REPORT TO: HOUSING AND COMMUNITY AGENDA ITEM: 6

SERVICES COMMITTEE

DATE OF 27th AUGUST 2015 CATEGORY:

MEETING: RECOMMENDED

REPORT FROM: CHRIS HOLLOWAY - HOUSING OPEN

OPERATIONS MANAGER

MEMBERS' Chris Holloway (01283 595957) DOC:

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SUBJECT: PROPOSED AMMENDMENTS TO REF:

THE COUNCIL'S ALLOCATIONS

POLICY

WARD(S) ALL TERMS OF

AFFECTED: REFERENCE: HC 01

1.0 Recommendations

1.1 Members approve the amendments to the Council's allocations policy specified in section 3.0

2.0 Purpose of the Report

2.1 To advise members of proposed amendments to the Councils allocations policy.

3.0 Detail

- 3.1 The following amendments to the Councils' allocations policy are recommended. Table 1 below details the proposed changes and rationale for each.
- 3.2 Table 1. Proposed changes to the allocations policy

Existing Section	Proposed Amendment	Rationale
11.2.3 (homeless final offers)	Change 8 weeks to 4 weeks to	Reduces temporary
	bid for accommodation through	accommodation
Applicants are expected to bid	choice based lettings.	costs to the authority
for 8 weeks to secure		
accommodation.	If no offer of accommodation	Ensures statutory duties to
	has been secured in 4 weeks	homeless applicants are
If the applicant does not bid	then a reasonable 'direct offer'	completed quicker and more
appropriately and if no offer has	of accommodation will be made.	efficiently
been secured in 8 weeks the		
case officer removes	Applicant retains emergency	
'emergency banding' and	banding throughout process	
places 'proxy' bids on the		
applicants behalf until		
accommodation is secured		

14.5 (Young People in Care)	Create a 'care-leavers' protocol with social services which defines the levels of support offered by housing and social services to enable care leavers to sustain their first tenancy	Ensures that vulnerable careleavers are supported in their tenancy Reduces risk of tenancy failure
	,	Consistent with National good practice
Allocations of accommodation to staff members, Councillors and their families (new section)	Applicants to declare if they are a member of staff, District of Parish Councillor or related to	Increased transparency Ensures no applicant receives
,	one when applying for housing	an unfair advantage (perceived or actual)
	Offers of accommodation to be scrutinised and signed off by two members of the senior	Consistent with established practice among registered
	management team	providers of housing
Pre-Application Checklist (new section)	Prior to being given an application form for housing, applicants are asked to complete a 'pre-application'	Reduces number of applicants with no realistic chance of securing accommodation
	checklist to determine eligibility to register (for example)	Reduces officer time checking forms from applicants not eligible for assistance
	 Local connection Household Income Home-Ownership Right to Reside in the UK Tenancy related debt. 	Applicants expectations are managed appropriately
	Applicants who are not eligible will be written to explaining the reason for not providing an application for housing.	

4.0 Financial Implications

4.1 There are likely to be significant 'cost' and 'efficiency' savings realised from the approving the changes noted in section 3.0. In particular by reducing time spent in temporary accommodation for homeless applicants which is significantly more expensive than accommodation provided by the District Council

5.0 Corporate Implications

5.1 Not applicable at present

6.0 Community Implications

6.1 Providing excellent services that meet the needs and aspirations of customers is a key aim of the Service and the Council