

# Corporate Plan 2020-2024

## Performance Measure Report

**Team: Organisational Development and Performance**

**Date: March 2020**



Our Environment | Our People | Our Future

[www.southderbyshire.gov.uk](http://www.southderbyshire.gov.uk)

# Performance Measure Report

## Corporate Plan 2020-2024

### Summary

The Corporate Plan 2020-2024 has 35 Corporate Measures which underpin the Council's three priorities Our Environment, Our People, Our Future. The following Committees are responsible for overseeing the delivery of the following key aims and outcomes:

Environmental and Development Services Committee (E&DS) is responsible for 12 Corporate measures under the key aims:

- E1. Improve the environment of the District
- E2. Tackle climate change
- E3. Enhance the attractiveness of South Derbyshire
- P2. Supporting and safeguarding the most vulnerable
- F2. Support economic growth and infrastructure

Housing and Community Services Committee (H&CS) is responsible for seven Corporate measures under the key aims:

- E3. Enhance the attractiveness of South Derbyshire
- P1. Engage with our communities
- P2. Supporting and safeguarding the most vulnerable

Finance and Management Committee (F&M) is responsible for 16 corporate measures under the key aims:

- E3. Enhance the attractiveness of South Derbyshire
- P3. Deliver Excellent Services
- F1. Develop skills and careers
- F2. Support economic growth and infrastructure
- F3. Transforming the Council



# Environmental and Development Services Committee (E&DS) is responsible for 12 Corporate measures

## Our Environment

### Measure

[Household waste collected per head of population](#)

[% of collected waste recycled and composted](#)

[Number of fly tipping incidents](#)

[Improve the quality of the District through the Local Environmental Quality Survey](#)

[% of eligible new homes and commercial developments to achieve net gain in Biodiversity by a minimum of 10% compared to the site's predevelopment baseline.](#)

[Reduce South Derbyshire District Council carbon emissions](#)

[% of new homes to meet water efficiency targets as set out in the Part G optional standard of 110 litres of potable water usage per person per day](#)

[Proportion of good quality housing development schemes](#)

## Our People

### Measure

[Continue to undertake interventions per year to keep families out of fuel poverty](#)

## Our Future

### Measure

[Speed of decision on discharging conditions on housing applications](#)

[% of planning applications determined within the statutory period](#)

[Secure new facilities and contributions through Section106 to mitigate impacts of development. Achieve all necessary highway, education, healthcare, and recreation contributions](#)



**Housing and Community Services Committee (H&CS) is responsible for seven Corporate measures**

## **Our Environment**

### **Measure**

[The number of Green Flag Awards for South Derbyshire parks](#)

## **Our People**

### **Measure**

[Number of new and existing community groups supported](#)

[Number of Anti-social behaviour \(ASB\) interventions by type](#)

[% of households prevented from homelessness](#)

[Deliver the objectives identified in the South Derbyshire Health and Wellbeing Group](#)

[Deliver the Planned Maintenance Housing programme over four years](#)

[Average time taken to re-let Council homes](#)



# Finance and Management Committee (F&M) is responsible for 16 corporate measures

## Our Environment

### **Measure**

[Increase Swadlincote Town Centre visitor satisfaction](#)

## Our People

### **Measure**

[Develop and deliver the Public Buildings programme over four years](#)

[South Derbyshire's ranking in the Social Mobility Commissions Social Mobility Index increases](#)

[Increase the number of customers who interact digitally as a first choice](#)

[Reduce face-to-face contact to allow more time to support those customers who need additional support](#)

[Number of customer telephone calls answered by Customer Services](#)

[Increase digital engagement \(Twitter, Instagram, Facebook\)](#)

[Increase the level of staff engagement](#)

[Number of apprenticeships](#)

[% of staff days lost due sickness](#)

[% of employees that consider that the Council has a positive health and safety culture](#)

## Our Future

### **Measure**

[Increase the number of employee jobs in South Derbyshire](#)

[Annual net growth in new commercial floorspace \(sqm\)](#)

[Total Rateable Value of businesses in the District](#)

[Deliver against the Transformation Action Plan](#)

[Develop an approach towards the commercialisation of services which include grants, sponsorship, fees and charges and operating models and increase the income generated from these activities](#)

