

HEAD OF ENVIRONMENTAL SERVICES

CORPORATE PLAN

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber /Green)	Achievements to 30 September 2007	Reason for non-achievement (if 'Red') Targets / Outputs not achieved (if 'Amber')
Work with Police and Trading Standards to enforce the provisions of the Licensing Act 2003	1.2	Proactive programme of enforcement developed and delivered	GREEN	Continued meetings with Police, Trading Standards and other Local authorities. Sharing of information and Joint working and inspection / raid with Police regarding alleged illegal drugs. Inspections of off licences undertaken by Police and Trading Standards.	
Adopt a tougher stance on the enforcement of 'environmental crime', such as dog fouling, dropping litter, graffiti etc	1.7	Number of cases resulting in prosecution or fixed penalty fines significantly increased	GREEN	Over 30 Fixed Penalty Notices served this year with a number of current investigations, which may go to prosecution.	
Raise awareness amongst local communities of emergency planning, especially in relation to the risk of flooding	1.11	Conduct an emergency planning training exercise with Parish Councils	GREEN	Plans overtaken by events with actual and near flooding incidents raising awareness.	

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reason for non-achievement (if 'Red') Targets / Outputs not achieved (if 'Amber')
Develop proposals for the introduction of a kerbside collection of a wider range of recyclables, including plastics	2.3	New contract for the collection of recyclables (including plastics) agreed	GREEN	Tenders complete but new more comprehensive package now to be tendered.	
Improve and extend the composting scheme to the whole of the district	2.4	New kitchen and garden waste composting scheme extended to 32,000 households across the district	GREEN	'In Vessel' composting scheme introduced to approximately 11,000 additional households in September 2007	
Improve the cleanliness and appearance of public spaces including adjacent private land	2.5	A regular cleaning regime (about one per month) imposed on 12 key locations	GREEN	Areas including jitties, parking areas and bring sites cleaned more frequently.	
Deliver a programme of community based environmental projects through Groundwork Derby and Derbyshire	2.7	Programme developed in consultation with local communities Projects delivered	GREEN	Programme agreed and projects underway	
Achieve EMAS accreditation	3.6	Impact assessments (including inventory of greenhouse gases) completed Programme of improvements commenced	GREEN	Impact assessments (including inventory of greenhouse gases) completed Programme of improvements drafted	
Rollout the Carbon Foot Print project to more villages	5.5	One more village enters the scheme	AMBER	Exit strategy to finalise involvement with the Walton scheme underway	New village scheme to be delayed until existing project finalised and self-supporting.

IMPROVEMENT PLAN

NONE

COMMUNITY STRATEGY

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber /Green)	Achievements to 30 September 2007	Reason for non-achievement (if 'Red') Targets / Outputs not achieved (if 'Amber')
Establish extent of greenhouse gas emissions and develop targets to reduce these	3.1	Quantify the emissions. Establish priorities for action Set up pilot project aimed at reducing emissions	GREEN	Carbon Footprint calculated Priorities will be established following a workshop in September	
Encourage all LSP Partners to undertake at least one waste minimisation action each year	4.3	Minimum of 10 waste minimisation actions each year	GREEN	Matter to be promoted at the LSP Board	

BEST VALUE PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)

Description	Ref No.	06/07 Actual	Target 2007/08	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Final Quarter (March 08)	Assessment Against Target (Red/Amber /Green)	Progress to Date/Remedial Measures
Percentage of household waste arisings which have been sent by the authority for recycling (PRIORITY)	82a(i)	14.52%	14.93%	14.90%	14.95%		14.93%	GREEN	'Green box' kerbside scheme extended to 800 additional properties and will increase the quantity of recyclate collected
Total tonnage of household waste arisings which have been sent by the authority for recycling	82a(ii)	5822.21	6300.00	1,621	3250		6300.00	GREEN	
Percentage of household waste sent by the authority for composting or treatment by anaerobic digestion (PRIORITY)	82b(i)	13.58%	18.61%	20.74%	21.07%		18.61%	GREEN	
Total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	82b(ii)	5445.92	7850.00	2,257	4,851		7850.00	GREEN	
Number of kilograms of household waste collected per head (PRIORITY)	84a	464.1	481.1	125.8	248		481.1	GREEN	
Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	84b	0.66%	3.70%	6.62%	5.06%		3.70%	GREEN	Indicator decreases in 2nd half of year in line with seasonal waste reduction

