# SUSTAINABLE WARMTH COMPETITION HOME UPGRADE GRANT PHASE 1 MEMORANDUM OF UNDERSTANDING BETWEEN

THE SECRETARY OF STATE FOR BUSINESS, ENERGY AND INDUSTRIAL STRATEGY

And

**South Derbyshire Council** 



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#### MEMORANDUM OF UNDERSTANDING

#### **DEFINITIONS**

In this Memorandum of Understanding (MoU) the following terms will have the following meanings:

"The Authority" the Local Authority (LA) with whom this MoU is signed by and in the case of a Consortium, means the local authority that is to sign this MoU and is the lead Authority and to whom the Grant is to be paid by the Secretary of State subject to the provisions of this MoU.

"BEIS" means the Department for Business, Energy, and Industrial Strategy.

"Data Capture Portal" refers to the Data Capture Portal used by BEIS for Data Collection. This portal will capture the excel spreadsheet completed by LAs on a monthly basis to submit their Performance Monitoring (KPIs), Property and Installed measures data for the Home Upgrade Grant Phase 1 (HUG 1) scheme.

"Consortium" means a group of LAs working together to deliver the Proposal set out in Annex 7 under the leadership of the Authority.

"Eligible Installer/Contractor" means contractors that are currently trading, are registered with TrustMark<sup>1</sup> and all projects must be compliant with PAS 2035:2019 Retrofitting dwellings for improved energy efficiency Installers are required to have the appropriate certifications for the Eligible Measures that they are installing on behalf of the Authority as set out in the Proposal.

PAS 2035:2019 requires that all energy efficiency measures within the scope of the PAS 2030:2019 standards must be delivered by installers who are certified to this standard and all low-carbon heating measures must be installed by a MCS certified<sup>2</sup> installer.

We expect all contractors to work safely as we recover from the pandemic, following Covid-19 secure working practices.

"Eligible Expenditure" means payments by the Authority during the Funding Period for the purposes of delivering the Proposal which comply in all respects with the rules set out in **paragraphs 15** to **20** (Scope of Activity) of this MoU.

"Eligible Household" means a household which meets the eligibility requirements to which Eligible Measures may be delivered on behalf of the Authority as set out in the Proposal i.e. households receiving measures are low-income and have a combined household annual income of no more than £30,000 gross, before housing costs and where benefits are counted towards this figure; or are low-income households who are likely to be living in fuel poverty verified by LAs using alternative methodologies, such as means tested benefits, charity and health referrals, locally held data.

Eligible households must live in a domestic dwelling in England with an EPC Rating of D, E, F or G, or in a park home where this has been demonstrated as appropriate, to which Eligible Measures may be delivered on behalf of the Authority as set out in the Proposal.

<sup>&</sup>lt;sup>1</sup> Or a scheme that the Secretary of State is satisfied is equivalent.

<sup>&</sup>lt;sup>2</sup> Or a scheme that the Secretary of State is satisfied is equivalent.

"Eligible Measures" are any energy efficiency and heating measures compatible with the Standard Assessment Procedure (SAP) that will help improve EPC band D, E, F or G rated homes.

This includes, but is not limited to, energy efficiency measures (such as wall, loft, and underfloor insulation) and low carbon heating technologies.

This is with the exception of heating systems which are fuelled by fossil fuels, such as the installation or repair of a fossil fuel-based heating system, or the replacement of an existing fossil fuel-based heating system with another fossil fuel-based heating system, are not in scope.

For more information on Eligible Measures please refer to Section 2.1.5 of the Sustainable Warmth (SW) Competition Guidance document.

"Funding Period" is the period for which the Grant is awarded to 31 March 2023.

"The Grant" is the capital funding made available by the Secretary of State to the Authority under this MoU to deliver the SW Competition as stated in paragraphs 9 to 14.

"HUG 1" the grant value available to support low-income households off-gas grid, through the Home Upgrade Grant Phase 1 scheme.

"LAD 3" is a third phase of the Local Authority Delivery Phase 3 with the value available for support. LAD 3 has a refined scope with support available to low-income households heated by mains gas only.

"Monthly Report" has the meaning given to it in paragraph 51.

"The Parties" means the Secretary of State and the Authority together collectively.

"Project Team" means the SW project team within BEIS responsible for the delivery of the SW Competition

"Project Board" means the lead governing authority for the SW Competition within BEIS.

"Proposal" means the Authority's proposal set out in Annex 7.

"Secretary of State" means the Secretary of State for Business, Energy and Industrial Strategy.

"Services" are the services the Authority is expected to procure for delivery under the SW Competition.

"Spend" means any Capital, Administration or Ancillary funding committed and accrued to an Eligible Expenditure, as long as such activity is due for completion within the Funding Period.

"SW Competition" means funding via HUG 1 and LAD 3, which concludes on 31 March 2023.

"RHI" means the Renewable Heat Incentive, a government financial incentive to promote the use of renewable heat.

#### **PURPOSE**

- 1. To establish the way the parties to the MoU will work together to deliver the SW Competition in England.
- 2. To clarify the roles and responsibilities of the parties to the MoU.
- 3. The Parties to this MoU are:
  - (i) The Secretary of State for Business, Energy, and Industrial Strategy ("Secretary of State"); and
  - (ii) South Derbyshire Council known as "the Authority".

The Secretary of State and the Authority are known together collectively as "the Parties".

- 4. The Secretary of State has decided to grant capital funding through the SW Competition to the Authority. The Authority has committed to spend such funds to deliver Eligible Measures to Eligible Households, using Eligible Contractors.
- 5. The Parties wish to record their understanding regarding the Grant funding which are detailed in this MoU.

#### **BACKGROUND**

- 6. The SW Competition is a single funding opportunity which brings together two fuel poverty schemes. Through the SW Competition, Government aims to save households money, reduce fuel poverty, cut carbon, and support the aims of the Prime Minister's 10 Point plan for a Green Industrial Revolution. The SW Competition provides funding to upgrade homes both on and off the mains gas grid and is comprised of £286.8m for low-income households heated by mains gas through a third phase of LAD, and of £152.2m for low-income households off the gas grid through HUG 1, with a further c. £67m made available in April 2022, totalling c. £219m of investment in HUG 1.
- 7. The SW Competition will provide funding to improve low energy performance off grid and on gas grid homes in England by installing Eligible Measures. A competition was launched on 16 June 2021 offering LAs and Local Energy Hubs the opportunity to apply for funding. Upgrades delivered through the SW Competition should be completed by the delivery deadline of 31 March 2023.

#### **OUTCOMES**

8. The primary purpose of the SW Competition is to raise the energy efficiency rating of low-income and low EPC rated homes (those with D, E, F or G) on the gas grid and off the gas grid. This funding will also support low-income households with the transition to low-carbon heating. We expect the SW Competition to result in the following outcomes:

- a. Tackle fuel poverty by increasing low-income homes' energy efficiency rating while reducing their energy bills a key principle of the SW Competition: Protecting Vulnerable Households in England Strategy 2021.
- b. Deliver cost effective carbon savings to carbon budgets and progress towards the UK's target for net zero by 2050.
- c. Support clean growth and ensure homes are thermally comfortable, efficient, and well-adapted to climate change.
- d. Support economic resilience and a green recovery in response to the economic impacts of Covid-19.

The SW Competition will support energy efficiency measures and low carbon heating for off gas grid homes and on gas grid homes, with an aim of upgrading homes to a target energy efficiency rating of EPC C, or EPC D where this is not possible.

#### **THE GRANT**

- 9. The Secretary of State grants the Authority capital funding of HUG Phase 1 £840,800.00 ("the Grant") to deliver the outcomes in line with their Proposal. This funding is subject to the Authority providing the documentation and information in accordance with **paragraph 10**.
- 10. The Project Team will issue the MoU for signing in the week commencing 21 February 2022 at the latest and the Authority is to provide the Secretary of State with the documentation and information listed in Table 1. The Authority will be given 20 working days from the date of issue to have the MoU signed and sent back to Project Team.
- 11. The Secretary of State intends to pay the Grant during **April 2022**, following receipt of the signed MoU and information listed in Table 1. If receipt of the fully completed MoU is delayed, this will delay payment.
- 12. The Grant is made available for use during the Funding Period.
- 13. At the Secretary of State's sole discretion, the Secretary of State reserves the right to determine an extension to the Funding Period beyond **31 March 2023**, should the Authority provide a request in writing no later than **3 months** before the end of the Funding Period, so by **31 Dec 2022**.
- 14. The Authority will ensure that any public communications it issues about the SW Competition, or the Proposal are not misleading as to the extent to which they are funded by the Secretary of State.

#### **SCOPE OF ACTIVITY**

15. The Authority will use the Grant in accordance with the provisions of this MoU to only incur Eligible Expenditure.

- 16. In delivering the Proposal, Eligible Expenditure are payments properly incurred in relation to:
  - a. A recipient who is an 'Eligible Household'; and
  - Installation of 'Eligible Measures' which aims to improve homes towards EPC C and above; and
  - c. Completed by an 'Eligible Contractor'; and
  - d. Installation is completed during the 'Funding Period'.
- 17. Cost of upgrades for off the gas grid homes:

The average cost caps of upgrades will be on a sliding scale according to the starting EPC band and starting heating fuel type as set out below. Where housing is owner occupied (private homeowners), no household contribution towards the costs of the upgrade will be required. Where a property is rented to a tenant by a private landlord, the landlord will be required to fund one third of the cost of upgrades, with the remaining costs provided up to the respective total cost caps outlined below.

	F & G	E	D
Electric	£20,000	£15,000	£10,000
Off Gas Grid Fossil Fuel (Oil, LPG, Coal)	£25,000	£20,000	£15,000
Park Homes (off the mains gas grid)	£15,000		

- 18. Where the Grant includes capital funding, accounting standards permit, in certain circumstances, the capitalisation of costs incurred when delivering the capital assets for the Proposal (for example, administrative and ancillary). The Authority will keep such costs incurred in delivering the Proposal below 15% of the HUG total Grant provided by the Secretary of State. In all other cases capital funding must not be spent on revenue.
- 19. The Authority will use Eligible Installers who are suitably certified as defined above.
- 20. Without prejudice to any other provisions of this MoU, the Authority will not use the Grant for the following purposes:
  - a. For the provision of measures which are not Eligible Measures.
  - b. To fund the provision of any lending to third parties.
  - c. To replace funding for an existing project, including any staff costs for an existing project and any projects to deliver statutory obligations, although the Grant may be used to extend the geographical coverage, scope or scale of an existing project (and for additional staff costs attributable to the extension of the project).
  - d. Use for activities of a political or religious nature.
  - e. Use in respect of costs reimbursed or to be reimbursed by funding from public authorities or from the private sector.

- f. Use in connection with the receipt of contributions in kind (a contribution in goods or services as opposed to money).
- g. Use to cover interest payments (including service charge payments for finance leases).
- h. Use for entertaining (entertaining for this purpose means anything that would be a taxable benefit to the person being entertained, according to current UK tax regulations).
- i. Use to pay statutory fines, criminal fines or penalties.
- j. Use to pay for eligible costs incurred before the date of signature of this MoU by the parties; or
- k. Use in respect of Value Added Tax (VAT) that the Authority is able to reclaim from HM Revenue and Customs.

#### **VALUE ADDED TAX**

21. Eligible Expenditure is net of VAT recoverable by the grant recipient from HM Revenue & Customs, and gross of irrecoverable VAT. This means that all grants are outside the scope of VAT. This grant funding to the Authority falls out of scope for VAT. This is because the provision of the Grant is not a consideration of supply for VAT purposes. If the Authority enters into a third-party contractual relationship with a supplier (per the terms of the Secretary of State issuing the Grant) and incurs non-recoverable VAT on the supply provided, the Authority should ensure this does not exceed the total Grant award. This means recoverable VAT should not be included in the Grant requested.

#### **USE OF THIRD-PARTY DELIVERY PARTNERS**

- 22. Where the Authority is not directly responsible for delivery and instead chooses to provide funding to other public bodies (e.g., LAs), the Authority will ensure that funding provided:
  - a. Addresses the primary objectives of the SW Competition targeted at low income and low EPC rated households off-the-gas-grid and on the gas grid.
  - b. Is deliverable within the timescales set out for the Funding Period.
  - c. Addresses value for money regarding the total number of homes upgraded by measure and the total administrative and management costs which will be borne by the third party.
  - d. Identifies and implements any additional value-adding elements which are aligned to the overall objectives of the SW Competition.
  - e. Is reported in line with the KPIs and reporting arrangements as set out in this MoU.
  - f. If the use of Consortia is required then appropriate considerations need to be addressed to the extent of delivery across all areas within its consortium, and the opportunities for participation by all the LAs, including those who may be less experienced and/or capable.

- g. Includes provision for the return of funding under the circumstances set out in this MoU.
- 23. For the avoidance of doubt, where the Authority provides any funding to third parties for activities undertaken during the Funding Period, it will ensure that the provisions within this MoU are included in any arrangement with these third parties.
- 24. The Authority is expected to work with these third parties to ensure that key risks are identified and managed.
- 25. In the consideration of use of Consortia, the Secretary of State acknowledges that it may not be appropriate to implement commercial contractual arrangements between the Authority and other public bodies. However, the Authority will implement ways in which other public bodies' performance during the Funding Period can be appropriately managed such that the Grant will be redistributed from third parties who are poorly performing or slow to deliver to those which are meeting their performance and delivery targets.

