groups within the District. 64 ideas had been received, which included:-

- specific complaints about issues such as untidy land;
- requests for improved services to the whole District such as collecting plastics for recycling;
- ideas for local initiatives that required funding or other support to launch the idea; and
- suggestions where the Council had little influence, such as dismantling electricity pylons and laying the cables underground.

It was confirmed that all the ideas received had been acknowledged by letter and individuals would receive a detailed response when the appropriate course of action to be undertaken had been determined.

Ideas for improving services across the District or developing local initiatives, that had budgetary implications would be considered in the Council's budget round. Where there was no cost, the idea would be investigated and if possible, implemented. Where the Council was not responsible for provision of the service, a suggestion would be passed to the relevant body or partner.

An analysis had been undertaken of the ideas received. The top issues suggested included:-

- litter/cleanliness;
- graffiti;
- better recycling facilities and collections;
- untidy sites;
- more trees, flowers and spring bulbs;
- highway maintenance and improvements;
- support for Neighbourhood Watch; and
- better facilities for children and young people.

**It was agreed that the report be noted.**

Arising from this item, there was a discussion about consultation with parish councils on the use of Section 106 monies. The Chair felt that the District Council should, as a matter of course, consult with the relevant parish councils where development took place. Local District Councillors should also be involved in any decision-making process with regard to spending this planning gain funding. The Chief Executive offered to consider this issue further.

A specific question was asked about the use of Section 106 money from a site at Station Road, Etwell and how funding had been provided for education uses following this development.

**The Chair asked that this question be referred to the Head of Planning Services for a response at the next meeting.**

#### EA/17. **COMMUNITY SCRUTINY NEEDS YOU**

Councillor Lemmon introduced this item, referring to the circulated report and an information leaflet, which explained the roles of scrutiny. These meetings had a fairly open agenda and community scrutiny could look at a variety of issues, as demonstrated by the report.

The Community Scrutiny Committee invited contributions from members of the public to participate in its projects. The aims of the scrutiny committees were to improve the Council's performance by monitoring, questioning and making recommendations on the way that Council services were provided and decisions were taken. A short guide to the membership, dates of meetings and work of the three scrutiny committees had been circulated.

It was confirmed that the Community Scrutiny Committee's remit focused on community and environmental issues, culture, leisure and the arts, housing, economic development and land use.

The Area Meeting was advised that the Community Scrutiny Committee had completed four projects to date relating to:-

- The Housing repairs and maintenance service;
- Homelessness services;
- Waste management services; and
- Planning application services.

These four scrutiny reviews had contributed to the Council's delivery of better, more efficient and more effective services to residents and they would ensure continued best value for money. During the period to May 2007, the Community Scrutiny Committee would be investigating the following projects:-

- The future of post offices;
- How health services will be delivered by the new Derbyshire County Primary Care Trust;
- Street Scene review; and
- Cleaner neighbourhoods.

EA/18. **DATE OF NEXT MEETING**

The next Etwall Area Meeting would be held on 30th January 2007 at the Findern Village Hall.

B. WHYMAN M.B.E.

CHAIR

The Meeting terminated at 8.45 p.m.

## **SOUTH DERBYSHIRE DISTRICT COUNCIL**

### **ETWALL AREA MEETING**

(Covering Hatton, Hilton, Church Broughton, Burnaston, Dalbury Lees, Egginton,  
Etwall, Findern, Foston & Scropton, Barton Blount, Hoon, Marston-on-Dove,  
Osleston & Thurvaston, Radbourne, Sutton and Trusley)

30th January 2007

### **REPORT BACK ON ISSUES RAISED AT THE LAST MEETING**

At the last Etwall Area Meeting held on 7th December 2006 at the Hatton Centre, the following issues were raised. The issues are listed below, together with progress made to date:-

<b>ISSUES</b>	<b>PROGRESS</b>	<b>ACTIONED BY</b>
Recycling	Officers were asked to contact a resident about the recycling of plastic bags, batteries and CD's.	Gill Coates, Senior Recycling Officer South Derbyshire District Council
Police Issues	<ul style="list-style-type: none"> <li>• Speeding traffic - Long Lane / Dalbury The Police agreed to liaise with Councillor Bale about further speed monitoring.</li> <li>• Problems at a public house in Hatton – Acting Sgt. Proudler offered to visit this public house to assess the situation.</li> </ul>	Acting Sergeant Proudler Derbyshire Constabulary
Planning related enquiries	<p>The Head of Planning Services was asked to pursue the following:</p> <ul style="list-style-type: none"> <li>• Parking requirements at schools</li> <li>• Egginton Church - additional external lighting</li> <li>• Guidelines on use of Section 106 monies and funding resulting from a specific development.</li> <li>• Traffic issue – Hilton</li> <li>• Identification of sites for recycling centres.</li> </ul> <p>An update will be provided on each of these matters.</p>	Gill Hague, Head of Planning Services, South Derbyshire District Council
County Council Issues	<p>Reports will be provided on:</p> <ul style="list-style-type: none"> <li>• Replacement bridge over the A50</li> <li>• Incident Numbers - Derbyshire County</li> </ul>	Democratic Services, Derbyshire County Council

