
REPORT TO:	OVERVIEW AND SCRUTINY COMMITTEE	AGENDA ITEM: 6
DATE OF MEETING:	27TH OCTOBER 2010	CATEGORY: DELEGATED
REPORT FROM:	DIRECTOR OF CORPORATE SERVICES	OPEN
MEMBERS' CONTACT POINT:	PAUL SPENCER (5722) paul.spencer@south-derbys.gov.uk	DOC:
SUBJECT:	HEALTH SCRUTINY UPDATE	REF:
WARD(S) AFFECTED:	ALL	TERMS OF REFERENCE:

1.0 Recommendations

- 1.1 That the Overview and Scrutiny Committee notes the update on NHS Dentist Services and the Health Centre in Civic Way, Swadlincote.

2.0 Purpose of Report

- 2.1 To provide an update to the Committee, following the Health Scrutiny Review in 2008.

3.0 Detail

- 3.1 In 2008, the Committee undertook a scrutiny review of NHS dentistry and out of hours services delivered at the Health Centre in Civic Way, Swadlincote. This review was concluded in December 2008, with a report to the Housing and Community Services Committee in March 2009 (Minute Nos. OS/27 and HCS/57 refer).
- 3.2 At the Overview and Scrutiny Focus Session and the subsequent Committee meeting in June, there was further discussion about health scrutiny and an update was requested. Officers contacted the Derbyshire County PCT, to request updates on both NHS dentistry and the services delivered at the Health Centre in Civic Way, Swadlincote.
- 3.3 Attached to this report at Annexe 'A' is a list of the services now delivered from the Swadlincote Health Centre. Members will note that this still lists dental services, but this service is only available to patients with specific needs. Information has also been requested from the Head of Dental Services, regarding the transfer of NHS patients to three local practices. The following questions were posed and the responses received are also set out below:

- *Has the transition of dental services gone smoothly to the 3 other local dentists?*

Yes it has gone well, and that maybe in part because we completed the public consultation at the time (or just before) the change of service provision.

- *Have any patients been unable to get access to an NHS dentist as a result of the changes?*

No not that we are aware of, and from our PALS dental line we are certain that no patients have not been able to gain access to a dentist in Swadlincote in the last few months.

- *How many dental patients have been treated at the Swadlincote Clinic, since the change and what are the criteria for people to continue to use this Centre.*

The centre does not cater for any NHS Dental services to the public since the change, and only now sees in clinical at the Health Centre patients who require special needs treatment.

- 3.4 As part of the research, specific feedback was received from the Urgent Care Commissioning Manager for the Derbyshire County PCT. She has advised that “the Urgent Care Centre was commissioned to be a local walk in service for patients in South Derbyshire to attend for urgent primary care, to avoid the need to travel to Burton A&E department. The service commenced in October 2008 and has grown steadily as more and more people are aware of the Urgent Care Centre. The service is provided from Swadlincote Urgent Care Centre and is open when general practice surgeries are closed i.e. evenings, weekends and bank holidays. Derbyshire Health United, the out of hours service provider for Derbyshire, run the service which is nurse led with access to doctors working in the area when necessary. Patient feedback to the service has been very positive, and in response to increased usage of the service, DHU have put more clinical staff in the Centre to see patients”.

4.0 Financial Implications

- 4.1 None arising from this report.

8.0 Community Implications

- 5.1 The 2008 review was in response to concerns raised by residents. A main outcome was the need to work with the PCT to help highlight the services available to South Derbyshire residents.

10.0 Background Papers

- 10.1 Feedback from Derbyshire County PCT.