		CSF	R 0 4	NEW EFFICIENCES UNDER CSR 07					
		Actual 2004-07	Projection 08/09	Projection 08/09	Projection 09/10	Projection 10/11	Projection 11/12	Projection 12/13	
	Improvement Project	£	£		£	£	£	£	
1	Improving performance in reletting of empty council houses	64,083							
2	Change in contract procurement practice for letting new Planned Manitenance programme - policy change from open tendering to partnership approach with selected contractors (one-off).	26,000							
3	Renegotiation with a new supplier to combine window with general cleaning on sheltered accommodation and at a reduced price.	30,765	5,483						
4	Reduction in staffing re: implementation of Customer First Service (deletion of 1 FTE post in Housing after transfer to Contact Centre)	41,632	20,173						
5	Reduction in staffing re: implementation of Customer First Service (deletion of 1 FTE post in Environmental Health after transfer to Contact Centre).	38,470	22,951						
6	Restructuring the accountancy unit and operate with 1 less post but provide through efficiencies the same level of service.	35,393	7,818						
7	Reshaping the commercial and licensing service in response to new duties by operating with less staffing resources but with no detriment to services provided.	16,777	5,618						

		CSF	SR 04 NEW EF			EFFICIENCES UNDER CSR 07		
		Actual 2004-07	Projection 08/09	Projection 08/09	Projection 09/10	Projection 10/11	Projection 11/12	Projection 12/13
	Improvement Project	£	£		£	£	£	£
8	Implementation of E-Government Partnership Programme - procurement of infrastructure, support and maintenance for web site and CRM system in partcular.	431,896						
9	Revised contract for IT servers and infrastructure - better pricing obtained through purchase rather than lease (one-off).	17,801						
10	Revised contract and implementation of Buiness Tariff for mobile phones across the Council	123,947	33,283					
11	Formal contract established to procure agency staff and function centralised - tendering obtained lower unit prices.	27,030	12,217					
12	Purchase of new telecomms system to replace historic one - better pricing and increased functionality.	73,652	19,509					
13	Centralisation and tendering of various contracts.	70,211	43,086					
14	Retendering of insurance contract and enter into a 5-year LTA (to 2010) to obtain guaranteed discount on premiums.	175,652	62,284					
15	Sale of sheltered housing units as surplus assets - interest accrued on sale proceeds.	138,637						

		CSF	R 04	NEW EFFICIENCES UNDER CSR 07					
		Actual 2004-07	Projection 08/09	Projection 08/09	Projection 09/10	Projection 10/11	Projection 11/12	Projection 12/13	
	Improvement Project	£	£		£	£	£	£	
16	Increase in demand for residential development (major applications) measured by additional income (after allowing for price increases) from development control.	87,347							
17	Streamlining Central Printing Unit (June 08).			1,070	12,561	13,340	14,140	14,962	
18	Planning Services - re-engineering and revised structure (February 08).			-10,420	2,092	2,345	2,604	9,948	
19	Streamlining Corporate Services (Nov 07).			4,005	32,885	33,789	34,719	35,673	
20	Streamlining Senior Management (Oct 07).			34,650	37,306	40,041	61,882	99,649	
21	E-Auction to purchase replacement PC's as part of a consortiun of local authorities (Aug 08). This will reduce the unit cost of each replacemment for the next 3-years.			2,500	3,750	1,250			
22	Implementation of "Purchase to Pay." This is a procurement process that spans sourcing, order placement, payment, settlement, reconciliation, control, audit and reporting. The current process across the Council is being streamlined with greater E-enablement.				24,000				
23	Introduction of network printing.			15,000					
24	Centralisation of advertising.				15,500				
25	Re-tendering of energy supplies and billing.			5,000	10,000				
26	Implementation of electonic Committee Information Management System								

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APPENDIX 1

VALUE FOR MONEY - EFFICIENCY SAVINGS MADE UNDER NATIONAL INDICATOR 179 (@ SEPTEMBER 2008)

		CSI	R 04	NEW EFFICIENCES UNDER CSR 07					
	Improvement Project	Actual 2004-07	Projection 08/09	Projection 08/09	09/10	Projection 10/11	11/12	12/13	
	Improvement Project	£	£		£	£	£	£	
27	Sale of housing land identified as surplus to requirements under the Disposals Policy - interest on sale proceeds 2008/09 only.			13,378					
	CUMULATIVE TOTAL UNDER CSR 04	1,399,293							
	On-going - b/fwd from CSR 04		232,422						
	New Efficiency Gains out of CSR 07			65,182	138,094	90,765	113,344	160,232	
	Cumulative				203,277	228,860	204,110	273,576	

Figures reported to the National Hub

October 2008 - Forecast Cumulative Gains 08/09
July 2009 - Actual Cumulative Gains 08/09
October 2009 - Forecast Cumulative Gains 09/10
July 2010 - Actual Cumulative Gains 09/10
October 2010 - Forecast Cumulative Gains 10/11
July 2011 - Actual Cumulative Gains 10/11

297,604

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	CSR 04		NEW EFFICIENCES UNDER CSR 07					
	Actual Projection		Projection	Projection	Projection	Projection	Projection	
	2004-07	08/09	08/09	09/10	10/11	11/12	12/13	
Improvement Project	£	£		£	£	£	£	

NOTE

Improvement projects 22 to 26 above, are still to be fully implemented and assessed. Only the anticipated savings over the next 2 years have been included at this stage where they are starting to become known.

In addition, any savings from individual Service Reviews between 2008 and 2011 as identified in the Procurement Strategy will be included when they are known.