#### INTERACTION WITH OTHER FUNDING

- 26. Funding LAs receive from the SW competition cannot be blended with other government schemes such as the Energy Company Obligation (ECO), Boiler Upgrade Scheme, or the Social Housing Decarbonisation Fund schemes (SHDF) for the same individual measure, although it is possible for installations to be undertaken for the same property where the installation measures are not the same. For example, a contractor delivering support to a household may be funded through HUG Phase 1 to install a heat pump and funded separately by ECO to install solid wall insulation.
- 27. The SW Competition is grant funding from public funds, therefore, for the purposes of the Renewable Heat Incentive (RHI), any funding from SW Competition for low carbon heating measures would be deducted from RHI's payments as per the RHI rules on grant funding. LAs should be aware of RHI rules, including that to be eligible for RHI the applicant must have made some financial contribution toward the cost of purchasing or installing their heating system.
- 28. The Authority will introduce controls to ensure households are not in receipt of funding derived from the SW Competition and other government schemes, apart from the RHI, on the same measure.
- 29. The Authority can, however, blend funding they receive from the SW Competition with third party finance or local authority budgets to deliver additional support to communities.
- 30. The Secretary of State will utilise data matching between schemes in order to monitor that the same measure installed in the same property is not claimed for under different schemes.

#### **SUBSIDY CONTROL**

31. The Authority acknowledges that it will ensure that the Grant and use of it does not breach any applicable subsidy control regime.

- 32. To minimise the risk that a court of competent jurisdiction requires grant funding to be repaid, the Authority will:
  - a. Comply with any applicable subsidy control regime in its use of the Grant and its delivery of the Proposal.
  - b. Obtain and retain all declarations and information as may be required to enable both the Authority and the Secretary of State to comply with any applicable subsidy control regime, and to provide copies of such declarations and information to the Secretary of State when required to do so.

#### PROCUREMENT AND OTHER BENEFITS TO THIRD PARTIES

- 33. The Authority will, in delivering the Proposal:
  - a. Comply with all relevant requirements of UK law relating to public procurement in force and applicable from time to time.
  - b. The Authority will give due consideration to the use of Small & Medium Enterprises (SMEs) within the supply chain and ensure contracting and subcontracting opportunities are advertised as such to encourage participation of SME and local supply chains. BEIS has its own SME action plan, which can be found using the following link:

https://www.gov.uk/government/publications/beis-small-and-medium-enterprises-sme-action-plan

- c. When conducting procurement activities, the Authority will comply with the obligations under the Equality Act 2010 and its associated Public Sector Equality Duty.
- d. The Authority will comply with the Local Government Transparency Code 2015.

#### **SUPPLY CHAIN MANAGEMENT EXPECTATIONS**

34. The Authority acknowledges that when managing its supply chain, it should expect its suppliers and subcontractors to meet the standards set out in the Government Supplier Code of Conduct published by the HM Government on best practice expectations referenced below and be able to demonstrate such:

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/779660/20190220-Supplier\_Code\_of\_Conduct.pdf

#### PROMPT PAYMENT

35. In delivering the Proposal, the Authority will, unless the Secretary of State agrees otherwise in writing, pay the person from whom any goods, works or services are purchased within 30 calendar days of receiving a valid undisputed invoice from that contractor.

- a. The Authority will also ensure this payment timeline is included within any sub-contract arrangements of the contractor.
- 36. The Authority will ensure that where it uses third-party delivery partners, in accordance with **paragraphs 22** to **25**, that the funding provided is also paid within **30 calendar days** of receiving a valid undisputed invoice from that contractor, or from receiving an acceptable proposal from a public body.
  - a. When payment is made in accordance with **paragraph 22**, the Authority will ensure that these payment timelines are included within any subcontractors of the third parties in accordance with **paragraph 23**.

#### MODERN SLAVERY, CHILD LABOUR AND INHUMANE TREATMENT

- 37. The Authority acknowledges throughout the Grant period of delivery that it should maintain its own policies and procedures to ensure its compliance with the Modern Slavery Act 2015 and include in its contracts with its Suppliers and Subcontractors antislavery and human trafficking provisions.
- 38. If the Authority becomes aware of any concerns that any part of the supply chain may have breached the Modern Slavery Act 2015 then this must be reported within the Risk Management procedure and the Project team be informed instantly.

#### **COMMERCIAL USE OF THE GRANT**

- 39. The Authority will not use the Grant, or any asset financed wholly or partly by it, to generate revenue or make a capital gain, except to the extent agreed as part of the Proposal. If the Authority does so, it will:
  - a. Inform the Secretary of State immediately and in writing; and
  - b. Agree that the Grant may be reduced by the amount of that revenue or gain (as the case may be).

#### **GRANT WITHDRAWAL AND REPAYMENT**

- 40. In accordance with **paragraphs 40** to **46**, it is the understanding of the Parties that the Secretary of State may request the Authority to repay all, or any proportion of, the Grant, together with interest (calculated in accordance with **paragraph 44**).
- 41. The Authority accepts that the Secretary of State may exercise these rights where the Secretary of State:
  - a. Is required to cease grant funding or to recover all, or any proportion, of the Grant or any other amount by virtue of a decision of a court or other competent authority.
  - b. Has reasonable grounds to consider that the payment of the Grant, or the Authority's use of it, contravenes any requirement of law, in particular (but without limitation) law relating to subsidy control; or
  - c. Has reasonable grounds to consider that the Grant was irregularly obtained or spent in a way that does not meet the SW Competition outcomes or other requirements referred to in **paragraphs 15** to **20**.
  - d. Has reasonable grounds to consider that corrective action by the Authority is either not suitable or timely in the implementation and the conditions in **paragraph 54** are met.

- 42. When exercising these rights, the Secretary of State will notify the Authority of the grounds concerned and as far as possible, consider the Authority's representations made within any reasonable timeframe required by the Secretary of State.
- 43. A decision by the Secretary of State to ask the Authority to repay the Grant will be communicated by letter, and the Authority will make that repayment within **30 calendar days** of the date of that letter or within any later reasonable timeframe agreed by the Secretary of State in writing.
- 44. Where the Secretary of State requests repayment, interest will be calculated from the date of the Grant payment, in accordance with:
  - a. the retail prices index over the relevant period (that index being taken as 0% for any period during which the index is negative); or
  - b. any other rate required by law in the circumstances if it is higher.
- 45. Where the Authority does not make the relevant payment within the timeframe specified in **paragraph 43**, further interest on the outstanding sum (inclusive of interest already charged under **paragraph 44** will accrue, after that deadline, at the statutory rate of interest under Section 6 of the Late Payment of Commercial Debts (Interest) Act 1998 or any other rate required by law in the circumstances if it is higher).
- 46. Should the Secretary of State not exercise their options under **paragraph 41** or delay in doing so, this will not constitute a waiver of those options unless the Secretary of State confirms such a waiver in writing. Furthermore, any such written waiver will not be taken as a precedent for any other, or subsequent, circumstances.

#### **SUSPENSION**

- 47. The Secretary of State may suspend payment of the Grant where:
  - a. One of the grounds in paragraph 41 arises.
  - b. The Secretary of State has reasonable cause to believe that one of those grounds may have arisen, or is likely to arise; or
  - c. One of the provisions of this MoU is not met by the Authority.
- 48. In the case of any suspension, unless the Secretary of State confirms a contrary agreement in writing:
  - a. The Authority will continue to comply with the requirements of this MoU including any deadlines occurring during the period of suspension; but
  - b. The Authority will not make any further use of the Grant until the Secretary of State has authorised continued use of the Grant in writing.
- 49. The Authority will inform the Secretary of State immediately in writing, if it has any concerns that any of the grounds in **paragraph 41** might arise.

#### **AGREED USE OF UNDERSPEND**

50. In the event that the Authority, including those operating as a lead Authority within a Consortium, considers that it will not be able to use, or does not use, all the Grant to secure delivery of the Proposal by the end of the Funding Period:

- a. The Parties will work together to agree how the Authority will spend any unspent Grant funding in line with the expected outcomes of the SW Competition.
- b. The Secretary of State reserves the right to determine an extension to the Funding Period, should the Authority provide a request in writing to do so as per **paragraph 13**.
- c. If the Parties are unable to reach an agreement described in sub-paragraph (a), the Authority agrees to promptly repay the unspent Grant and, in any event, no later than **30 calendar days** after the final reporting date.
- d. Final reports would consist of the project closure letter, signed declaration and final monthly report to be presented by the **28 April 2023**.

#### **GOVERNANCE**

- 51. On a monthly basis, the Authority will provide a report to the Project Team covering the period from the first to last day of the month on or before the 10<sup>th</sup> working day of the subsequent month (the "Monthly Report"). For example, the report covering the delivery period of 1 31 May 2022 will be required to be submitted by the 10<sup>th</sup> working day of June 2022. This will need to include inputs as required from local authorities within the Authority's consortium, where applicable. At a minimum, the Authority will provide:
  - a. an update of the Authority's progress against each Key performance Indicator (KPI).
  - b. an update on overall delivery confidence assessment as described in **paragraphs 75** and **76**.
  - c. top 5 risks, issues and incidents of fraud; and
  - d. any items the Authority wishes to escalate to BEIS.
- 52. Should the Project Team identify in the Monthly Report a significant variation in the Authority's performance against their targets stipulated in relation to the KPIs, the Project Team, on behalf of the Secretary of State, may request a recovery plan detailing the interventions required to recover the project(s).
- 53. The Project Team will determine if the interventions detailed in the recovery plan provide confidence of project recovery. If necessary, the Project Team will provide further recommendations to address areas of concern. The Project Team and the Authority will jointly agree a timescale to implement the interventions.
- 54. Should the Authority need to action the (a) interventions of the KPIs being met, and fail to see project(s) recovery, or (b) report any of the Top Fraud Risks and (c) fail to implement the interventions necessary regarding corrective action, this will be escalated to the Project Board, who may recommend the claw back of funds, if the corrective action is either not suitable or timely in the implementation.
- 55. The Project Team and the Authority may seek to have a regular monthly meeting to discuss the progress of delivery of the Proposal and any issues arising from the Monthly Report. Where applicable, the Project Team will issue the agenda and relevant actions from these meetings. At a minimum, the Authority will provide everything listed in **paragraph 51** to the Project Team.

56. The Project Team and the Authority may agree to schedule ad-hoc meetings outside of the monthly meetings. These requests will be considered on a case-by-case basis and reasonable notice will be provided, as well as a proposed agenda.

#### **CHANGE REQUESTS AND VARIATIONS**

- 57. BEIS expect the Authority to do all they can to deliver against the forecast set out in their approved SW bid and /or agreed in their MoU. In the event, that the Authority cannot deliver the same upgrades to the number of homes they originally forecasted or if there is any other deviation from their original bid or their MoU, they must notify the Project Team via their allocated Account Manager as soon as possible by using the change request process as set out by BEIS. Further details of the process including relevant guidance and templates will be shared at the start of the delivery period. A formal change request must be submitted as soon as a possible and at least no later than 3 months before the end of the Funding Period.
- 58. The Project Team will manage the process within BEIS and co-ordinate all changes requested by the Authority. The Project Team will validate the change request by asking the Authority to directly discuss the details within the change request before progressing it to further decision-making process. BEIS will seek to respond within 10 working days.
- 59. The Authority when submitting the change request must consider the following requirements for change requests:
  - a. Take a 'worst-first' when considering which homes are identified for upgrade. This means treating homes with the lowest EPC ratings as a priority (EPC Bands E, F, G rather than Band D homes).
  - b. That the Authority follows a fabric-first approach when considering installation of measures, and any installations proposed should follow the recommendations of the Retrofit Co-ordinator. A Retrofit Coordinator is the individual who will be responsible for overseeing the assessment of dwellings as well as the subsequent specification, monitoring, and evaluation of energy efficiency measures, in accordance with PAS 2035. Their job is to comply with PAS 2035 and ensure quality is maintained throughout. This means maximising the proportion of insulation and clean heat measures installed (measures including SWI, CWI and LI, and heat pumps) and limiting the proportion of other measures (measures such as Solar PV/thermal, windows and doors).
- 60. No variation of this MoU will be effective unless it is agreed in writing and signed by both Parties. This does not prevent either Party making reasonable changes in relation to the administrative arrangements in the MoU (such as contact details) by notice in writing to the other Party, without such agreement in writing signed by both Parties. In the event that the approved change request shows that the Authority will not be able to utilise the allotted grant allocation, even with a recovery plan, then the Authority will work with the Project Team to identify any resulting underspend and facilitate the prompt return of that underspend to BEIS.

#### **RISK MANAGEMENT**

- 61. The Authority agrees to provide assurance that risks in relation to the Proposal have been identified and mitigated. The Authority will complete the Risk Register in **Annex** 4 and return it to the Secretary of State as part of their MoU submission.
- 62. In providing assurance about the management of risks, the Authority will identify risks and issues which arise from its own activities and those which arise from third parties, including those delivering measures or services under the scheme and those referring potential scheme recipients or otherwise publicising the scheme.
- 63. As part of the Monthly Report, the Authority will report the status of the risks and issues identified within the Reporting and whether any new risks or issues have emerged. The report will also provide a statement as to whether risk management is effective and whether any remedial action is necessary and, if so, the Authority is required to follow the process set out in the change process **Annex 11**. The Authority will share both the risks it is managing, and risks raised by local authorities or any other third-party delivery partners.
- 64. As soon as it becomes apparent to the Authority or the Project Team that a risk will significantly impact on the delivery of the Proposal, the Project Team and the Authority will provide a Recovery Plan and notify the Account Management Team to work through the recommendations to address the concerns and if needed, will propose a change request as stated in **Annex 11** to any variation.

