

Appendix B : Safe & Secure Performance Measures 2015/16 (1 January – 31 March 2016)

Outcome	Measure	Actual / Out turn 2014/15	Target Quarter 4 2015/16	Actual Quarter 4 2015/16	Quarter Status	Annual Target 2015/16	Out turn 2015/16	Status	Comments/ Remedial Action
SO 1 - Delivering a range of housing services that address community requirements.	SM 01 - Number of homes vacant for more than six months.	285	N/a	220	Green	<344	220	Green	220 long term empties of more than six months plus an extra 98 cases subject to the long term empty premium for being empty for more than two years. A further 26 cases had been empty for more than six months undergoing repair/structural works and were uninhabitable.
	SM 02 - Gross number of affordable homes delivered (Proxy Measure).	62	N/a	80	Proxy	N/a	80	Proxy	
	SM 03 - Average time (in working days) taken to re-let Council homes.	17.1 days	<21 days	23.3 days (1469/63)	Red	<21 days	18.6 days (3961/213)	Green	

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	SM 04 - Proportion of repairs carried out 'first time' by the Council's Direct Labour Organisation.	99%	95%	98.8% (1670/1690)	Green	95%	99.5% (7462/7492) (Q1 and Q4 only)	Green	
	SM 05 - Number of homeless presentations (Proxy measure) .	134	N/a	39	Proxy	N/a	158	Proxy	
	SM 06 Average length of stay (in weeks) of households which are unintentionally homeless and in priority need in Bed & Breakfast accommodation (Proxy measure) .	3.96 weeks	< 8 weeks	1.2 weeks (104/12/7)	Green	< 8 weeks	2.1 weeks (981/67/7)	Green	
	SM 07 - Number of new completed applications to join the Housing Register. (Proxy Measure) .	583	N/a	156	Proxy	N/a	584	Proxy	

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SO 2 - 'Safer' Communities	SM 08 - Number of households on the housing register (Proxy measure).	1,046	N/a	1,061	Proxy	N/a	1,061	Proxy	
	SM 09 - Effectiveness of local authority actions to reduce incidents of fly tipping.	Grade 1 (very effective)	Grade 1 very effective	Not Effective (Grade 3)	Red	Grade 1 (very effective)	Not Effective (Grade 3)	Red	Fly-tipping incidents have increased by 38% in 2015/16. In response we have taken four prosecutions, adopted new powers to issue fixed penalties and used the legal results to promote an anti fly-tipping message.
	SM 10 - Reduction in the number of Anti Social Behaviour (ASB) calls to service.	2,893	722	662	Green	2,888	2,769	Green	
	SM 11 - Reduction in the number of domestic Burglaries per 1,000 population.	3.69	0.92	1.23	Red	<3.68	4.64	Red	Currently looking into why South Derbyshire has experienced a large increase (40 more burglaries) compared to Derby City (which has experienced a large

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									decrease over the last 12 months) to see if there are any lessons to be learnt.
	SM 12 – Reduction in the number of incidents of vehicle thefts (theft of and theft from vehicles) per 1,000 population.	4.01	1.00	0.80	Green	<4.00	3.81	Green	
	SM 13 – Reduction in the number of incidents of Criminal Damage per 1,000 population.	6.16	1.54	1.17	Green	<6.16	5.41	Green	
	SM 14 - Increase the proportion of premises that meet the Food Rating Scheme of five stars.	76.1	>75%	78.6% (463 of 589)	Green	>75%	78.6% (463 of 589)	Green	

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	SM 15 - Reduce the proportion of premises that meet the Food Rating Scheme of 0 to 2 Stars.	4.1%	<5%	3.6% (21 of 589)	Green	<5%	3.6% (21 of 589)	Green	
	SM 16 - Improved street and environmental cleanliness in terms of litter, detritus, dog fouling and weeds to above grade C as defined in the Codes of Practice for Litter and Refuse.	95%	95%	97%	Green	95%	95%	Green	
	SM17 –% of environmental disputes improved based on customer feedback.	>75%	>75%	75% (156 of 209)	Green	>75%	75% (156 of 209)	Green	