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<b>REPORT TO:</b>	<b>ENVIRONMENTAL AND DEVELOPMENT SERVICES COMMITTEE</b>	<b>AGENDA ITEM: 7</b>
<b>DATE OF MEETING:</b>	<b>1<sup>st</sup> FEBRUARY, 2007</b>	<b>CATEGORY: DELEGATED</b>
<b>REPORT FROM:</b>	<b>DEPUTY CHIEF EXECUTIVE</b>	<b>OPEN</b>
<b>MEMBERS' CONTACT POINT:</b>	<b>IAN REID (5790)</b>	<b>DOC: s:\cent_serv\committee reports\environmental &amp; development\1 february 2007\eds pm report third quarter 2006-07 (a).doc</b>
<b>SUBJECT:</b>	<b>'ACHIEVING MORE' - PERFORMANCE MANAGEMENT FRAMEWORK SERVICE REPORTS THIRD QUARTER 2006/07</b>	<b>REF: IR/SAC</b>
<b>WARD(S) AFFECTED:</b>	<b>ALL</b>	<b>TERMS OF REFERENCE:</b>

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## **1.0 Recommendations**

1.1 The committee notes the performance information in the report and takes the opportunity to discuss the report and any issues arising at the meeting.

## **2.0 Purpose of Report**

2.1 To report current performance levels in relation to this Committee's contribution to the Council's Corporate and Improvement Plans, the Community Strategy Action Plan as well as the Best Value Performance Indicators for which it is responsible. Service level performance is also reported in relation to the agreed Service Plans.

## **3.0 Detail**

3.1 This performance report is based on our established approach to performance reporting and management that will be familiar to Members. It is linked to the work of the Improvement Panel, who are working to improve performance across the whole of the Council, and these reports include Service Level information as well as the key corporate performance measures.

3.2 The tables attached to this report, at Annexe A, provide information on actual performance at the end of the third quarter, 31 December 2006. The information is summarised from the report to the Improvement Panel in relation to the Corporate Plan, Improvement Plan, Community Strategy and Best Value Performance Indicators, and is presented for each service area that reports to this committee.

3.3 The service areas that reports to this committee are:-

- Environmental Services
- Planning
- Policy and Economic Regeneration

There are some performance indicators within the service areas that are the responsibility of another committee. Following requests by Members, only details of performance relevant to this committee is included in the reports. Copies of the complete reports will be made available to Members in their lounges and on the intranet.

3.4 This report allows the committee to review the performance information presented and any ideas that they wish to be considered for further improvements. It also provides an opportunity for Members to discuss service issues with the relevant Head of Service and celebrate successes.

3.5 Heads of Service are asked to provide a summary of their service's achievements in the period, which can be considered by the committee in conjunction with their service report. The relevant senior officers will attend the meeting to present their report and discuss any issues with the committee. The summary of achievements is attached within the table of performance measures in Annexe A.

#### **4.0 Financial Implications**

4.1 There are no specific financial implications relating to this report.

#### **5.0 Corporate Implications**

5.1 It is important that Corporate and Service Plans are incorporated into our performance management arrangements with regular reports to policy committees. This standard corporate reporting arrangement to all policy committees will assist Members in undertaking their key role in managing our performance.

#### **6.0 Conclusions**

6.1 The corporate and service level performance information is extremely promising and indicates that previously strong improvements in performance are continuing.

**KEY ACHIEVEMENTS - ENVIRONMENTAL SERVICES**  
**FIRST NINE MONTHS - 2006/2007**

- Three Safer Neighbourhood Wardens are now patrolling afternoons and evenings weekdays and weekends. The serving of Fixed Penalty Notices has begun. The Wardens are focussing patrols on a list of hotspots agreed weekly with the police and also informed by requests from members and the public. Maurice Lee Park has been patrolled extensively to reduce the vandalism that has been a problem there in recent times. Comments of appreciation from the public are flooding in.
- Village Carbon Footprint scheme arranged for Walton on Trent. Extensive guidance on energy efficiency now available on web site including a carbon footprint calculator. The Authority has now taken the positions of Member and Officer Chair of the Local Authority Energy Partnership and intends to lead it to a bid for Beacon Status for the partnership.
- Improved street cleaning regime, with more litter picking and road sweeping, is yielding positive results, with surveys showing consistently cleaner streets. The last quarter in isolation showed our streets to be as clean as top quartile authorities.
- Green box recycling scheme extended 92 % of all residents. The 3000 households provided with the new in vessel composting scheme have been consulted on how well it is working. Recycling/composting rate at it's highest ever (28%).
- EMAS/Contaminated land officer recruited and the EMAS project, to make the Councils operations more environmentally friendly, is surging ahead once more.
- Educational sessions delivered to 150 catering businesses to explain the principles and duties involved in the new Safer Food Better Business Regime.