#### **FRAUD**

- 65. As part of the delivery of the Proposal, the Authority will be responsible for carrying out or arranging for the reasonable ongoing due diligence, controlling, monitoring, reporting, as well as managing any specific cases of suspected or identified fraud.
- 66. The Secretary of State has specified that all Authorities funded through the SW Competition should, at a minimum, have a robust Fraud Risk Assessment (FRA) in place (see **Annex 5**), with mitigating counter fraud actions, to provide assurance about the management of fraud risks. The Authority agrees to provide a completed FRA to the Secretary of State upon request.
- 67. The Authority acknowledges it should implement controls, considering the following options listed when doing so and BEIS should retain the right to inspect the robustness of controls to reduce the risk of fraud where possible:
  - a. Implementing strategies regarding Counter Fraud, Bribery and Corruption.
  - b. Staff awareness through training and educating all employees on fraud risk and appropriate action to take if fraud is suspected.
  - c. Aiming to design fraud out of the Authority's stages of the grant process.
  - d. Through regular risk assessments throughout the Projects time frame.

- e. The use of the Authority's Audit officer to proactively look for the potential fraud.
- f. Appropriate whistleblowing arrangements to support the reporting of fraud.
- g. Regular site visits regarding oversight of the delivery implementation.
- 68. In accordance with **paragraphs 65** and **66**, incidents of fraud will continue to be reported monthly throughout the Funding Period.
- 69. The Authority will inform the Project Team at the earliest opportunity of any reports it has received or identified relating to any suspected fraudulent activity relating to the delivery of the Proposal and include a summary of investigative and/or corrective action.

#### **PERFORMANCE**

- 70. During the Funding Period, the Authority will provide the information (described as Authority responsibilities in the table below) to the Project Team in their Monthly Report submission in relation to the KPI targets described in the table below and as further stipulated in the Proposal (attached as **Annex 7**).
- 71. To measure performance, the Project Team will assess performance levels against the monthly target forecast (from the grant assessment proposal) given by the Authority as a benchmark in accordance with the levels set out in the table below. All forecasted figures against the KPIs will be reviewed to consider risks around deliverability.
- 72. KPIs 1a, 1b, 2a, 2b and 4 should reflect the figures of the reporting month provided to BEIS within **10 working days** of reporting month end. KPI 3 should reflect the figures of the reporting month, at the month end.
- 73. If the Authority fails to provide their monthly report submission on or prior to the reporting deadline, KPIs 1a, 1b, 2a, 2b, 3 and 4 (reporting on the previous month) within **10 working days** after the last day of the previous month, then the following reminders will be sent and escalated:
  - a. **First Reminder (1 Working Day late) -** Project Team will alert the Authority via email to submit the information.
  - b. **Second Reminder (2 Working Days late)** Project Team will alert the Authority via a call and email to submit the information.
  - c. Third Reminder Escalated (3 Working Days Late) Email from Project Director to CEO to explain that monthly reports have not been submitted in a timely fashion as agreed within the MoU, seeking explanation and date when the information will be forthcoming.
  - d. Fourth and Final Reminder Further Escalated (5 or More Working Days Late) Email from SRO to CEO to explain that monthly reports have still not been submitted in a timely fashion as agreed within the MoU, seeking explanation, date when the information will be forthcoming and any other actions.

74.

Sustainable Warmth KPIs				
Key Performance Indicators	Data & Reporting	Timing	Performance Level Ratings	Benchmark
KPI 1a: PLANNING  Number of houses validated and scheduled in to receive measures within the 3-month period (in period scheduling rather than installation).	Authority responsibilities - To provide the monthly report using the Monthly Reporting Template.  Project Team responsibilities - To calculate the rolling 3-month average. Calculation purpose to compare actual to forecast and to give a forward directional look to the project.	Report the current Month (return to BEIS within 10 days of Month end)	1.) GREEN (ACCEPTABLE) - Less than 10% variation  2.) AMBER (ACTION REQUIRED) - 11% - 40% variation  3.) RED (AT RISK) - 41% - 100% variation	90-100% Scheduled (GREEN - Less than 10% variation)
Cumulative number of houses validated and scheduled in to receive measures within the to Date period (in period scheduling rather than installation).	Authority responsibilities - To provide the monthly report using the Monthly Reporting Template.  Project Team responsibilities - To calculate the cumulative to date view once data received from LA. To compare actual to forecast.	Report the current Month (return to BEIS within 10 days of Month end)	1.) GREEN (ACCEPTABLE) - Less than 10% variation  2.) AMBER (ACTION REQUIRED) - 11% - 40% variation  3.) RED (AT RISK) - 41% - 100% variation	90-100% Scheduled (GREEN - Less than 10% variation)

KPI 2a: DELIVERY  Number of homes with the installation of all measures completed within month.	Authority responsibilities - To provide the monthly report using the Monthly Reporting Template.  Project Team responsibilities - To calculate the monthly comparability actual to forecast.	Report the current Month (return to BEIS within 10 days of Month end)	1.) GREEN (ACCEPTABLE) - Less than 10% variation  2.) AMBER (ACTION REQUIRED) - 11% - 40% variation  3.) RED (AT RISK) - 41% - 100% variation	90-100% Fulfilled (GREEN - Less than 10% variation)
KPI 2b: DELIVERY  Cumulative number of homes with the installation of all measures completed compared to the cumulative forecast.	Authority responsibilities - To provide the monthly report using the Monthly Reporting Template.  Project Team responsibilities - To calculate the cumulative to date view once received data from LA and to compare actual to forecast.	Report the current Month (return to BEIS within 10 days of Month end)	1.) GREEN (ACCEPTABLE) - Less than 10% variation  2.) AMBER (ACTION REQUIRED) - 11% - 40% variation  3.) RED (AT RISK) - 41% - 100% variation	90-100% Installation s Completed (GREEN - Less than 10% variation)
KPI 3: REPORTING  Submission of Performance Monitoring Data Monthly Report in an accurate and timely manner.	Authority responsibilities - To provide the monthly report using the Monthly Reporting Template.  Project Team responsibilities - To calculate the days late and for the system to flag gaps that need to be filled in.	Monthly (at the Month end)	1.) GREEN (ACCEPTABLE) - 0 days late  2.) AMBER (ACTION REQUIRED) - 1 - 2 days late  3.) RED (AT RISK) - 3 days + late	100% complete and 0 days late
KPI 4: VALUE  Actual funds spent (Capital, Admin & Ancillary costs – full Grant value) versus forecast within given month.	Authority responsibilities - To provide the monthly report using the Monthly Reporting Template.  Project Team responsibilities - To compare actual to forecast.	Report the current Month (return to BEIS within 10 days of Month end)	1.) GREEN (ACCEPTABLE) - Less that 5% variation  2.) AMBER (ACTION REQUIRED) -	95-100% Fulfilled (GREEN - Less than 5% variation)

6% - 15%
variation
3.) Red (AT
RISK) - 16% -
100% variation
Benchmarks
maybe
challenged if
cost savings
transpire
versus the
original
forecasts,
however the
volume of
homes, number
of measures
and measure
mix should stay
the same. If this
occurs, then
the Authority
must inform the
BEIS project
team.

- 75. The Project Team will conduct a mid-term review to assess the overall performance of the Authority. The Authority will provide an update on delivering the outcomes for the Funding Period in line with their Proposal and this MoU. The Project Team will produce a Delivery Confidence Assessment (DCA), based on this update and the information from performance levels from monthly reports in accordance with **paragraph 51**. In the event that the mid-term review shows the Authority will not be able to utilise the allotted grant allocation, then the Authority will work with the project team on recovery to identify any resulting underspend and facilitate the prompt return of that underspend to BEIS.
- 76. The DCA will be conducted in accordance with the below.

DCA	Example Description
Green	Project will deliver its full scope within the timescale agreed.
Green/Amber	While there are risks to the project, these are being effectively managed, and delivery is still expected to be achieved to time and scope.
Amber	Project no longer expects to deliver the full scope within the timescale agreed. Corrective action(s) to improve performance should be identified and discussed with BEIS.

Amber/Red	Project delivery is at risk and corrective actions are not currently sufficient. There are severe risks threatening delivery of the project. This rating can also be used in other damaging circumstances such as when significant fraud has been perpetrated. A recovery plan may be required and/or projected underspend returned to BEIS.
Red	Project will not deliver the full scope within the specified timescales. A recovery plan would be requested and/or anticipated underspend returned to BEIS.

#### MONITORING, EVALUATION AND AUDIT

- 77. The Authority will support all activities in relation to monitoring, evaluation and audit. The Authority will:
  - a. Respond fully, truthfully and promptly to any enquiries the Secretary of State, or the Comptroller and Auditor General, or their representatives, may make about the Proposal or the use of the Grant and provide any information and evidence reasonably requested, including by providing a statement of usage of the Grant (at such times, and in such form, as they may reasonably specify).
  - b. Allow the Secretary of State, the Comptroller and Auditor General, and their representatives, access to all relevant documents and records, and reasonable access for inspecting any relevant site.
  - c. Where requested, ensure that any information or evidence provided to the Secretary of State, the Comptroller and Auditor General, or their representatives, is audited by an identified and independent reporting accountant or otherwise confirmed or verified by a person of such other relevant expertise as they may reasonably specify; and
  - d. Give reasonable assistance to the Secretary of State or the Secretary of State's contractors to carry out work in connection with the Grant throughout delivery of the Proposal and up to two years after completion of the Proposal, for example as part of the Secretary of State's ongoing monitoring and evaluation commitments.
  - e. Cooperate with BEIS contractors on related evaluation projects (e.g., the Green Homes Grant Local Authority Delivery scheme (GHG-LAD), the Home Upgrade Grant (HUG), the Smart Meter Enabled Thermal Efficiency Ratings (SMETER) Innovation Programme and cooperate with the Secretary of State's appointed advisers.
  - f. Provide a monthly report to BEIS via the secure Data Management System, containing a text description of that month's overall delivery progress, risk and issues encountered, evidence of due diligence to manage fraud risk and data on progress against each KPI (see paragraph 74).
  - g. Provide monthly record-level management information data on the status and characteristics of each installation delivered via the same platform. Please see Annex 8b for an example of the template we will provide for the submission of these reports. Further information is provided within the guidance document.
  - h. Include these data collection requirements in all relevant contracts with installers and delivery partners, ensuring they understand and accept them. Make available

our standardised Privacy Notice (see **Annex 6**) to all data subjects, prior to the collection of data, to support compliance with data processing transparency requirements. Where explicit consent is required from data subjects, use either BEIS's consent statement (see **Annex 10**) or functional equivalent to capture this consent and maintain logs of this in your data as per the requirements.

- Agree and sign a standardised Data Sharing Agreement (provided separately) between the Authority and the Secretary of State prior to the transfer of the above data.
- j. Demonstrate sufficient staffing resource in funding applications to manage the above requirements to an effective level of quality and maintain this level of resource for the full project duration.

#### **RECORD KEEPING**

- 78. The Authority will keep for **10 years**, records relating to any spending funded (or defrayed) by the Grant. Such records should indicate:
  - a. The identity of any third party concerned and their business.
  - b. The amounts any third party has been given.
  - c. The purpose for which the money was spent.
  - d. Evidence that contracts have been awarded in accordance with public procurement law where they are required to be; and
  - e. Details of and information relating to any significant sub-contracting by the Authority.

#### DATA PROTECTION

- 79. In so far as it is possible to do so in accordance with the Data Protection Act 2018, the UK General Data Protection Regulation (UK GDPR) and the Market Research Society Code regarding the collection and use of personal data for research and statistical purposes and all other law, the Authority agrees to collect information for evaluation and reporting purposes (referred to below as "the Information") in a way which:
  - a. Allows it to share the Information with BEIS, in accordance with the principles set out in the Data Sharing Agreement (provided separately) and as referenced in the Monitoring, Evaluation and Audit section of this MoU.
  - b. Allows BEIS to share the Information with any of its research or evaluation service providers.
  - c. Allows BEIS to use the Information for research and statistical purposes (this does not include publishing the Information in a way that identifies individual households) provided always that BEIS complies with the provisions of the Data Protection Act 2018 and UK GDPR.
  - d. Allows BEIS to keep names and contact details of the local authority and its delivery partners on file for use in the in-house CRM system to enable better relationship management (see the LA privacy notice in **Annex 9**).

#### FREEDOM OF INFORMATION

- 80. The Parties may be obliged to disclose information relating to the SW Competition, the Grant, and the Proposal under the Freedom of Information Act 2000, the Environmental Information Regulations 2004 or under another requirement of law.
- 81. The Parties will assist and cooperate with each other as reasonably requested to facilitate compliance with those requirements.
- 82. In the event that the Secretary of State provides information in response to a request for information under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004, the Secretary of State may make that response publicly available for the purposes of transparency.

#### INTELLECTUAL PROPERTY

- 83. In undertaking the Proposal, the Authority will not infringe the intellectual property rights of any third party.
- 84. Where the Proposal gives rise to the generation of any intellectual property, the Authority will not subsequently seek to make profit from the use of such intellectual property, for example through the grant of licences.
- 85. Unless otherwise agreed by the Secretary of State, the Authority will allow the Secretary of State royalty free use of any intellectual property created whilst delivering the Proposal.

### **COMPLIANCE WITH THE LAW**

- 86. The Authority will comply with all laws and regulatory requirements when delivering the Proposal (including, without limitation, compliance with all laws and regulatory requirements relating to public procurement and subsidy control).
- 87. In signing this MoU, the Authority confirms that use of the Grant for the purpose of the Proposal and in accordance with the MoU is in compliance with all laws and regulatory requirements.

