

Independent Tenant Adviser role brief

The ITA will:

- Inform and raise the understanding of all tenants about the stock options appraisal
- Work with the SOARG and lead consultants to finalise the timetable and action plan for the ITA activities
- Monitor the Council's consultation, information, activities and events to make sure they are balanced, effective and inclusive and feeding back to tenant representative groups, and the Council, as well as advising the wider tenant body of their findings;
- Provide direct support, capacity building and training to those tenants closely involved in the process;
- Act as a source of independent advice to all tenants on the proposals, for example through a telephone advice line, local surgeries, ad-hoc meetings and visits;
- Brief employees and elected members on the role of the ITA
- Provide extensive information on the options available and the implications of these options to tenants
- Undertake telephone surveys as deemed necessary