

REPORT TO:	FULL COUNCIL	AGENDA ITEM: 9
DATE OF MEETING:	12th APRIL 2018	CATEGORY: DELEGATED
REPORT FROM:	LEADERSHIP TEAM	OPEN
MEMBERS' CONTACT POINT:	KEVIN STACKHOUSE (EXT. 5811)	DOC:
SUBJECT:	CORPORATE ACTION PLAN 2018/19	
WARD (S) AFFECTED:	ALL	TERMS OF REFERENCE: G

1.0 **Recommendations**

1.1 That the updated Corporate Action Plan for 2018/19, attached at **Appendix A**, is approved.

2.0 **Purpose of Report**

2.1 The Corporate Plan sets out the way in which we intend to further develop and improve our services between 2016 and 2021. Quarterly reports are taken to policy committees to monitor performance.

2.2 It is important to review and update the Plan to take into account the progress made to date and ensure continuous improvement. This refreshed action plan sets out the priorities for 2018/19 along with the measures and projects to support delivery.

3.0 **Detail**

3.1 The Council adopted the Corporate Plan in April 2016. As a key component of our Performance Management Framework, it contains four core themes:

- People
- Place
- Progress
- Outcomes

3.2 Our Corporate Plan provides clear strategic direction in the delivery of 'making South Derbyshire a better place to live, work and visit'. It describes how we will work with partners to improve the quality of life of residents, community groups and businesses.

3.3 The associated action plan, which is updated annually, maintains the Corporate Plan's relevance and ensures any issues impacting on the District and the Council are responded to in a timely and appropriate manner.

3.4 The Corporate Action Plan for 2018/19 is made up of 24 measures and 20 projects. The aim is to provide clear direction and purpose while driving forward overall performance, the services we offer and the way we deliver them.

3.5 Three proxy measures have been included and are designed to illustrate information relevant to the Corporate Plan themes. However, we have no direct overall control on these and cannot set specific targets.

3.6 It is proposed to introduce the following projects/measures to the Corporate Action Plan:

Outcomes

O1.2 Maximise rental income

O4.1 The average working days lost through sickness absence per employee

O4.2 Use the decision-making methodology identified by the Local Government Association review

O5.3 Improve the way in which Housing Services gather, report and act on customer satisfaction data

O5.4 Provide a value for money repairs service that fully meets the needs of our tenants

O6.1 Build IT infrastructure resilience to support change and minimise business risks

O6.2 Agree and deliver a business change programme to support core objectives

People

PE1.2 Average time taken to re-let Council homes (excluding major voids)

PE1.3 Average length of time for current voids

PE2.5 Successful roll-out of Universal Credit in South Derbyshire

PE2.6 Deliver the pilot Hospital Discharge Scheme

Place

PL1.4 Speed of determining planning applications

PL1.5 Maximise delivery of housing units

PL1.6 Proportion of good quality housing development schemes approved

PL3.2 Number of anti-social behaviour incidents in Swadlincote town centre

PL5.1 Promote participation in cultural activities and provide quality facilities to communities

PL6.1 Invest additional resources in street scene services and maintain and improve standards as the District grows

Progress

PR1.1 Net additional commercial/employment floor space created

PR2.1 Undertake a five-year progress review of Swadlincote Town Centre Vision and Strategy

PR2.3 Pursue the development of transport solutions for a West Link (Swadlincote, Newhall, Ashby, Melbourne, East Midlands Airport) in collaboration with East Midlands Enterprise Gateway

PR3.2 Promote entrepreneurial opportunities to improve employability skills and raise awareness of self-employment

PR5.4 Deliver the Community Partnership Scheme and award capital funding to meet local need

Two key aims have also been amended to reflect current requirements and trends. 'O6: Be aware of and plan for financial, legal and environmental risks' has been changed to 'Minimise business risks and realise the benefits of technological opportunities'.

'PR5: Provide business support and promote innovation and access to finance, including in rural areas' now reads: 'Provide support to businesses and the not for profit sector. Promote innovation and access to finance, including rural areas'.

The Corporate Plan (Appendix B) has been updated accordingly.

- 3.7** To ensure it continues to evolve, the Corporate Action Plan will be regularly reviewed and may be updated during the financial year. Any amendments will be reported to Elected Members as part of the quarterly performance reporting cycle.
- 3.8** It should be noted that the Corporate Plan and action plan do not cover everything the Council does, but focus on issues important to residents, on national priorities set by the Government and on the opportunities/challenges resulting from the changing social, economic and environmental aspects of South Derbyshire.
- 3.9** The Corporate Action Plan ties in with the Sustainable Community Strategy and its themes of health and wellbeing, safer communities and sustainable development. Its associated action plan is also updated on an annual basis.

3.10 The plans form an important part of planning for the future and lead performance management. As well as enabling effective monitoring, it links strategic priorities and objectives directly to the activities of service areas.

3.11 Service Plans for each directorate will be reported during the June committee cycle.

4.0 Financial implications

4.1 As part of the development of the refreshed Corporate Action Plan, consideration has been given to the Council's current financial position and commitment to delivering services in 2018/19.

5.0 Corporate implications

5.1 The Corporate Plan forms the backbone of our Performance Management Framework. It is the delivery mechanism that links our vision with the needs of communities and good governance.

6.0 Community Implications

6.1 The Corporate Plan has an impact on all aspects of community life, because it is built upon the needs and expectations of residents. The Council is proud of its role as a community leader and will continue to deliver high quality services. It is important to recognise the diverse range and needs of all communities and continue to work with key groups, stakeholders and businesses to make South Derbyshire a better place to live, work and visit.

7.0 Appendices

Appendix A – Corporate Action Plan 2018/19

Appendix B – Corporate Plan 2016-2021