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Cost of waste collection per household	86	£51.16	£52.93	Within budget	Within budget		£52.93	GREEN	
Percentage of households resident in the authority's area served by a kerbside collection of recyclables (PRIORITY)	91a	99.0%	98.0%	99.5%	100%		98.0%	GREEN	ONS Mid year 2005 population figure used as denominator
Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	91b	93.0%	93.0%	92.9%	96.1%		93.0%	GREEN	Growth in number of properties in district and new properties cannot be accommodated on existing contract.
The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable standard (PRIORITY)	199a	8.0%	8.0%	N/A	32%		23.0%	RED	Data collection software shown to provide inaccurate 2006/07 figures, leading to inappropriate targets, see separate report. 1st third figure reflects detritus on rural roads due to heavy flooding
The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	199b	1%	2%	N/A	3%		3%	RED	Data collection software shown to provide inaccurate 2006/07 figures leading to inappropriate targets, see separate report
The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	199c	0%	1%	N/A	2%		2%	RED	Data collection software shown to provide inaccurate 2006/07 figures leading to inappropriate targets, see separate report

Description	Ref No.	06/07 Actual	Target 2007/08	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Final Quarter (March 08)	Assessment Against Target (Red/Amber /Green)	Progress to Date/Remedial Measures
Number of fly-tipping incidents compared with the number of enforcement actions	199d	Very effective	No target set for new indicator	N/A	N/A		'Very Effective'	GREEN	This indicator is calculated by DEFRA at the year-end.
Score against a checklist of enforcement best practice for environmental health (PRIORITY)	166a	100.0%	100%	100%	100%		100%	GREEN	
Number of 'sites of potential concern' within the local authority area with respect to land contamination	216a	1242	1242	1264	2555		2555	GREEN	New data identified, highlighting concerns over contamination, now including 677 former fuel storage tanks and 107 former landfill sites etc.
Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	216b	2%	3%	0.63%	0.39%		0.40%	RED	New data identified, has doubled the denominator (number of suspect sites) and halved the outcome figure, although the same number of sites have been certified as safe from fears of contamination, as anticipated in the year so far. This indicator will be abandoned following this year
Percentage of pollution control improvements to existing installations completed on time	217	100%	100%	100%	100%		100%	GREEN	
Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	218a	94.62%	95.00%	100%	100%		95.00%	GREEN	

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Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle (PRIORITY)	218b	88.89%	95.00%	77%	83.33%		89%	RED	Reduced failure rate, but still would be unlikely to get back on track within the remaining 6 months

SERVICE LEVEL MONITORING - KEY TASKS

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber /Green)	Achievements to 30 September 2007	Reason for non-achievement (if 'Red') Targets / Outputs not achieved (if 'Amber')
Full implementation of the Gambling Act 2005 transferred to the Local Authority in accordance with the Government time scale. Process license applications and issue approvals containing appropriate controls.	EH1	September 2007	GREEN	Gambling Policy in place, and all premises licences issued	
Tobacco control officer to contact 100 % of businesses affected by the smoking restrictions. And respond to all complaints made about smoking contraventions. Promote the smoking cessation services of the PCT .	EH2	July 07 Ongoing	GREEN	All complaints responded to within 24 hours. 400 inspections of premises undertaken and contact with others by letter. Work on-going with DAS	

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber /Green)	Achievements to 30 September 2007	Reason for non-achievement (if 'Red') Targets / Outputs not achieved (if 'Amber')
<p>Implement Waste Minimisation Plan Work with Derbyshire County Council and the Derbyshire Integrated Waste Management Group, and other interested parties, to promote waste awareness / education, re-usable nappies and home composting.</p> <p>Campaign via media to improve participation levels on existing recycling services</p>	WU1	Ongoing	GREEN	<p>Waste minimisation promotion ongoing throughout the year.</p> <p>One Nappycino held per month from July – September.</p> <p>Home composting and the discount units featured on Radio Derby in July and August.</p>	
<p>Implement a Plan to reduce instances of fly tipping. Extend the project to reduce flytipping to work with Derbyshire wide forum including Encams, the Environment Agency etc.</p> <p>Increase enforcement activity including via the safer neighbourhood wardens.</p> <p>Develop covert camera facility</p>	WU2	Ongoing	GREEN	<p>Ongoing work within the Derbyshire Fly tipping Forum to tackle and prevent fly tipping incidents.</p> <p>Enforcement activity increasing following partnership working with wardens. 9 Fixed Penalty Notices issued for littering at recycling centres.</p>	

