

ANNEXE B

PROPOSED CHANGES TO WASTE MANAGEMENT POLICIES

Current Policy.	Proposed Policy.	Reasoning.	Comments.
Side Refuse.			
Normally only refuse contained within the wheeled bin will be collected. Side refuse will be left and may be placed by the customer inside the emptied bin for collection the following week. During the week following Christmas all refuse presented will be collected.	Normally only refuse contained within the wheeled bin will be collected. Side refuse will be left and may be placed by the customer inside the emptied bin for collection the following week. During the week following Christmas householders who have missed a collection may present up to a maximum of three sacks of side refuse.	Current system is subject to abuse. Three sacks are the equivalent to the capacity of the standard bin.	None.
Overloaded bins.			
Although bins with lids propped up are often collected the service standard should reflect the safety concerns of overloaded bins. When it is considered unsafe to empty an overloaded bin, it should be left with an appropriate note/sticker to explain the action to the customer. Where a sack is placed on top of the bin, the item should be treated as side refuse and placed back on the householders property.	Bins will only be emptied if the bin lids are closed. When a bin is presented with the bin lid raised, it should be left with an appropriate note/sticker to explain the action to the customer. Where a sack is placed on top of the bin, the item should be treated as side refuse and placed back on the householders property.	Minimises odour and excludes flies. Will contribute to waste minimisation. Should be achievable if householders are making full use of the organic waste and recycling collections. Guarantees consistency of service. Health and safety reasons – recommended by the Health & Safety Executive.	May be advisable to introduce in advance of any new contract arrangements. Will not be popular with residents.

Current Policy.	Proposed Policy.	Reasoning.	Comments.
<u>Wheeled Bins.</u>			
Requests from householders for a larger bin due to medical needs will be considered by the Chair of Environmental and Development Services Committee on a case by case basis.	Requests from householders for a larger bin due to medical needs will be considered by officers on a case by case basis.	Routine service issue that is subject to investigation by officers.	
<u>Bank Holidays.</u>			
One sack of side refuse will be collected on the Monday collection following the Bank Holiday Saturday collection to compensate for the additional period between collections.	Delete.	Should be no need for side refuse with the integrated waste collection system. Better from health and safety and waste minimisation aspects.	The allowance under the current policy is taken up very rarely by householders.
<u>NEW POLICY</u>			
<u>Garden Waste</u>	No garden waste to be allowed in the black residual waste bin.	To encourage the full use of the composting scheme and increase the quantity of compostable waste collections.	