#### **ANTI-DISCRIMINATION**

88. The Authority will comply with the requirements of the Equality Act 2010 and avoid any unlawful discrimination.

#### RESPONSIBILTY FOR EMPLOYEES, CONTRACTORS, AGENTS AND PARTNERS

89. The Authority will ensure that its employees, contractors, agents, partners and other local authorities or organisations it works with in delivering the Proposal (whether or not as part of a Consortium) comply with the commitments and principles set out in the MoU and will be responsible for any failure by them to meet those commitments and principles.

#### **WARRANTIES**

- 90. The Authority warrants that:
  - a. It has full capacity and authority to deliver the Proposal and to enter into this MoU.

- b. It will obtain any consents necessary to undertake the Proposal.
- c. The information and evidence in its Proposal remains true, complete and accurate, and that its circumstances have not materially changed since submitting its Proposal.
- d. It does not know of the existence of any circumstances which might materially and adversely impact on its ability to undertake the Proposal or observe the provisions and principles of this MoU.
- e. If the Authority choses to use electronic signing, then this will be done through secure means only.

#### **LIMITATION OF LIABILITY**

91. The Authority confirms that the Secretary of State's liability to the Authority is limited to payment of the Grant (subject to the Authority meeting the commitments and principles of the MoU and its Annexes and to the Secretary of State's rights set out therein). The Authority remains entirely responsible for its risks and liabilities in undertaking the Proposal, and the Secretary of State will have no liability for any consequence, direct or indirect, that may arise through the Authority's undertaking of the Proposal or its use of the Grant.

#### **ASSIGNMENT**

92. The Authority will not assign or otherwise transfer to any other person the benefit of the Grant or any other benefit arising by virtue of this MoU without the approval in writing of the Secretary of State.

#### **STATUS**

- 93. This MoU is not intended to be legally binding, and no legal obligations or legal rights shall arise between the Parties from this MoU. The Parties do, however, enter the MoU intending to honour all their commitments under it.
- 94. Nothing in this MoU is intended to, or shall be deemed to, establish any partnership, joint venture or relationship of employment between the Parties, constitute either party as the agent of the other party, nor authorise either of the Parties to make or enter any commitments for or on behalf of the other party. Accordingly, the Authority will not hold itself out as having any such relationship with the Secretary of State.

#### **FURTHER FUNDING**

95. The Secretary of State is under no obligation to provide the Authority with any further funding in respect of the Proposal or for any other purpose. Performance under this MoU may be considered in decisions relating to use, return or redistribution of underspend or the distribution of further funding.

#### **REFERENCES**

96. In this MoU references to legislation are to that legislation as amended or re-enacted from time to time (including any amendment or re-enactment having taken place before the date of this MoU).

#### **NOTICE AND COMMUNICATIONS**

97. The Authority will be able to contact BEIS using the following email address:

sustainable.warmth@beis.gov.uk

98. The Authority's day to day contacts for the

## Department are:

NAME	ROLE	EMAIL
Zelita Diei-Yoa	Project Manager/Main Contact	zelita.dieiyoa@beis.gov.uk
Tony Michaels	Senior Project Manager	tony.michaels@beis.gov.uk
Karli Conn	Communications Lead	karli.conn2@beis.gov.uk
Shaun Garvey	Deputy Director	shaun.garvey@beis.gov.uk
Selvin Brown	SRO	selvin.brown@beis.gov.uk



#### **ESCALATION**

- 99. If the Secretary of State or the Authority has any issues, concerns or complaints about the SW Competition, or any matter in this MoU, that party will notify the other party and the parties will then seek to resolve the issue by a process of consultation. If the issue cannot be resolved within 21 calendar days, the matter will be escalated to the senior management teams of both parties, which will decide on the appropriate course of action to take. If the matter cannot be resolved by the senior management teams within 60 calendar days, the parties will consider mediation as an alternative dispute resolution process.
- 100. If a party receives claims made by a supplier or requests for information made under the Freedom of Information Act 2000 in relation to the SW Competition, that party will promptly inform the Project Board (or its nominated representatives) of the matter.

Signed for and on behalf of the Secretary of State.
Signature:
S. Hust
Name:
Steph Hurst
Position:
Deputy Director, Energy Efficiency and Local, Department for Business, Energy & Industrial Strategy
Date:
21/02/2022
Signed for and on behalf of the Authority.
Signature:
Name:
Position:

Date:

#### **DOCUMENTS TO BE PROVIDED**

**Table 1:** Documentation to be provided by the Authority before the Grant will be released and once the LAs have been notified that their applications have been successful.

What needs to be provided?	Annex
A signed copy of this MoU	This document
A signed copy of the Section 151 or Section 73 Officer declaration	Annex 1
A completed and signed Grant Claim Form including Bank Details	Annex 3
(AP1A Form)	
A completed Risk Register	Annex 4
A completed Fraud Risk Assessment (FRA)	Annex 5
A completed and signed copy of the Data Sharing Agreement	Provided
	separately
A completed Oracle LA Registration Set-up From	Annex 12

**Table 2:** Additional documentation to be completed or acknowledged by the Authority as required.

Additional documentation	Annex
A signed copy of the Section 31 Grant Determination Notice (by 28 April 2023 at the latest)	Annex 2
Scheme Participation Privacy notice	Annex 6
Approved Application Proposal (From the Authority's submission and approved through the Assessment Stage of the Grant application process)	Annex 7
Monthly Report and Data Collection (monthly requirement for Authority	Annexes 8a &
as stated in KPI)	8b
LA Privacy Notice	Annex 9
Scheme Participant Privacy notice guidance	Annex 10
Change Request Form	Annex 11

# Annex 1: Section 151 or Section 73 Officer Declaration

In my position as the Section 151 or Section 73 Officer for South Derbyshire Council, I confirm that:

- a) South Derbyshire Council will accept the grant funding that has been offered through the Home Upgrade Grant Phase 1.
- b) The information and evidence pertaining to this grant claim is complete, true and accurate.
- c) South Derbyshire Council will ensure the delivery of the Services in accordance with the terms of the Proposal; and
- d) South Derbyshire Council will comply with the provisions of the Memorandum of Understanding in connection with its delivery of the Proposal.

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Date.		
		1

Signature:

### **Annex 2**: Grant Determination

#### **DETERMINATION (2022/23): 31/5947**

The Secretary of State for Business, Energy & Industrial Strategy ("the Secretary of State"), in exercise of the powers conferred by section 31 of the Local Government Act 2003, makes the following determination:

#### **Citation**

1) This determination may be cited as the Home Upgrade Grant Phase 1 Extension Determination (2022/23) 31/5947.

#### Purpose of the grant

2) The purpose of the grant is to provide support to Local Authorities in England towards expenditure lawfully incurred or to be incurred by them.

#### **Determination**

3) The Secretary of State determines as the authorities to which grant is to be paid and the amount of grant to be paid, the authorities and the amounts set out in Part A.

#### **Grant conditions**

4) Pursuant to section 31(3) and 31(4) of the Local Government Act 2003, the Secretary of State determines that the grant will be paid subject to the conditions in Part B.

#### **Treasury consent**

5) Before making this determination in relation to local authorities in England, the Secretary of State obtained the consent of the Treasury.

Signed by authority of the Secretary of State for Business, Energy & Industrial Strategy

Steph Hurst

S. Hust

Deputy Director, Energy Efficiency and Local, Department for Business, Energy & Industrial Strategy

#### Part A of the Grant Determination

Authority to which Amount of grant

grant is to be paid: to be paid:

South Derbyshire Council £840,800.00

#### **Part B of the Grant Determination**

#### **GRANT CONDITIONS**

- 1. Grant paid to a Local Authority under this determination may be used only for the purposes that a capital receipt may be used for in accordance with regulations made under section 11 of the Local Government Act 2003.
- 2. The Chief Executive and Chief Internal Auditor of each of the recipient Authorities are required to sign and return to the Team Leader of the Energy Efficiency and Local Division of the Department for Business Energy and Industrial Strategy a declaration, to be received no later than **28 April 2023**, in the following terms:
- "To the best of our knowledge and belief, and having carried out appropriate investigations and checks, in our opinion, in all significant respects, the conditions attached to Home Upgrade Grant Phase 1 Extension No 31/5947 have been complied with".
- 3. If an authority fails to comply with any of the conditions and requirements of **paragraphs 1** and **2**, the Secretary of State may-
- (a) reduce, suspend or withhold grant; or
- (b) by notification in writing to the authority, require the repayment of the whole or any part of the grant.
- 4. Any sum notified by the Secretary of State under **paragraph 3 (b)** shall immediately become repayable to the Secretary of State.

Chief Executive Signature:	
Date: [	
Chief Internal Auditor Signature:	
Date: [	

# **Annex 3**: Grant Claim Form

SECTION 1 REQUESTER	DETAILS					
Local Authority						
Bank Details		]				
Purchase Order Number						
Contact Name						
Telephone Number		]				
Email Address						
<b>SECTION 2 CLAIM DETA</b>	ILS					
Home Upgrade Grant Phase 1 Total to be Claimed						
Date of Claim						
Claims may include VAT that the authority is not able to reclaim from HM Revenue & Customs or not likely to become able to claim.						
<b>SECTION 6: SENIOR LOC</b>	CAL AUTHORITY OFFICE	ER'S DECLARATION				
I confirm that I have considered the Authority's Proposal (included Proposal included as <b>Annex 7</b> of the MoU) against which this Grant claim is made, as well as the principles set out in the Memorandum of Understanding for the Sustainable Warmth Competition, and that:						
<ul> <li>a. The information and evidence pertaining to this Grant claim is complete, true and accurate.</li> </ul>						
b. We will comply with the principles set out in the Memorandum of Understanding.						
Signed: [						
Printed name: [						
Position: [						
Date: [						

# Annex 4: Risk Register

#### **RISK MANAGEMENT**

This annex consists of

- a. A risk register is to be completed as part of the monthly reporting by the Authority, in relation to the specified risks in relation to completion of KPI's and the Authorities Performance and any other risks it believes are relevant to the scheme.
- b. A risk rating matrix to assist with scoring risks; and
- c. An explanation of the risk rating colours.

#### **RISK REGISTER**

A template will be provided separately, to the Authority, as part of the monthly reporting, in tab 'Performance Monitoring (KPI's)'. A workshop will also be provided, to the Authority, prior to delivery.



### **RISK RATING MATRIX**

RAG rating is demonstrated in the following grid set out in departmental guidance:

# **PROBABILITY**

		Very Low	Low	Medium	High	Very High
	Very High					
SEVE	High					
	High Medium					
RITY	Low					
	Very Low					

# **KEY REFERENCE**

Red = Red

Orange = Amber/Red

Light Green = Amber/Green

Green = Green

# **Annex 5**: Fraud Risk Assessment Template

The Authority will be required to report all instances of fraud.

Please see the section on Fraud (paragraphs 65 to 69) for the details of the report contents.

				Assessment of Residual Risk (Scores)			Risk Own	k Owner Decision					
No	Description of Fraud Risk	Description and Assessment of Countermeasures in Place	Description of Residudal Risk	Likelihood of Occurrence	Likelihood of Frequency	Likelihood - Total Score	Impact - Duration of Fraud	Impact - Materiality	Impact - Total Score	Total Risk Score	Rationale &/or Evidence Used for Risk Assessment Scores	Residual Risk - Tolerated (Y/N)	Additional Planned Action
Guidai ce for Comp eting	Describe identified fraud risk using the Actor; Action, Outcome format.  Actor: Who commits the fraud (may be a single individual or one or more individuals);  Action: What the fraudulent action is;  Outcome: What is the resulting impact	For the purposes of these FRA's we are using the term 'countermeasures' rather than 'controls'. This recognises that in an crisis', emergency situation the over-riding need is to get the aid and support out to those who need it. Therefore actions in place to prevent or detect fraud are likely of necessity to be low-friction in nature.  Step 1: identify counter-measures that have a role to play in mitigating the risk in question.  Step 2: identify the nature of each counter measure - is it Directive (e.g. Guidance): Deterrent (designed to put people off of fraudi): Preventative (designed to stop fraudulent claims being processed): Detective (detecting fraud/error after payment): Corrective (actions to make post-payment corrections).  Step 3: Describe what each counter-measure actually does to mitigate the risk and how it operates - not just the name of the control. Also describe what the identified counter measure doesn't do in relation to mitigating the risk.	could still happen with counter-measures in place. Start your description with the words: "Fraud could still happen because"  Step 1: Summarise the overall limitations identified with the counter-measures and explain the various ways that this could still allow fraud to happen  Step 2: Describe the various ways that fraudsters could exploit weaknesses in the counter-measures or invent ways to circumvent the counter-measures.	How likely is it that this froud will occur.	How frequent (numbers of instances) do you think will occur within spend area. Assess the ability of the counter- measures to deter or prevent fraud.	Add together scores for occurrence and frequency and divide by 2.	Consider: possible duration of any single instance of fraud-can it be continuously repeated over a duration of time.  Assess the ability of countermeasures to detect fraud.	Consider: materiality and reputational damage. Refer to your 'Outcome' assessment.	Add together scores for duration and materiality and divide by 2.	risk score is derived by multiply likelihood by impact. This gives potential scores in range of 1-25.  To maintain a similar range we add together each score for likelihood and impact,	Document your rationale and evidence used for each score given for Occurrence; Frequency; Duration and Materiality.  Record if there is any element of subjectivity in your assessments.  Also record if these any limitations of the evidence base used to	Yes / No - Driver for discussion about risk tolerance with risk owner and senior managers.	controls that are planned but not yet it place. Ensure that discussions have been held with the "Counter-Heasures team" within the Counter-Fraud Centrol Expertise before discussing options with the flisk Owner.  — Treat (plan additional low friction counter-measures); — Iransfer; — Terminate (re-design yeystem / process to eliminate or reduce telliminate or reduce telliminate or reduce telliminate or reduce
Examp le (detai s are for illustr ative purpo ses any)	Business misdeclares their annual revenue (>£45m) and receives a loan which they are not eligible for.	[Preventative] CRA / Companies House data used before laan approval to check to see if revenue on previously filed accounts <645m, but the limitations of this are that this is dependent upon the application and CRA/Companies House data being correctly matched, and is also dependent upon the accuracy of the information provided to those data sources.	Fraud could still happen because the business is not captured on CRA / Companies House Data. Also the applicant could make use of subsidiaries or dormant companies to mask the actual revenue of their total business operations.	5 Certain to happen	4 Likely to be a lot of instances	4.5	5 Fraud could remain undetected.	4 Could bring high material loss / reputational risk	4.5	20			

# Annex 6: BEIS Standardised Privacy notice

#### **Privacy Notice**

This notice sets out how the Department for Business, Energy and Industrial Strategy (BEIS) will use your personal data, and your rights. It is made under Articles 13 and/or 14 of the UK General Data Protection Regulation (GDPR).