	Council's Call Centre - confusion for residents	
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## **South Derbyshire District Council Responding to your views**

### **Report to Area Meetings January 2007**

#### **What we set out to do?**

In the last 12 months we have consulted local people about what they wanted us to do to improve our services and South Derbyshire as a place to live. Last January we asked you to prioritise some of the ideas being considered for our Corporate Plan for 2006. In October we asked you for your ideas in our initiative called "Ideas into Action".

We reported back earlier this year about our new Corporate Plan and to the last Area Meetings about the ideas you had submitted. This report gives you feedback about what we did about what you said to us.

#### **What you told us – and what we did about it**

##### **Corporate Plan 2006/09**

We have 6 themes in our corporate plan and we put forward a number of suggestions for actions within each theme. We acted on the ones that you prioritised at these meetings and incorporated proposals within our 3 year plan that runs to April 2009. We have listed in Appendix A the 4 highest priority actions, based on the area meeting consultation, together with the actions taken so far and an indication what we will do next, if the proposal is not yet completed.

##### **Ideas into Action**

At the last meeting we told you that the top issues people put forward were

- Litter / Cleanliness
- Graffiti
- Better recycling facilities / collections
- Untidy Sites
- More trees, flowers and spring bulbs
- Highway maintenance and improvements
- Support for Neighbourhood Watch
- Better facilities for children and young people

These have gone to the top of the list for any new money that will be available in the new budget that runs from April 2007, but we may not be able to fund everything that we all want to do. However, we have implemented some ideas immediately so we can make a difference straight away. These ideas include

- We now take action to clear litter from private land where public access makes it prominent and noticeable this is in addition to the usual highways and council land where we have a duty to control litter. We will work with private landowners to make sure they do not avoid their legal responsibilities but this will make sure that problem areas remain tidy whilst we sort out the legal position.

- We currently only deal with graffiti on council owned land and buildings. This year we have started to remove prominent graffiti where it is visible to the public.
- We are launching a grant scheme for Parish Councils to plant spring bulbs or other planting to improve the look of public areas. A similar scheme will operate in the unparished urban core.
- We are working with Derbyshire County Council, who are responsible for Civic Amenity Sites, to seek improvements to access, particularly in the north of the district where access is limited. As an interim measure we are introducing a Saturday Refuse Freighter collection from a number of villages and details of locations and dates will be available shortly.
- We will provide financial support for Rosliston, who will represent South Derbyshire in the national Britain in Bloom competition in 2007. We will also contribute to an urban landscape scheme promoted by Groundwork and the Parish Council in Melbourne.

### **Finally – Thank you**

Residents of South Derbyshire are always very positive and helpful in our consultation exercises and this helps us deliver what you want to see. Thanks for all your views and ideas in this exercise and all the other consultation work we do.

We hope this note demonstrates that we do listen to what you say and take action on what our local communities are telling us.

Ian Reid  
Deputy Chief Executive  
January 2007

## Appendix A

Proposal	Action delivered
<b>Theme 1: You at the Centre</b>	
1 <sup>st</sup> Provide more litter bins and improve weed control and road sweeping	We have provided 20 additional litter bins, improved our approach to street sweeping and litter picking, doubled the frequency of mechanical road sweeping and increased the frequency of weed spraying on footpaths. Our performance is now comparable with the best in the country.
2 <sup>nd</sup> Extend composting and green box recycling scheme across the whole of the district	We have extended composting collections to 3000 properties and this new scheme collects kitchen waste as well as garden waste. The green box scheme has been extended across the district and now covers over 98% of properties.
3 <sup>rd</sup> Deliver a programme of community based environmental projects through Groundwork Trust	Groundwork launched. Consultation on use of Council garage sites to improve the appearance of the area. A DVD making it easier to apply for disabled facilities grants, and a consultation on the future appearance of Swadlincote.
4 <sup>th</sup> Deliver an annual programme of communication and consultation	4 issues of The South Derbyshire District News published per year. Our website has been reviewed externally by the <a href="#">Society of Information Technology Management</a> who gave very positive feedback on content and functionality. Members of the public have tested our website and improvements made following their comments. An information screen has been introduced in our reception area to communicate information. We have improved our approach to consultation and this is exemplified by the Ideas into Action initiative, which was publicised in the newspaper.
<b>Theme 2: Safe and Healthy Communities</b>	
1 <sup>st</sup> Deliver the Safer Neighbourhoods Project	6 Safer Neighbourhood meetings established across the district.
2 <sup>nd</sup> Appoint Safer Neighbourhood Wardens to patrol anti social behaviour hotspots and enforce “Cleaner Neighbourhoods” legislation	Wardens are now patrolling a hit list of anti social hot spots suggested by the Police, the public and Councillors. Much positive feedback from the community on their beneficial impact.
3 <sup>rd</sup> Continue to implement The Youth Facilities Plan	Plan rolled out with a range of new and improved facilities including multi use games areas at Midway, Castle Gresley and