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>HEAD OF ENVIRONMENTAL SERVICES</b>				
<b>CORPORATE PLAN</b>				
Raise awareness amongst local communities of emergency planning, especially in relation to the risk of flooding	7	Information and advice provided to Parish Councils and local communities through meetings, our newsletter ('The News') and the web site.	<b>GREEN</b>	Parish Forum received a presentation. Item in Council newsletter, website populated (policing public safety/accidents)
Extend the composting and the kerbside 'green box' recycling scheme	14	Composting scheme extended to a further 3,000 households (achieving 58% coverage across the district). Green box scheme extended to a further 11,000 households (achieving 94% coverage across the district).	<b>AMBER</b>	Target overwhelmingly achieved, with additional 3000 properties receiving the new in-vessel composting system. An additional 9,400 households receiving green box recycling service with 200 more on the way. The Contractors capacity problems are limiting further progress, hence 93% predicted against a target of 94%. <b>Whilst pushing the current Contractor hard for improved performance, we are now actively preparing to seek tenders for a new and more satisfactory recycling contract.</b>

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
Improve the cleanliness of public spaces	15	An extra 20 litter bins provided at locations of identified need. Frequency of weed control treatments and mechanical road sweeping increased.	<b>GREEN</b>	All bins provided in locations requested by Members and public.
Support the establishment of the South Derbyshire Environmental Forum (by the South Derbyshire Local Strategic Partnership	17	Help organise and promote the inaugural meeting of the Forum. On-going support provided.	<b>GREEN</b>	Forum to take place as an extension of the AGM of the LSP.
Identify and deliver a community based programme of environmental projects through Groundwork Trust	19	Programme developed in consultation with local communities. Projects delivered.	<b>GREEN</b>	Groundwork launched. Projects delivered so far include: Town Centre Consultation, Disabled Grants DVD, Garage Site Consultation etc.

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>IMPROVEMENT PLAN</b>				
NONE				
<b>COMMUNITY STRATEGY</b>				
<b>SUSTAINABLE ENVIRONMENT</b>				
<b>1.0 Establishing an Environmental Forum</b>				
Investigate the potential for establishing a LSP environmental award for South Derbyshire.	SE1.3	Feasibility report to be produced autumn 2007	<b>GREEN</b>	This idea has been adopted by the LSP board to investigate an award applicable to any area of LSP work.
<b>3.0 Tackling Environmental Change</b>				
Establish extent of greenhouse emissions and develop targets to reduce these	SE3.1	Quantify the emissions. Establish priorities for action Set up a pilot project aimed at reducing emissions	<b>GREEN</b>	Baseline information published by DEFRA. Several projects to reduce emissions are active already, e.g. home insulation grants and village carbon footprint scheme.
<b>4.0 Reducing Waste and Recycling more</b>				
Improve waste minimisation and recycling within the district	SE4.2	27.5% of waste recycled or composted. Educational programme to increase awareness.	<b>GREEN</b>	On target for 27.9% of waste recycled or composted.
Encourage all LSP partners to undertake at least one waste minimisation action each year	SE4.3	Minimum of 10 waste minimisation actions each year	<b>GREEN</b>	Work not started yet.

