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<b>REPORT TO:</b>	<b>ENVIRONMENT &amp; DEVELOPMENT SERVICES COMMITTEE</b>	<b>AGENDA ITEM: 9</b>
<b>DATE OF MEETING:</b>	<b>13<sup>TH</sup> JULY 2006</b>	<b>CATEGORY: DELEGATED/ RECOMMENDED OPEN/EXEMPT PARAGRAPH NO:</b>
<b>REPORT FROM:</b>	<b><u>DEPUTY CHIEF EXECUTIVE</u></b>	
<b>MEMBERS' CONTACT POINT:</b>	<b>IAN REID (5790)</b>	<b>DOC:</b> s:\cent_serv\committee reports\environmental & development\13july06\performance 2005-06 and targets 2006-09.doc
<b>SUBJECT:</b>	<b>PERFORMANCE 2005/06 AND TARGETS 2006/09 – RECOMMENDATIONS FROM IMPROVEMENT PANEL</b>	<b>REF: IR/SAC</b>
<b>WARD(S) AFFECTED:</b>	<b>ALL</b>	<b>TERMS OF REFERENCE: ALL</b>

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## **1.0 Recommendations**

- 1.1 That the Committee notes the summary performance for 2005/06 and the targets for the period 2006/09.
- 1.2 That the Committee considers the recommendation of the Improvement Panel that they review the proposed targets detailed in the report.

## **2.0 Purpose of Report**

- 2.1 To present the summary performance and proposed target report considered by the Improvement Panel on the 14<sup>th</sup> June 2006. The report also asks this Committee to consider a recommendation from the Improvement Panel that they review a number of proposed targets in the light of their recommendations for priority indicators.

## **3.0 Detail**

- 3.1 At its meeting on the 14<sup>th</sup> June 2006, the Improvement Panel considered reports dealing with summary performance in 2005/06 and our targets for the period 2006/09. As Members will be aware the summary performance report showed significant improvement across the board and this picture is reflected in the outturn performance for the areas of responsibility for this Committee. A copy of the Improvement Panel reports were circulated to all Members and an extract (Annexe D) from the Target Setting report is attached to this report. The performance data and proposed targets have now been incorporated, following approval by the Improvement Panel, within the Council's Best Value Performance Plan 2006. This was approved by Full Council on the 26<sup>th</sup> June 2006.

- 3.2 Within the target setting regime approved by the Improvement Panel a set of priority Best Value Performance Indicators was identified. This list is made up of 31 of our 93 indicators and the regime sets specific improvement criteria for these priority indicators. Annexe D in the target setting report analyses the proposed targets and identifies that a number of targets related to Waste Management and Planning fall outside of our proposed improvement criteria.
- 3.3 The target setting regime requires all priority indicators to achieve upper quartile performance levels within the 3 year planned period, that is by 2008/09. Table 2 within the Annexe identifies that the proposed performance for BVPI 84(a) waste collected per household will remain in the bottom quartile throughout the plan period. Other indicators relating to recycling and processing of planning applications, detailed in Table 3 of the Annexe, will improve over the period but only achieve 2<sup>nd</sup> quartile performance levels within the plan period.
- 3.4 The Improvement Panel were appreciative that whilst there may be specific reasons why it may not be practical to achieve upper quartile performance levels across all our priority service areas, they did want this to be reviewed by the relevant Policy Committee. Members are therefore asked to consider this request and advise how they might wish to proceed in relation to a review of this matter.

#### **4.0 Financial Implications**

- 4.1 There are no specific financial implications relating to this report but improving performance from existing levels of resource will have a longer term impact on our financial strategy.

#### **5.0 Corporate Implications**

- 5.1 The Council aspires to be an excellent Council in order to deliver the service expectations of our communities. Achievement of high level of performance in our priority service areas is an essential part of achieving that level of recognition.

#### **6.0 Conclusions**

- 6.1 The level of performance represented in the proposed BVPI targets will set the Council on track to achieving the recognition it seeks as an “excellent” Council. Ensuring that we deliver ‘best in class performance’ in our priority service areas is an pre requisite of meeting our communities expectations. It is important therefore that we review the targets where we will not achieve that goal, and have a particular focus on the “waste collected per household” indicator (BVPI 84a) where our performance is predicted to remain in the bottom quartile over the three year plan period.