

Corporate Plan 2009/14 – Performance Indicator Monitoring Report – Year ending 31st March 2010

PI Description	Polarity	Actual 2007/08	Actual 2008/09	Target 2009/10	Actual 2009/10	2009/10 Assessment	Direction of Travel	All English Authorities 2008/09			2008/09 Quartile Position	Comments
								Top Quartile	Median	Lower Quartile		

Objective: Sustainable Growth & Opportunity

National Performance Indicators

NIS 157a - Percentage of planning applications determined within 13 weeks for major applications	High	64.29%	64.71%	60%	66.67%	G	↑	88.88%	75.00%	60.00%	3	
NIS 157b - Percentage of planning applications determined within 8 weeks for minor applications	High	78.64%	73.33%	84%	87.60%	G	↑	86.46%	78.87%	71.16%	3	
NIS 157c - Percentage of planning applications determined within 8 weeks for other applications	High	89.43%	89.68%	92%	92.47%	G	↑	93.46%	88.63%	83.81%	3	
NIS 159 - Supply of ready to develop housing sites	High	-	68.80%		105.50%			-	-	-	-	
NIS 182 - Satisfaction of business with local authority regulation services	High	-	66.00%	67%	78.00%	G	↑	-	-	-	-	
NIS 186 - Per capita reduction in CO2 emissions in the LA area	High	-	-4.91%	no target set				0.81%	-0.42%	-1.69%	4	
NIS 187a - Tackling fuel poverty - % of people receiving income based benefits living in homes with a low energy efficiency rating (SAP rating <35)	Low	-	8.54%	no target set	7.94%			6.60%	10.25%	14.27%	2	
NIS 187b - Tackling fuel poverty - % of people receiving income based benefits living in homes with a low energy efficiency rating (SAP >65)	High	-	33.33%	no target set	33.57%			35.25%	29.25%	21.58%	2	
NIS 191 - Residual household waste per household (Kgs)	Low	680	527	535	531	G	↑	512	571	661	2	Provisional Figures

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NIS 192 - Percentage of household waste sent for reuse, recycling and composting	High	36.00%	48.03%		46.80%		↑	43.18%	36.74%	29.91%	1	Provisional Figures
NIS 193 - Percentage of municipal waste land filled	Low	64.00%	54.29%	52%	50.81%	G	↑	45.40%	56.40%	63.81%		Provisional Figures
NIS 194 - Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operation	Low	-	-	No Data available	No Data available			-	-	-	-	
NIS 195a - Improved street and environmental cleanliness - Litter	Low	10%	5%	5%	6%	R	↑	3%	5%	8%	2	Highly ambitious target set by LAA. The 6% achieved represents a very high standard for the area and public satisfaction levels for street cleaning are top quartile.
NIS 195b - Improved street and environmental cleanliness - Detritus	Low	36%	22%	17%	14%	G	↑	6%	10%	15%	4	Provisional Figures
NIS 195c - Improved street and environmental cleanliness - Graffiti	Low	2%	2%	1%	1%	G	↔	1%	2%	4%	2	Provisional Figures
NIS 195d - Improved street and environmental cleanliness - Fly Posting	Low	2%	0%	1%	0%	G	↔	0%	0%	1%	1	Provisional Figures
NIS 196 - Improved street and environmental cleanliness - fly tipping (Grading)	Low	1	1	1	1	G	↔	2	2	3	1	Provisional Figures

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Local Performance Indicators

CS 014 RV Based on Business Rates (£ million)	High	-	-	no target set	£49.12	N/a		-	-	-	-	
ES 007 - Tonnage of CO2 reductions arising from energy efficiency improvements	High	4,340	3,380	4,000	3,065	R	↓	-	-	-	-	The number of insulation improvements installed exceeded target levels. However a new more realistic method employed to calculate savings and the result fell below target
ES 009 - Household waste and compost collections missed per 100,000 due	Low	26	25	23	19.6	G	↑	-	-	-	-	Excludes days when rounds abandoned due to snow
ES 010 - Kerbside recycling collections missed per 100,000 due	Low	13	4	11	2.2	G		-	-	-	-	Excludes days when rounds abandoned due snow
ES 011 - Complaints about household waste and composting service per 100,000 collections due	Low	32	30	30	24.5	G		-	-	-	-	
ES 012 - Complaints about kerbside recycling service per 100,000 collections due	Low	16	6	15	4	G	↑	-	-	-	-	
ES 013 - The average time to remove fly tips. (days)	Low	1	1	1	1	G	↔	-	-	-	-	

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ES 015 - Cost of waste collected per household	Low	£52.93	£54.00	£50.50	£53.04	R	↓	-	-	-	-	Increase in households
LED 011 - Attendance at Rosliston Forestry Centre	High		176,874	170,000	172,442	G	↓	-	-	-	-	