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reason for non-achievement (if 'Red') Targets / Outputs not achieved (if 'Amber')
Build on excellent street cleaning performance and target adjacent private land that impacts on the perception of the street scene.	WU3	Ongoing	GREEN	Area of private land in town centre cleansed by request of retailer during September Graffiti removed from 10 sites to improve 'street scene'	
<p>Extend recycling/composting in line with Derbyshire Waste Strategy. Extend In vessel Compost Scheme to cover the whole district by May 2008.</p> <p>3,000 new properties on the scheme (north east of the district).</p> <p>11,000 new properties on the scheme (urban core).</p> <p>18,000 properties converted from existing open windrow scheme to in vessel scheme.</p> <p>Final 3,000 new properties on the scheme (Overseal, Netherseal plus miscellaneous areas).</p> <p>Agree new Contract to collect the districts recycling inc plastics, across whole district by April 2008.</p>	WU4	<p>May 2007</p> <p>September 2007</p> <p>March 2008</p> <p>May 2008</p> <p>Ongoing</p>	GREEN	Extensions to 'in vessel' composting scheme completed in line with target start dates.	

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Track"
<p>Improve communication with the public & stakeholders. Seek increased corporate support and develop in service expertise to utilise the media.</p>	WU5	Ongoing	GREEN	4 press releases issued to support new and existing recycling and composting schemes using teams own and internal PR expertise.	
<p>Maintain a focus on reduction and minimisation of costs; Develop detailed arrangements to market test the Kerbside Recycling Collections including, identifying partners, specification, outline contract, engagement of main market players – Pre qualification questionnaires Tender documents issued to select list Tender awarded. Work with successful bidder to be ready for commencement of new contract in April 2008.</p>	WU6	<p>April 2007 May 2007 August 2007 September 2007</p>	Amber	Kerbside Recycling Collection Contract procurement complete up to the award of contract stage.	Pre -Contract work completed. Decision now taken to tender for a wider service
<ul style="list-style-type: none"> • Consolidate on improvements needed to meet the Chartermark Standard and further improve customer care • Help other services, across council, to prepare for and obtain accreditation for Chartermark 	ES1	March 08	Green	<p>Action plan produced and most objectives now completed</p> <p>Assistance provided to Housing Service</p>	

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Track"
Implement EMAS Baseline assessment completed Programme to tackle impacts Full Carbon management plan	EH11	June 07 Sept 07 Jan 08	GREEN	Baseline assessment completed. Programme of improvements drafted.	

LOCAL PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)

Description	Ref No.	06/07 Actual	Target 2007/08	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Projected Performance March 08	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
Number of Environmental Health service requests dealt with on target	LP1	99%	95%	98.5% (353)	98.5% (654)		95%	GREEN	
'Good' or better customer satisfaction rating for all Environmental Health.	LP2	91%	90%	94.5% (18)	93% (43)		90%	Green	93% figure is only Pollution! 100% for grants (n=26)
Percentage High Risk Food premises inspected when due	LP3	96%	100%	30%	52%		100%	Amber	Food Standards Agency educational work coming to end. Officers will now undertake more inspections.
Number of requests for pest control treatments dealt with within 3 working days.	LP4	99% (1286)	96%	100%	99% (983)		96%	GREEN	
Number of Private Sector Homes made decent	LP5	101	75	18	32		75	Amber	The first call, on limited levels of capital available, goes to Mandatory DFGs, limiting flexibility but still expect to scrape this target

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Percentage of DFG adaptations completed within ODPM guideline maximum for District Council (42 wks)	LP6	54%	90	67%	68%		65%	RED	Delays in delivery of some grants whilst financial situation resolved . Performance excluding County figures is 75%
Average number of weeks for Social Services referral of DFGs. (ODPM guideline maximum <10 weeks)	LP7	11	10	7 Weeks	6 weeks		6	GREEN	
Vulnerable Households receiving energy efficiency improvements	LP8	984	100	59	139		150	GREEN	
Tonnage of CO2 reductions arising from the above and related activities	LP9	2700	2700	406	1490		2700	GREEN	
Annual contribution towards HECA target	LP10	Estimate >2%	2	-	-		8	GREEN	
Average number of weeks Wallbrook take to deliver care and repair grants.	LP11	41	40	49	49		45	RED	This relates to the unsatisfactory partnership work with Kier Construction. A number of summit meetings have been held and as much of this work as possible will now be directed elsewhere.
Percentage of private sector homes vacant for more than 6 months	LP12	2.7%	2.0%	1.6%	1.6%		1.6%	GREEN	
Household waste and compost collections missed per 100,000 due	LP13	20	20	20.3	18.3		20	GREEN	
Kerbside recycling collections missed per 100,000 due	LP14	15	15	6.9	4.4		10	GREEN	