This notice relates to data collected under the LA Scheme [					
, operated by LA and Delivery Partner [					
, which is funded by the Sustainable Warmth Scheme (the Scheme) run by BEIS.					
YOUR DATA					
The data					
Your data will be shared with BEIS by LA and Delivery Partner [					
]. We (BEIS) will process the following personal data:					

Customers:

- Your name
- Address and details of property receiving the energy efficiency or low-carbon heating installation(s) under the Scheme
- Details about the installation(s) installed at the property under the Scheme, including type, size and cost
- Contact address (if not the property receiving the installation(s))
- Address and details of property offered, but not receiving, installation(s) under the Scheme
- Household income and any other scheme eligibility information
- Any financial contribution you have made towards the installation(s) under the Scheme
- SAP or RdSAP assessments with scores
- Email address (optional)
- Phone number (optional)

#### Installers:

- Your name
- Relevant accreditation and registration information
- Contact address
- Email address
- Phone number
- Details of installations delivered under the Scheme

Sustainable Warmth - Home Upgrade Grant Phase 1

- Whether directly contracted or sub-contracted to install installations under the Scheme
- The number of employees in your organisation

#### **Purpose**

The purpose(s) for which we are processing your personal data is to support the delivery and administration of the Scheme.

Delivery and administration of the Scheme may require linking of your data to other datasets held by the Department for Business, Energy, and Industrial Strategy (BEIS).

BEIS will be conducting an evaluation of the Scheme. This may include you being contacted to take part in further research. Where the research involves processing of personal data in addition to that already collected for delivery of the Scheme, you will be given the opportunity to opt-in to that research at the point of contact.

Your data may also be used for statistical, research and fraud prevention purposes.

#### Legal basis of processing

The legal basis for processing your personal data is:

**Public task:** Processing is necessary for the performance of a task carried out in the public interest.

The specific public task is the delivery, administration and evaluation of, as well as statistical, research and fraud prevention purposes relating to, the Scheme, a government funded scheme aiming to raise the energy efficiency of low energy performance homes (especially those rated at EPC Band E, F or G). The Government funding is provided to Local Authorities who set up arrangements for consumer engagement and the delivery of installations in homes.

**Consent:** Use of your personal data to contact you to take part in further research will be subject to your consent.

#### Recipients

Your personal data will be shared with:

- The Department for Business, Energy, and Industrial Strategy (BEIS) and its contractors for delivery, administration and evaluation of the Scheme, statistical, research and fraud prevention purposes.
- Ofgem and delivery partners of central and local government home energy schemes such as the Energy Company Obligation and Renewable Heat Incentive

Your personal data may also be shared with other Government departments where necessary.

We may share your data if we are required to do so by law, for example by court order or to prevent fraud or other crime.

Personal data shared with BEIS will be stored on our IT infrastructure and may therefore also be shared with our data processors Microsoft and Amazon Web Services. As personal data shared with BEIS will be stored on our IT infrastructure and may be shared with our data processors Microsoft and Amazon Web Services, your data may be transferred and stored securely outside the UK and European Economic Area. Where that is the case, it will be subject to equivalent legal protection through the use of Model Contract Clauses.

#### Retention

Your personal data will be stored securely by BEIS for a maximum period of 25 years following the close of the Scheme. BEIS may choose to store anonymised data beyond this period.

### **YOUR RIGHTS**

You have the right to request information about how your personal data are processed, and to request a copy of that personal data.

You have the right to request that any inaccuracies in your personal data are rectified without delay.

You have the right to request that any incomplete personal data are completed, including by means of a supplementary statement.

You have the right to request that your personal data are erased if there is no longer a justification for them to be processed.

You have the right in certain circumstances (for example, where accuracy is contested) to request that the processing of your personal data is restricted.

You have the right to object to the processing of your personal data.

You have the right to withdraw consent to the processing of your personal data at any time, where processing is based on your consent.

### **HOW TO MAKE A REQUEST**

If you wish to make a request associated with any of the rights listed above, contact BEIS using the contact details at the bottom of this notice.

### **COMPLAINTS**

If you consider that your personal data has been misused or mishandled, you may make a complaint to the Information Commissioner, who is an independent regulator. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

0303 123 1113

Email: <a href="mailto:casework@ico.org.uk">casework@ico.org.uk</a>

Any complaint to the Information Commissioner is without prejudice to your right to seek redress through the courts.

### **CONTACT DETAILS**

You can contact the BEIS Data Protection Officer at:

BEIS Data Protection Officer Department for Business, Energy and Industrial Strategy 1 Victoria Street London SW1H 0ET

Email: dataprotection@beis.gov.uk

# **Annex 7**: Approved Application Proposal

The tables below set out the measure mix, cost breakdown, and delivery plan from the approved proposal. The original application submitted to the Sustainable Warmth Competition is also attached below.

Off Gas Delivery (H	UG)		
Measure	Number of Measures	Average Cost of Measure (£)	Total Cost
External Wall Insulation	20	£16,000.00	£320,000.00
Cavity Wall Insulation	20	£1,500.00	£30,000.00
Underfloor Insulation			£0.00
Loft Insulation	50	£1,200.00	£60,000.00
Draughtproofing			£0.00
Air Source Heat Pumps	5	£10,000.00	£50,000.00
Ground Source Heat Pumps			£0.00
Communal Heat Networks			£0.00
District Heat Networks			£0.00
High Rention Storage Heaters			£0.00
Biomass			£0.00
Solar PV			£0.00
Solar Thermal			£0.00
Double Glazing			£0.00
Totals	<u>95</u>	£302.11	£460,000.00
Other (please list other measures in free text box with target number of installs and average cost expectations)			
Please list "Other" measures	<u> </u>		
Measure (Please add measures)	Number of Measures	Average Cost of Measure (£)	Total Cost
Park Home insulation	20	15,000.00	£300,000.00
			£0.00
			£0.00
			£0.00
			£0.00
			£0.00
			£0.00

	1			Off Gas D	elivery (HUG)			R	P:	
Tenure Type	Current Fuel	EPC Band	Average Subsidy Cost Cap	No of Homes	Total HUG1 Subsidyper band	Average HUG1 Subsidy per a home	Total Landlord/LA Contribution	Average Landlord contribution per home	Average Landlord contribution % across tenure type. Min contribution of 50% of grant funding (33% of to upgrade cost)	
		F&G	£20,000.00	0	£0.00	#DIV/0			4	
	Electric	E	£15,000.00	0	£0.00					
		D	£10,000.00	0	£0.00	#DIV/0				
Owner Occupied	Fossil Fuel	F&G	£25,000.00	23	£230,000.00	£10,000.00	No Landlord Contributions Required			
•		E	£20,000.00	30	£144,000.00	£4,800.00				
		D	£15,000.00	23	£34,500.00	£1,500.00	100			
	Park Homes	D/E/F/G	£15,000.00	20	£300,000.00	£15,000.00				
P dik i folise.		F&G	£13,333.00	0		#DIV/0!				
	Electric	E	£10,000.00	0		#DIV/01				
Private Rented		D	£6,666.00	0		#DIV/0	000 000 00	£1,052.63	62%	
Sector		F&G	£16,666.00	0		#DIV/0!	£20,000.00			
	Fossil Fuel	E	£13,333.00	9	£24,300.00	£2,700.00				
		D	£10,000.00	10	£8,000.00	£800.00				
		F&G	£13,333.00	0	£0.00	#DIV/0!				
	Electric	E	£10,000.00	0	£0.00					
On elet Heurise		D	£6,666.00	0	£0.00	#DIV/0		400.000	apa no	
Social Housing		F&G	£16,666.00	0	£0.00	#DIV/01		#DIV/0!	#DIV/0!	
	Fossil Fuel	E	£13,333.00	0	£0.00	#DIV/0!				
		D	£10,000.00	0	£0.00					
			Please enter the a	mount of Admin an		you are requesting fr	rom HUG1 in cell	***	i.	
				_	below					
		Total Project costs (including Landlord	Total HUG (Off Gas) Funding Requested	Total HUG (Off Gas) Capital	Total HUG (Off Gas) Admin & Ancillary	HUG (Off Gas) Admin & Ancillary	% EPC D HUG (Off Gas) Delivery	% HUG (Off Gas) Social Housing Delivery	Total Number of Homes	
		Contributions)								
		£860.800.00	£840,800.00	£740,800.00	£100.000.00	12%	29%	0.00%		

<ol><li>Please complete the below table to detail the delivery plan</li></ol>	This should give evidence and confidence that delivery will be completed no later than 31st of March 2023.

Planned Activities	osts	Capital Co	orecast Homes Completed Ancillary & Administration Costs		Forecast Homes Completed		Forecast Homes Completed		Forecast Number of Homes Awaiting Installation		s Contacted	Forecast Homes	Installation Progress
Text	£		£		Number		Number		Number				
LAD / HUG	HUG	LAD	HUG	LAD	HUG	LAD	HUG	LAD	HUG	LAD	Month / Scheme		
marketing at primar target area	£0.00	00.03	00.03	00 02	0	0	0	0	750	0	Apr-22		
Processing of applications	£0.00	£0.00	£0.00	£0.00	0	0	0	0	2,000	0	May-22		
schedules from contractor	€0.00	£0.00	50.00	£0.00	0	0	0	0	2,000	0	Jun-22		
Employment of Low Carbon Homes Team	€0.00	£0.00	£8,000.00	€0.00	0	0	5	0	0	0	Jul-22		
Employment of Lor Carbon Homes Team	£0.00	£0.00	68,000.00	£0.00	0	0	5	0	0	0	Aug-22		
Carbon Homes Team Start of installations	£0.00	£0.00	£8,000.00	00.03	0	0	5	0	1,000	0	Sep-22		
Installations an snagging	20.00	00.03	£10,000.00	00 03	10	0	5	0	1,000	0	Oct-22		
Installations and snagging	£75,000.00	20.00	£10,000.00	00.03	10	0	5	0	0	0	Nov-22		
Installations and snagging	£100,000.00	£0.00	£11,000.00	£0.00	0	0	5	0	0	0	Dec-22		
Installations and snagging	£100,000.00	£0.00	£15,000.00	£0.00	20	0	25	0	0	0	Jan-25		
Installations and snagging	£150,000.00	£0.00	£15,000.00	£0.00	30	0	30	0	0	0	Feb-23		
Installations and snagging	£315,800.00	£0.00	£15,000.00	00.03	45	0	30	0	0	0	Mar-23		
n/a	£740,800.00	£0.00	£100,000.00	£0.00	115	0	115	0	6,750	0	Totals		

