
REPORT TO:	Environmental & Development Services Committee	AGENDA ITEM: 9
DATE OF MEETING:	19th November 2009	CATEGORY: DELEGATED
REPORT FROM:	Director of Community Services	OPEN
MEMBERS' CONTACT POINT:	John Porter (Tel 595780) Policy Officer (Performance) John.porter@south-derbys.gov.uk	DOC:
SUBJECT:	Performance Management Report (1st July – 30th September 2009)	REF:
WARD (S) AFFECTED:	All	TERMS OF REFERENCE:

1.0 Recommendations

1.1 That Members:

- (a) Note the Council's key achievements and performance for the second quarter ending 30th September 2009
- (b) Review where performance has failed to achieve the specified target and consider the adequacy of responses.
- (c) Note the financial performance information attached at Appendix C

2.0 Purpose of Report

- 2.1 To report details of performance for the second quarter (period ending 30th September 2009), in relation to the Council's Corporate Plan 2009 –2014.
- 2.2 The Corporate Plan 2009-14 Action Plan consists of four main themes (*Sustainable Growth & Opportunity: Safe & Secure: Lifestyle Choices: and Value For Money*) This Committee is responsible for actions within the '*Sustainable Growth & Opportunity*' theme.
- 2.3 Reports have been prepared using the Council's new computerised Performance Management System. Work is currently in progress to develop the system. A presentation of the new system and its functionality will be provided at a future meeting of this Committee.
- 2.4 Details are provided in the respective appendices as outlined below, which are attached to this report.
 - Corporate Plan 2009 - Appendix A
 - Performance Indicators - Appendix B
 - Financial Performance - Appendix C

3.0 Detail

Key Achievements

3.1 The key achievements during the second quarter are outlined below:

Corporate Plan

Theme: Sustainable Growth & Opportunity

Initiative: Economic Development

- √ 'Building & Allied Trades' business breakfast staged, attracting a record 87 attendees with excellent feedback. A 'Beat the Crunch' free advice event was held at the Town Hall. The aim of the event was to support residents affected by the downturn and help them to get back into work, training or self-employment. The event had a good attendance with 100% of the respondents finding the event useful.
- √ The engineering design and contractor selection process for the Swadlincote Town Centre Realm Improvements project is complete. A lighting design consultant has been appointed for the Delph Design. Works on West Street and Ernest Hall Way are set to begin (mid-November 2009.)

Initiative: National Forest & Beyond

- √ Assistance provided to Sharpe's Pottery Museum to enable securing of external funding, appointment of a Project Manager and leasing of land adjacent to the Museum to enable future expansion of attractions and facilities on the site
- √ Promotional activity was undertaken at the National Forest Wood Fair.
- √ The 'What's On' guide has been developed for the 'Autumn & early Winter' edition, that features Christmas events throughout the District and promoting the shop-local campaign. Work undertaken to enhance the conference and meeting venue content of the Derbyshire visitor websites.

Initiative: Sustainable Development

- √ A 'Flood Fair' event has been arranged to take place on the 21 October in order raise public awareness of flooding issues. The event will also showcase the latest preventative measures available.
- √ Preparation of the Core Strategy within the Local Development Framework continues. Issues and Options have been identified and consultation completed. Housing Land Availability 'Call for Sites' undertaken. Employment Land Availability 'Call for Sites' completed.

Performance to 30th September 2009

3.2 Summary details of actual performance against targets will now be provided.

Corporate Plan

- 3.3 Progress against the actions within the Corporate Plan is outlined in Appendix A. Details are provided for both the current and previous quarter. Previously reported progress has been put in italics in order to assist Members in differentiating changes between the two periods.
- 3.4 This Committee is responsible for 12 targets within the *Sustainable Growth & Opportunity* theme. The quarterly performance is shown in Table 1 below.