Description	Ref No.	06/07 Actual	Target 2007/08	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Projected Performance March 08	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
Complaints about household waste and composting service per 100,000 collections due	LP15	25	25	27.2	23.7			GREEN	
Complaints about kerbside recycling service per 100,000 collections due	LP16	20	20	11.97	6.1			GREEN	
The average time to remove fly tips.	LP17	1 day	1 day	1.3 in 04/07 n/a for 05/07 & 06/07	0.7			GREEN	

HEAD OF PLANNING SERVICES

CORPORATE PLAN

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Target"
Promote further tree planting within the National Forest and improve the quality of the built environment	2.6	National Forest Planting Guidelines applied to all relevant planning applications Urban Design Officer appointed and work programme developed	GREEN	Planning guidelines applied to appropriate planning applications Urban Design Officer in post from 23 rd July. Work programme being developed	
Do more to promote carbon neutral homes (in advance of changes in national policies/legislation)	2.13	Workshop for local developers/builders arranged Pilot project established for new site (of at least 20 homes)	GREEN	Workshop planned for later in year. Initial meeting taken place to discuss feasibility of pilot project	
Work with partners to ensure rural areas have good quality, affordable public transport	5.4	Partnership arrangements established	GREEN	Approval for steering group membership secured	

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Target"
Work with East Midlands Airport to minimise the environmental impact of the airport on our communities	6.2	Actively monitor delivery of the Airport Master Plan Lobby East Midlands Airport to compensate households for noise disturbance	GREEN	Dialogue with Airport established via Member meetings	
Ensure that our views on the Regional Plan are strongly represented to all decision makers	6.3	Attend and make representations at the Examination in Public Lobby South Derbyshire's MP and the Secretary of State as appropriate	GREEN	EIP attended Additional places and sessions at EIP were secured	
Deliver key stages in the Local Development Scheme	6.6	Commencement of consultation on the Woodville - Swadlincote Action Area: Preferred Option commence	AMBER	No key milestones in first 2 quarters	Geo-tec surveys were subject to delays during the summer
Continue to Improve the appearance and vitality of Swadlincote Town Centre	6.7	Phase 1 Town Centre Improvements (landscaping, jitty resurfacing, boundary wall treatments and tree planting) completed	GREEN	All works complete except boundary wall and tree planting. Due to commence in 3 rd quarter	

IMPROVEMENT PLAN

NONE

COMMUNITY STRATEGY

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Target"
Promote the continuing revival of Swadlincote town centre as a retail and leisure destination, enhancing its image and attractiveness	5.3	Phase 1 of town centre public realm works implemented	GREEN	All works complete except boundary wall and tree planting. Due to commence 3 rd Quarter	

BEST VALUE PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)

Description	Ref No.	06/07 Actual	Target 2007/08	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Projected Performance March 08	Assessment Against Target (Red/Amber /Green)	Progress to Date/Remedial Measures
Percentage of new homes built on previously developed land	106	86.23%	80.00%	N/A	N/A		80%		Monitored annually
Percentage of major applications determined in 13 weeks (PRIORITY)	109a	77.19%	65.00%	77.78%	66.67%		66%	GREEN	
Percentage of minor applications determined in 8 weeks (PRIORITY)	109b	76.40%	85.00%	78.57%	77.36%		78%	AMBER	Slippage in re-engineering = little progress in enhancing performance. Report to Committee to secure final phase
Percentage of other applications determined in 8 weeks (PRIORITY)	109c	87.84%	90.00%	90.95%	90%		86.99%	AMBER	As 109b
Did the local planning authority submit the Local Development Scheme (LDS) by 28 March 2005 and thereafter maintain a rolling programme?	200a	Yes	Yes	Yes	Yes		Yes	GREEN	LDS submitted on time. Amended subsequently to maintain rolling programme
Has the local planning authority met the milestones which the current LDS sets out? (PRIORITY)	200b	Yes	Yes	Yes			No	AMBER	Geo-Tech survey for AAP were subject to delays during the summer. Amend LDS