Description	Ref No.	05/06 Outurn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outurn (March 07)	Assessment Against Target (Red/Amber /Green)	Progress to Date/Remedial Measures
<b>BEST VALUE PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)</b>									
Percentage of household waste arisings which have been sent by the authority for recycling <b>(PRIORITY)</b>	82a(i)	13.19%	14.5% (3rd quartile)	11.56%	14.56%	16.23	15%	<b>GREEN</b>	Green box scheme extended in summer. Projected figure will place us in third quartile. DEFRA and County Wide Strategy targets based on combined recycling <b>and</b> composting figures that are very healthy. New contract (April 08) will improve further.
Total tonnage of household waste arisings which have been sent by the authority for recycling	82a(ii)	5129.89	5850.00	1301.22	1500.48	1620	6140	<b>GREEN</b>	As above.
Percentage of household waste sent by the authority for composting or treatment by anaerobic digestion <b>(PRIORITY)</b>	82b(i)	12.40%	13% (top quartile)	17.08%	16.47%	12%	13.3%	<b>GREEN</b>	Waste disposal tonnage to be confirmed. Compost tonnage reduced due to dry summer weather. Similar reduction confirmed with other composting authorities.
Total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	82b(ii)	4883.02	5300.00	1923.00	1696.93	1213	5333	<b>GREEN</b>	Proposals for expansion of composting to be put to January Committee these would return us to top quartile.

Description	Ref No.	05/06 Outurn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outurn (March 07)	Assessment Against Target (Red/Amber /Green)	Progress to Date/Remedial Measures
Number of kilograms of household waste collected per head <b>(PRIORITY)</b>	84a	461.0	468 (3 <sup>rd</sup> quartile)	130.1	119.11	115.36	473	<b>RED</b>	Projection provisional on 7 months confirmed data. Composting bins provided to 3000 additional household this tends to increase weight collected. Longer term trends are the most important and last year the reduction was three times better than the All England average. National trends are also at play here and corrective action at the local level not possible.
Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	84b	-2.95%	1.40%	N/A	N/A	N/A	2.64%	<b>RED</b>	
Cost of waste collection per household	86	£46.80	48.37 (3 <sup>rd</sup> quartile)	in budget	In budget	£50.18	£50.18	<b>RED</b>	Service costs continue to reduce but additional overheads (CECs) have been attributed to the service.
Percentage of households resident in the authority's area served by a kerbside collection of recyclables <b>(PRIORITY)</b>	91a	98.8%	97% (2 <sup>nd</sup> quartile)	97.6%	98.6%	98.9%	98.9%	<b>GREEN</b>	Additional properties added to kerbside scheme.
Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	91b	68.9%	94.0%	68.9%	89.3%	92.4%	93%	<b>RED</b>	9,600 properties will be added to green box recycling scheme in 2006/7 Preparations begun for new contract to deliver further improvement.



Description	Ref No.	05/06 Outturn	Table 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outturn (March 07)	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable standard <b>(PRIORITY)</b>	199a	15.7%	14% (2 <sup>nd</sup> quartile)	N/A	10%	8%	10%	<b>GREEN</b>	Although most Councils are improving South Derbyshire's performance is improving faster. The latest top quartile standard is 8.8 and for one third of this year we exceeded that standard.
The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	199b	2%	2%	N/A	0%	0%	1%	<b>GREEN</b>	On target for at least a 2 <sup>nd</sup> quartile level of performance.
The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	199c	0%	1%	N/A	1%	0%	1%	<b>GREEN</b>	Median level of performance anticipated.
Score against a checklist of enforcement best practice for environmental health <b>(PRIORITY)</b>	166a	100.0%	100% (top quartile)	100.0%	100.0%	100%	100%	<b>GREEN</b>	
Number of 'sites of potential concern' within the local authority area with respect to land contamination	216a	1274	1274	1274	1242	1242	1200	<b>GREEN</b>	Static during absence of the Contaminated land Officer due to vacancy.
Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	216b	3%	4%	3%	3.4%	3.5	4%	<b>GREEN</b>	Expect to achieve good output in the final quarter of the year as new post holder now appointed.
Percentage of pollution control improvements to existing installations completed on time	217	100%	100%	100%	100%	100%	100%	<b>GREEN</b>	Top quartile standard.

Description	Ref No.	05/06 Outturn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outturn (March 07)	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	218a	71.53%	80.00%	82.00%	84%	100%	88.88%	<b>GREEN</b>	60 cases of abandoned vehicles in total.
Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle <b>(PRIORITY)</b>	218b	59.32%	70.00%	71.00%	100%	100%	87.5%	<b>GREEN</b>	16 enforced removals required.

