

**Corporate Plan 2009/14 – Performance Indicator Monitoring Report –
Quarter ending 30th June 2009**

PI Description	09/10 Q1 Target	Status	09/10 Q1 Actual	Remedial Measures (if 'not on track')	Service Area
National Performance Indicators					
NIS157a - Percentage of planning applications determined within 13 weeks for major applications (Quarter)	65.00%	G	80.00%		Planning Services
NIS157b - Percentage of planning applications determined within 8 weeks for minor applications (Quarter)	65.00%	G	87.50%		Planning Services
NIS157c - Percentage of planning applications determined within 8 weeks for other applications (Quarter)	80.00%	G	92.25%		Planning Services
NIS191 - Residual household waste per household (Quarter)	129	G	129		Environmental Services
NIS192 - Percentage of household waste sent for reuse, recycling and composting (Quarter)	53.00	G	54.00		Environmental Services
NIS193 - Percentage of municipal waste land filled (Quarter)	47.00%	A	49.00%	This is the first time that a quarterly target has been set. Quarterly targets to be reviewed	Environmental Services
NIS194 - Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations (Quarter)				No Data Available	Environmental Services
NIS195a - Proportion of relevant land and highways (expressed as a %) assessed as having combined deposits of litter that fall below an acceptable level (Thirds)				No Data Available	Environmental Services
NIS195b - Proportion of relevant land and highways (expressed as a %) assessed as having combined deposits of detritus that fall below an acceptable level (Thirds)				No Data Available	Environmental Services
NIS195c - Proportion of relevant land and highways (expressed as a %) from which unacceptable levels of graffiti are visible (Thirds)				No Data Available	Environmental Services
NIS195d - Proportion of relevant land and highways (expressed as a %) from which unacceptable levels of flyposting are visible (Thirds)				No Data Available	Environmental Services
NIS196 - Improved street and environmental cleanliness - fly tipping (Quarter)				No Data Available	Environmental Services
Local Performance Indicators					
LED8 – Average occupancy rate at			48.5%		Leisure &

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Rosliston Forest Lodges (Large) (Quarter)				No Target Set – Baseline Year	Community Development
LED9 - Average occupancy rate at Rosliston Forest Lodges (Small) (Quarter)			31.0%	No Target Set – Baseline Year	Leisure & Community Development
LED10 - Over night stays at Rosliston Forestry Centre (Quarter)			1,499	No Target Set – Baseline Year	Leisure & Community Development
LED11 - Attendance at Rosliston Forestry Centre (Quarter)			56,642	No Target Set – Baseline Year	Leisure & Community Development
ES7 - Tonnage of CO2 reductions arising from energy efficiency improvements (Quarter)	1,000	R	409	This is the first time that a quarterly target has been set. Quarterly targets to be reviewed	Environmental Services
ES9 - Household waste and compost collections missed per 100,000 due (Quarter)	23.00	G	18.80		Environmental Services
ES10 - Kerbside recycling collections missed per 100,000 due (Quarter)	11.00	G	1.60		Environmental Services
ES11 - Complaints about household waste and composting service per 100,000 collections due (Quarter)	30.00	G	22.80		Environmental Services
ES12 - Complaints about kerbside recycling service per 100,000 collections due (Quarter)	15.00	G	4.30		Environmental Services
ES13 - The average time to remove fly tips. (Quarter)	1	G	1		Environmental Services