Description	Ref No.	06/07 Actual	Target 2007/08	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Projected Performance March 08	Assessment Against Target (Red/Amber /Green)	Progress to Date/Remedial Measures
The percentage of appeals allowed against the authority's decision to refuse planning permission	204	28.0%	25.0%	20.0%	50%		25%	AMBER	This is a highly geared statistic (i.e. 10 results in the six months) 80% of those allowed were committee refusals
Score against a quality of planning service checklist (PRIORITY)	205	83.3%	100.0%	83.3%	100%		100%	GREEN	
The number of visits to/usages of local authority funded or part funded museums per 1,000 population	170a	928	1060	190	380		800	AMBER	Raise apparent fall in attendance with the Board. Events in Christmas period likely
The number of those visits to local authority funded or part funded museums that were in person per 1,000 population	170b	586	684	126	253		500	AMBER	Raise apparent fall in attendance with the Board. Events in Christmas period likely
The number of pupils visiting museums and galleries in organised school groups (including visits to schools)	170c	509	550	0	0		550	GREEN	Bulk of visits occur in last 2 quarters
Percentage of Conservation Areas with an up to date character appraisal	219b	54.54%	100.00%	54.54%	63.64%		100%	GREEN	14 appraisals (of 22) received to date. Further 3 in progress

SERVICE LEVEL MONITORING - KEY TASKS

Description	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Target"
Implement business re-engineering of the Building Control Service	P1	Sustainable staff structure	GREEN	No targets	
Implement business re-engineering of the planning applications process	P2	Streamlined process, better use of staff resources, improved web access to service, appropriate services transferred to Customer First	GREEN	No targets	
Implement Phase 1 of the Swadlincote Town Centre Masterplan & investigate and secure funding and delivery for future phases.	P3	Environmental improvements to Swadlincote town centre public realm	GREEN	All works complete except boundary wall and tree planting. Due to commence in 3 rd Quarter. Future funding being pursued	
Participation in the consultation process for the emerging Regional Spatial Strategy	P5	The potential impacts of policies on South Derbyshire are articulated to the Regional Assembly	GREEN	EIP attended	

LOCAL PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)

Description	Ref No.	06/07 Actual	Target 2007/08	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Projected Performance March 08	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
Retain market share of Building Control	BC1	92%	90%	89%	89%		89%	GREEN	
Development Control Charter	DC1	55%	75%	66%	66%		66%	AMBER	Insufficient time freed up by re-engineering – conjoined inquiry very time consuming
<ul style="list-style-type: none"> Application site visits within 15 working days 									
<ul style="list-style-type: none"> Permitted Development enquiries answered within 10 working days 	DC2	27%	85%	56%	49%		50%	AMBER	As above
<ul style="list-style-type: none"> Decision Notices sent out within 2 working days 	DC3	99%	100%	99%	99%		99%	GREEN	
<ul style="list-style-type: none"> Complaints regarding breaches of control investigated within 15 working days 	DC4	97%	100%	92%	97%		98%	GREEN	
The above may change and new LPIs established on completion of the business re-engineering exercise									

HEAD OF POLICY & ECONOMIC REGENERATION

CORPORATE PLAN

DESCRIPTION	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Track"
Deliver key milestones in the Economic Development strategy	4.9	Year 1 actions (relating to skills, inward investment, tourism, business support, sites and premises and employability) delivered	GREEN	Year 1 actions underway including development of Tractivity (inward investment enquiry system) and Destination management System (tourism), visitor marketing campaigns and business development activities	
Work with partners to improve the skills and capacity of the local workforce	4.10	Need and demand for new training facilities in the district assessed Delivery Plan developed	GREEN	Funding secured from Derbyshire County Council, Learning Skills Council and South Derbyshire District Council. Bid submitted to Derby & Derbyshire Economic Partnership	
Work with businesses to promote energy efficiency, waste minimisation and 'green' procurement	4.11	Business Navigator project (with Groundwork Derby and Derbyshire) promoted and – 10 businesses taking part 'Green' procurement advice produced	GREEN	Project underway with awards made to local businesses making substantial energy and waste efficiency improvements	

DESCRIPTION	Ref No.	Target 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Track"
Realise the opportunities provided by the National Forest for making the district a great place to live work and visit	6.8	Plan for promoting the National Forest and its attractions to local people produced and key actions delivered	GREEN	Exploration of alternative approaches and associated costs underway	

COMMUNITY STRATEGY					
DESCRIPTION	Ref No.	TARGET 2007/08	Assessment Against Target (Red/Amber/Green)	Achievements to 30 September 2007	Reasons if Not "On Track"
Operate a Tourist Information Centre (TIC) in Swadlincote to provide services to visitors and local residents	VE5.1	TIC accreditation 20,000 visitors by March 2008	GREEN	TIC operating and accreditation achieved	

BEST VALUE PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)									
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The percentage of economically active disabled people in the authority area	16b	13.90%	13.90%	13.90%	13.90%		13.90%	GREEN	Census data. Not used for in year performance analysis