

Outcome	SO 1 - Delivering a range of housing services that address community requirements.			Status	Comments/ Remedial Action
Project	SP 01 Facilitate new affordable housing for people unable to access the housing market	Q1 Task	SP 01.1 Prepare a revised draft Affordable Housing Guide	Fail	Need to factor into the revised document the specifics of the Council's development role i.e. now have opportunity to be developer. This work subject to research and member approval in March /April 2013.
		Q2 Task	SP 01.2 Prepare a revised draft Affordable Housing Guide	Fail	
		Q3 Task	SP 01.3 - Consult on a revised draft Affordable Housing Guide	Fail	
		Q4 Task	SP 01.4 Publish a new Affordable Housing Guide	Fail	

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Project	SP 02 Improve the current housing conditions across the public/private sector stock.	Q1 Task	SP 02.1 Public Sector - Deliver a programme of kitchen, bathroom, heating and electrical renewals to maintain decency within the Council stock	Achieved	We continue to make good progress in completing the 2012-13 improvements programme whilst preparing new tenders for these works for the next 5 years.
		Q2 Task	SP 02.2 Public Sector - Deliver a programme of kitchen, bathroom, heating and electrical renewals to maintain decency within the Council stock. Private Sector- Organise a promotional event to improve thermal performance and gas safety in the private sector.	Achieved	Public Sector: Continuing to deliver a programme of capital improvements to the Council's Housing stock. Preparation for special energy event underway.
		Q3 Task	SP 02.3 Public Sector - Deliver a programme of kitchen, bathroom, heating and electrical renewals to maintain decency within the Council stock. Private Sector- Hold an awareness event and proactively target vulnerable households.	Achieved	Public Sector: As above. Private Sector: Event held on 30 October 2012 at Swadlincote Town Hall. The Fantastic Home vehicle was also there. Advice and information was available on gas safety, fire safety, health & housing, and flooding.
		Q4 Task	SP 02.4 Public Sector - Deliver a programme of kitchen, bathroom, heating and electrical renewals to maintain decency within the Council stock. Private Sector- Continue to proactively target vulnerable households		

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	community requirements.				Remedial Action
Project	SP 03 Enabling people to remain in their own homes for longer	Q1 Task	SP 03.1 Submit tender for Housing Related Support Service in South Derbyshire	Achieved	The tender was submitted to Derbyshire County Council on the 10 July 2012. We await the decision in late August.
		Q2 Task	SP 03.2 Continue with work to form a Consortium to deliver community alarm monitoring across Derbyshire	Achieved	An external consultant has now been appointed and is making good progress in co-ordinating the project toward delivery in April 2013.
		Q3 Task	SP 03.3 Work towards moving Careline to a new location at Oakland Village	Achieved	Notice has been given on our existing accommodation and plans are being put in to place to manage the move to the new Centre. Consortium deferred by further year to April 2014.
		Q4 Task	SP 03.4 Move Careline to Oakland Village and launch Consortium		

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Project	SP 04 - Review, consider and implement the applicable requirements of the Localism Act as it relates to the Housing Service	Q1 Task	SP 04.1 Begin Housing consultation by undertaking (2) Member seminars in order to consider the key principles of a new Tenancy Strategy	Achieved	2 Elected Members seminars delivered in May 2012 on a number of Housing policy and legislative proposals.
		Q2 Task	SP 04.2 Continue Housing consultation with providers and stakeholders	Achieved	The Allocations Policy is undergoing amendments and will be presented to this Committee in November.
		Q3 Task	SP 04.3 - Prepare Committee reports and draft new Tenancy policies/strategies	Achieved	Additional preference and Local connection changes for Armed Forces personnel have been implemented. A draft Allocations Policy is currently being prepared for consideration by this Committee
		Q4 Task	SP 04.4 Publish and implement the new Housing Tenancy Strategy and new Allocations Policy		

