REPORT TO: ENVIRONMENTAL & DEVELOPMENT AGENDA ITEM: 8

SERVICES COMMITTEE

DATE OF 2nd JUNE 2016 CATEGORY: DELEGATED

REPORT FROM: DIRECTOR OF COMMUNITY & OPEN

PLANNING SERVICES / DIRECTOR OF HOUSING & ENVIRONMENTAL

DOC:

SERVICES

MEMBERS' STUART BATCHELOR (EXT. 5820)

CONTACT MIKE HAYNES (EXT. 5775)

POINT:

SUBJECT: SERVICE PLANS 2016/17

WARD (S) TERMS OF AFFECTED: ALL REFERENCE:

1.0 Recommendations

1.1 That the Service Plans for Community and Planning Services and Housing and Environmental Services be approved as the basis for service delivery over the period 1 April 2016 to 31 March 2017.

2.0 Purpose of Report

2.1 To consider the Service Plans for Housing and Environmental Services and Community and Planning Services.

3.0 Detail

<u>Introduction</u>

3.1 Service Plans are a key part of our Performance Management Framework, acting as an important link between high-level plans and strategies, such as the Corporate Plan and Sustainable Community Strategy as well as performance objectives established for employees.

Form and Content

- 3.2 Each Service Plan contains information about:
 - The Directorate
 - Its workforce and budget
 - Service performance, including key measures and projects
 - Partnerships
 - Transformation programmes
 - Managing risks

- 3.3 The Service Plans reflect the current priority themes and outcomes within the Corporate Plan 2016-21 and Sustainable Community Strategy 2009-29.
- 3.4 Progress reports on Service Plans will be made to Elected Members as part of the Performance Management Framework monitoring process.
- 3.5 The Service Plans will be reviewed and updated in March 2017 to link in with the Corporate Plan and Sustainable Community Strategy.

4.0 Financial implications

4.1 All implications are detailed in the relevant Service Plans.

5.0 Corporate implications

5.1 All implications are detailed in the relevant Service Plans.

6.0 Community implications

6.1 All implications are detailed in the relevant Service Plans.

7.0 Background papers

7.1 Electronic copies of the Community and Planning Services and the Housing and Environmental Services Service Plans are available on request.