

Outcome	Measure	Actual / Out turn 2012/13	Target Quarter 1 2013/14	Actual Quarter 1 2013/14	Quarter Status	Annual Target 2013/14	Predicted Out turn 2013/14	Predicted Status	Comments/ Remedial Action
SO 1 - Delivering a range of housing services that address community requirements.	SM 01 - Number of homes vacant for more than 6 months	347	n/a	n/a	Grey	344	344	Green	
	SM 02 - Number of affordable homes delivered (gross) Proxy Measure	12	n/a	n/a	Proxy	n/a	n/a	Proxy	
	SM 03 - Average time (in working days) taken to re-let Council homes	17.40	22.00	30.20	Red	21.00	21.00	Green	High number of void properties, backlog has now been cleared.
	SM 04 - Proportion of repairs carried out 'first time' by the Council's Direct Labour Organisation	99.50%	95.00%	99.90%	Green	95.00%	95.00%	Green	
	SM 05 - Number of homeless presentations (Proxy measure)	224	n/a	55	Proxy	n/a	n/a	Proxy	
	SM 06 Average length of stay (weeks) of households which are unintentionally homeless and in priority need in Bed & Breakfast accommodation (Proxy measure)	3.30	3.00	3.40	Proxy	3.00	3.00	Proxy	
	SM 07 - Number of new completed applications to join the housing register (Proxy measure)	751	n/a	200	Proxy	n/a	n/a	Proxy	
	SM 08 - Number of households on the housing register (Proxy measure)	2015	n/a	2048	Proxy	n/a	n/a	Proxy	

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SO 2 - 'Safer' Communities	SM 09 - Effectiveness of Council actions to reduce fly tipping incidents (Grading 1 -4) 1= Very Effective - 4 =Poor	2	2	1	Green	2	2	Green	
	SM 10 - Reduce the number of Anti Social Behaviour (ASB) calls to service	3188	750	727	Green	3000	2,908	Green	
	SM 11 - Number of acquisitive crime incidents per 1,000 population	6.95	1.62	1.26	Green	6.50	5.04	Green	
	SM 12 - Reduce the proportion of people who feel unsafe when outside in their neighbourhood at night time	n/a	n/a	n/a	Grey	10.6%	n/a	Grey	
	SM 13 - Reduce the proportion of people who feel unsafe when they are alone in their home at night time	n/a	n/a	n/a	Grey	10.6%	n/a	Grey	
	SM 14 - Increase the proportion of premises that meet the Food Hygiene Scheme rating of 5 Stars ('Scores on the Doors')	66% (National Av 50.2%)	65.00%	68.80%	Green	65.00%	70.00%	Green	
	SM 15 - Reduce the proportion of premises that meet the Food Hygiene Scheme rating of 0 to 2 Stars ('Scores on the Doors')	5% (National Av 7.9%)	5.00%	5.00%	Green	5.00%	5.00%	Green	
	SM 16 - Improved street and environmental cleanliness (litter, detritus, dog fouling and weeds)	92.00%	94.00%	94.00%	Green	94.00%	94.00%	Green	
	SM17 – Effectiveness of Council actions to combat noise and environmental nuisance	n/a	n/a	n/a	Grey	70.00%	n/a	Grey	