Sustainable Warmth Competition Application Form	Differen
Section 2: Designation  18 Name of Local Authority  18 Name of Local Authority  10 Has par Liv. or every Liv by your connoctant, received funding under LAD Plane to or 180?  15 Name and role of the lead Liv. Noted  2 Name and role of the lead disfing this proposal  3. Small address of the lead-standing this proposal  4. Prove number of the individual drafting this proposal  4. Prove number of the individual drafting this proposal  9 1285 566556, 07601 072661	IA/TIBPIC. Name of Load Local Authority, whether it is a consortium application, and if so, all other Local Authorities involved (Required). Guidance Please indicate it you are applying as part of a consortium, and if you are gleane provide as LA names involved in the proposal. O IC will only appear if you settled york to IA.  1D. Has your LA or every LA in your consortium received LAO for the facility (Required), Guidance Please confirm institute your LA or an LA within your consortium for received LAD facility in Plane is not in Plane IA. Build in the proposal facility in page and the set of the IA in the Registration of the IA in the IA within your consortium from received LAD facility in Plane is not in Plane IA. Build in encouraging application from new LA is introduced to a set of the IA in a control in application of the IA in a control in IA. Build in encouraging application from new LA is introduced in the IA in a control in IA in
Please affirm 1the following declarations  1. Have the express authority to this out the application on Inhand of Shuth Debtype's a District Council authority to Shuth Charles the proposed propert as cedited in this proposed  5. Bruth Debtype's Debtet Chourcil authority and claims in inhand of Shuth Debtype's a District Council authority and countries and claim related documents for completing the proposed  7. To the best of my brownings, this proposed is triggly compliant with any commercial agreements it attition.  8. To the best of my brownings, this proposed is triggly compliant with UK Substay Contest  10. To the best of my brownings, this proposed is buggly compliant with UK Substay Contest  11. To the best of my brownings the proposed proped is complaint with UK Substay Contest  11. To the best of my brownings the proposed proped is complaint with the UK Rubby Substay Contest  11. To the best of my brownings the proposed proped is complaint with the UK Rubby Substay Contest  11. To the best of my brownings the proposed proped is complaint with the UK Rubby Substay Contest  11. South District Council authority contest that all reconsciptions be say of though any properties of the all reconsciptions the say in minimum to the say of the same intended in the properties of the all reconsciptions that all reconsciptions because of the same intended in the properties of the all reconsciptions and in accomplaint to the UK Rubby Substay Contest Sub	5. Outdance: Please ensure you have the relevant internal approvals to submit this application form on behalf of your LA or LA conscribum.  5. The Least Anthonity understands that if accordable A will be expected to eliabor the preponder ground an outdand in his progress (Affernity) and EEE word received any objection for the design proposed are greated any outdand on this progress and progress are all the EEE word received any secured lang objections formed any progress are the part of the Secure proposed or provided in the application form. In the progress of the part of the secure provided in the application form.  7. Now and the accompanying guidance not completing an application form.  8. To the best of any knowledge. This symposed is logistly completed with any commercial apprendicts a silknow (Afferring Guidance). The secure proposed progress is accordanced by entire and accompanying guidance notes and to provide the eligibility requirements (Escalar II) for the submires below sterring an application form.  8. To the best of any knowledge. This symposed is logistly completed with any commercial apprendicts a silknow (Afferring Guidance Please do ensure that any application mode for the 30 compression better than the accordance of the second of the
Section 3: Staringis Fit	
13. A Please sigilar whet law income eighblity critisis gov will sear, they you will longed box income how you will used. Now you will sear they you will sear those you will used to provide a Control of Contro	17A. Please arginis what has income slightly criteria por will use, how you will larged low accome feasant-dath, and how you will verify (her slightling. Gastlance, Your answer to the questions nhould address the delivery of other on-gas (LAD) and off-gas drLD) familiag, or both.  This present will be used to form your of gast "Stategas Far score.  We coped that executable applications will clearly outline box income feasant-bit eligibility criteria and what stops will be laken to verify eligibility in law with deciden 3 of this guidance observed.  Please keep your amover before 300 words.  Please happ your amover before 300 words.  Guidance: Your answer to the question should address the delivery of either on-gas (LAD) and off-gas drLD) familiag, or both.  You should provide debtal of the types of properties that you are planning to install measures into based on the knowledge of your housing drock. This should be provided as property fage o, a terrace, obtacked on.  16A. Describe the types of approvide shall may be made to home will gas (RLD).  Guidance: You should provide in individual answer for elification of the delivery.  This creates will be used to form part of your Stategas Pair and Value for Morey Scote.  Ballet the expected approvide measures that plan of edition of they are anothered for more appropriate and cost effective for the feasang stock being tegrined.  As por section 2.1.6 quality with prymeasures that are spicially loss cost effective such as double glacing or solar are being installed and the calcinute to alternative torms of low carbon feeting to two the presents to had your presents.

153 properties, construction type intrivant fundament construction. We have to excuped, 54 private restaid.
Of the 64-which are heavy conspired 22 (22%) are EPC related 0. (40%) are fund EV of and 51 (15%) are exceeded.
Of the 64-which are heavy conspired as the fundament of the 64-which are heavy conspired as the fundament of the 64-which are exceeded.
Of the 64-which are heavy conspired as the fundament of the 64-which are exceeded as been to work in producing the fundament of the 64-which are exceeded as the 64-which are exceeded a

#### 18A. Describe the types of upgrades that may be made to homes off gas grid (HUG)

Official Distance 1s and Phase 2 funding SDOC has already initiated a accossible programme of elegenal, confly and norther insulations in some of our highest area of despitations. For the HUS project we would propose to considerate and expand the provision of insulation to the hospitations are controlled to the provision of the HUS area of the husby project we would propose to considerate and expand the provision of insulation to the hospitations of the husby project we would propose to considerate and expand the provision of insulation to the hospitations of the husby project we would propose to considerate and expand the provision of insulations of the husby project we would propose to considerate and expand the provision of insulations of the husby project we would propose to considerate and expand the provision of insulations of the husby project we would propose to considerate and expand the provision of the husby project we would propose to considerate and expand the provision of the husby project we would propose to considerate and expand the provision of the husby project we would propose to considerate and expand the provision of the husby project we would propose to considerate and expand the provision of the husby project we would propose to considerate and expand the provision of the husby project we would propose to considerate and expand the provision of the husby project we would propose to considerate and expand the provision of the husby project was all the provision of the husby project was all the provision of the husby project was all the provision of the husby project to the husby project the husby project the new will will provide an analysis of the husby project to the husby project the new will will provide an analysis of the provision of the husby provides the provision of the husby provides the new will will provide an analysis of the husby provides the new will will provide an analysis of the husby provides the new will will provide an analysis of the husby provides the new will will

#### Divine amends the heat extracts of the measure of security and the Color of Color outcodes

Off Cas Genvery (#80G)								
Measure	Number of Measures	Average Cost of Measure (E)	Total Cost					
External Wall Insulation	20	£16,000.00)	6320,000.0					
Cavity Wall Insulation	20	£1,500.00	E30,000 0					
Literar literature en			50.0					
Lot knowleton	50	E1,200.00	550,000 D					
CracgMproding			60.0					
Ar Source Heat Furnes		£10,000.00	450,000,0					
Ground Source Heat Pumps			€0.0					
Communal Heat Networks			€0.0					
District Heat Networks			€0.0					
High Rentice Storage Heaters			60.0					
Borness			- 60.0					
Solar PV			£0.0					
Solar Thermal			EO 0					
Double Graving		1911/940	60.0					
Icials	95	£302.11	£496,000.0					
Other (please list other measures in free test box with larger aumber of incitals and average cost expectations)								

Plance list "Other" mensures			
Measure (Please add measures)	Number of Measures	Average Cost of Measure (£)	Total Cost
Park Home insulation	2	15,000.00	£300,000,0 £6.0
			£0.0
			60.0 60.0
			£0.00
Totals	20	750.00	£386,660.0

#### 188. Describe the types of upgrades that may be made to harnes on gas grid (LAD)

On Date Delivery (LVD).

described in Q178.
The proposals fluoristic consist of:
30 EWts based on £15,000 spath = £480,000
30 cavity insulations at £1,500 spath = £30,000
All of three measures office to best cat effectivenes.

sess and value for money given the railure of the slock in LSOA 998A and 9970 and Manor Road, Stanton.

#### Please provide the best estimate of the measure mix you propose to install to On Gas properties?

Measure	Number of Measures	Average Cost of Measure (E)	Total Cost
Enternal (Vall Intuition)	30	50,000,013	6480,000.0
Cavity Whit testation	20	£1,500.00	£30,000 0
Underfloor Insulation	5893	100000	60.0
LOT Insulation	90	£1,200.00	E308(000) ()
Draughtproofing	100	10000000	60.0
Air Source Hert Fumps			€0.0
Ground Source Heat Pumps			60 0 60 0 60 0 60 0 60 0 60 0 60 0
Communal Heat Nativority			€0.0
District Heat Notivers			€0.0
High Relention Storage Heaters			€0.0
Somass			60.0
Solar PV			€0.0
Splar Thermal			ED O
Double Glozing			ED 0
<u>Totals</u>	160	£123.57	E618,000.0
Other (please list other manuses in the lest box with the target number of installs and average cost expectations)	180		

President Card Housever			
Measure (Pisase add measures)	Number of Measures	Average Cost of Messure (f)	Total Cost
			60.00
			CO 00
	S		E0 00
			60.00
			£0.00
			£0.00
			60.00

hould seek to quantify the mix of missures they are intending to install within the table provided in this question. For missures not taked please use the free tool box below the

Please keep your answer for each lead box below 500 words.

188. Describe the types of appraise that may be made to homes on gas (LAD)

Guidance: You should provide an individual answer for on-gas (LAD Phase 3) delivery.

This answer will be used to form part of your 'Strategic Fit' and 'Value for Money' Score. State the expected upgrade measures to be installed and outline why they are considered the most appropriate and cost effective for the housing stock being targeted.

As per section 2.1.5 qualify why any measures that are typically less cost effective such as double glisting or soler are being isstated and the cationale for interestive terms of low carbon healthy to low temperature been pumps.

in question 25 you will be asked to quantify the homes that will be targeted, by EPC band. Please set out the target EPC band improvement post installation.

LAs should seek to quantify the mix of measures they are intending to install within the table provided in this question. For measures not lated please use the fine tool box below the table.

Please keep your asswer for each test box below 500 words.

Totals	0 90/CV 0

#### ction 4: Commercial Assurance

19. Describe the commercial agreements and procurement activation that will be used to deliver this grant. Please include references in all contracts (or planned contracts) to be placed using the grant funding, and/or deliver this grant in existing contracts.

South Destyphine District Council has an existing contract with Wast-hille List for the delivery of external, increase, coulty and left invacions and which was signed in Jane 2020 with a contract period of these years. The contract was expend in order to deliver the LAD Place the and Place 2 periods are was procured through the Efficiency East Midden's EEM. Framework in May 2021. The EEM Framework optimized embedded price existing and evaluation orders in create a fearework of 8 providers and sides engaging EEM in the conficcing process it was evaluated directly be made and a feare with a result of the confidence of the feare will be no sub-contracting process in earlier in the significant order of the feare will be not sub-contracting process in earlier in the significant contract of the feare will be not sub-contracting process and the feare will be not sub-contracting process and the significant contracting process and the feare will be not sub-contracting process and the significant contracting process and the significant contracting process and the sub-contracting process and the significant contracting process are significant contracting process and the significant c

294. Please this efficiency Contraction (including Sad-Contraction II possible) who will revaive (or an internal contract song this part having. The include contractives be obtained, see well as for some above and as collective and acciding contractive acciding contractiv

Contractor(s) Information	Contract Value (E)	Contract Start Date	Contract End Date	Trushmark Registered	PAS 2035 Certified	MCS Certified
Help flequitment (for shift only)	No limit		None			
West-Alle	£510,000.00		Apr-23	Yes	Yes	No
Rotave	00.000,000,13	Exiting contact	Apr-24	Yes	No	Yes
			1			
	- 8					

206. Please confirm that you will be using TrustWork registered businesses in line with the installer eligibility sequirements. If the answer is no, and you are seeking to use an alternative, please provide more information to dominant all the installer of the equivalence to Trustman

Conceptuals in contain (Princeton Lings) in Trustman Registrate (Princeton Lings) in the Contract Contract (Princeton Lings) in the Contract Contract (Princeton Lings) in the Contract Contract Contract (Princeton Lings) in the Contract (Princeton Line

#### 21. Please explain how will you select and resource the team to enable and support the engoing delivery of the grant landing

Following model of LAD Phase 10 and Zhanding the Council has employed a desicated Green Hones Great Priged Co-ordinates. The Priged Co-ordinates is employed via an appropriate plant in the language of the Council has employed a desicated of the Priged Co-ordinates and the following plant in the Council has been appropriated by a Princip Co-ordinate in the Council has been appropriated by a Princip Co-ordinate in the Council has been appropriated by a Princip Co-ordinate in the Council has been appropriated by a Princip Co-ordinate in the Council has been appropriated by the Council has been appro

#### 22. Please describe how you will manage the delivery of the grant funding (including portomance and financial elements) to ensure risk to delivery is managed effectively, outputs are authored, and value for money obtained.

The Countil already have a comprehensive porter mance importing and since management framework developed to support LAD Phases to and 2 which is proposed to continue the allies for the LAD 3 / HUG project.

The Countil already formities working with the BEST reporting methods to LAD Phases to and coloring the reviews portine anced data required for those sub-inscesses.

Berlindly, the Countil is not been sub-inscripted, with the Medical Entire graphs and to exist present professional and encount for their professional encounter for their professional enco

The top flue costs is delivery for Phases 1b and 2 am
-Fallum of the contractor to deliver the quality or volume of inclaintings required (High)

tradicient interest for the grant from potential clients (High) Labour and Material Shertsperd-ligh

Proudule et dains for groet (Medium)

rability to dolver the requelle spend within the project timescale (Medium)

These loss, are being achiefy invasigned theory, the existing project sear.

When the existing and the project project in the existing project sear.

When there is no sound to be money-points as we would also the to the tips in \$850 states the that is submission we have been glave as existing consistency to me a coral understand stock of private maked properties in our LDD2 privaty areas; (Whiteleast) that they are writing to commit £200,000 in funding lowerds supporting the delivery of the LAD37 HUG project in South Derbyshire.

#### 23). Please confirm if you will include Social Value benefits in your exclusion criteria, and if the provide a brief surroupy of the textal value model you will use and what will be evaluated as part of the social value element

The Countil is at the samy stages of exploring Social Value benefits through procurement and so we cannot provide any certainty at this stage that Social value benefits will be included

19. Secondle the commercial agreements and procument activities that will be used to deliver this great. Please lecture reference to all contracts (or pleased using the great Auxilia), seafair details of any enventments to entain granteds.

Suidance. Your arower to this question should address the delivery of either on gas (LAD) and off-gas (HUG) lunding, or both.

