

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber /Green)	Achievements to 30 June 2007	Reason for Non Achievement (if Red) Targets / Outputs Not Achieved (if Amber)
HEAD OF ENVIRONMENTAL SERVICES					
CORPORATE PLAN					
Work with Police and Trading Standards to enforce the provisions of the Licensing Act 2003	1.2	Proactive programme of enforcement developed and delivered	GREEN	Programme of inspections exists. Police and Trading standards arranged test purchases at 6 licensed premises in district 5 made under age sales and are facing enforcement action	
Adopt a tougher stance on the enforcement of 'environmental crime', such as dog fouling, dropping litter, graffiti etc	1.7	Number of cases resulting in prosecution or fixed penalty fines significantly increased	GREEN	7 fixed penalties served in first quarter compared with 9 in whole of previous year	
Raise awareness amongst local communities of emergency planning, especially in relation to the risk of flooding	1.11	Conduct an emergency planning training exercise with Parish Councils	GREEN	Plans overtaken by events with actual and near flooding incidents raising awareness	
Develop proposals for the introduction of a kerbside collection of a wider range of recyclables, including plastics	2.3	New contract for the collection of recyclables (including plastics) agreed	GREEN	Tender advertised, pre-qualification questionnaire evaluated to determine shortlist of 8. Tender submission deadline 6/07/07	

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Improve and extend the composting scheme to the whole of the district	2.4	New kitchen and garden waste composting scheme extended to 32,000 households across the district	GREEN	3000 additional properties converted to AWC composting for kitchen and garden waste in May bringing total to 24,000. Plans in place for 11,000 to go on in September 2007	
Improve the cleanliness and appearance of public spaces including adjacent private land	2.5	A regular cleaning regime (about one per month) imposed on 12 key locations	GREEN	Work commenced on key spaces around Swadlincote Town Centre	
Deliver a programme of community based environmental projects through Groundwork Derby and Derbyshire	2.7	Programme developed in consultation with local communities Projects delivered	GREEN	Programme agreed and projects underway	
Achieve EMAS accreditation	3.6	Impact assessments (including inventory of greenhouse gases) completed Programme of improvements commenced	GREEN	Impact assessments (including inventory of greenhouse gases) completed Programme of improvements drafted	
Rollout the Carbon Foot Print project to more villages	5.5	One more village enters the scheme	AMBER	The Capital shortfall may prevent any grant work above the nationally available schemes.	Options to obtain external funding will be explored.

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IMPROVEMENT PLAN					
NONE					

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COMMUNITY STRATEGY					
SUSTAINABLE ENVIRONMENT					
Establish extent of greenhouse gas emissions and develop targets to reduce these	SE3.1	Quantify the emissions Establish priorities for action Set up pilot project aimed at reducing emissions	GREEN	Carbon Footprint calculated Priorities will be established at a workshop in September	
Encourage all LSP Partners to undertake at least one waste minimisation action each year	SE4.3	Minimum of 10 waste minimisation actions each year	GREEN	Matter to be promoted at the LSP Board	

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BEST VALUE PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)									
Percentage of household waste arisings which have been sent by the authority for recycling (PRIORITY)	82a(i)	14.52%	14.93%	14.90%			14.93%	GREEN	Rate likely to increase when twin bin scheme extended to urban core in September. Percentage lower as a proportion of high summer total weights
Total tonnage of household waste arisings which have been sent by the authority for recycling	82a(ii)	5822.21	6300.00	1,621			6300.00	GREEN	
Percentage of household waste sent by the authority for composting or treatment by anaerobic digestion (PRIORITY)	82b(i)	13.58%	18.61%	20.74%			18.61%	GREEN	
Total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	82b(ii)	5445.92	7850.00	2,257			7850.00	GREEN	
Number of kilograms of household waste collected per head (PRIORITY)	84a	464.1	481.1	125.8			481.1	GREEN	High seasonal weights due to garden rubbish unlikely to continue through cooler months
Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	84b	0.66%	3.70%	6.62%			3.70%	AMBER	High seasonal weights due to garden rubbish unlikely to continue at this level through cooler months