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>SERVICE LEVEL MONITORING - KEY TASKS</b>				
Implement the Gambling Act 2005 in accordance with the Government time scale.	<b>EH1</b>	Timely and efficient processing of applications	<b>GREEN</b>	Policy approved by Full Council but amendment needed re "no casino policy"
Create further efficiencies via by commercial EHO's using hand held computers.	<b>EH2</b>	All premises inspected plus SFBB introduced into business's	<b>GREEN</b>	Modules on computer system to under take SFBB. Link to orange network so that officers can gain information on site now working.
Higher profile for Health & Safety at Work in partnership with Health & Safety Commission, and Health & Safety Executive	<b>EH3</b>	Reduction in national accident statistics	<b>GREEN</b>	Work commenced on landlord forum and work with HSE on Hairdressers. Hairdresser packs being issued as part of educational 1to1 session.

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
Create further efficiencies via IT	EH8	No double entry of service requests	AMBER	Scripting work needed and support from IT work now quite tight but possible in last quarter.
Noise Policy updated in line with Chartered Institute of Environmental Health and DEFRA guidance.	EH10	Review complete Revised practices in use	GREEN	
Control air pollution emissions	EH11	Permits Issued.	GREEN	
Recruit and train Safer Neighbourhood Wardens	EH12	Increase in public satisfaction		BVPI satisfaction surveys not yet published. Officers recruited and on streets - training well advanced. Good feedback thus far.
Implement Waste Minimisation Plan. With Derbyshire County Council and the Derbyshire Integrated Waste Management Group, and other interested parties,	WU1	Static or reduced level of waste collected per head of population	RED	Projected outcome is 2% above last year's outturn. See also comments against BVPI 84b. Short-term corrective action at local level likely to be ineffective.
Develop a project to reduce flytipping with the Environment Agency and Derby City.	WU2	Less fly-tipping	GREEN	Brew Campaign well underway and producing much publicity.
Develop further street cleaning improvements	WU3	Cleaner streets	GREEN	Surveys so far looking very promising – projected to meet target.
Extend recycling/composting in line with Derbyshire Waste Strategy.	WU4	Additional tonnes of compost Additional tonnes recycled Best method identified Scheme reviewed	GREEN	Kerbside recycling expanded greatly Composting extended by 3000 properties Revised Scheme to be put to January Committee following review.

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
Improve communication with the public & stakeholders on the positive effect of council work esp. safer neighbourhoods	WU5	Increased publicity Clear standards published	GREEN	Large amounts of press coverage obtained
Reduction and minimisation of costs	WU6	Specification and contract arrangements available.	GREEN	
Obtain external recognition of customer service standards Environmental Services	ES1	Accreditation obtained.	GREEN	On target for December Evaluation.
Improve the Council's environmental performance.	ES2	Improvements in place.	GREEN	New EMAS/Contaminated land officer now appointed.
Review and improve web content for each Unit within Environmental services	ES3	No. of web hits and satisfaction ratings	GREEN	All functions have reviewed web pages relating to their areas and updated. Further improvements ongoing. Web site singled out for praise by Chartermark Inspector.

Description	Ref No.	05/06 Outturn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outturn (March 07)	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>LOCAL PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)</b>									
Number of Environmental Health service requests dealt with within target	1	99%	95%	95.5 % (450)	97.5% (322)	99% (161)	96.5%	GREEN	

