

In accordance with Council Procedure Rule No.11 Councillor Fitzpatrick will ask the Leader of the Council the following question:

*“In the past two weeks myself and my fellow ward Councilor, Jim Hewlett have been helping two residents with significant repair issues at their properties.*

*The first case was reported back in October 2022 informing Cllr Hewlett and I that the bathroom was in a dangerous state. There was a crack in the bath after a fall, the whole floor area is severely weakened due to damp and the walls are moldy. Also, due to health conditions the resident had requested a showering facility and for the other repairs to be carried out as soon as possible.*

*Pending an Occupational Health officer visit and assessment SDDC have repaired the crack in the bath temporarily and after some investigation visits to the property, a repair to the weakened floor was started week commencing 2-1-23. The resident was informed the repair should take 2 days but after those 2 days the contractor left the property in a dangerous state with the bathroom floor having several nails and screws protruding from it. The resident was advised to wear slippers in the bathroom to which he replied “he would need a good pair of safety boots”.*

*After highlighted this issue to our Housing team, a further visit was organised to repair the floor, albeit further leaks in the bathroom still exist and the repair remains incomplete at the time of writing.*

*In the second case, a water leak was reported by a resident to Cllr Hewlett and myself on 17<sup>th</sup> November 2022 and despite several phone calls and emails the resident tells us they have had no other action than a contractor visit and suggest that they place a bucket under the water leak. As with any untreated water leak the ceiling damage has grown worse and mold has started growing in an adjoining room.*

*Once again at the time of writing this repair is incomplete.*

*My question is does the Leader of the Council believe that the above examples are isolated cases of a poor repair service for two of our Tenants or is it part of a repeating and highly concerning pattern across the district?”*