#### This asswer will form part of your 'Dollvery Assertance' score.

This shared inclose the Content Relate that 2, Public Celebration Regulations (2815, Dated Amont, DRPF) processed 30 Public (School Content Amont and Celebration Amont of Celebration Amont and Celebratic Amont and Celebration Amont and Celebr

Like are also encouraged to consider and implement all edevant Public Procurement Notices (PPNs) in their precurement notices, A summary of relevant public procurement policy (including a full list of the PPNs) can be found here: https://www.gov.uk/guddince/gublic-sector-procurement-golicy

204. Heare list all known Contractors, including Sub-Contractors if consiste who will receive for are planned to receive contracts using this grant funding. This includes contractors for delivery, as well as for administrative and arcitizing contracts. (If new procurements are required and these details are not currently traven at this time, please provide any indication you can of planned contracts you will place to deliver the grant funding e.g. by value, type).

Guidance: Your answer to this question should address the delivery of either on-gas (LAD) and of-gas (HUG) besting, or both.

This asswer will not be scored nowner, the asswer is key to BESI understanding of the planned approach of the LA and is understanding the Value for Money for grant funding. The information year hore could be started and envisional by BESI and referred to curring defence of the scheme(s) and in Setter understanding the defency model of the LA shake it be assessed in monetal profits in monetal profits in monetal profits.

Remo-provide it is of all existing contexts that will define your proceed should the application receive funding. This includes create on their violes with Tues/Mark, PAS 2008-2019 and MCC. Procee vice, that it is not a constition that is expetic in both PAS 2003-2019 and MCC contined and will append on whether they are isosating inscription or low carbon memourse. Due importance in PAS 2003-2019 and MCC contined arms under a management of the Contined arms under the Contined arms

208. Please confirm that you will be using Tred Mark registred this increase in line with the industry nightlifty requirements. If the access is no, and you are senting to see an alternative phase provide near unformation to determinate have such attenuate offers equivalence to Treatman.

Suidence: Your arewor to this question should address the onlyery of either on-gas (LAD) and off-gas (HUG) funding, or both.

Using Trisdfork registered businesses, or equivalent, is an eligibility requirement for the LAD Phase 3 and HUG Phase 1 schemes.

TrustWark registered businesses must be used unless you are able to comercinite registration with a scheme which has been decined equivalent. Any LA not using TrustWark. supplied burrouse wil set D provide with detail seasons in the process to early earlier per employer represent earlier to the company of the provide and the process of the

21. Peans copials how will you select and resource the team to enable and support the engoing delivery of the grant funding.

Guidance Your around to this quantities should address the delivery of either energies (LAD) and off-gas (HLIQ) funding, or both

This answer will form part of your 'Delivery Assurance' score.

Please provide information regarding the team within the LA who plan to undertake all addition related to the grant funding, including for example, number of Pull-Time Equivalents

If you believe any other information regarding the capacity/capability of the LA is applicable, please also previde that here,

Please try to keep your answer below 500 words.

22. Please discribe how you will reamage the delivery of the grant landing declaring performance and financial elements to ensure list to delivery is managed effectively, outputs are achieved, and value for money colored

Guidance: Your answer to this gussion should address both on-gas and of-gas delivery.

This assiver will form part of your "Delivery Assignance" score

Please provide information as to flow you will make grid delively of the grant funding to achieve the object has of the scheme. This should include reference in blow you will make performance in delivering the grant (e.g., Key Performance Indicators and register reviews), and ensure Value for Money through financial management (e.g., A adding and reporting).

The management of the grant should be proportionate to the value and complexity and detail how you plan to achieve the outputs in a way which represents Value for Money and management with effectively

23. Please costs in if you will include Social Value benefits in your evaluation criticals, and if yo, provide a brief summary of the social value model you will use and what will be evaluated as part of the receil value observer.

Guidence: Your arrower to this question should address the delivery of other on-gas (LAD) and off-gas (HUG) funding, or both.

This answer will be awarded on a borus point basis. Any answer which proposes subbile use of scenal value white their evaluation criteria for contracts will exceive any borus point.
For clarity, since this is a borus, achieving a 0 for this scene will not mean the application becomes neighbor to great handing.

Please provide confirmation as to whether you will include social value in your evaluation effects for relevant commons, and information regarding what types of indicators or benefits you will include in the evaluation

The Local Generatorial Association has a webpage with essession and information on social value, which can be assessed through this link; fittps://www.local.gov.uk/cur-support/aloffer-1/stroupporting-financial-rest

For information, central government has its own template social value model which can be found here. Plips Javes government publications/procurement-policy rate-9625failing arment of senior value in the award of control assert

Please try to keep your answer below 250 words.

24. Are there any conflicts of interest between the applicant and the objectives of the urant? If so, how will these be mitigated/managed?

Quidance Your answer to this question should address the onlivery of other on-gas (LAC) and off-cas dribble or both

Please provide information as to whether you have mechanisms and processes in place to identify and manage conflict of interest or g., Resocial or personal interests) regarding use of

Please confirm if you have identified any conflicts of interest already, and how you will plan to manage indigate them.

24) An them any conflicts of other	ed between the LA or any LA in your cover durin	and the objectives of the grant? If as, how v	ill these se miligated/menaged?				
No.							
Section 5: Value for Money							
							25. Provide a cost breakdown of the above total including capital, administration and ancillary support. Include the anticipated LA or landlord contributions especied.
25. Provide a cost breakdown of the or	plat, administration and anultary support require	ed. Include the ampopuled LA or landford or	ina tautions expected. Only insert data in white	coloured cells.			Guidanco. Your sensor to the question should address the delivery of other on-gas (LAC) and of-gas (HUS) landing, or both. Only insert data an white coloured cells.
3		06 64 561310 0100					Off Car (HLKG) Cent Table Guidance
	Average Sector	Total MUNIC.	Amma Hills Intellantions. A	Automa Landlerd.  Automa Landlerd.  Automa Landlerd.  Automa Landlerd.  Automa Landlerd.  Automa Landlerd.			Please provide the surrier of homes that you are planning to deliver for each leasurage (owner accupient, PRS and Social Hassing) broken down by starting EPC and fast type of forms.
Torsich Type Chronist	read GPC Rand Avenues School Cost Cap	Mr. of Phorenes Sudmittelator Sec	A Second per a hors. Contribution	contribution part contribution of 50% of annual formation (23% of annua			Please provide the amount of funding you are requesting for each tenure type (owner occupied, PRS and Social Housing) browns down by starting EPC and fuel type of home.
	F60 £21.00		to apvo				Please provide total landfeet contribution you expect from PRS and Social Housing
Elect	E 615,000	00 0 00	(D) #010/01				On-Gas (LAD) Cost Table Guidanos:  Please provote the number of humas that you are planning to deliver for each feature type (owner occupied, PRS and Social Hausing) belief down by starting EPC:
Owner Occupied Footil i			(b) £4,800.00	andlord Contributions Required			Please provide the serioust of funding you are requesting for each issure type (owner occupied, PRS and Social Housing) brokes down by starting EPC
Park Ho	DEF/G £15,000	**	00 £1,506.00 00 £15,006.00				Please provide total landlerif contribution you expect from PRS and Social Housing.
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Sector Focul I	uel E (1333)	36 9 634,380	00 £2,766.00	E1 354 53 52%			
Fisch	D £10,000 F&G £13,533 E £ £10,000	06 0 60	00 #DW0		:		
Social Housing	D 00,000 F&G 016,888	00 0 60	(D) #D100	FOND ADVID			
Foxsi i	Let E13.333	06 0 0 05 0 65 he amount of Admin and Ancillary budg	to #DW5				
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	Landing Gas funding	Technical Company Comp Admin A	Annual Anching Sections	Social Housing Total Number of Solderry Houses			
	£960,800,00 £840,600	E740.800.00 £100.000	00 12% 29%	0.00% 118			
		Grisa Silvir	, CASI				
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Toman	ype EPC Bend Average Subset Cost Cep	No of Horms. Total LADS Sobs per hand	dy Average LAD3 Total LandontiLA Subsety per a horse Contribution	Average Landland search design 1, across search sea			
	FEG. FIAME	34 (255.03)	60 65,496,000	3333			
Owner Ot	regised E £10,000 D £10,000	30 645,000	00 £4,306,00 Ne L	andland Contributions Required			
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	0898,293.90 (872,200	DE 0582,200,000 000,000	00) 12% 30%	0.00% 141			
Section 6: Delivery Assurance							
	26. Please complete the before tab	le to detail the delivery plan. This should pi	re evidence and confidence that delivery will b	e completed no taker than 31st of Warch 2023.			36. Please complete the below table to detail the delivery plan. This should give evidence and confidence that delivery will be completed no later than 31st of March 2023.
							Guidance: Your session to the question should address the delivery of other on-gas (LAC) and of-gas d-UC) handing, or both
mutatiation Programs	Forecast Homes Contacted	Forecast Number of Horses Awaiti- installation	Foxecast Homes Completed	Ancillary & Administration Costs	Capital Costs	Planned Activities	The ameer will be a part of your Cellwey Assumpted score.  Please cross your overall delivery please place to be for each month, please provide pleased key activities, currulative amount open and forecasted currulative number of
Typis Cabigary	Number	Number	Number			Test	Names upgraded. Like should beek to set out delivery plans that they are confident as be delivered and include appropriate contingency to ensure all delivery is constituted by 31 March 2023. Assessment of the delivery confidence of this plan will form part of your California.
House, Actuals	LAD HUG	LAD HUG	LAD HUG	LAD HUG	LAD HUG	LAD/HUG	
Dec-21		0 5	5 0	£4,860.00 64,500.00	63.00 63.00	monicting strotogy and marketing motorois.	
Jan-22	500 2	250 5	5 0	£3,000.00 £3,000.00	£0.00 £0.00	priority areas. Processing of applications. Property	
Feb-22	590	250 5	5 0	£3,960.00 £3,000.00	€0.00 €0.00	priority areas. Processing of applications. Property	
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Jel-22		4 29	10 50	E 64,800.50; 05,506.90	\$22,0/1.43 £33,043.48	installations	

	Aug-22		0	D	a	10	to	85,000.00	00.000,63	\$44,142.50	086,086.98	Installations and snapping	
	Sup-22	500	400	20	20	10	10	£6,000.00	£8,000.00	£44,142.88	698,086.99	Installations and snagging	
	Oct-22	500	310	20	20	20	10	66,000.00	68,500.00	688,285.71	698,086,99	Installations and snagging	
	Nov-22	۰	a	20	15	20	10	£5,000.00	88,500.00	288,285.71	585,086,983	Renewed marketing campaign	
- 3	Dec 22		o	0	o	0	0	£8,000.00	69,000.00	€0.00	60.00	Installations and snagging	
	Jun-23		0	o.	9	20	20	65,000.00	68,000.00	686,285.71	6132,173.91	Installations and snagging	
	Feb-23		t	0	q	20	20	65,000,00	20,000,00	£88,285.71	£132,173.91	Installations and snagging	
	Mar-23	0	0	0	0	20	15	£8,000.00	69,000.00	688,285.71	699,130.43	histaliations and snagging	
	Youis	2,000	1,500	540	115	140	115	£80.860.60	£108,000.00	E\$15,000.00	£750,000.00	nla	
Final Details	Totals	2,000	1,500	140	118	140	115	£80.800.00	£100.000.00	E\$18,000.00	E750,000.00	nis	
Final Details	Totals			140	916	140	116	£80,860.50	£102,000,20	ES16,000.00	E758,000.00	nla	27. I decidate that the information presented in this proposal in true within the best of my knowledge (Affirm/Net Affirm): Guidano: Applicants are required to deal
inal Details are that the i	Totals			540	516			ceo.seo.se		6816,800.00		nla	27. I disclare that the information presented in this proposal is true within the best of my knowledge (Affern/Net Affern). Guidance: Applicants are required to deditine elementary provided in this proposal is constructed in the hondridge.
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Final Details	Yesais  s sistemates processed in this particular the project.  The Surreness	proposal is line within the b Health Officer		140	110	indratius Name	that approved the	is proposal for submis Marth Priced	ision new Halford	85			27. Idealars that the information presented in this proposal is tow within the bast of my knowledge (Affam/Net Affam); Guidano: Applicants are required to dedute adversaries provided in this proposal is consciously be security.

# **Annex 8a**: Monthly Report Template

The Authority will be required to report against the KPIs for each scheme they have received funding for. This monthly report will be baselined against the forecast the Authority will complete as part of the grant application form.

Please see the sections on Governance (paragraphs 51 to 56) and Performance (paragraphs 70 to 77) for the details of the report contents.

# **Annex 8b**: Monitoring and Evaluation Data Dictionary Template

The Authority will provide data and information in accordance with the table below for monitoring and evaluating purposes which will be requested as part of the Monthly reporting, this includes (but may be subject to change): Application or Referral Information, Installation data, Installation Information and Scheme Delivery Information.

In accordance with **paragraph 79**, the Secretary of State, the Authority and its contractors, partners or agents will comply with the Data Protection Act 2018. BEIS will ensure the final version of this template, and accompanying data sharing agreement, support compliance but it is the responsibility of the Authority to ensure appropriate processes are implemented across delivery to ensure compliance.