Description	Ref No.	05/06 Outurn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outurn (March 07)	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
'Good' or better customer satisfaction rating for all Environmental Health.	2	89%	90%	96%	96%	Not yet available	96%	<b>GREEN</b>	29 out of 30 customers who returned forms graded service as good or excellent. 1 fair
Percentage High Risk Food premises inspected when due	3	99.60%	100%	51%	50%	Not yet available	100%	<b>GREEN</b>	£22K grant awarded by FSA. Contractor employed to make routine inspections whilst officer concentrate on SFBB certain to be back on track by end of year.
Number of requests for pest control treatments dealt with within 3 working days.	4	100%	96%	99% (278)	99% (472)	100% (271)	99%	<b>GREEN</b>	
Household waste and compost collections missed per 100,000 due	14	14	25	22.1	21.7	30.1	25	<b>GREEN</b>	
Kerbside recycling collections missed per 100,000 due	15	N/A	25	8.5	23.6	26.5	25	<b>GREEN</b>	
Complaints about household waste and composting service per 100,000 collections due	16	33	50	25.2	25.0	34.1	35	<b>GREEN</b>	
Complaints about kerbside recycling service per 100,000 collections due	17	N/A	50	12.9	36.7	36.8	35	<b>GREEN</b>	
The average time taken to remove fly tips.	18	1 day	1 day	0.8	0.5	0.5	1	<b>GREEN</b>	

**KEY ACHIEVEMENTS - PLANNING SERVICE**  
**FIRST NINE MONTHS 2006/2007**

**Development Control**

- All government targets for the processing of applications exceeded
- Continuing high success rate for appeals
- New concept housing to meet the Government's challenge for affordable market housing approved at Hilton
- Study into Public Speaking at Development Control Committee completed and pilot introduced for 6 month trial period
- Business re-engineering project scoped to provide significant service improvements – review of standard operating procedures commenced
- Web and other IT development work commenced
- Promotional workshops held with local agents regarding electronic submission of applications

## **Building Control**

- Secured major housing scheme against strong competition from alternative service providers
- Continued involvement in partnership with other Local Authorities secured work on two industrial units at William Nadins Way
- Chosen by two major national house building companies to provide them with national type approvals for all their houses
- Business re-engineering project – policies and procedures reviewed including 14 new ones devised and implemented
- Trial transfer of inspection requests to Customer First begun
- Significant market share retained

## **Planning Policy**

- Scoping consultation on first Sustainability Appraisal undertaken
- Stakeholder workshop for first Area Action Plan well attended
- Smooth introduction of new software for housing land availability
- DDEP funding secured for Area Action Plan work and consultants appointed
- LDF monitoring framework developed and Annual Monitoring Submitted on time
- Member working panel on RSS established and response submitted on time
- Joint (with Corporate Policy Team) LSP consultation event held on RSS
- Display and publicity material produced for the re-launch of Rosliston Forestry Centre

## **Heritage & Conservation**

- Conclusion of Swadlincote Town Centre Study and approval of Masterplan for major street improvements
- Completion of HERS projects at West Street, Sharpes and 71 High Street
- Access to new properties secured for Heritage Open Days
- Display at Sharpes upgraded
- Provision of property notes and exhibition relating to self guided tours as part of Melbourne Festival
- Completion of design work for phase 1 of the Town Centre Masterplan

## **Enforcement & Rights of Way**

- 397 complaints of unauthorised work or untidy site investigated
- 92 footpaths received first cut back of undergrowth and overgrowth in addition to the 2 major cuts done each year
- Erection of safety signs by British Rail at Willington secured
- Secured developer involvement upgrading Cadley Hill Road footpath
- New bridge provided at Radbourne has opened up a footpath previously closed for 50yrs
- Large area of non-slip surface provided on footpath at Ingleby
- Bank Passage and Alexandra Passage in Swadlincote upgraded
- A footpath in Aston on Trent re-opened after 20 years



## **Planning Administration**

- Scanning land charges plans implemented for effective retrieval
- Migration to Customer First for front line services – recent applications can now be viewed in main reception, self service screens relocated to main reception resulting in fewer callers to planning reception
- New system for plotting planning applications introduced

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>HEAD OF PLANNING SERVICES</b>				
<b>CORPORATE PLAN</b>				
Promote further tree planting within the National Forest	16	National Forest Planting Guidelines applied to all relevant planning applications	<b>GREEN</b>	Guidelines applied to appropriate applications.
Deliver key stages in the Local Development Scheme	20	Milestones set out in the Local Development Scheme achieved	<b>AMBER</b>	Hit one target/ <b>Early 4<sup>th</sup> Quarter amendment to LDS to revise targets.</b>
Produce best practice planning guidance on the provision of affordable housing	44	Guidance document published	<b>AMBER</b>	Some long awaited Government guidance now published <b>/Document to be produced in 4<sup>th</sup> Quarter.</b>
Explore ways of continuing the Rural Transport Partnership (with the Countryside Agency and Derbyshire County Council) beyond 2006	45	Funding beyond September 2006 secured.	<b>AMBER</b>	Consultants report published. <b>/County Accessibility Partnership to be established to take recommendations forward.</b>

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/ <b>Remedial Measures</b>
Ensure that environmental issue are adequately dealt with in planning policies	46	Methodology for the Sustainability Appraisal for the Local Development Framework Core Strategy produced.  Consultation completed.	<b>GREEN</b>	Sustainability appraisal is an iterative process.