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Cost of waste collection per household	86	£51.16	£52.93	Within budget			£52.93	GREEN	
Percentage of households resident in the authority's area served by a kerbside collection of recyclables (PRIORITY)	91a	99.0%	98.0%	99.5%			98.0%	GREEN	
Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	91b	93.0%	93.0%	92.9%			92.9	RED	Growth in number of properties in district and new properties cannot be accommodated on existing contract.
The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable standard (PRIORITY)	199a	8.0%	8.0%	N/A			8.0%	GREEN	Information collected over 4 months
The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	199b	1%	2%	N/A			2%	GREEN	Information collected over 4 months
The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	199c	0%	1%	N/A			1%	GREEN	Information collected over 4 months

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Number of fly-tipping incidents compared with the number of enforcement actions	199d	Very effective	No target set for new indicator	N/A	N/A	N/A	N/A	N/A	Information collected over whole year and supplied at year end by Defra
Score against a checklist of enforcement best practice for environmental health (PRIORITY)	166a	100.0%	100%	100%			100%	GREEN	
Number of 'sites of potential concern' within the local authority area with respect to land contamination	216a	1242	1242	1264			1264	GREEN	Sites have been split due to planning applications over part of them which has led to an increase in numbers.
Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	216b	2%	3%	0.63%			3%	AMBER	Difficult to manage as mainly dependent on developers submitting reports however inspection of district should top up to reach target.
Percentage of pollution control improvements to existing installations completed on time	217	100%	100%	100%			100%	GREEN	
Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	218a	94.62%	95.00%	100%			95.00%	GREEN	

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Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle (PRIORITY)	218b	88.89%	95.00%	77%			90%	RED	Contractor failed to collect 2 vehicles in time. Due to low numbers this is a high percentage failure. It will be difficult to pull this deficit back. Nevertheless system improvements made, and contractor given written warning of imperative to collect within 24 hours.

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SERVICE LEVEL MONITORING - KEY TASKS					
Full implementation of the Gambling Act 2005 transferred to the Local Authority in accordance with the Government time scale. Process license applications and issue approvals containing appropriate controls.	EH1	September 2007	GREEN	Applications now received for all Gambling premises. Licence will be issued prior to 1 st September 2007	
Tobacco control officer to contact 100 % of businesses affected by the smoking restrictions. And respond to all complaints made about smoking contraventions. Promote the smoking cessation services of the PCT .	EH2	July 07 Ongoing	GREEN	100% of known business contacted All complaints responded to within 24hrs Smoking cessation services promoted through SDDC and Derbyshire Action on Smoking	

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Higher profile for Health & Safety at Work educational projects including working with Health & Safety Executive on specific topics e.g. educating SME's on safe Working from Heights.	EH3	Year end	GREEN	Educational DVD on preventing falls from heights being produced. To be forwarded to Small medium Enterprises (SME's). Work in conjunction with HSE watch your step campaign and dermatitis in food premises	
i) Utilise results/mapping of Aerial Thermal Imaging Survey to target and promote home energy efficiency improvements: <ul style="list-style-type: none"> • mail out to occupiers of poorly insulated homes identified by the survey and assistance offered • results of survey published on South Derbyshire website for all households to access 		SEPT 2007 SEPT 2007	AMBER	Pending – discussions with contractor to produce a publicity article in autumn to kick start promotion of the survey results	
Increase enforcement activity on untidy sites and dilapidated buildings: <ul style="list-style-type: none"> • enforcement officer recruited to PS housing team • hotline number set up for residents to report untidy sites and buildings 	EH8	June 2007 Aug 2007	GREEN	Officer recruited to PS Housing Team. Work on untidy sites service in progress	

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<p>Implement Waste Minimisation Plan Work with Derbyshire County Council and the Derbyshire Integrated Waste Management Group, and other interested parties, to promote waste awareness / education, re-usable nappies and home composting.</p> <p>Campaign via media to improve participation levels on existing recycling services</p>	WU1	Ongoing	GREEN	<p>In partnership with the County Council the waste management team have delivered waste min promotional events at Festival of Leisure and 3 washable nappy promotion 'Nappucinos' on Saturday mornings at Sharps pottery.</p> <p>Several local radio interviews and an hour long phone in programme on Radio Derby.</p>	
<p>Implement a Plan to reduce instances of fly tipping. Extend the project to reduce flytipping to work with Derbyshire wide forum including Encams, the Environment Agency etc.</p> <p>Increase enforcement activity including via the safer neighbourhood wardens.</p> <p>Develop covert camera facility</p>	WU2	Ongoing	GREEN	<p>Derbyshire Fly Tipping Forum meeting quarterly. Sharing good practice to prevent and apprehend flytippers, procure effective cctv equipment, and accessing LAA funding to support project work.</p> <p>Working with EA BREW project promoting and advising businesses on waste disposal responsibilities.</p>	