	imminently Hatton.
4 <sup>th</sup> Promote awareness of anti social behaviour hotline	Hotline launched and promoted. 78 calls received and responded to.
<b>Theme 3: Prosperity for All</b>	
1 <sup>st</sup> Consult older people about the services they need from the council	Consultation framework under development with SDCVS. Specific consultation with Age Concern has identified a number of actions that we will undertake.
2 <sup>nd</sup> Promote the use of Acceptable Behaviour Contracts to tackle truancy issues	11 Acceptable Behaviour Contracts in place (0 of which relate to truancy issues)
3 <sup>rd</sup> Reduce the time taken to provide home adaptations and promote ways of enabling people to stay in their own home	Time taken to approve major adaptation grants reduced with 100% of grants new grant referrals received this year being completed within the 42 weeks Government Target.
4 <sup>th</sup> Significantly reduce the number of households living in fuel poverty	434 households assisted with insulation and heating measures. 1507 tonnes CO2 saved as a result of activity.
<b>Theme 4: High Quality Services</b>	
1 <sup>st</sup> Set clear standards in consultation with service users	First phase of Service Standards project is complete with publication of standards for environmental services and customer service. Other areas will generate equivalent documents. Achievement of Government approved Chartermark awarded to Environmental Services (supported by Customer Services).
2 <sup>nd</sup> Develop a framework for assessing the needs of specific service users	This will follow on from the Service Standards Project.
3 <sup>rd</sup> Set targets for service reliability and responsiveness in consultation with service users and monitor performance	Customer Service standards have been adopted and are used in Customer Services. These standards are available on our website will be rolled out to other service areas. Part of the Service Standards Project.
4 <sup>th</sup> Establish a rolling programme of customer satisfaction surveys	The Best Value User Satisfaction Surveys, the results of which are now starting to come forward, form the basis of this year's project.
<b>Theme 5: Rural South Derbyshire</b>	
1 <sup>st</sup> Ensure rural environmental issues are adequately covered in the Sustainability Appraisals and policies of Local Development Framework documents	Policy Framework in development.
2 <sup>nd</sup> Establish Service Level Agreements with Parish Councils (linked to funding arrangements) in order to promote innovation in	Initial scoping work undertaken by consultants for the Council and updates given to Parish Council Forum. Parish Council funding to

the delivery of local service priorities	continue on current basis until consultation and discussions with parishes is completed.
3 <sup>rd</sup> Establish a means of extending the Rural Transport Partnership (with partners) beyond 2006 in order to improve public transport in rural areas	County Accessibility Partnership to be established to take forward recommendations contained in report commissioned by Derbyshire County Council and East Midlands Development Agency.
4 <sup>th</sup> Develop a better understanding of how our performance in delivering services varies across the district	The Pilot Project for examining selected Best Value Performance Indicator data at a ward level is about to commence.
<b>Theme 6: Strong in the Region</b>	
1 <sup>st</sup> Resisting Changes in the delivery of services which could have an adverse impact on local people and communities and report outcomes back to local people	The Council has resisted changes to the bus route to Melbourne and Nottingham East Midlands Airport. Scrutiny currently undertaking consultation and meetings with the MP and Sub-postmasters about possible closure of rural post offices. The Council has responded to proposals in the Draft Regional Plan has also supported the SDLSP to formulate a response.
2 <sup>nd</sup> Lobby on issues of concern and report outcomes back to local people	Council lobbied against reorganisation of Derbyshire Police. Regional Spatial Strategy discussed at Committee & SDLSP.
3 <sup>rd</sup> Ensure that the Council is represented at meetings of the East Midlands Regional Assembly (EMRA) and East Midlands Development Agency (EMDA)	The Leader of the Council is a representative on the EMRA and the Chief Executive works closely with EMDA on all inward investment opportunities. Both attend and represent the Council at all important meetings.
4 <sup>th</sup> Provide details of the work we are doing to represent the interest of South Derbyshire in newsletters and on our web site	Details reported to all homes and businesses in The South Derbyshire District News / website. In addition we use the local media, Press Releases and radio networks communicate the work of the Council to local people.