**IMPROVEMENT PLAN**

NONE

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/ <b>Remedial Measures</b>
<b>COMMUNITY STRATEGY</b>				
<b>A VIBRANT ECONOMY</b>				
<b>5.0 Progressing projects which have an immediate impact on the local economy</b>				
Promote the continuing revival of Swadlincote Town Centre as a retail and leisure destination, enhancing its image and attractiveness.	VE5.3  P3	Phase 1 of town centre public realm works implemented	<b>GREEN</b>	Planning application submitted.

Description	Ref No.	05/06 Outturn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outturn (March 07)	Assessment Against Target (Red/Amber /Green)	Progress to Date/Remedial Measures
<b>BEST VALUE PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)</b>									
Percentage of new homes built on previously developed land	106	82.21%	60.00%	N/A	N/A	N/A	75%	GREEN	
Percentage of major applications determined in 13 weeks <b>(PRIORITY)</b>	109a	56.25%	61.00%	84.21%	79.40%	80.43%	75%	GREEN	
Percentage of minor applications determined in 8 weeks <b>(PRIORITY)</b>	109b	69.92%	71.00%	77.22%	77.05%	74.91%	75%	GREEN	
Percentage of other applications determined in 8 weeks <b>(PRIORITY)</b>	109c	86.65%	82%	87.28%	86.78%	87.14%	87%	GREEN	
Did the local planning authority submit the Local Development Scheme (LDS) by 28 March 2005 and thereafter maintain a rolling programme?	200a	Yes	Yes	Yes	Yes	Yes	Yes	GREEN	
Has the local planning authority met the milestones which the current LDS sets out? <b>(PRIORITY)</b>	200b	Yes	Yes	Yes	Yes	Yes	No	AMBER	One target hit/ Early 4 <sup>th</sup> Quarter LDS review to set revised targets.
Did the local planning authority publish an annual monitoring report by 31 December of each year?	200c	Yes	Yes	Yes	N/A	Yes	Yes	GREEN	Available on the website.

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The percentage of appeals allowed against the authority's decision to refuse planning permission	204	11.0%	25.0%	9.0%	16.7%	16.7%	18%	GREEN	
Score against a quality of planning service checklist <b>(PRIORITY)</b>	205	77.8%	83.0%	77.8%	77.8%	77.8%	83.3%	GREEN	
The number of visits to/usages of local authority funded or part funded museums per 1,000 population	170a	No data collected	583	183	486	660	950	GREEN	
The number of those visits to local authority funded or part funded museums that were in person per 1,000 population	170b	334	374	110	268	335	550	GREEN	
The number of pupils visiting museums and galleries in organised school groups (including visits to schools)	170c	291	375	71	154	259	400	AMBER	Programme of events greater in Spring.
Total number of Conservation Areas in the local authority area	219a	22	22	22	22	22	22	GREEN	
Percentage of Conservation Areas with an up to date character appraisal	219b	50.00%	60.00%	60.00%	60.00%	60.00%	60.00%	GREEN	
Percentage of Conservation Areas with published management proposals	219c	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	N/A	

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>SERVICE LEVEL MONITORING - KEY TASKS</b>				
Implement business re-engineering of the Building Control Service	P1	New Structure in place	<b>GREEN</b>	Some areas of work migrated to Customer First.
Implement business re-engineering of the planning applications process	P2	BVPI 109 a-c in top quartile by 2008/9, full access to applications etc on line, customer satisfaction retained/enhanced	<b>GREEN</b>	Some areas of work migrated to Customer First.
Establish protocol for Member involvement in S106 agreements	P4	Protocol in place	<b>GREEN</b>	Report to be considered by E & DS Committee –9 <sup>th</sup> January 2007
Participation in the consultation process for the emerging Regional Spatial Strategy	P5	Policies in adopted RSS reflect as far as possible the Council's views on future development in South Derbyshire	<b>GREEN</b>	Consultation response submitted within time.