Application or Referral Information	Response
Application Reference Number	
Applicant Name	
Applicant Email Address	
Applicant Contact Number	
Contact Consent	
Property Address (first line)	
Town	
Postcode	
UPRN	
Landlord application	
Applicant Address	
Applicant Postcode	
Household Initial Contact Date	
Household Initial Response Date	
Application Date	

Application Status	
Application Approved by LA	
Application Approval Date by LA	
Rejection Reason by LA	
Date agrees to installation	
Date refuse installation	
Reason for installation refusal	
Install Measures Decision Date	
Eligibility Criteria	
Low Income Household?	
Fuel Poor Household	
Current EPC RRN	
Current EPC Rating	
Property Tenure	
Property Type	
Property Year Built	
Property Floor Space	
Property Number of Floors	
Property Number of Rooms	
Smart Meter Installed?	
Loft?	
Occupancy	
On or off gas grid property	
Current Heating System Type	
Current Heating Fuel Source	
Current annual electricity use	

Current annual gas use	
Existing energy efficiency measures	
Number of measures to install	
Solid Wall Insulation	
Under Floor Insulation	
Cavity Wall Insulation	
Loft Insulation	
Flat Roof Insulation	
Room in Roof Insulation	
Park Home Insulation	
Air Source Heat Pump	
Ground Source Heat Pump	
Solar Thermal	
Biomass Boiler	
Draught Proofing	
Double Glazing	
Triple Glazing	
Secondary Glazing	
External Energy Efficient Doors	
Heating Controls	
Hot Water Tank Thermostats	
Hot Water Tank Insulation	
Proposed Installer Name	
Proposed Installer Trustmark number	
Total Cost of Application	
Cost of Measure Equipment	

Cost of Installation/Labour	
Cost of Repair	
Amount of funding from government	
Amount of self-funding	
Installation Information	Response
Application Reference Number	
Measure Reference Number	
UPRN	
Date of Starting Installation	
Date of Completed Installation	
Duration of Installation Work	
Installer Name	
Installer Email Address	
Installer Phone Number	
Installer Consent to Contact	
Trustmark Business ID number	
MCS License Number	
PAS Certification Number	
TrustMark Measure Reference Number	
TrustMark Lodge mark Certificate Number	
Measure Type	
Model Number	
Percentage of property treated (POPT)	
Lifetime (years)	
Insulation Top-up	

Number of walls	
Amount of pre-existing insulation	
Heat Pump Capacity	
Heat Pump Annual Generation	
Heat Pump SCOP	
RHI Accredited	
Solar Thermal Panels	
Solar Thermal Installed Capacity	
Solar Thermal Estimated Annual	
Generation	
Solar Thermal Orientation	
Solar Thermal Inclination	
Biomass Boiler Model	
Warranty	
Boiler Repair	
Boiler Upgrade	
Post Installation Heating Type	
Solar PV Panels	
Solar PV Installed Capacity	
Solar PV Estimated Annual Generation	
Solar PV Orientation	
Solar PV Inclination	
Heating Control Type	
Hot Water Tank Insulation Type	
Post-installation EPC RRN	
Post-installation EPC Rating	

Job Estimate for Measure FTE	
Quality Checks	
Scheme Delivery Information	Response
Delivery Partner	
Eligible Households	
Contacted Households	
Method of Communication	
Method of Targeting Households	
Households agreeing to an installation.	
Number of homes receiving a measure.	

# **Annex 9**: Privacy Notice concerning LA and delivery partner contact details



### **LA Privacy Notice**

This notice sets out how we (the Department of Business, Energy and Industrial Strategy) will use personal data provided by local authorities in connection with their application under the Sustainable Warmth Competition and sets out your rights. It is made under Articles 13 and/or 14 of the UK General Data Protection Regulation (UK GDPR). Note a separate privacy notice has been provided to local authorities for use with householders and other data subjects in the delivery of measures under the Sustainable Warmth Competition.

### **YOUR DATA**

#### The data

We will process the following personal data:

Names and contact details of local authority employees and delivery partners involved in preparing and submitting the application under the Sustainable Warmth Competition.

Names and contact details of employees and delivery partners involved or proposed to be involved in implementation of the application if it is successful.

### **Purpose**

The purpose(s) for which we are processing your personal data is to utilise our inhouse Customer Relationship Management (CRM) system to enable better relationship management in conjunction with the consideration of the local authority's application and its subsequent implementation under the Sustainable Warmth Competition if the application is successful. This includes using the personal data to communicate Sustainable Warmth Competition updates, training notices, information on future schemes and opportunities and invitations to relevant events.

### Legal basis of processing

The legal basis for processing your personal data is that the processing is necessary for the performance of a task carried out in the public interest. The public task is the

performance of functions under s.31 of the Local Government Act 2003, the duty to ensure public money is used responsibly and functions under fuel poverty and climate change legislation.

### **Recipients**

Your personal data may be shared by us where we are required to do so by law, for example by court order or to prevent fraud or other crime.

As your personal data will be stored on our IT infrastructure it will also be shared with our data processors Microsoft and Amazon Web Services.

#### Retention

Your personal data will be kept by us for a period of **6 years** from the date set for completing the implementation of the local authority's application under the Sustainable Warmth Competition or from the last provided update.

### **YOUR RIGHTS**

You have the right to request information about how your personal data are processed, and to request a copy of that personal data.

You have the right to request that any inaccuracies in your personal data are rectified without delay.

You have the right to request that any incomplete personal data are completed, including by means of a supplementary statement.

You have the right to request that your personal data are erased if there is no longer a justification for them to be processed.

You have the right in certain circumstances (for example, where accuracy is contested) to request that the processing of your personal data is restricted.

You have the right to object to the processing of your personal data.

#### INTERNATIONAL TRANSFERS

As your personal data is stored on our IT infrastructure and shared with our data processors Microsoft and Amazon Web Services it may be transferred and stored securely outside the UK and European Economic Area. Where that is the case, it will be subject to equivalent legal protection through the use of Model Contract Clauses.

### **COMPLAINTS**

If you consider that your personal data has been misused or mishandled, you may make a complaint to the Information Commissioner, who is an UK independent regulator. The Information Commissioner can be contacted at:

Sustainable Warmth - Home Upgrade Grant Phase 1

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

0303 123 1113

casework@ico.org.uk

Any complaint to the Information Commissioner is without prejudice to your right to seek redress through the courts.

### **CONTACT DETAILS**

The data controller for your personal data is the Department for Business, Energy & Industrial Strategy (BEIS). You can contact the BEIS Data Protection Officer at:

BEIS Data Protection Officer Department for Business, Energy and Industrial Strategy 1 Victoria Street London SW1H 0ET

Email: dataprotection@beis.gov.uk

# Annex 10: Scheme Participant Privacy notice guidance

This document is for LAs in receipt of grants under the Sustainable Warmth Scheme (the Scheme). It provides guidance on how the Scheme's UK GDPR Privacy Notice should be used.

### **LA Obligations**

Section 4.2 – Monitoring and Evaluation of the Scheme Guidance states that:

LAs that receive funding have the responsibility of ensuring that all installers or delivery partners collect and provide appropriate information specified by BEIS to support monitoring and evaluation. Details of this will be outlined in the MoU. To achieve this, prior to collecting any data from subjects under this scheme, LAs are expected to:

- •Include our data collection requirements in all relevant contracts with installers and delivery partners, ensuring they understand and accept them.
- •Ensure they display or make available our standardised Privacy Notice to all data subjects, prior to the collection of data, to support compliance with data processing transparency requirements.
- •Where explicit consent is required from data subjects (such as for permission to re-contact), to use either BEIS's suggested consent statement or functional equivalent to capture this consent and maintain logs of this in your scheme data, as per our specified requirements there.
- •Agree and sign a standardised Data Sharing Agreement between the LA and BEIS, establishing the roles, process, scope and purpose of sharing this Management Information data between our organisations.
- •Demonstrate sufficient resource in their bids to manage the above requirements to an effective level of quality, and to maintain this for the full project duration.

Meeting the obligations set out above requires the processing and sharing of personal data. As per **paragraph 72** of the MoU, LAs are expected to provide BEIS with a monthly report containing record-level management information data on the status and characteristics of each installation delivered (see MoU **Annex 8**) for the Data Dictionary). This is called the Scheme Delivery data. The UK General Data Protection Regulation (GDPR) requires that organisations that collect personal data from individuals must provide detailed and specific information in their privacy notices.

Failure to sufficiently notify data subjects about the processing of their data could constitute a breach of UK GDPR. To ensure compliance with data protection principles, BEIS has provided LAs with a BEIS Privacy Notice that must be shared with data subjects on behalf of BEIS. Unless not processing any personal data, LAs are required to also share their own separate Privacy Notice with data subjects, covering LA processing of the data. In line with <a href="ICO guidance">ICO guidance</a>, this should include:

- The contact details of their organisation, and their data protection officer (if applicable.
- The purposes of processing the data.
- The lawful basis for processing the data.
- The categories of personal data obtained.
- The recipients of the personal data and who it will be shared with.
- Details of any international transfers.
- The retention period.
- The rights available in respect of the processing.
- The right to lodge a complaint to ICO.

### **Using the privacy notice**

As outlined above, all individuals (data subjects) participating in the Scheme must have BEIS and LA privacy notices made available to them in advance of any data collection or processing. Data subjects may include households, landlords, installers, sub-contractors and other third-party organisations.

The way in which the privacy notices are provided to data subjects may vary by LA delivery model. For example, privacy notices may be distributed directly to data subjects by LAs, or via installers and/or delivery partners. Regardless of the method by which the privacy notices are disseminated, LAs are responsible for ensuring that data subjects are shown valid privacy notices prior to the collection of their data.

### Purpose and processing of the personal data by BEIS

BEIS processing of the personal data will cover a range of different purposes, including specific processes that need to be followed. These are outlined below:

Scheme Delivery data: This includes all data points included in the Data Dictionary (see MoU Annex 8), for example address, contact details, measures installed, etc. As processing of this data is essential for the delivery, administration and evaluation of the scheme as well as statistical, research and fraud prevention purposes, it falls under the legal basis of <a href="Public Task">Public Task</a>. As such, consent is not required for processing of this data, and data subjects cannot opt

out of having their data shared with and processed by BEIS if they want to participate in the scheme.

- Consent to recontact data subjects: BEIS and/or its contractors may want to
  recontact data subjects to invite them to take part in future research. Using
  personal data for this purpose falls under the legal basis of <u>Consent</u>. As such,
  data subjects may opt in or out of being recontacted by BEIS and/or contractors
  in the future. Please note, this does not mean data subjects can opt in or out of
  having their data processed by BEIS and/or contractors consent only applies
  to being <u>recontacted to take part in research</u>.
  - For Households: all consumers should be asked via an explicit consent statement (provided in the Consent Statement section below) if they consent to being potentially recontacted to take part in research and evaluation, irrespective of whether the installation is carried out or not. Details of the consent (also provided below) should be recorded in the Scheme Delivery data that will be shared with BEIS, as required under the Consent legal basis.
  - For Installers: personal information for businesses is only relevant where an individual can be identified, this could be an email or phone number linked to an individual employee or details of sole traders. It will be essential to collect installer information to effectively deliver the scheme, and this may include personal data. Consent is only required when asking installers permission to be recontacted for further research. As with consumers, installer consent should also be recorded in the Scheme Delivery data shared with BEIS and the consent statement must be used.

### **Consent Statement**

Please note consent to recontact is not covered by the Privacy Notice alone. The below consent statement should be used and a record of the consent collected in line with the below instructions.

BEIS requires specified and informed consent to recontact participants for research and evaluation purposes. As such, the below consent statement must be used with participants when asking for their consent to be recontacted:

South Derbyshire Council would like to process your personal data in order for LA Scheme, [ ], BEIS or their appointed contractors to contact you to participate in further research and evaluation activities.

Do you consent to South Derbyshire Council, BEIS, or their appointed contractors, using your provided contact details to recontact you for the purpose of research and evaluation related to the installation received under LA Scheme, [\_\_\_\_\_\_\_\_].

Your consent is not required for the installation to take place. You have the right to withdraw consent at any time by contacting South Derbyshire Council or BEIS at any time, using the contact details provided in the privacy notices.

Yes 🗖 No 🗖

It is also necessary to keep a record of:

- participant consent (i.e. Yes or No),
- the date on which consent was given (keep records of dated documents; if consent is oral please keep a note of the time and date for conversations)
- how participants consented (i.e. orally or in writing)
- what they were told (i.e. confirmation the above consent statement was used, orally or in writing; if an alternative or altered consent form was used, please keep a master copy of the script or consent form)
- whether consent has been withdrawn and if so, the date.

The above information will be fed to BEIS via the monthly Scheme Delivery data report. The Scheme Delivery data report will contain fields where the above information can be input.

### **Sensitive Data Processing**

Sensitive data is not expected to be shared with BEIS.

# **Annex 11**: Change Request Form

The Change Request template and process will be defined at a later date prior to delivery of the scheme. The Authority will be briefed by the Project Team on the full change procedure and given the necessary tools and template to adhere to the correct process required.

Please see the section on Change Requests and Variations (paragraphs 57 to 60) for the details of the form contents.

# Annex 12: Oracle LA Registration Set-up Form

This form should be used for all organisations.

1.	Name	of Company:
	[	
2.	VAT F	Registration Number (if applicable):
	[	
3.	Comp	oany Address
	a.	First line:
	b.	City:
	c.	County:
	d.	Postcode:
	e.	Email:
4.	Site C	Contact
	a.	Name:
	b.	Tel. No.:
	c.	Email:

5.	Bank	Details
	a.	Bank Name:
	b.	Account Number: [
	C.	Sort Code: [
	d.	Branch Name: [ ]
	e.	Account Holder name: [
6.	Numb	per of Full Time (or equivalent) Employees (FTE):
	[	