Outcome	SO 2 - 'Safer' Communities			Complete	Comments/ Remedial Action
Project	SP 05 - Review objectives & targets of the Safer Neighbourhood Warden to prevent ASB and	Q1 Task	SP 05.1 Recruit a Senior Safer Neighbourhood Warden. Consult with Members regarding the key priorities and targets of the Safer Neighbourhoods Wardens service	Achieved	Gareth Evans recruited. Internal dialogue with other relevant services to review the service priorities

	enviro-crime	Q2 Task	SP 05.2 Outsource the stray dog collection service. Adapt the Safer Neighbourhood Wardens operational procedures based on the outcomes of the consultation	Achieved	Stray dog service outsourced to Crowfoot Kennels. New procedures issued to officers about stray dogs, dog fouling and fly tipping investigations, and dog noise investigations
		Q3 Task	SP 05.3 - Implement a performance monitoring and management framework to track the delivery of revised procedures and targets	Achieved	Action templates for the new procedures introduced into Flare. Customer feedback monitoring has started along with specific case reviews, Monthly reports of SNW action has been implemented.
		Q4 Task	SP 05.4 Implement a communications strategy to inform stakeholders of the activities of the service		

Outcome	SO 2 - 'Safer' Communities			Complete	Comments/ Remedial Action
Project	SP 06 - Work with Partners to ensure diversionary activities are being delivered in 'target' locations.	Q1 Task	SP 06.1 Attend Safer Neighbourhood meetings and identify hotspot locations	Achieved	Hotspot areas were agreed as Hilton and Newhall to arrange activities each week day of the summer holidays. Activities include Ozbox, Street Dance, Arts and Craft, pottery and sporting futures
		Q2 Task	SP 06.2 Work with Partners to implement summer diversionary activities	Achieved	Daily activities held at both venues between 2pm and 4pm for the entire 6 week summer holiday period. Initial feedback very positive.
		Q3 Task	SP 06.3 - Evaluate the summer diversionary activities	Achieved	Over 250 young people attended the sessions over the summer period. Each person was asked to identify their favourite session and these will be used for planning for 2013
		Q4 Task	SP 06.4 Provide feedback on the summer diversionary activities evaluation to the Safer Neighbourhood meetings		

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Project	SP 07 - Ensure 'Safer Neighbourhoods' funding is being used effectively to combat local crime and disorder issues	Q1 Task	SP 07.1 Identify issues and encourage local projects at the Safer Neighbourhood meetings and support potential applications	Achieved	3 Project applications received and approved: security to Aston Church and Etwell Saturday Night Project.

		Q2 Task	SP 07.2 Identify issues and encourage local projects at the Safer Neighbourhood meetings and support potential applications	Achieved	4 applications received: Funding towards Roller shutters on Mease Pavilion, a new Boxing facility in Swadlincote, a Youth Shelter in Aston on Trent and equipment for Business Watch
		Q3 Task	SP 07.3- Identify issues and encourage local projects at the Safer Neighbourhood meetings and support potential applications	Achieved	4 Applications received: Smart Water kits for Etwell NHW, CCTV at Hilton Village Hall, music sessions for Willington Arts Festival and the William Allit 4G Debate Group
		Q4 Task	SP 07.4 Identify issues and encourage local projects at the Safer Neighbourhood meetings and support potential applications		

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Project	SP 08 - Develop a Protocol with all relevant Partners with a view to resolve neighbourhood disputes quickly and effectively.	Q1 Task	SP 08.1 Liaise with Police and Other Partners to identify gaps in existing service levels	Achieved		Discussed with the Police. More neighbour disputes received earlier. Draft Protocol being prepared.
		Q2 Task	SP 08.2 Draft new Protocol and distribute to Partners for comment	Achieved		Certain parts of protocol implemented and working well. However, the Police Call Centre has rejected proposals to forward low level complaints directly to the ASB Officer
		Q3 Task	SP 08.3 - Gain approval for and implement new Protocol	N/a		Due to new Government legislation - ASB White Paper. We are now reviewing the ASB Policy document, which will impact on how we deal with Neighbour disputes.
		Q4 Task	SP 08.4 Evaluate success of the new Protocol			