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Build on excellent street cleaning performance and target adjacent private land that impacts on the perception of the street scene.	WU3	Ongoing	GREEN	8 areas where graffiti removed from parish or privately owned street furniture, walls or fences Flytipping removed from private land on 2 instances and paid for by landowner	
<p>Extend recycling/composting in line with Derbyshire Waste Strategy. Extend In vessel Compost Scheme to cover the whole district by May 2008.</p> <p>3,000 new properties on the scheme (north east of the district).</p> <p>11,000 new properties on the scheme (urban core).</p> <p>18,000 properties converted from existing open windrow scheme to in vessel scheme.</p> <p>Final 3,000 new properties on the scheme (Overseal, Netherseal plus miscellaneous areas).</p> <p>Agree new Contract to collect the districts recycling inc plastics, across whole district by April 2008.</p>	WU4	<p>May 2007</p> <p>September 2007</p> <p>March 2008</p> <p>May 2008</p> <p>Ongoing</p>	GREEN	In-Vessel composting scheme successfully introduced in May to 3000 properties in Aston on Trent, Weston on Trent, Barrow on Trent, Twyford, Burnaston, Shardlow, Ambaston, Thulston, Elvaston, Boulton Moor, Stanton by Bridge, Ingleby and Swarkestone.	

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<p>Improve communication with the public & stakeholders. Seek increased corporate support and develop in service expertise to utilise the media.</p>	WU5	Ongoing	AMBER	Programme of media events to be arranged to aid introduction of in vessel composting scheme.	
<p>Maintain a focus on reduction and minimisation of costs; Develop detailed arrangements to market test the Kerbside Recycling Collections including, identifying partners, specification, outline contract, engagement of main market players –</p> <p>Pre qualification questionnaires Tender documents issued to select list Tender awarded. Work with successful bidder to be ready for commencement of new contract in April 2008.</p>	WU6	<p>April 2007 May 2007 August 2007 September 2007</p>	GREEN	<p>Kerbside recycling contract out to tender by end of June 2007. 8 companies invited to tender.</p> <p>On schedule to have tenders received and evaluated on time.</p>	
<ul style="list-style-type: none"> • Consolidate on improvements needed to meet the Chartermark Standard and further improve customer care • Help other services, across council, to prepare for and obtain accreditation for Chartermark 	ES1	March 08	GREEN		

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Implement EMAS Baseline assessment completed Programme to tackle impacts Full Carbon management plan	EH11	June 07 Sept 07 Jan 08	GREEN	Baseline assessment completed. Programme of improvements drafted.	

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LOCAL PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)

Number of Environmental Health service requests dealt with on target	LP1	99%	95%	98.5% (353)			98%	GREEN	
'Good' or better customer satisfaction rating for all Environmental Health.	LP2	91%	90%	94.5% (18)			94%	GREEN	
Percentage High Risk Food premises inspected when due	LP3	96%	100%	30%			100%	AMBER	Officers presently working on Safer Food Better Business – FSA initiative FSA grant will provide for contractor to undertake catch up on inspections by end of year.
Number of requests for pest control treatments dealt with within 3 working days.	LP4	99% (1286)	96%	100%			96%	GREEN	

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Tonnage of CO2 reductions arising from the above and related activities	LP9	2700	2700	406				AMBER	The number of schemes available to assist with energy improvement has been curtailed due to financial restrictions. The total is reliant on promoting externally funded schemes and this total is less easy to manage
Household waste and compost collections missed per 100,000 due	LP13	20	20	20.3				AMBER	Service Manager investigating complaints direct with refuse crews to improve performance
Kerbside recycling collections missed per 100,000 due	LP14	15	15	6.9				GREEN	
Complaints about household waste and composting service per 100,000 collections due	LP15	25	25	27.2				AMBER	Service Manager investigating complaints direct with refuse crews to improve performance
Complaints about kerbside recycling service per 100,000 collections due	LP16	20	20	11.97				GREEN	
The average time to remove fly tips.	LP17	1 day	1 day	1.3 in 04/07 n/a for 05/07 & 06/07				AMBER	Numerous fly tipping incidence in April including post traveller clear ups and other fly tip removals delayed to allow for Environment Agency evidence gathering.