DESCRIPTION	Ref No.	05/06 Outurn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outurn (March 07)	Assessment Against Target (Red/Amber /Green)	Progress to Date/ <b>Remedial Measures</b>
<b>LOCAL PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)</b>									
Retain market share of Building Control			65%	82%	85%	87%	85%	<b>GREEN</b>	
LPI's determined as part of the business re-engineering exercise will be included in future reports		N/A	N/A	N/A	N/A	N/A	N/A	N/A	

## **KEY ACHIEVEMENTS - POLICY & ECONOMIC REGENERATION DIVISION**

### **FIRST NINE MONTHS 2006/2007**

#### **Economic Regeneration**

- Progressing the development of a new Economic Regeneration Strategy with a Member workshop and tour of the district and a consultation event with businesses and partners
- Opening of the Tourist Information Centre at Sharpe's Pottery Museum to the public; trade launch and formal accreditation of the Centre
- 'Tractivity' – online database becomes operational; first Property Bulletin produced from the new system
- Outline approval secured from the Derby and Derbyshire Economic Partnership for a £100,000 project relating to ground investigations and master planning for the Woodville Action Area
- Analysis of consultation and development of the first draft of the new Economic Regeneration Strategy to provide the basis for the second round of consultation
- Submission of proposal to DDEP for 'Invest South Derbyshire' seeking part-funding for a new inward investment post and associated marketing and feasibility activities
- Preliminary discussions with local schools and training providers underway regarding skills issues in the District
- Evaluation of the impact of the National Forest & Beyond visitor marketing campaign commissioned and data collection/ analysis underway
- Completion of four new visitor trails in the District in partnership with Visit Peak District & Derbyshire
- Second round of consultation on Economic Regeneration Strategy completed with businesses, partners and Members; Draft Strategy prepared
- Marketing of Tractivity - the online property database - to potential investors and agents; Integration with the Council website
- Approval from Derby & Derbyshire Economic Partnership for funding for ground investigations for the Regeneration Route and Masterplanning for the Swadlincote-Woodville Area Action Plan



- Preparation of The National Forest & Beyond Visitor Guide 2007; Launch at Rosliston Forestry Centre
- Preparatory work for the Audit Commission Culture Inspection
- Launch of the Business Navigator project with Groundwork Derby & Derbyshire - a new programme of support providing businesses with expert assistance and grants to help them improve their energy use, waste production, staff's health & safety and both the appearance and security of their premises
- Preparation of the Visit Peak District & Derbyshire Visitor Guide 2007
- Launch of the Redundant Rural Buildings Grant Scheme with Derbyshire County Council - providing grants for the conversion of redundant rural buildings to bring them back into business and economic uses

DESCRIPTION	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>HEAD OF POLICY &amp; ECONOMIC REGENERATION</b>				
<b>CORPORATE PLAN</b>				
Develop a new Strategy for economic regeneration in South Derbyshire	41 PER28	Vision agreed with key stakeholders. Strategy approved.	<b>GREEN</b>	<p>Good progress continues to be made on the Strategy, with the evaluation of a range of economic data and the assessment of consultation feedback.</p> <p>A second round of consultation has now been completed. A draft document will be prepared for consideration in January and then finalised for Member approval.</p>
Work with investors to bring more higher skilled jobs to the areas	42 PER29	Implementation of 'Tractivity' (an electronic property enquiry system for inward investors). Marketing campaign launched.	<b>GREEN</b>	<p>The 'Tractivity' system is now operational, enabling the production of general reports on sites and premises as well as specific reports for potential investors. With the property database in place, work is progressing on populating the enquiry database.</p> <p>The system has been linked to the Council's website and is being promoted to agents and potential investors in order to improve access to information and interest in the area.</p>

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>IMPROVEMENT PLAN</b>				
NONE				