Table 1: Corporate Plan –performance against targets (as at 30th September 2009)

Theme	'Achieved' / 'On Target'	'At Risk'	'Probable Failure'	Total
1: Sustainable Growth & Opportunity	12 (100.0%)	0	0	12

- 3.5 Table 1 reveals that all 12 (100.0%) actions / targets have been achieved and or 'on target'.

Performance Indicators

- 3.6 Performance measures detailed within the Corporate Plan are outlined in Appendix B. Annual targets (where possible) have been profiled on a quarterly basis. As a result, details of target and actual performance for the current and previous quarter are provided with an assessment based on current quarterly performance. For information the annual target has also been provided with an end of year assessment.
- 3.7 The performance measures consist of both National and Local Performance Indicators.
- 3.8 There are 198 National Performance indicators, which were introduced in April 2008, in which 64 PIs will be reported at the district level. However, only 29 PIs will be collected by the Council from its own data sources (the others will be derived from other external data sources, such as Defra, ONS etc.)
- 3.9 Details regarding the collection and reporting arrangements for some of these new performance indicators have yet to be clarified. Therefore, it is still not possible to make any informed assessment for those indicators at this stage.
- 3.10 In order to measure operational performance, local performance indicators have been set by each Head of Service.
- 3.11 Table 2 below shows a summary of performance against targets within the Corporate Plan theme- '*Sustainable Growth & Opportunity*'. 14 (82.4%) targets have been achieved or 'on target'.

Table 2: Performance Indicators – performance against targets (as at 30th September 2009)

Theme	'Achieved' / 'On Target'	'At Risk'	'Probable Failure'	No Data Available /Not Applicable	Total
1: Sustainable Growth & Opportunity	14 (82.4%)	2 (11.7%)	1 (5.9%)	2	19

3.12 Table 3 below lists those targets that are 'at risk' and or 'probable failure' Members are now requested to review this position and assess whether they consider the proposed remedial measures are satisfactory at this stage.

Table 3: Performance Indicators - targets 'at risk' and 'probable failure' (as at 30th September 2009)

Description	Annual Target 2009/10	Qtr 2 Target 2009/10	Position as at 30 th Sept 2009	Comments and any proposed actions	Service
Performance Indicators – targets 'at risk' (Amber)					
NIS 157c - Percentage of planning applications determined within 13 weeks for major applications (Quarter)	92.11%	92.11%	88.76%	Anticipate that annual target will be met	Planning Services
ES 7- Tonnage of CO2 reductions arising from energy efficiency improvements (Quarter)	4,000	1,000	792	We expect delivery to be heavily weighted towards the final two quarters of the year	Env. Services
Performance Indicators – targets 'probable failure' (Red)					
NIS 157a - Percentage of planning applications determined within 13 weeks for major applications (Quarter)	60.0%	60.0%	30.0%	Majority of 'failures' due to factors outside the Council's control, such as referral to the Secretary of State, Statutory consultee requiring further information etc.	Planning Services

Financial Performance

- 3.13 Analysis of financial performance is outlined at Appendix C.
- 3.14 Financial performance is measured across two main accounts: the General Fund Revenue Account (Table 1) and Capital Expenditure (Table 2).
- 3.15 Within each 'Account' details are provided by spend area, the approved annual budget and a projected variance for the year. An assessment of the 'spend' is provided with a commentary on major variances.

4.0 Financial Implications

- 4.1 There are no specific financial implications relating to this report. The need to continually improve whilst delivering the ambitions of the new *Corporate Plan* will require a sustained efficiency programme, including the shifting of resources to the priority areas.

5.0 Corporate Implications

- 5.1 The Council aspires to be an “excellent” Council in order to deliver the service expectations of our communities. This performance report evidences an improvement in how we are meeting those demands and expectations.

6.0 Conclusions

- 6.1 A high level of performance and improvements has delivered a range of outcomes for local communities.
- 6.2 This performance report evidences that significant improvement in how the Council is meeting demands and expectations.