

## Hardiker Level Of Need

The Organiser/co-ordinator should decide the appropriate level for the family on the day of visit. This is to be done at Initial, Review and End visits. This will allow us to capture the journey of change in terms of an externally recognised and standardised outcome measure. The definitions of each of the levels are:

- Level 1 Addresses vulnerable populations and communities and aims to enable families in difficulties to use community and universal services. Aims to empower families and strengthen and support their own support networks
- Level 2 Addresses families in temporary crisis or early difficulties. It targets children in need defined as unlikely to achieve or maintain or have the opportunity of achieving or maintaining a reasonable standard of health or development without the provision for him of services by a local authority. The aim is to help families in early stages of problems to restore non-client status
- Level 3 Addresses heavy end risk groups. Families may have severe and wellestablished difficulties, facing abuse, cruelty wilful neglect. The aim is to mitigate the effects of these problems and to restore family functioning and links between parent and children – to facilitate 'good enough' parenting and to enable families to use a range of community and therapeutic facilities
- Level 4 Addresses families who have broken down temporarily or permanently, with the aim of helping the young person back into the family or, failing that, to the community. The child or young person may be looked after by social services, in youth custody or prison or is an in-patient, for instance due to disability or mental health problems

Please note Home-Start supports families in their journey wherever that will take them. There is no failure for Home-Start if families move up the levels.