Description	Head of Service	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>COMMUNITY STRATEGY</b>					
<b>A VIBRANT ECONOMY</b>					
4.0 Improving Access to Employment Opportunities, Especially by Public Transport					
Work with investors to bring more higher skilled jobs to the area and explore ways of providing facilities for small enterprises	DCE	VE4.3 PER29	Property enquiry system introduced Old Post Centre Feasibility Study completed	<b>GREEN</b>	See previous comments on Corporate Plan Action 42.
5.0 Progressing Projects which have an immediate Impact on Local Economy					
Operate a Tourist Information Centre in Swadlincote to provide services to visitors and local residents	DCE	VE5.1 PER34	TIC accreditation 20,000 visitors (by March 08)	<b>GREEN</b>	The TIC is fully operational and accredited. Monitoring of enquiries and visitors to the TIC is underway and on target.

Description	Ref No.	05/06 Outturn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outturn (March 07)	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>BEST VALUE PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)</b>									
NONE									

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>SERVICE LEVEL MONITORING - KEY TASKS</b>				
Prepare for and/or contribute to Audit Commission:  • Inspection of Cultural Services	PER22	Assessments/inspections concluded.	<b>GREEN</b>	Preparatory work is underway for the Culture Inspection, which will take place in March.
Establish a suite of indicators for monitoring trends/performance of the local economy (linked to the new Economic Regeneration Strategy)	PER30	Indicators identified and monitoring arrangements in place	<b>GREEN</b>	Indicators will be identified as part of the Strategy development process.
Work with partners to improve the skills and capacity of the local workforce	PER31	Consultation event with key stakeholders held.  Action Plan agreed.	<b>GREEN</b>	Discussions are underway with partners to take forward the initiative. These will help to shape the proposed consultation event and Action Plan.

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber /Green)	Progress to Date/Remedial Measures
Contribute to the development and delivery of projects being undertaken by the SDLSP Vibrant Economy Working Group including <ul style="list-style-type: none"> <li>• Groundwork Business Navigator project</li> <li>• Woodlands Economy Business Support projects</li> <li>• Town Centre regeneration</li> </ul>	PER32	Projects delivered	<b>GREEN</b>	All projects are proceeding as planned.
Assist the Swadlincote Chamber of Commerce to develop a business support project	PER33	Project ready to be delivered	<b>GREEN</b>	A project has been developed with Swadlincote Chamber and Derbyshire Enterprise Agency and submitted to Derby & Derbyshire Economic Partnership. However, recent announcements with regard to the future delivery of business support services have created some uncertainty as to the future of the project.
Commission an evaluation National Forest and Beyond visitor marketing campaign	PER35	Evaluation completed	<b>GREEN</b>	The evaluation has been commissioned by the National Forest & Beyond partnership and data collection/analysis is underway.
Deliver the Council's contribution to the Peak District and Derbyshire Destination Management Partnership Business Plan	PER36	Key actions delivered	<b>GREEN</b>	Members have agreed to enter into a Service Level Agreement with the Destination Management Partnership (DMP) which has now been launched.  Promotional and development work with the Partnership is ongoing and has seen the recent launch of the 2007 Visitor Guide.

Description	Ref No.	Target 2006/07	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
Deliver the Council's contribution to plans of the National Forest and Beyond Partnership	PER37	Key actions delivered	<b>GREEN</b>	Preparation of the new guide has been completed and it will be launched on the 9 January 2007 at Rosliston Forestry Centre.  The Group Visits Guide update and marketing campaign is also in preparation.
Work with partners to publish a new series of walks/trails leaflets	PER38	10 new walks/trails published	<b>GREEN</b>	Four trails have now been completed and these will be formally launched in January. The remainder are under development.

Description	Ref No.	05/06 Outturn	Target 2006/07	1st Quarter (June)	2nd Quarter (Sept)	3rd Quarter (Dec)	Expected Outturn (March 07)	Assessment Against Target (Red/Amber/Green)	Progress to Date/Remedial Measures
<b>LOCAL PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)</b>									
Number of Visitors to Swadlincote TIC	L/PER 2	N/A	10,000	N/A	No data available	No data available		<b>GREEN</b>	Raw data available but not yet analysed.

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