

Stakeholder workshops – new Business proposals

Summer 2012

	Supported by:	Weighting / priority	Already provided / agreed
Tenancy support			
More staff – more proactive service	Staff		
Work experience for tenants and their families	Staff	X 3	
Budget skills, welfare rights and debt counselling for tenants - credit union	Staff / Tenants	X 4	Discussion underway with CAB / Credit union
Handyman services	Staff	X 2	
Community activities and trips	Staff		
Local advice surgeries	Staff		Tried before – limited take-up
Decorating service and décor of relets – especially elderly	Staff / Tenants	X 4	
Community reward scheme	Staff		
Expanded Dreamscheme	Staff Tenants	X 2	Operating couple of times per year
Property share – applicant matching scheme	Staff		
Floating support for those with mental health issues	Staff		Some provided by P3
Gardening services for elderly	Staff / Tenants	X 4	
Increased public transport in rural areas	Tenants		
Tackle anti-social behaviour more effectively	Tenants		
52 weeks rent over 48 weeks	Tenants		
Should be choice of housing benefit paid direct to landlord	Tenants		
Help for those underoccupying and about to lose benefit	Tenants		

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Property issues			
Increase the numbers of affordable properties	Staff / Tenants	X 5	Approval in principle
More adaptations and better access to properties	Staff		Approved
More stock targeted at specific needs	Staff		
Renewable energy projects	Staff		One main project complete, others under consideration
Create Decent Homes Plus standard	Staff		
Deliver on maintenance promises	Tenants		
Bathrooms and kitchens need updating	Tenants		
Install solar panels to help fuel poverty	Tenants		
Environmental issues			
Allotments	Staff	X 2	
Bmx tracks / youth activities	Staff / Tenants	X 2	
Parking – individual and communal	Staff / Tenants	X 3	Limited works to start 2013
Communal areas / lighting	Staff / Tenants		
Pick up grass cuttings	Tenants		
Better maintenance of pavements – weed killing	Tenants		
More community activities	Tenants		